

OFFICE OF DISPUTE RESOLUTION

- Voluntary program that provides a non-court based forum for resolution of disagreements between the regulated community and the DEP. ODR will entertain any request to resolve a dispute other than
 - 1) a direct challenge to a DEP regulation, rule or policy; or
 - 2) a dispute solely between private parties.
- ODR staff act as neutrals and offer mediation and facilitation services.
- Typically handle objections to permit conditions or denials, compliance issues and penalty assessments.
- 71% of the cases where the parties have agreed to participate in Alternative Dispute Resolution have resulted in a mutually satisfactory agreement.
- For more information: www.nj.gov/dep/odr or contact Linda Taylor at 609-633-1432 or linda.taylor@dep.state.nj.us