

State of New Jersey  
Department of Children and Families

**Office of Licensing**

License ID: 19LEA0002Complaint # 158

**COMPLAINT INVESTIGATION SUMMARY REPORT**

<b>Name of Center:</b> Learn and Play Academy			<b>Name of Sponsor/Board President:</b> Sarah Elder		
<b>Street:</b> 802 Canistear			<b>Street:</b> PO Box 1076		
<b>City:</b> Highland Lakes	<b>State:</b> NJ	<b>Zip:</b> 07422	<b>City:</b> Highland Lakes	<b>State:</b> NJ	<b>Zip:</b> 07422
<b>Phone:</b> (973) 764-8800	<b>County:</b> Sussex		<b>License Status:</b> Regular 9/15/2019	<b>Date Allegation(s) Received:</b> 2/21/2019	<b>Date(s) Investigation Conducted:</b> 2/22/2019

ALLEGATIONS	FINDINGS	RESULTS
1. Inadequate supervision: A named child was climbing on the water bucket in the infant classroom.	1. At the time of the investigation, although adequate supervision was observed in the infant room, adequate supervision was not maintained in all classrooms wherein in rooms 1 a child was observed leaving the room and going to room 2 without adult supervision. Interviews with the director and staff denied that the alleged incident occurred in the infant room or that a water bucket was present in the infant room. The center needs to ensure that adequate supervision is maintained in all classrooms and at all times.	1.Substantiated
2. Inadequate staff/child ratios: There was 1 staff to 5 infants in the infant classroom.	2. At the time of the investigation, adequate staff/child ratios were maintained throughout the center. Interviews with the director and staff, as well as documentation indicated that staff/child ratios are maintained at all times. As a result of observation, interviews and documentation, this allegation could not be substantiated.	2.Unsubstantiated
3. Unsanitary conditions: The infant classroom bathroom has a urine smell.	3. At the time of the investigation, sanitary conditions were not maintained throughout all areas of the center wherein a urine odor was detected in the infant classroom bathroom. A review of the center's daily cleaning logs revealed that the infant bathroom is not cleaned daily. The center needs to ensure that sanitary conditions are maintained at all times and that surfaces in the infant classroom bathroom are cleaned and disinfected as required.	3.Substantiated

**Inspector(s) Name(s) and Title(s):** Gina McGovern, Child Care Quality Assurance Inspector I