

State of New Jersey
Department of Children and Families

Office of Licensing

License ID: 171000023Complaint # 859

COMPLAINT INVESTIGATION SUMMARY REPORT

Name of Center: Kinder Kastle			Name of Sponsor/Board President: Kinder Kastle		
Street: 437 Mola Blvd			Street: 437 Mola Blvd		
City: Elmwood Park	State: NJ	Zip: 07407	City: Elmwood Park	State: NJ	Zip: 07407
Phone: (201) 475-6566	County: Bergen		License Status: Regular 3/29/2021	Date Allegation(s) Received: 10/4/2018	Date(s) Investigation Conducted: 10/18/2018

ALLEGATIONS	FINDINGS	RESULTS
1. Lack of parent communication: The center never arranged a meeting to discuss and develop a plan to address named child's behaviors at the center as requested by the named parents.	1. Interviews with the director and staff indicated that at no time did the named parent request a meeting. Additionally, the director and staff stated that the center did request and subsequently held a meeting with the named parent to discuss the named child's behaviors. The center did not document the meeting and the named child is no longer enrolled in the program. Although due to interviews this allegation could not be substantiated, a violation was cited to ensure that parent meetings are documented as required.	1. Unsubstantiated
2. Inadequate supervision: A named child bit off 10 pieces of a foam object and staff didn't intervene to stop the child.	2. At the time of the investigation, adequate supervision was not maintained throughout the center. A child was observed pushing and hitting another child and the supervising staff did not intervene. Additionally, children were not in the line-of-site of staff. Interviews with the director and staff a review of documentation including a picture revealed that the incident did occur wherein the named child bit off pieces of a foam toy and staff did not notice and intervene. The center needs to retrain all staff on the center's policies and procedures for supervision and ensure that adequate supervision is maintained at all times.	2. Substantiated

Inspector(s) Name(s) and Title(s): William Rivera, Child Care Quality Assurance Inspector