



State of New Jersey

DEPARTMENT OF CHILDREN AND FAMILIES
OFFICE OF CONTRACT ADMINISTRATION
50 E. STATE STREET, 3RD FLOOR
P.O. BOX 717
TRENTON, NJ 08625

PHILIP MURPHY
Governor

SHEILA Y. OLIVER
Lt. Governor

CHRISTINE NORBUT BEYER, MSW
Commissioner

August 9, 2021

Dear CSOC Service Provider,

Section 12006 of the Twenty First Century Cures Act (Cures Act) and The Centers for Medicare & Medicaid Services (CMS) requires the state of New Jersey to utilize an Electronic Visit Verification System (EVV) for all Personal Care Services. The Cures Act Mandate requires all visits to be timestamped via an electronic verification method utilizing EVV tools to record the member, caregiver, location of the service, date of the service and the type of service performed.

To ensure that the provider community complies with the Cures Act Mandate, New Jersey Department of Human Services (DHS), Division of Medical Assistance and Health Services (DMAHS) is requiring that all providers be fully integrated by October 1, 2021. This includes the following providers that receive service authorizations through PerformCare, the Department of Children and Families (DCF), Children's System of Care (CSOC), contracted system administrator: Intensive-In-Home Behavioral (IIH-B), Individual Support Service (ISS) and Agency Hired Respite (AHR).

To support this effort, CSOC and DMAHS have partnered with HHAeXchange as their EVV Aggregation solution to work with providers and to collect EVV compliant visit data. We are aware that some agencies may have an enterprise EVV solution in place and the intention is not to replace the existing EVV solution but to ensure that HHAeXchange is able to collect the visit data for the Medicaid program and provide options for the providers that support our members to make this process as easy as possible. As one of the options, HHAeXchange will provide a free EVV solution to manage EVV compliance for all your members regardless of the payer if you choose.

Please see below the action steps that are required to ensure your agency is on path to successfully meet the October 1st, 2021 go-live.

Next Step #1: Choosing your provider EVV selection & the HHAeXchange Platform

HHAeXchange offers EVV solutions at no cost to the providers and data integration options for providers who already have an EVV software. Based on your provider set up, below are the options available with HHAeXchange:

- Option 1 – Agencies currently without an EVV Solution: use the free EVV tools provided by HHAeXchange & New Jersey DMAHS
- Option 2 – Agencies currently using another 3rd Party EVV Solution: use your existing EVV system and import visit data into HHAeXchange – HHA will route visit data to New Jersey DMAHS

Next Step #2: Complete HHAeXchange Portal Configuration Questionnaire

Please promptly complete the HHAeXchange EVV Questionnaire no later than August 31st, 2021 to allow HHAeXchange to understand which EVV option you are selecting and how visit data will ultimately be aggregated for CSOC providers. HHAeXchange will continue to follow up your agency until the survey is complete. The questionnaire only needs to be completed once. The link can be found here: https://hhaexchange.com/NJ_CSOC_ProviderEnrollmentForm

Next Step #3: Register & attend an Information Session

HHAeXchange will hold Information Sessions beginning August 26th, 2021. A link to the Session registration will be provided to the contact who completes the HHAeXchange Portal Configuration Questionnaire. Once the questions have been completed, please use the link at the end to sign up for one of the following Provider Information Sessions listed below. Only one (1) session is required for attendance as all three will provide the same information.

- Thursday, August 26th, 2021 at 10:00 AM - 11:30 AM
- Tuesday, August 31st, 2021 at 12:00 PM - 1:30 PM
- Thursday, September 2nd, 2021 at 2:00 PM - 3:30 PM

Have Questions?

If you have questions or need help, please feel free to contact CSOC at DCF.EVVCSOC@dcf.nj.gov . For questions or help with HHAX, please email HHAeXchange at Support@HHAeXchange.com or visit us at <https://hhaexchange.com/nj-csoc/>.

Sincerely,



Mollie Greene

Assistant Commissioner
The Children's System of Care
Department of Children and Families