

OPRA Customer Service Survey

How are we doing???

The Office of Record Access is interested in how we are perceived by our clients and what suggestions you may have to improve our operation. We appreciate your time; your responses are anonymous unless you choose to fill in the optional box at the bottom of the page.

(Scoring: 1 – 10; (10) is considered excellent and (1) is undesirable.)

1. Attitude: _____ [Concerned, Friendly, Courteous]
2. Responsive: _____ [Timely reply to your calls or e-mails]
3. Communication: _____ [Effective, efficient]
4. Scheduling: _____ [File Reviews, Production of copies]

How can we do better?

Optional: OPRA Request Tracking #: _____.

Thank you, for your time. We will try to score higher results with your next encounter with our office. Remember, you may always phone us at (609) 321-3121, anytime you have a problem with your OPRA request.

Please submit this form either by fax at (609) 292-1177, or by e-mail at Records.Custodian@dep.state.nj.us.

Thank you for your time,

Office of Record Access