STATE OF NEW JERSEY DEPARTMENT OF BANKING AND INSURANCE

IN THE MATTER OF:

Proceedings by the Commissioner of
Banking and Insurance, State of New
Jersey, to fine Kareo Inc.

TO: Kareo Inc. 3353 Michelson, Suite 400 Irvine, CA 92612

This matter having been opened by the Commissioner of Banking and Insurance, State of New Jersey, ("Commissioner"), upon information that Kareo Inc, ("Respondent"), which has applied for certification as a third-party billing service in New Jersey pursuant to N.J.S.A. 17B:27B-1 to -25, may have violated provisions of the insurance laws of the State of New Jersey; and

WHEREAS, pursuant to N.J.S.A. 17B:27B-1, a third-party billing service is defined as a person or entity that is paid by a health care provider to process claims or claims payments on behalf of the health care provider; and

WHEREAS, pursuant to N.J.S.A. 17B:27B-16, no person shall act as a third-party billing service without being certified by the Commissioner; and

WHEREAS, the Department of Banking and Insurance has learned that Respondent has acted as a third-party billing service in New Jersey when it was not certified as a third-party billing service; and

WHEREAS, Respondent applied for certification as a third-

party billing service on December 13, 2018 and said application is pending; and

WHEREAS, cause does exist under N.J.S.A. 17B:27B-24 for the imposition of a civil penalty for the violation of the insurance laws of this State; and

WHEREAS, Respondent has waived its right to a hearing on the violation and consents to imposition of a civil penalty in the amount of \$2,500.00, pursuant to N.J.S.A. 17B:27B-24; and

WHEREAS, this matter should be resolved upon the consent of the parties without resort to a formal hearing on the aforementioned violation;

NOW, THEREFORE, IT IS on this 2200 day of Jebrum, 2019

ORDERED and AGREED that Respondent shall be responsible for the payment of a civil penalty totaling \$2,500.00; and

IT IS FURTHER ORDERED and AGREED that Respondent shall pay the civil penalty of \$2,500 upon its execution of this Consent Order. The payment shall be made through a certified check or money order, made payable to "State of New Jersey - General Treasury" and shall be sent to:

New Jersey Department of Banking and Insurance ATTN: Virgil Dowtin, Chief of Investigations 9th Floor, Consumer Protection Services, Enforcement P O Box 329 Trenton, New Jersey 08625-0329

and

IT IS FURTHER ORDERED AND AGREED that the fine in this Consent Order is imposed pursuant to the police powers of the State of New Jersey for the enforcement of the law and the

protection of the public health, safety and welfare, and is not intended to constitute a debt which may be limited or discharged in a bankruptcy proceeding; and

IT IS FURTHER ORDERED and AGREED that this Consent Order represents a final agency decision and constitutes a final resolution of the allegations of this Consent Order.

Marlene Caride

Consented to as to Form, Content and Entry:

Dan Bodrigues, Chief Executive Officer Kareo Inc.

/24/2019 Date