

**State of New Jersey - Department of Human Services  
Division of Medical Assistance and Services and  
Department of Children and Families Children's  
System of Care**

**Electronic Visit Verification**

**Department of Children and Families  
Children's System of Care**

**Provider Workgroup Meeting #6**

October 19<sup>th</sup>, 2021 11am-12pm

Zoom Meeting

# Today's Agenda



- Welcome and Introductions
- Important Go-Live Updates
- EVV Provider Milestones
- Open Discussion
- Next Steps

## [CSOC Provider Newsletter:](https://www.state.nj.us/humanservices/dmahs/info/CSOC_EVV_Newsletter.pdf)

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# EVV Provider Milestones

EVV provider milestones are steps each provider will complete for onboarding and meeting requirements for the 21<sup>st</sup> Century Cures Act.

As a prerequisite, please ensure you have completed the HHAeXchange provider ***portal survey*** in order to engage in milestone activities

Questionnaire Link:

<https://www.cognitofrms.com/HHAeXchange1/newjerseycsocproviderportalquestionnaire2>

# EVV Milestone 1

1. Confirming members and authorizations are in the HHAx provider portal
2. Adding schedules in the HHAx provider portal
3. Adding agency providers in the HHAx provider portal
4. Adding rates for each service code in the HHAx provider portal

## EVV Milestone 2

1. Confirming visits
2. Reviewing visits for accuracy, i.e., clock in and clock out details are completed, missed visits
3. Batching visits and creating invoice(s)
  - a. Please ensure rates are completed for all service codes.
4. Submitting invoice(s) for billing

# Milestone 3 – EVV Best Practices

1. Ensure all visits contain the six data requirements:
  - Type of service performed; Individual receiving the service; Date of the service; Location of service delivery; Individual providing the service; Time the service begins and ends.
2. Ensure authorizations are current. If the authorization is due to expire please be proactive and request an updated one.
3. Continue to utilize your current communication method with CSOC to discuss unique member/service related concerns, [dcf.evcsoc@dcf.nj.gov](mailto:dcf.evcsoc@dcf.nj.gov).
4. For any system related support reach out to [njsupport@hhaexchange.com](mailto:njsupport@hhaexchange.com) or by phone [866.245.8337](tel:866.245.8337).

# Open Discussion & Next Steps



- Questions /Open Discussion
  - How will you communicate with providers, members and families about EVV?
  - What are your largest concerns about EVV?
- Contact Information:
  - CSOC EVV e-mailbox: [DCF.EVVCSOC@dcf.nj.gov](mailto:DCF.EVVCSOC@dcf.nj.gov)
  - DMAHS EVV e-mailbox: [Mahs.Evv@dhs.state.nj.gov](mailto:Mahs.Evv@dhs.state.nj.gov)
  - <https://hhaexchange.com/nj-csoc/>
- Next provider workgroup meeting
  - **Week of November 1, to be confirmed**