## New Jersey Department of Banking and Insurance Independent Health Care Appeals Program July 16, 2008 – January 15, 2009

|               |                  | Total Appeals |           | Panel Determination   |                    |
|---------------|------------------|---------------|-----------|-----------------------|--------------------|
| Carrier       | Market<br>Share* | Pending       | Completed | Disagree<br>With Plan | Agree<br>With Plan |
| Aetna Health  | 17.0%            | 4             | 14        | 7                     | 7                  |
| AmeriChoice** |                  | 1             | 2         | 1                     | 1                  |
| Amerigroup    | 3.3%             | 1             | 4         | 2                     | 2                  |
| AmeriHealth   | 4.3%             | 2             | 3         | 2                     | 1                  |
| Cigna         | 2.7%             | 3             | 6         | 1                     | 5                  |
| Health Net    | 3.9%             | 1             | 13        | 7                     | 6                  |
| Horizon       | 49.0%            | 22            | 86        | 30                    | 56                 |
| Oxford**      |                  | 5             | 21        | 9                     | 12                 |
| United**      |                  | 0             | 1         | 0                     | 1                  |
| Total         |                  | 39            | 150       | 59                    | 91                 |

<sup>\*</sup> Source: Department of Banking and Insurance (Commercial and Department of Human Services Program enrollees as of September 30, 2008)

<sup>\*\*</sup> AmeriChoice, Oxford and United are all owned by UnitedHealth Group. The combined Market share is 16.6%.