**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

**[System] Failure to Meet Treatment Requirements**

Our water system recently violated a drinking water requirement. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we [did/are doing] to correct this situation.

**IF A LANGUAGE OTHER THAN ENGLISH IS SPOKEN BY A POPULATION OF 10% OR MORE WITHIN A MUNICIPALITY BASED ON US CENSUS DATA** (Refer to[How to Determine if your Water System Requires a Secondary Language Statement](https://www.state.nj.us/dep/watersupply/pdf/secondary-language-directions.pdf) on our website at <https://www.state.nj.us/dep/watersupply/pdf/secondary-language-directions.pdf>) **REPEAT THE ABOVE STATEMENTS AND INCLUDE THE FOLLOWING IN ENGLISH AND THE APPLICABLE LANGUAGE(S):** “Contact [Name of Contact] at [phone number] or [mailing address] **[OPTIONAL:** or [email address]**]** for questions or to obtain a translated copy of this public notice.”

We are required to [treat/disinfect] our drinking water source [name source]. From [violation date] to [violation date] we did not meet one or more of our treatment requirements [provide sufficient levels of disinfectant **AND/OR** provide adequate contact time **AND/OR** meet alternative treatment criteria] due to [describe issue, e.g., malfunctioning equipment].

**What should I do?**

There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.

If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water. General guidelines on ways to lessen the risk of infection by microbes are available from EPA’s Safe Drinking Water Hotline at 1-800-426-4791.

**What does this mean?**

This is not an emergency. If it had been, you would have been notified within 24 hours.

*\*Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.\**

These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

While we have not detected any evidence of contamination in, or other health threats to, our source water, we are still committed to restoring the required level of treatment to the water from [source] to eliminate the threat of contamination.

**What is being done?**

[Describe corrective action.] We anticipate resolving the problem within [estimated time frame] **OR:** the problem was resolved on [date].

**OPTION (IF RECEIVED APPROVAL FROM DEP TO LIMIT DISTRIBUTION):** Only a portion of our service area, specifically [area] is affected by this public notice. A map illustrating the affected area is [attached/enclosed below].

For more information, please contact [Name of Contact] at [phone number] or [mailing address] **[OPTIONAL:** or via email at [email address]**]**. General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1-800-426-4791

\**Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail*.\*

This notice is being sent to you by [Water System]; PWSID#: [PWSID].

Date distributed: \_\_\_\_\_\_\_\_\_\_\_\_\_\_