

# **Agenda**

## **Division of Land Use Regulation**

### **Stakeholders meeting on Transformation**

#### **Improving the Permit Process**

**Monday April 4, 2011 9:30 AM to 12:00**

#### **DEP Public Hearing Room**

#### **NJDEP Headquarters 401 E. State St**

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|-----------------|---|
| 9:30 – 9:45 pm  | Sign in and welcome (Marilyn Lennon)    |
| 9:45- 10:00 pm  | Ground Rules (Kerry Kirk Pflugh)        |
| 10:00- 10:20 pm | Overview of the meeting (Mark Pedersen) |

#### **Why are we all here?**

- To explore ideas on how we shift the business process paradigm in Land Use Regulation to ensure protection of our citizens and environmental resources in an efficient manner which does not impede economic growth of the state.
- Today, current staffing is just keeping up with our workload. What will tomorrow hold?
- Each of you has a perspective that we need to hear. The diversity will assist us in responsible transformation of Land Use permitting process.

#### **What are our objectives?**

- Increase program efficiency
- Increase consistency and quality of submissions
- Culture Change (External as well as Internal)
- Prioritization of permitting activities

10:20 – 10:30            Overview of DLUR's Rules (Ginger Kop'Kash)

10:30 – 11:45            Question, feedback and facilitated discussion

- How can we change the Culture?
- What are we doing that can be done less labor intensive?
- What are we doing that does not need to be done?
- How does DLUR improve efficiency utilizing existing or new processes?

- What are the ways DLUR can improve timeliness of reviews while continuing to factor concerns and ensure environmental protection?
- How can DLUR achieve Consistency in Review, Interpretation and Processes?
- How can we be more transparent and make information more accessible?
- How can we increase customer service for all sectors and distribute information more efficiently?

11:45-12:00                      Next steps for Transformation - We need everyone's assistance

- Monthly – bi monthly stakeholder meetings
- Steering committee
- Work groups