**DRINKING WATER NOTICE**

**[System] Failed to Perform Corrective Action Following the Completion of a Detailed Assessment of the Water System**

Our water system previously tested positive for E. Coli. When this occurs, we are required to conduct a detailed assessment to identify sanitary defects (problems) and correct any problem found. [System] failed to conduct the required corrective actions by [date corrective action was due] as required under the Revised Total Coliform Rule.

As our customers, you have a right to know what happened and what we are doing to correct the situation. You were notified of the E. Coli in our water on [date of Tier 1 PN previously issued]. **OPTION 1:** The Boil Water Advisory remains in place until further notice. **OPTION 2:** Further monitoring was conducted on [date] with no detection of E. Coli. You no longer need to boil your water or take other corrective actions; however, [System] is still required to complete corrective actions to address the sanitary defects found.

**What does this mean?**

This is not an emergency. If it had been an emergency, you would have been notified within 24 hours.

Failure to correct sanitary defects has the potential to cause distribution system contamination. Inadequately treated or inadequately protected water may contain disease-causing organisms, such as E. coli.

*\* E. coli are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Human pathogens in these wastes can cause short-term effects, such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a greater health risk for infants, young children, the elderly, and people with severely compromised immune systems. \**

We are committed to correcting the deficiency to eliminate the threat of contamination.

**What should I do?**

• **OPTION 1:** **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Boiling kills bacteria and other organisms in the water.

• **OPTION 2:** If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.

•If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from their health care providers about drinking this water. General guidelines on ways to lessen the risk of infection by microbes are available from EPA’s Safe Drinking Water Hotline at (800) 426-4791.

**What is being done?**

[Describe corrective action and give a status update.]

OPTIONS:

• We have begun to correct the sanitary defect(s) identified during a detailed assessment of our water system by taking the following corrective actions. [Describe corrective actions].

• We plan to begin corrective actions soon to address the sanitary defect(s) identified during a detailed assessment of our water system by taking the following corrective actions. [Describe corrective actions].

We anticipate completing/have completed all corrective actions by [date].

For more information, please contact [Insert Contact Name], manager of [System], at [phone number] or write to [mailing address].

*\*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail. \**

This notice is being posted by [System].

PWSID: [PWSID #].

Distributed: [Date]