



**RUTGERS**

University Behavioral Health Care

## CSOC TTA On-Demand Online Learning Modules Frequently Asked Questions

### 1. If I register for this course, what happens next?

- a. Register for the CSOC Online Learning Modules on our regular registration portal found on the [NJ DCF Training website](#), or click [HERE](#) for a direct link.
- b. You'll receive a series of emails that will give you instructions on how to log in to Canvas, an online learning portal from Rutgers. When you log in to Canvas, you will accept the invitation to the course, update your student profile, and select "Courses" to begin. If you need help with registration, email [CSOCTraining@ubhc.rutgers.edu](mailto:CSOCTraining@ubhc.rutgers.edu); if you need help navigating Canvas or your Canvas log in, email [help@canvas.rutgers.edu](mailto:help@canvas.rutgers.edu)

### 2. Who should register for this course?

- a. Anyone working for a CSOC Agency that needs one of the modules to meet the requirements of their CSOC Certification—Behavioral Assistants, Family Support Partners, MRSS Crisis Intervention Specialists, and Care Managers.

### 3. What webinar topics are available?

- a. As of 8/1/20, the following modules are available:
  - i. Developmental Tasks of Childhood & Adolescence
  - ii. Positive Behavior Support
  - iii. Setting Yourself Up for Safety: Practical Tools for Outreach Workers
  - iv. An Overview of the DSM 5
- b. Keep in mind, we may need to add or change the module topics at any time, but we will email anyone registered for the course prior to updates.
- c. If you have questions about any of the content in the modules, please contact us at [CSOCTraining@ubhc.rutgers.edu](mailto:CSOCTraining@ubhc.rutgers.edu).

### 4. What kind of documentation is available if I complete a module?

- a. When you complete a module by watching all of the webinar videos, you then take a 10-question quiz. The quiz questions are taken directly from the material presented in the module. You can take the quiz and review the material as many times as you want, but you must answer every question correctly to proceed as we really want you to know the material!
- b. Then, you answer a Reflection Question—What are three things you learned that you can apply to your job in the NJ Children's System of Care?
- c. After that, you unlock a module allowing you to submit a Certificate of Completion Request Form through Google Forms. After submitting the form, you will be automatically emailed a PDF certificate within a few minutes. Submit the certificate to your supervisor and keep a copy for your records.
- d. Modules are not approved for CEU credits for licensed professionals.

### 5. Anything else I should know?

- a. Although you may find ways to complete the modules without watching all of the videos, we encourage you to do your best to engage with the material just like you would in a face-to-face class. *We are able to track how many minutes you spend on each module*, so if you are unable to demonstrate your knowledge of the material, we will ask you to spend more time on the module.