

1. Export any applications that you may be working on in RADIUS, by saving them on a diskette, or on a hard drive other than your C drive, as the following procedure will remove ALL Radius entries.
2. Run the RADIUS uninstall program
3. Manually delete the C:\RADIUS folder which is still left on your computer hard drive
4. On the start menu, click start, run, and type in "regedit"

(As a safety measure you may click on "Registry" and then click on "Export Registry File". Name this file and then save it to a directory of your choice. This will allow you to recover your Registry if something happens during the editing process.)

5. Make sure "My Computer" is highlighted in the left-hand column
6. Click on the "Edit" menu item and select "Find" from the drop down list
7. In the Find what box type in "Radius"
8. Make sure the checkboxes for Keys, Values, and Data are all selected
9. Make sure the checkbox for Match whole string only is not selected
10. Click "Find Next"
11. The computer will now search the registry. When it finds an entry, which contains the word Radius in the line, click on the entry and delete it. If the line does not contain the word Radius do not delete it.
12. Click "Edit" and click on "Find Next" to search for the next entry and delete each key that appears with the word radius in it until the computer informs you that it is finished searching the registry.
13. Exit the Registry Editor
14. Restart the computer
15. Reinstall Radius.
16. Verify that radius works properly. You will see two icons in the startbar. One will say "NJDEP RADIUS" with a blue DEP icon and one will say "RADIUS" with a orange-yellow SQL icon.