



## CSOC SERVICE LINE CERTIFICATION

WHAT YOU NEED TO KNOW  
CMO CARE MANAGER (CM)

**NOTE: Service line certifications for the NJ Children's System of Care (CSOC) apply specifically to the service lines with which they are associated: Behavioral Assistance (BA), Care Management Organization (CMO), Family Support Organization (FSO), or Mobile Response & Stabilization Services (MRSS). Certifications are valid only in New Jersey and are not transferrable to any other state.**

## CMO Care Manager (CM) Certification Requirements

NJ Children's System of Care (CSOC) Certifications are completed through the CSOC TTA Learning Management Portal (LMP) <https://bit.ly/csocltalmp> - Click on **SIGN UP to get started**. To be certified as a Care Manager (CM) in NJ CSOC, **you must be hired by a Care Management Organization (CMO) Agency**. The following certification requirements must be completed within one year of your date of hire.

First-year CM certification includes four steps:

1. Complete Training.
2. Strengths & Needs Assessment Tool (SNA) Certification completed on TCOMTraining.com.
3. Competency Verification by your supervisor.
4. Complete the Certification Test.

For more information on enrolling in your training curricula, verifying competencies, and completing your certification test, see the **2025 WYNTK: Details** document.

| CM Certification  |  |
|---|--|
| Year 1  |  |
|   | NJ Wraparound: Values & Principles (Live Webinar) <b>*PREREQUISITE FOR CFT</b>                   |
|   | Child & Family Team Process (Live Webinar)   |
|   | The Nurtured Heart Approach (Live Webinar)   |
|   | CANS: Strengths & Needs Assessment (Live Webinar) & SNA Certification on TCOMTraining.com        |
|   | Effective Facilitation of Team Meetings (Live Webinar)   |
|   | Strengths-Based Care Planning: ISP & FCP (Live Webinar)  |
|   | Setting Yourself Up for Safety: Practical Tools for Outreach Workers (Live Webinar or On-Demand) |
| Year 2* (*Year 2 courses can be waived by Supervisor for MA-level coursework) |  |
|   | Infusing Practice with Cultural Competence (Live Webinar or On-Demand)                           |
|   | Foundations of Developmental Disabilities (Live Webinar)   |
|   | DSM 5 (Live Webinar or On-Demand)  |
|   | Substance Use – (Choose 1) (Live Webinar)  |
|   | Substance Use 101: Why can't you just stop?  |
|   | Engaging Families in Substance Use Treatment: A Family-Centered Approach                         |
|   | Understanding Youth and Adolescent Substance Use Disorders                                       |
|   | Youth Substance Use: An Introduction   |
|   | Young People and Substance Use: A Critical Timeline  |

More information can also be found by going to the DCF NJ CSOC Training website:

<https://www.nj.gov/dcf/providers/csc/training/> Email [csoctraining@ubhc.rutgers.edu](mailto:csoctraining@ubhc.rutgers.edu) if you have any questions.