

State of New Jersey

DEPARTMENT OF BANKING AND INSURANCE

DIVISION OF INSURANCE OFFICE OF SOLVENCY REGULATION PO BOX 325 Trenton, NJ 08625-0325

JUSTIN ZIMMERMAN Commissioner

TAHESHA L. WAY Lt. Governor

PHIL MURPHY

Governor

TEL (609) 292-7272 FAX (609) 292-6765

Summarized herein are the annual and quarterly financial reporting requirements for Health Maintenance Organizations (HMOs) licensed in New Jersey. The license holder is responsible to ensure that all required data is properly captured and that all required reports are submitted in order to comply with New Jersey statutes and regulations. The major reporting requirements are as follows:

All filings must be postmarked no later than the indicated due date.

Reports due March 1	Pursuant to		
Annual Statement for preceding year completed as prescribed by the NAIC Annual Statement Instructions for HMOs, on a SAP basis in accordance with the NAIC Accounting Practices and Procedures Manual, and via the NAIC Annual Health Blank	N.J.A.C. 11:24-11.6(a), N.J.A.C. 11:24-11.6(a)1		
Statement of Actuarial Opinion	N.J.A.C. 11:24-11.6(a)2		
Management Discussion & Analysis	NAIC Health Statement Instructions		
Supplemental Compensation Exhibit	NAIC Health Statement Instructions		
Budget vs. Actual comparison (Attach. A)	N.J.A.C. 11:24-11.6(c)		
Reinsurance & Restricted Deposits (Attach. B)	N.J.A.C. 11:24-11.6(c)		
Insolvency Claims Deposit Worksheet (Attach. C)	N.J.A.C. 11:24-11.6(c)		
3-Year Projections, incl. narrative on underlying assumptions and Business Plans (Attach. D)	N.J.A.C. 11:24-11.6(c)		
Minimum Net Worth Calculation Worksheet (Attach. E)	N.J.A.C. 11:24-11.6(c)		
Membership by County by Product Line	N.J.A.C. 11:24-11.6(c)		
Liquidity Worksheet (1A-1)	N.J.A.C. 11:24-11.6(c)		
Risk-Based Capital Report	N.J.A.C. 11:2-39A.3(a), Order No. A15-102		
SEC 10K, as applicable	U.S. Securities and Exchange Commission		
Reports due April 1	Pursuant to		
NAIC April 1, (4/1) Supplements, including but not limited to Investment Risk Interrogatories, Long-Term Care Insurance Experience Reporting Forms, and Supplemental Health Care Exhibit	NAIC Health Statement Instructions		
Annual Forms B and C	N.J.A.C. 11:1-35.7		

N.J.A.C. 11:1-35.13
N.J.A.C. 11:24-11.6(c)
Pursuant to
N.J.A.C. 11:24-11.6(d), N.J.A.C. 11:24-11.6(d)1
N.J.A.C. 11:24-11.6(d)2
N.J.A.C. 11:24-11.6(d)2
N.J.A.C. 11:24-11.6(d)4
N.J.A.C. 11:24-11.6(d)2
N.J.A.C. 11:24-11.6(d)2
N.J.A.C. 11:24-11.6(d)2
NAIC Health Statement Instructions
N.J.A.C. 11:24-11.6(d)3
U.S. Securities and Exchange Commission
Pursuant to
N.J.A.C. 11:24-11.6(b)
N.J.S.A. 17:23-42
Pursuant to
N.J.A.C. 11:24-11.6(d), N.J.A.C.
11:24-11.6(d)1
N.J.A.C. 11:24-11.6(d)2
N.J.A.C. 11:24-11.6(d)2
N.J.A.C. 11:24-11.6(d)2 N.J.A.C. 11:24-11.6(d)2
N.J.A.C. 11:24-11.6(d)2 N.J.A.C. 11:24-11.6(d)2 N.J.A.C. 11:24-11.6(d)4
N.J.A.C. 11:24-11.6(d)2 N.J.A.C. 11:24-11.6(d)2 N.J.A.C. 11:24-11.6(d)4 N.J.A.C. 11:24-11.6(d)2
N.J.A.C. 11:24-11.6(d)2 N.J.A.C. 11:24-11.6(d)2 N.J.A.C. 11:24-11.6(d)4 N.J.A.C. 11:24-11.6(d)2 N.J.A.C. 11:24-11.6(d)2 N.J.A.C. 11:24-11.6(d)2 N.J.A.C. 11:24-11.6(d)2
N.J.A.C. 11:24-11.6(d)2 N.J.A.C. 11:24-11.6(d)2 N.J.A.C. 11:24-11.6(d)4 N.J.A.C. 11:24-11.6(d)2 N.J.A.C. 11:24-11.6(d)2 N.J.A.C. 11:24-11.6(d)2 N.J.A.C. 11:24-11.6(d)3 N.J.A.C. 11:24-11.6(d)3
N.J.A.C. 11:24-11.6(d)2 N.J.A.C. 11:24-11.6(d)2 N.J.A.C. 11:24-11.6(d)4 N.J.A.C. 11:24-11.6(d)2 N.J.A.C. 11:24-11.6(d)2 NAIC Health Statement Instructions N.J.A.C. 11:24-11.6(d)3
N.J.A.C. 11:24-11.6(d)2 N.J.A.C. 11:24-11.6(d)2 N.J.A.C. 11:24-11.6(d)4 N.J.A.C. 11:24-11.6(d)2 N.J.A.C. 11:24-11.6(d)2 NAIC Health Statement Instructions N.J.A.C. 11:24-11.6(d)3 N.J.A.C. 11:24-11.6(d)2
N.J.A.C. 11:24-11.6(d)2 N.J.A.C. 11:24-11.6(d)2 N.J.A.C. 11:24-11.6(d)4 N.J.A.C. 11:24-11.6(d)2 N.J.A.C. 11:24-11.6(d)2 NAIC Health Statement Instructions N.J.A.C. 11:24-11.6(d)3 N.J.A.C. 11:24-11.6(d)2 U.S. Securities and Exchange Commission

Budget vs. Actual comparison (Attachment A)	N.J.A.C. 11:24-11.6(d)2		
Reinsurance & Restricted Deposits (Attachment B)	N.J.A.C. 11:24-11.6(d)4		
Insolvency Claims Deposit Worksheet (Attachment C)	N.J.A.C. 11:24-11.6(d)2		
Minimum Net Worth Calculation Worksheet (Attachment E)	N.J.A.C. 11:24-11.6(d)2		
Management Discussion & Analysis	NAIC Statement Instructions		
Statement of Actuarial Opinion	N.J.A.C. 11:24-11.6(d)3		
Liquidity Worksheet (1A-1)	N.J.A.C. 11:24-11.6(d)2		
SEC 10Q, as applicable	U.S. Securities and Exchange		
	Commission		
Reports due as applicable to filer	Pursuant to		
Forms A and E regarding change of control transaction	N.J.S.A. 17:27A-2		
Forms D regarding transactions with affiliates	N.J.S.A. 17:27A-4, N.J.A.C. 11:1-		
Torms D regarding dansactions with armitates	35.10		
Own Risk Self-Assessment (ORSA) group premiums >\$1B	N.J.S.A. 17:23-31		

General Information:

All required forms must be completed in their entirety; if a specific field or schedule is not applicable to the HMO, the HMO should indicate that by responding "N/A" or "None."

Original signatures are required on all filings. In particular, Annual and Quarterly Statements must be signed by the President and Secretary of the company or, in their absence, by two principal officers of the company.

Any and all requests for exemptions from the filing requirements above must be submitted in writing at least 30 days prior to the due date. Any deviation absent written permission of the Commissioner, may be considered a violation of filing requirements and may cause the filing to be rejected and subject to penalties and enforcement measures as prescribed by statute.

The Commissioner of Banking and Insurance has the regulatory authority to impose enforcement remedies against an HMO for violations of any statutory requirements, including but not limited to the late filing of annual reports per N.J.S.A. 26:2J-24(a). The commissioner may "…levy an administrative penalty in an amount not less than \$100.00 nor more than \$1,000.00, if reasonable notice in writing is given of the intent to levy the penalty." This letter shall serve as reasonable notice that any HMO that files late may be fined an amount not less than \$100.00 per day.

Within these instructions, references are made to the NAIC Health Blank, Health Annual and Quarterly Statement Instructions, and Accounting Policies and Procedures Manual. These forms may be purchased directly from the NAIC or through several independent insurance service companies throughout the United States. Should the HMO wish to procure the forms through the NAIC, please contact the following:

National Association of Insurance Commissioners Insurance Products and Services Division Telephone: (816) 783-8300 Facsimile: (816) 460-7593 Website: <u>http://www.naic.org/prod_serv_publications.htm</u>

It is the HMO's responsibility to ensure all forms are current and up-to-date at all times.

Pursuant to N.J.A.C. 11:24-11.6(j), HMOs shall submit three (3) hardcopies of the above reports to:

Chief Insurance Examiner NJ Department of Banking and Insurance Office of Solvency Regulation – 8th Floor

BY US MAILBY OVERNIGHT MAILP.O. Box 32520 West State StreetTrenton, NJ 08625-0325Trenton, NJ 08608-1206

Company filings should also be sent electronically in .pdf format to <u>DomesticAnnual@dobi.nj.gov</u> for Domestic Company filings and <u>ForeignAnnual@dobi.nj.gov</u> for Foreign Company filings. Please include the Company Name, NAIC#, and Name of Filing in the subject.

Additionally, pursuant to N.J.A.C. 11:24-11.6(k), HMOs that maintain a contract with the Department of Human Services to provide coverage to the Medicaid population or some segment thereof also shall submit one (1) copy of the above reports to:

Executive Director Office of Managed Health Care Division of Medical Assistance and Health Services NJ Department of Human Services Quakerbridge Plaza, Building 5 PO Box 712 Trenton, NJ 08625-0712

Note regarding the Annual Statement preparation:

On or before March 1, every HMO shall submit an Annual Statement for the immediately preceding calendar year, using the "Annual Health Blank" format established by the NAIC for HMOs.

In accordance with SAP, the HMO shall segregate assets into categories of "Admitted Assets" and "Non-Admitted Assets." The Non-Admitted Assets shall be excluded by the Department in consideration of the HMO's minimum statutory net worth, solvency, deposit, and reserve requirements.

Item # 3 on the General Interrogatories should state the date initiated or completed and the period covered for the latest financial examination of the HMO by New Jersey or any other state Department of Insurance. This is <u>not</u> referencing the audited annual statement.

Enrollment for NJ Kid Care Parts B, C, and D and NJ Family Care is to be entered as a part of Medicaid in the Exhibit of Premiums, Enrollment and Utilization.

Per N.J.A.C. 11:24-15.1(c), contracts with secondary contractors shall not contain provisions that cede some or all of the financial risk of the authorized payor to the secondary contractors, whether through compensation formula, stop loss insurance requirements or other means, and an HMO shall not reduce its reserves or minimum net worth requirements on the basis of a contractual agreement with any secondary contractors. This includes Capitation in any form to a secondary contractor.

Note regarding Projection preparation:

Projections must be in electronic format and contain detailed Statutory Balance Sheet, Income Statement, and Cash Flow projections and include leverage, profitability, RBC, and liquidity ratios. In addition to such quantitative information, projections should contain a qualitative Business Plan narrative addressing the assumptions underlying the projections, including how the company plans to achieve its projections noting

rate and territory changes, etc. as well as a discussion of the process in place to evaluate actual results to the projections. Projections can be submitted using UCAA Form 13 available on the NAIC website or in a substantially similar format of the Company's choosing, provided all required information is included.

Note regarding the Risk Assessment Discussion:

Below are the nine (9) categories of insurers' branded risks as identified by the NAIC. By April 1 of each year, every HMO shall submit a Risk Assessment Discussion identifying the Board of Directors' and Executive Management's assessment of the three (3) areas of risk that have most significantly affected the HMO over the past year, and a prospective narrative of all nine (9) risks on a going-forward basis.

- 1. Credit Risk
- 2. Market Risk
- 3. Pricing & Underwriting Risk
- 4. Reserving Risk
- 5. Liquidity Risk
- 6. Operational Risk
- 7. Legal Risk
- 8. Strategic Risk
- 9. Reputational Risk

More information concerning the Risk Assessment Discussion can be found under separate cover on the Department's website.

Note regarding the Audited Annual Financial Statements:

No later than June 1, every HMO shall submit an audited annual financial statement for the HMO and for the company that is the financial Guarantor for the HMO. The HMO's audited statement must be prepared on a Statutory basis. The Guarantor's audited statement must be prepared on a GAAP basis, unless that Guarantor is an insurance company, in which case its statement must also be prepared on a Statutory basis per N.J.A.C. 11:24-11.6(b).

Note regarding Quarterly Statements:

Every HMO shall submit quarterly reports no later than 45 days following the close of each of the first three calendar quarters (that is, May 15, August 15, and November 15, respectively), HMOs shall submit the Quarterly Statements using the "Quarterly Health Blank." format established by the NAIC for HMOs.

Questions/Concerns

Should you have any questions concerning this correspondence other than those pertaining to the Annual Supplement which address quality of care, network access, complaints or utilization appeals, please contact Tim Stroud or Shail Mankad of the Department of Banking and Insurance, Office of Solvency Regulation at <u>Tim.Stroud@dobi.nj.gov</u> or at <u>Shail.Mankad@dobi.nj.gov</u>, respectively.

For questions concerning those parts which address quality of care, network access, complaints or utilization appeals, please contact Barbara Hanlon of the Department of Banking and Insurance, Office of Managed Care at <u>Barbara.Hanlon@dobi.nj.gov</u>.

ATTACHMENT A BUDGET VS. ACTUAL CONFIDENTIAL

Name of HMO:	
NAIC # of HMO:	
Statement as of:	

INSTRUCTIONS: Please complete for the period ended as well as any/all prior quarter(s) as applicable. All \$ amounts in 000s.

Γ	1st Qtr	1st Qtr	2nd Qtr	2nd Qtr	3rd Qtr	3rd Qtr	4th Qtr	4th Qtr
	Budget	Actual	Budget	Actual	Budget	Actual	Budget	Actual
Commercial Premium (Gross)								
Medicare Premium								
Dept. Human Services Premium								
Other Income (i.e. ASO Fees, Investments, etc.)								
Total Revenue								
Commercial Medical Expenses								
Medicare Medical Expenses								
Dept. Human Services Medical Expenses								
TOTAL Medical Expenses								
Medical Loss Ratio								
TOTAL Administrative Expenses								
Administrative Expense Ratio								
Net Income (Loss)								
		•		•		•	•	•
Commercial Members								
Medicare Members								
Dept. Human Services Members								
TOTAL Membership								
			1		T	T	Г	1
Commercial Member Months Medicare Member Months								
Dept. Human Services Member Months TOTAL Member Months								
					<u> </u>			
Net Worth					T			
Net Worth Requirement at 125%								
RBC Ratio								
						1	1	

*Please use the below space to explain all variances that are 10% or greater.

Attachment B Reinsurance & Restricted Deposits CONFIDENTIAL

Name of HMO: NAIC # of HMO:								
Statement as of:								
		REINSUR	ANCE					
	Name of Reinsurer	Policy Expiration Date	Member	Per Member	Reinsurance Per Member Max Per Lifetime	Hospital	Premium	Prior Year Recoveries Incurred
Stop Loss Carrier								
POS Carrier (If Applicable)								
Insolvency Carrier								
(a) Attach additional information as necessary								
Provide additional comments as necessary								
RESTRICTED ASS	ETS ON DEPOSIT W	ITH THE STATE O	F NEW JEI	RSEY]		

	Deposit Amount (Required)	Deposit Amount (Market Value)	Custodian
Administrative Expense Deposit			
Insolvency Claims Deposit			

ATTACHMENT C INSOLVENCY CLAIMS DEPOSIT WORKSHEET CONFIDENTIAL

 Name of HMO:

 NAIC # of HMO:

 For the period ending:

Worksheet calculation to determine minimum Insolvency Claims Deposit requirement pursuant to N.J.A.C. 11:24-11.4(d)

		Most Recent Four (4) Quarters:			
Line #		QE minus 3	QE minus 2	QE minus 1	Quarter Ended ("QE")
1	Quarterly Total Premium (NJ only, net of any reinsurance ceded)				
2	Premium for Lines of Business Discontinued				
3	Medicaid Passthrough Premiums (if applicable)				
4	Total Adjusted Quarterly Premium (Line 1 minus Lines 2 and 3)				
5	Highest Total Adjusted Quarterly Premium				
6	Multiply by 0.5 (This is the required deposit)				

Pursuant to N.J.A.C. 11:24-11.4(d)1, the required deposit amount shall be the equivalent of 50 (fifty) percent of the highest calendar quarterly premium of the most recent four (4) quarters.

ATTACHMENT D PROJECTIONS CONFIDENTIAL

Name of HMO: NAIC # of HMO: Statement as of 12/31/:

This Attachment <u>only</u> required with Annual Statement submissions. All \$ amounts in 000s.

Г		Next-Yea	^r Projections	2nd-Year Projections	3rd-Year Projections	
Γ	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Total Annual	Total Annual
Γ	Budget	Budget	Budget	Budget	Budget	Budget
Commercial Premium (Gross)						
Medicare Premium						
Dept. Human Services Premium						
Other Income - i.e. ASO Fees, Investments, etc.						
Total Revenue						
Commercial Medical Expenses						
Medicare Medical Expenses						
Dept. Human Services Medical Expenses						
TOTAL Medical Expenses						
Medical Loss Ratio						
TOTAL Administrative Expenses						
Administrative Expense Ratio						
_						
Net Income (Loss)						
Commercial Members						
Medicare Members						
Dept. Human Services Members						
TOTAL Membership						
Commercial Member Months						
Medicare Member Months						
Dept. Human Services Member Months						
TOTAL Member Months						
Net Worth						
Net Worth Requirement at 125%						
RBC Ratio						

Attachment E Minimum Net Worth Requirement Worksheet CONFIDENTIAL

For the Period Ending:

N.J.A.C. 11:24-11.1(b)1				
"\$1,000,000 adjusted annually by the CPI, beginning on July 1, 1997" *	I)			
July 1, 1777		I		
N.J.A.C. 11:24-11.1(b)2				
"Two (2) percent of the annual premium revenues as reported by the HMO on its most recent annual financial statement filed with the Commissioner for the first \$150,000,000 of premium reported and one (1) percent of the annual premium in excess of the first \$150,000,000 of premium reported"	II)			
N.J.A.C. 11:24-11.1(b)3]			
"An amount equal to the sum of three months of uncovered health care expenditures, as reported on the financial statement filed most recently with the Commissioner"	III)			
N.J.A.C. 11:24-11.1(b)4]			
"An amount equal to the sum of eight percent of the		Most Recen	et Four (4) Q	Juarters:
annual health care expenditures (not including those	IV)	QE minus 3 QE minus 2	QE minus 1	Quarter Ended ("QE")
expenditures paid on a capitated basis to a provider and	1 •)			
those made on a managed hospital payment basis), as		Total:		
reported on the four quarterly financial statements most recently filed with the Commissioner, <u>plus</u> four percent of the annual hospital expenditures paid on a managed hospital payment basis, as reported in the four quarterly				
financial statements most recently filed with the Commissioner"				

Minimum Net Worth Requirement = Highest of I), II), III), or IV):	
Actual Net Worth (Line 31, Statement of Liabilities, Capital and Surplus):	
Net Surplus / (Deficit***):	
125% of Minimum Requirement:	
Net Surplus/(Deficit***) at 125%:	

* Adjusted annually for inflation per N.J.A.C. 11:24-11.1(b). See the Department's Public Notices webpage at https://www.state.nj.us/dobi/lrnotice.htm for latest values and other details.

** "Annual Premium Revenues" is based on the Line 8 of the Statement of Revenue and Expenses

*** A deficit requires a detailed plan of action, subject to the review and approval of the Commissioner of Banking and Insurance, demonstrating how and when the minimum net worth will be re-established and maintained. This discussion must include possible alternate funding sources, including invoking parental guarantees, etc. per N.J.A.C. 11:24-11.6(f).

"Covered" expenditures only refer to capitations paid directly to rendering providers or traditional IPAs. Physicians on salary shall be considered capitated for this calculation.

STATE OF NEW JERSEY OFFICE OF SOLVENCY REGULATION HMO MEMBERSHIP BY COUNTY WORKSHEET

Name of HMO:	
NAIC # of HMO:	
For the Period Ending:	

	Col 1	Col 2	Col 3	Col 4	Col 5	Col 6	Col 7	Col 8	Col 9	Col 10	Col 11
County	Individual	Small Grp	Large Grp	Total Commercial	Medicare	Medicaid (incl. NJ KidCare A)	NJ KidCare B, C, & D	NJ FamilyCare	Total DHS	Total HMO (Cols. 3+6+9)*	Self-Funded
Atlantic											
Bergen											
Burlington											
Camden											
Cape May											
Cumberland											
Essex											
Gloucester											
Hudson											
Hunterdon											
Mercer											
Middlesex											
Monmouth											
Morris											
Ocean											
Passaic											
Salem											
Somerset											
Sussex											
Union											
Warren											
Out of State											
Unknown											
TOTAL											

* The total HMO column should include HMO members in network and HMO POS members ONLY. Self-Funded should not be included in Total HMO.

WORKSHEET 1A-1 LIQUIDITY WORKSHEET CONFIDENTIAL

Name of HMO:	
NAIC # of HMO:	
For the Period Ending:	

1. Total Liabilities (Page 3, Column 3, Line 22)	
2. Minimum Capital and Surplus Requirement (per Attachment E)	
3. Total Lines 1 and 2	
4. Cash and Short-Term Investments (Page 2, Column 3, Line 5)	
5. Bonds (Page 2, Column 3, Line 1)	
6. Sum of Lines 4 and 5	
7. Line 6 divided by Line 3	
8. Is Line 7 equal to or greater than 60%?	

IF "YES," the HMO meets the investment liquidity requirement per N.J.A.C. 8:38-11.1(c); no further testing is considered necessary. **IF "NO,"** the HMO does not meet investment liquidity requirement. Provide additional details below: