



## State of New Jersey

DEPARTMENT OF CHILDREN AND FAMILIES  
CHILDREN'S SYSTEM OF CARE

CHRISTINE NORBUT BEYER, MSW  
*Commissioner*

PHILIP MURPHY  
*Governor*

SHEILA Y. OLIVER  
*Lt. Governor*

MOLLIE GREENE  
*Assistant Commissioner*

January 7, 2022

Dear In-Home Behavioral (IIH-B), Individual Support Service (ISS) and Agency Hired Respite (AHR) providers:

As you are aware, on January 1, 2021, the New Jersey Division of Medical Assistance and Health Services (DMAHS) implemented an Electronic Visit Verification (EVV) System for Medicaid providers that are federally mandated to utilize this system for service verification and claims processing. This includes IIH-B, ISS and AHR service providers.

In collaboration with the state's EVV contractor, HHAeXchange (HHAX), and in compliance with Section 12006(a) of the 21<sup>st</sup> Century Cures Act, the current EVV system is capable of capturing and processing all of the required EVV data elements:

1. Type of service performed;
2. Individual receiving the service;
3. Date of the service;
4. Location of service delivery;
5. Individual providing the service;
6. Time the service begins and ends.

To support IIH-B, ISS and AHR providers with EVV initial on-boarding and movement towards full EVV compliance, the Department of Children and Families (DCF), Children's System of Care (CSOC), DMAHS, HHAX, and the Center for Health Care Strategies (CHCS) have been meeting with providers bi-weekly since August of 2021 to answer questions about implementation and to discuss successes and challenges associated with the process. Additionally, DMAHS, CSOC and HHAX have distributed numerous communications identifying the steps and milestones necessary for successful EVV compliance. To review relevant information, please visit: <https://www.nj.gov/dcf/providers/csc/evv.html>.

Please be informed that beginning March 1, 2022, it is expected that IIH-B, ISS and AHR providers will be able to demonstrate full EVV compliance, which includes completing all training components, scheduling and verifying visits, and submitting EVV required claims through the HHAX system for claims processing and payment. The only exception for claims processing outside of HHAX's EVV system are IIH-B claims authorized by PerformCare for the following CSOC bundle codes (CSC 30,31,32,34). Claims associated with these bundles will continue to be submitted through Gainwell Technologies; however, providers submitting claims with bundled codes are expected to complete all EVV trainings components and schedule and verify visits through the HHAX system. All other claims for IIH-B, AHR and ISS must be submitted through the HHAX system for processing and payment.

**Effective March 1, 2022, any claim that is required to be submitted through the HHAX system that does not meet EVV compliance will be denied payment.**

*[www.nj.gov/dcf](http://www.nj.gov/dcf)*

If you have questions or concerns about your agency's EVV status, please reach out to CSOC @ [dcf.evvsoc@dcf.nj.gov](mailto:dcf.evvsoc@dcf.nj.gov) as soon as possible.

Thank you for your continued participation and for providing this much needed service to New Jersey's youth and families.

Mollie Greene

A handwritten signature in cursive script, appearing to read "Mollie Greene".

Assistant Commissioner  
Children's System of Care  
Department of Children and Families