## New Jersey Department of Banking and Insurance Independent Health Care Appeals Program January 16, 2011 – July 15, 2011

|               |                  |                            | Panel Determination   |                    |
|---------------|------------------|----------------------------|-----------------------|--------------------|
| Carrier       | Market<br>Share* | Total Appeals<br>Completed | Disagree<br>With Plan | Agree<br>With Plan |
| Aetna Health  | 13.1%            | 31                         | 9                     | 22                 |
| AmeriChoice** |                  | 48                         | 15                    | 33                 |
| Amerigroup    | 4.4%             | 16                         | 7                     | 9                  |
| AmeriHealth   | 4.0%             | 5                          | 2                     | 3                  |
| Cigna         | 2.8%             | 16                         | 6                     | 10                 |
| Health Net    |                  | 6                          | 0                     | 6                  |
| Horizon       | 50.3%            | 174                        | 63                    | 111                |
| Oxford**      |                  | 27                         | 8                     | 19                 |
| United**      |                  | 1                          | 0                     | 1                  |
| Total         |                  | 324                        | 110                   | 214                |

<sup>\*</sup> Source: Department of Banking and Insurance (Commercial and Department of Human Services Program enrollees as of March 31, 2011)

<sup>\*\*</sup> AmeriChoice (now d/b/a United Healthcare Community Plan), Oxford and United are all owned by UnitedHealth Group. The combined market share is 22.0%.