



State of New Jersey

DEPARTMENT OF CHILDREN AND FAMILIES
CHILDREN'S SYSTEM OF CARE

PHILIP MURPHY
Governor

SHEILA Y. OLIVER
Lt. Governor

CHRISTINE NORBUT BEYER, MSW
Commissioner

October 26, 2022

Dear Children's System of Care Intensive In-Home Behavioral, Individual Support Services, and Agency Hired Respite Service Providers:

As you are aware, on January 1, 2021, the New Jersey Division of Medical Assistance and Health Services (DMAHS) implemented an Electronic Visit Verification (EVV) System for certain Medicaid providers for service verification and claims processing. This federal mandate applies to the Children's System of Care (CSOC) providers of Intensive In-Home Behavioral (IIH-B), Individual Support Services (ISS) and Agency Hired Respite (AHR).

Since March 1, 2022, IIH-B, ISS and AHR claims have been required to be submitted through the HHAeXchange (HHAX) system for processing and payment. An exception to this date was made for claims associated with the CSOC bundle codes CSC 30, 31, 32, and 34 as the HHAX system was unable to process these claims.

On September 26, 2022, CSOC sent out a communication to providers stating that all claims, including the bundle codes CSC 30, 31, 23 and 34 will be required to be submitted through the HHAX system beginning November 1, 2022. Please note that this date has been pushed back as the HHAX system is still unable to accept bundle codes for claims processing. As a result, claims associated with these bundle codes should continue to be submitted through Gainwell Technologies until further notice. However, the expectation is that providers will be in compliance with all other EVV requirements, including but not limited to completing the survey, participating in training components, and scheduling and verifying visits through the HHAX system.

Our office will communicate the new date once the HHAX system is able to accept bundle codes for claims processing.

If your agency is not currently using the HHAX system to schedule and verify visits, please contact HHXA as soon as possible to ensure a smooth transition and successful claims processing.

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If you have questions or concerns about your agency's EVV status or need assistance, please reach out to CSOC at dcf.evvsoc@dcf.nj.gov and/or support_user@hhaexchange.com as soon as possible.

Additional information and resources can be located at (please add CSOC's site/DMAHS site address).

<https://www.nj.gov/dcf/providers/csc/evv.html>

<https://nj.gov/humanservices/dmahs/info/evv.html>

Thank you for your continued participation and for providing this much needed service to New Jersey's youth and families.

Mollie Greene

A handwritten signature in cursive script that reads "Mollie Greene".

Assistant Commissioner
Children's System of Care