

Drinking Water Advisory Factsheet

WHAT IS A DRINKING WATER ADVISORY?

EPA regulation requires public water systems (PWS or system) to notify consumers to potential health risks from violations of drinking water standards or situations which could lessen the quality of water being distributed.

ADVISORY TYPES?

These notices are referred to as drinking water advisories and include the following:

- **Boil Water**
- **Do Not Drink**
- **Do Not Use**
- **Conservation**

The advisory must be made available to all persons served by the water system that are impacted.

Where the system serves a substantial proportion of non-English speakers, the PWS must provide information in the appropriate language(s) on the importance of the notice or on how to get assistance or a translated copy.

POTENTIAL Health Risk	Required Distribution Time	Notification Delivery Method
Immediate	If there is the <i>potential</i> for immediate risk to human health, water suppliers must immediately (no later than 24 hours from the time the system becomes aware) notify customers.	Media outlets (e.g. television, radio, and newspapers), post their notice in public places, personally deliver a notice to their customers (e.g. by hand). In addition, if approved by NJDEP, by reverse 911 or email, social media.
Non-Acute	If the risk to human health is not immediate, the water system must notify its customers as soon as possible, but within 30 days of the violation of the drinking water standard.	Notice may be provided through the mail or via the media, and posting.

DURATION OF ADVISORY

The advisory must remain in effect until corrective actions have been taken that show evidence of remediation and that a risk to public health no longer exists.

WHAT IF I DIDN'T GET A NOTICE?

- An advisory may be issued for a portion of a PWS's service area.
- If you are not sure if an advisory impacts you, check your water systems website or contact them directly.
- If your system requires you to sign up for notices via phone or text, be sure that you do so.

WHAT SHOULD I DO DURING THE ADVISORY?

- Follow the instructions provided in the advisory and take it seriously.
- Check your system's website for updates periodically.
- Conserve your water.
- Take note and alert your system of any unordinary events.