

### COMPLAINT INVESTIGATION SUMMARY REPORT

Center ID: 18ABR0001

Complaint Number: 408

Name of Center Blooming Hearts Child Development Center	
Street 313 Triangle Road	
City, State, Zip Hillsborough, NJ 08844	
Director/Sponsor Ume Choudhry	
County Somerset	Telephone (908)392-5990

Name of Sponsor/Board President Blooming Hearts Child development Center, Inc.	
Street	
City, State, Zip	
Approval: <input checked="" type="checkbox"/> Regular <input type="checkbox"/> Temporary Valid Until: 12/31/2017	
Date Allegation Received 6/2/2017	Date Investigation Conducted 6/5/2017

ALLEGATIONS	FINDINGS	RESULTS	
		Complaint Substantiated	Complaint Unsubstantiated
1. Unsanitary conditions: In the toddler classroom, a named child was provided with water to drink in a dirty sippy cup	1. At the time of the investigation, the named child's sippy cup appeared to be dirty, filled with juice and placed into the refrigerator. Interviews with the director and staff indicated that the named child's cup was dirty when arriving at the center and the staff did not wash the cup prior to refilling the cup and serving juice to the named child. The center needs to ensure that food and beverages are served in a sanitary manner at all times.	X	
2. The center is not meeting the needs of a child: In the toddler classroom, the same named child's diaper was not changed for two hours	2. At the time of the investigation, observation revealed that the named child's diaper was not checked or changed as needed. Interviews with the director and staff indicated that the named child's diaper was not checked or changed for approximately two hours. Documentation was incomplete wherein a diaper changing policy and staff training documentation was not provided at the time of the investigation. The center needs to ensure that the children's diapers are changed as needed throughout the day, all staff are trained on the center's diaper changing policy and staff training records are maintained on file at the center.	X	

Observation at the center revealed that the center:

Is free of imminent hazards/risk of harm  yes  no

Meets staff/child ratio requirements  yes  no

Has adequate supervision  yes  no

Is operating within licensed capacity  yes  no

As a result of this inspection, 2 violations applicable to the allegations were cited, and 2 additional violations were cited.

Andrea Headley-Hall, Child Care Quality Assurance Inspector 1