

**COMPLAINT INVESTIGATION SUMMARY REPORT**

Center ID: 18KID0003

Complaint Number: 380

Name of Center Kids Come First Learning Center	
Street 526 Easton Avenue	
City, State, Zip Somerset, NJ 08873	
Director/Sponsor Elizabeth Zarro	
County Somerset	Telephone 732-828-9400

Name of Sponsor/Board President Kids-Dot-Rom, Inc.	
Street	
City, State, Zip	
Approval: Regular <input type="checkbox"/> Temporary <input checked="" type="checkbox"/> Valid Until: 9/6/2018	
Date Allegation Received 5/23/2017	Date Investigation Conducted 6/5/2017

ALLEGATIONS	FINDINGS	RESULTS	
		Complaint <u>Substantiated</u>	Complaint <u>Unsubstantiated</u>
1. Inadequate procedures for incidents: A named three year old child sustained a lip laceration while in care at the center. The child's parents were not immediately notified, an incident report was not completed and no further medical treatment was obtained by the center.	1. Interviews with the director and staff and a review of documentation confirmed that the incident did occur wherein the named child sustained a lip laceration while in care at the center. Staff stated that they tended to the child's injury and that emergency services were not called because they were not sure if further medical attention was necessary. Further interviews revealed that the child's parent was not notified immediately and an incident report was not completed as required. Staff stated that the child's grandmother was not notified of the incident until pick up. The center needs to ensure that adequate procedures for incidents occurring at the center are adhered to at all times, assessing the injury appropriately, calling for emergency services when needed, notifying parents within the required timeframes and completing incident reports as required.	X	
2. Unsafe conditions: The floors are mopped and are wet when the children are present.	2. At the time of the investigation, safe conditions were maintained throughout the center and no floors were wet or unsafe. However interviews with the director confirmed that the staff mopped the floors when the children were present and the floors were wet from mopping. The center needs to ensure that safe conditions are maintained at all times including scheduling routine maintenance when children are not present.	X	

State of New Jersey, Department of Children and Families, Office of Licensing/Child Care and Youth Residential Licensing

Observation at the center revealed that the center:

Is free of imminent hazards/risk of harm  yes  no

Has adequate supervision  yes  no

Meets staff/child ratio requirements  yes  no

Is operating within licensed capacity  yes  no

As a result of this inspection, 2 violations applicable to the allegations were cited, and 0 additional violations were cited.

Samuel Page, Child Care Quality Assurance Inspector 1

Carmen Matias, Child Care Quality Assurance Inspector 1