INSURANCE DEPARTMENT OF BANKING AND INSURANCE DIVISION OF INSURANCE

Fraud Prevention and Detection

Proposed Readoption with Amendments: N.J.A.C. 11:16

Proposed Repeal and New Rule: N.J.A.C. 11:16-6 Appendix

Authorized By: Donald Bryan, Acting Commissioner, Department of Banking and Insurance

Authority: 17:1-8.1, 17:1-15e, 17:23-8 et seq. and 17:23-19, 17:23-20 et seq., 17:33A-1 et seq.

and 47:1A-2.

Calendar Reference: See Summary below for explanation of exception to calendar requirement.

Proposal Number: PRN 2006-65

Submit comments by May 5, 2006 to:

Robert J. Melillo, Chief Legislative and Regulatory Affairs Department of Banking and Insurance 20 West State Street P.O. Box 325 Trenton, NJ 08625-0325

Fax: (609) 292-0896

Email: <a href="mailto:legsregs@dobi.state.nj.us">legsregs@dobi.state.nj.us</a>

The agency proposal follows:

#### Summary

Pursuant to Executive Order No. 66 (1978) and N.J.S.A. 52:14B-5.1, the Commissioner of Banking and Insurance (Commissioner) proposes to readopt N.J.A.C. 11:16, Fraud Prevention and Detection. This chapter was scheduled to expire on January 31, 2006 however, based upon the timely filing of this notice, the expiration date of the chapter is extended until July 30, 2006, pursuant to N.J.S.A. 52:14B-5.1e.

This chapter includes rules related to different areas of insurance, including life/health and property/casualty and the organization of the Department of Banking and Insurance (Department). Rules concerning the following subjects are codified in this chapter, listed by subchapter.

- 1. Claim Form Statements;
- 2. Reports To The National Insurance Crime Bureau;
- 3 5 Reserved;
- 6. Fraud Prevention And Detection Plans;

The rules in this chapter were promulgated to implement the statutory requirements in Title 17 of the New Jersey Statutes. The Department has undertaken a review of these rules at several levels to determine their current effectiveness and viability. These rules continue to provide the insurance industry and consumers with vital information and useful standards concerning many aspects of Fraud Prevention and Detection in insurance. The Department believes that the original purpose for each rule, as stated in the rule itself, continues to exist.

The rules in this chapter primarily serve two general purposes in the implementation of statutory law. First, they define and establish the purpose of detecting and reporting insurance fraud and secondly they provide guidance to the insurance industry in the methodology of establishing and the implementation of: fraud detection plans, special investigations units, training programs and manuals, records retention, reporting and approval of the plan by the Department. In addition, this chapter includes provisions and formats for: Claim Fraud Referral Forms and instructions for the Office of the Insurance Fraud Prosecutor (OIFP); Application Fraud Referral Forms to the OIFP; Suspicious Claim/Application Notification Form to the OIFP; Health Claim Fraud Referral Form to the OIFP; Health Application Fraud Referral Form to the OIFP; Suspicious

Health Claim/Application Notification Form to the OIFP and Company Fraud Prevention and Detection Plan/Annual Reporting forms and instructions-Exhibits 1 to 3.

The rules proposed for readoption with amendments contains only changes to references of the newly titled reporting forms suggested by the insurance industry to enhance the efficiency of reporting fraud data. These replacement forms have been reviewed and authorized by the Department of Law and Public Safety (DLPS). The original adoption of these rules was the product of a joint proposal of the DLPS and the Department of Banking and Insurance. Any future substantive amendments will be accomplished via Joint Proposals. Because no substantive amendments are being proposed to Chapter 16, and the amendments involve merely the repeal of the Subchapter 6 Appendix and proposed new subchapter Appendix, containing amended forms as discussed below, in an effort to enhance the efficiency of reporting data, and because the new forms were designed through an advisory committee of insurance industry participants and work experts from DLPS and DOBI, the Department believes that additional confirmation of the agreement of the Attorney General's office to this proposal is not necessary. The replacement or deletion of certain original fraud reporting forms, within the subchapter Appendix, will refine the fraud reporting process and result in reporting efficiency and cost containment or possible cost reductions for both insurance companies, DLPS and DOBI. In May of 2005, DLPS and DOBI amended NJAC 11:16-6 to create separate automobile and health reporting forms and to eliminate the reference on the forms to the DOBI Anti-fraud Unit, which was merged into the DOBI market conduct unit. The Department now seeks to amend the forms, subsequent to the active participation of the OIFP in the formulation of the proposed revisions, merely to include the seal of the Office of the Insurance Fraud Prosecutor, which reports to the Attorney General, on the forms, instead of the Great Seal of the State of New Jersey and to delete redundant forms.

Based upon the foregoing, the Department is proposing to repeal Subchapter 6 Appendix and replace it with a new subchapter appendix, primarily for technical reasons, as discussed above, and to rename certain forms as discussed below. The Department is proposing the following new forms:

- 1. Claim Fraud Referral/Notification Form OIFP-1 (06/06) to replace the Claim Fraud Referral From OIFP-1A (01/01);
- Application Fraud Referral/Notification Form OIFP-2 (01/06) to replace the Application Fraud Referral Form OIFP-1B (01/01);
- 3. Health Claim Fraud Referral/Notification Form OIFP-3 (01/06) to replace the Health Claim Fraud Referral Form OIFP-3A (01/01);
- 4. Health Application Fraud Referral/Notification Form OIFP-4 (01/06) to replace the Health Application Fraud Referral Form OIFP-3A;
- 5. Automobile Insurance MCEAFC Form #1A, which allows insurers to file annual statistical data for Automobile Insurance Fraud and Prevention plans to DOBI and eliminates the reference to the Department's Anti-Fraud Unit which was merged into the Market Conduct Unit, to replace Exhibit 1, MCEAFC Form #1;
- 6. Health Insurance MCEAFC Form #2A, which allows insurers to file annual statistical data for Health Insurance Fraud and Prevention plans to DOBI and eliminates the reference to the Department's Anti-Fraud Unit which was merged into the Market Conduct Unit, to replace Exhibit 2, Form #1A; and
- 7. Two instruction/definition forms. Form #1B (used to complete Form #1A) and Form #2B (used to complete Form #2A), which replace Exhibit 3, Instructions and Definitions MCEAFC forms #1 and 11A.

The following two forms are proposed for repeal and are not being replaced with new forms, as the forms use is redundant. Suspicious Claim/Application Notification Form OIFP-2 (01/01) and Suspicious Health Claim/Application Notification Form OIFP-4 (01/01).

As a result of the proposed repeal and new rules, amendments are proposed to update references to these forms in N.J.A.C. 11:16-6.6(b) and (c) and 6.7(a).

Finally, the Department proposes to amend the language of N.J.A.C. 11:16-6.8(b) to update the reference to the propose MCEAFC replacement forms cited above and to delete an obsolete reference to MS-DOS formatted disks, while retaining the requirement that companies submit data by hard copy or by e-mail.

The Department believes that through readoption, these rules will continue to provide the regulatory framework by which the Department may effectively ensure that insurers and other regulated entities continue to comply with the insurance laws and other applicable laws of this State, and provide for consistent evaluation and treatment by the Department of these entities. Moreover, through readoption, these rules will continue to provide insurers and other regulated entities with guidance and specific standards for compliance with New Jersey laws, thereby avoiding confusion regarding such requirements. This will benefit insurers, other regulated entities, policyholders, the market and the public generally.

A 60-day comment period is provided for this notice of proposal, and therefore, pursuant to N.J.A.C. 1:30-3.3(a)5, the proposal is not subject to the provisions of N.J.A.C. 1:30-3.1 and 3.2 governing rulemaking calendars.

#### Social Impact

As noted above, the rules proposed for readoption with amendments, repeals and new rule address several areas of concern to consumers and protect them from potential unfair trade practices concerning insurance and its solicitation. For example, the rules concerning agent and broker avoidance of debt help ensure that consumers are protected from certain bad faith practices on the part of insurance agents. The rules concerning disability discrimination establish a designated coordinator whose duties include assuring that the Department complies with and carries out its responsibilities under the Americans with Disabilities Act. The rules concerning cancellation and non-renewal of commercial insurance policies protect insureds from invalid non-renewals and cancellations, while providing insurers with the flexibility to cancel and non-renew policies due to conditions that warrant such actions. The rules governing public adjusters establish procedures for the examination, licensing and conduct of persons acting as public adjusters in this State. Finally, the rules governing notice of consumer insurance rate increases help ensure that the policyholders are informed of pending action by an insurer that may impact their rates.

The industry also relies on the presence and effectiveness of these rules in its operations. Insurers are provided with guidance in various regulated actions. For example: the filing of rates, manual rules, rating plans, policy forms and endorsements; admission procedures, requirements and standards governing the application of a foreign or alien insurer to do property/casualty business in this State; and the procedures for the formation of a domestic property/casualty insurer or a reciprocal exchange.

The rules in this chapter enable the Department to fulfill its regulatory duties under law. Failure to readopt these rules would impair the Department's regulatory powers and would disrupt

established relations between insurers and the general public and between these two groups and the Department.

The protections that these rules afford the consumer and the operational guidance that they afford the insurance industry mandate their continued existence both to implement statutory provisions and to foster and promote a sound and effective regulatory policy.

The proposed amendments, new rules and repeals will have a positive impact on insurers because they will facilitate insurers' filing auto and health-specific fraud prevention and detection information with the Commissioner in a more efficient manner. The revised distinct forms were developed as a result of a consensus that was reached among the OIFP, the Department and certain major insurers and were intended to reflect the manner in which insurers currently capture data for internal purposes and for reporting to other states' insurance regulators. Moreover, the proposed amendments, repeals and new rule will enable the Department to make better use of the information obtained.

# **Economic Impact**

The failure to readopt this subchapter would require the insurance industry to perform many significant statutory functions without guidance from the Department. This would impose significant costs on the industry since current compliance requirements would not be readily available to the industry. The industry has invested a great amount of time and resources to implement practices that enable insurers and other regulated entities to operate in compliance with the Department's current procedures. This results in benefits for both the insurer and the general public.

Insurers and other regulated entities will be required to incur any costs associated with continued compliance with the requirements set forth in this subchapter. The rules proposed for readoption with amendments, repeal and new rule impose costs on insurers who must file for rate and form approval pursuant to Department guidelines. Foreign and alien insurers will also continue to incur costs in seeking admission to do business in this State. In addition, costs will be incurred in the application for a certificate of authority as a domestic insurer in this State. None of these costs are new; they merely restate the existing requirements. The proposed amendments are technical in nature and impose no new requirements.

These rules also have a beneficial impact on consumers. The rules concerning bad faith actions on the part of brokers and agents help ensure that a consumer is not treated unfairly. In addition, rules concerning nonrenewal and cancellation provide requirements for notice to insureds of such actions and require acceptable reasons for cancellation and non-renewal, thereby providing a reasonable degree of assurance for an insured that coverage will be maintained and potential economic losses avoided. The rules governing rate and rule filings enable the Department to ensure that insurers comply with statutory prohibitions against using rates that are excessive, inadequate or unfairly discriminatory.

Readoption of the current rules will enable the Department to continue to effectively monitor and regulate insurance matters consistent with its current fiscal resources and capabilities. The Department's continued use of procedures that have proven effective over time provides administrative economies, which favorably affect insurers and other regulated entities who, based upon statutory law, are assessed to fund its insurance operations. The avoidance of unnecessary increases in the administrative costs of insurers also has the effect of exerting downward pressure on rates, since such costs are a factor that is considered when rates are determined.

Throughout the years, the Department has carefully monitored, and continues to monitor, the impact of the rules in this chapter through communication with the insurance industry and the public. The Department is unaware of any provision of these rules that imposes undue or unnecessarily onerous financial burdens on consumers or the insurance industry. The readoption of this chapter with amendments, repeals and new rules will not impose any additional economic impact on insurers, other regulated entities or consumers in that the readoption will continue long-standing requirements.

To the extent that the amendments and repeals enable insurers to fulfill the information-reporting requirements imposed by the rules in a more efficient manner, their administrative costs will be reduced. Such a reduction in administrative costs will exert downward pressure on insurance rates, from which the public will benefit economically. Any additional costs insurers incur to adjust existing systems to implement the use of the revised reporting forms will be minimal and an isolated, rather than a recurring, expense.

#### Federal Standards Statement

A Federal standards analysis is not required because the rules proposed for readoption with amendments, repeal and new rules relate to the business of insurance and are not subject to any Federal requirements or standards.

#### Jobs Impact

The Department does not believe that these rules proposed for readoption with amendments, repeal and new rules will cause any jobs to be generated or lost.

The Department invites interested parties to submit any data or studies concerning the jobs impact of the proposed readoption together with their written comments on other aspects of the proposal.

#### **Agriculture Industry Impact**

The Department does not expect any impact on the agriculture industry on these rules proposed for readoption with amendments, repeal and new rules.

#### Regulatory Flexibility Analysis

Few, if any, insurers regulated by the rules in this chapter are "small businesses" as defined in the Regulatory Flexibility Act, N.J.S.A. 52:14B-16 et seq. Several rules (for example, those which address conduct constituting violations by brokers and agents, and those providing for the regulation of public adjusters) relate to the conduct of insurance producers and public adjusters, most of whom are "small businesses." Many subchapters specifically address insurers that are not located in this State and thus are not "small businesses," such as those addressing admission requirements and those relating to surplus lines insurers.

Numerous recordkeeping, reporting and compliance requirements will continue to be imposed by this chapter. These include the requirements concerning rate and form filings, loss reserve opinions and medical malpractice reporting requirements. The Department has determined that all such compliance, recordkeeping and reporting requirements continue to be reasonable and necessary for the purpose for which they were originally adopted. These rules continue to apply to all insurers, insurance producers or public adjusters, as the case may be, without regard to size, since they implement statutory provisions and/or regulatory policies, including the protection of

consumers of insurance products that allow for no such exceptions. The Department is unaware of any provisions of these rules that are excessively onerous to "small businesses" or unnecessary. The Department notes, however, that the readoption of these rules with amendments, repeal and new rule will impose no new recordkeeping, reporting or other compliance requirements, but merely continue those requirements that have been in existence as discussed in the Summary above..

Future annual costs of compliance with these rules are not expected to differ from current annual costs and may result in costs savings, as explained in the Summary and Economic Impact above. The Department does not anticipate the good professional services to achieve compliant with these rules.

## **Smart Growth Impact**

The rules proposed for readoption with amendments, repeals and new rules will not have an impact on the achievement of smart growth or the implementation of the State Development and Redevelopment Plan.

<u>Full text</u> of the rules proposed for readoption may be found in the New Jersey Administrative Code at N.J.A.C. 11:16.

**<u>Full text</u>** of the proposed repeal may be found in the New Jersey Administrative Code at N.J.A.C. 11:16-6 Appendix.

<u>Full text</u> of the proposed amendments follow (additions indicated boldface <u>thus</u>; deletions indicated in brackets [thus]):

- 11:16-6.6 Fraud prevention and detection plan
  - (a) (No change.)
  - (b) The following concern referral of applications and claims.
    - 1. The plan shall provide that an application or claim shall be referred as a case to OIFP, for further OIFP investigation or other appropriate action, on the prescribed Referral Form ([OIFP-1A for Claim Fraud Referral, OIFP-1B for Application Fraud Referral, OIFP-2 for Suspicious Claim/Application Notification, OIFP-3A for Health Claim Fraud Referral, OIFP-3B for Health Application Fraud Referral, and OIFP-4 for Suspicious Health Claim/Application notification] (OIFP-1 for Claim Fraud Referral or Notification, OIFP-2 for Application Fraud Referral or Notification, OIFP-3 for Health Claim Fraud Referral or Notification, and OIFP-4 for Health Application Fraud Referral or Notification incorporated herein by reference in the subchapter Appendix), with all other information required by the form, when the investigation complies with the requirements set forth in N.J.A.C. 11:16-6.7.
    - 2. 3. (No change.)
- (c) The plan shall provide that after completion of an SIU investigation, or after identification by an SIU of a pattern of applications or claims, the insurer shall provide notice to OIFP on [Notification Form OIFP-2 and for Health Insurance Notification on OIFP-4] <u>OIFP Form 1, OIFP Form 2, OIFP Form 3 or OIFP Form 4, indicating "NOTIFICATION"</u> [(] incorporated herein by reference in the subchapter Appendix[)], unless this form is superseded by an electronic reporting form, of instances in which a violation of N.J.S.A. 17:33A-4 is suspected on the basis of fraud factors or indicators, but where sufficient evidence to support a case referral pursuant to N.J.A.C. 11:16-6.7 has not been developed.

(d) - (f)(No change.)

Referrals to OIFP 11:16-6.7

> The plan shall provide that upon completion of its investigation, as described in (d) (a)

below, an SIU shall refer cases, on form [OIFP-1A, OIFP-1B, OIFP-3A or OIFP-3B] OIFP 1,

OIFP 2, OIFP 3, OIFP 4, indicating "REFERRAL" which meet the following standard to OIFP.

1.- 2. (No change.)

(b)-(d)(No change.)

11:16-6.8 Record retention

> (No change.) (a)

(b) Insurers shall submit to the Commissioner on or before March 31 of each year an

annual report for the prior calendar year on MCEAFC [#1 or] Form #1A and/or #2A, pursuant to

instructions and definitions provided in MCEAFC Form #1B (for the completion of #1A) and

Form #2B (for the completion of #2A), incorporated herein by reference in the subchapter

Appendix. Individual insurers that comprise a group shall submit separate reports. Reports shall be

submitted in hard copy [and either on an MS-DOS formatted disk] or by email to:

New Jersey Department of Banking and Insurance

Market Conduct Examinations and Anti-Fraud Compliance Unit

20 West State Street

PO Box 329

Trenton, NJ 08625-0329

Email: mceafc@dobi.state.nj.us

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# 1. (No change.)

# **<u>Full text</u>** of the proposed new rule follows:

(Agency Note: Proposed new N.J.A.C. 11:16-6 Appendix is published below without the standard boldfacing used for proposed new text. Boldface text appearing within the Appendix is a permanent feature of the document.

# APPENDIX

# <u>CLAIM FRAUD REFERRAL / NOTIFICATION FORM</u>

# OIFP-1 (01/06)

Office of P.O. Box	New Jersey Insurance Fraud Prosecut 094 NJ, 08625	OIFP Case #/  Intake #  Investigator
	REFERRAL	NOTIFICATION
PART 1		
INSURANCE CO		DATE REPORTED.
ADDRESS		NAIC COMPANY #
		D.O.L
		POLICY #
LIFE $\square$ W.C.	, 🗖	
AUTO HOME COMM OTHER		
AUTO ☐ HOME COMM ☐		AMOUNT PD \$ DATE/RANGE PD  IF PENDING OR DENIED, EITHER IN FULL OR
AUTO HOME COMM OTHER  INSURED/SUBJECT:	_	AMOUNT PD \$ DATE/RANGE PD  IF PENDING OR DENIED, EITHER IN FULL OR IN PART, THE DOLLAR AMOUNT OF THE PENDING
AUTO HOME COMM OTHER  INSURED/SUBJECT: LAST	FIR	AMOUNT PD \$ DATE/RANGE PD  IF PENDING OR DENIED, EITHER IN FULL OR IN PART, THE DOLLAR AMOUNT OF THE PENDING OR DENIED CLAIM: \$\frac{1}{2}\$
AUTO HOME COMM OTHER  INSURED/SUBJECT: LAST STREET	FIR	AMOUNT PD \$ DATE/RANGE PD  IF PENDING OR DENIED, EITHER IN FULL OR IN PART, THE DOLLAR AMOUNT OF THE PENDING OR DENIED CLAIM: \$  EST MIDDLE TY STATE-ZIP

#### **PART 11**

PROVISIONS OF N.J.S.A. 17:33A-4 RELATING TO FALSE CLAIMS THAT MAY HAVE BEEN VIOLATED: (CHECK APPROPRIATE BOX OR BOXES) a(1) - presents false information: KNOWINGLY PRESENTS OR CAUSE TO BE PRESENTED ANY WRITTEN OR ORAL STATEMENT CONTAINING ANY FALSE MISLEADING INFORMATION CONCERNING ANY FACT OR THING MATERIAL TO THE CLAIM. N.J.S.A. 17:33A-4A(1) П a(2) - makes a false statement: KNOWINGLY PREPARES OR MAKES ANY WRITTEN OR ORAL STATEMENT CONTAINING ANY FALSE OR MISLEADING INFORMATION CONCERNING ANY FACT OR THING MATERIAL TO THE CLAIM. N.J.S.A. 17:33A-4A(2) a(3)-conceals relevant information: CONCEALS OR KNOWINGLY FAILS TO DISCLOSE HE OCCURRENCE OF AN EVENT WHICH AFFECTS ANY PERSON'S INITIAL OR CONTINUED RIGHT TO ENTITLEMENT TO PAYMENT OF A CLAIM. N.J.S.A. 17:33A-4A(3) **b-conspires with another:** ASSISTS, CONSPIRES WITH OR URGES ANY PERSON OR PRACTITIONER TO VIOLATE ANY PROVISION(S) OF THIS ACT. N.J.S.A. 17:33A-4B. (IF c-knowingly benefits from insurance fraud: DUE TO THE ASSISTANCE, CONSPIRACY OR URGING OF ANOTHER KNOWINGLY BENEFITS, DIRECTLY OR INDIRECTLY, FROM THE PROCEEDS DERIVED FROM A VIOLATION OF THIS ACT. N.J.S.A. 17:33A-4C. (SPECIFY WHICH d-involvement of hospital: AN OWNER, ADMINISTRATOR OR EMPLOYEE OF ANY HOSPITAL WHO KNOWINGLY ALLOWS THE USE OF THE FACILITIES OF THE HOSPITAL BY ANY PERSON IN FURTHERANCE OF A SCHEME OR CONSPIRACY TO VIOLATE ANY OF THE PROVISION(S) OF THE ACT. N.J.S.A. 17:33A-4C. (SPECIFY WHICH PROVISION(S) OF THE ACT WERE VIOLATED ). e-using or being a runner: A PERSON OR PRACTITIONER FOR PECUNIARY GAIN, DIRECTLY OR INDIRECTLY SOLICITS: ANY PERSON OR PRACTITIONER TO ENGAGE, EMPLOY OR RETAIN A PERSON TO MANAGE, ADJUST OR PROSECUTE, ANY CLAIM OR CAUSE OF ACTION FOR DAMAGES. ANY PERSON TO BRING CAUSES OF ACTION RO RECOVER DAMAGES FOR PERSONAL INJURIES/DEATH. ANY PERSON TO MAKE A CLAIM FOR PERSONAL INJURY PROTECTION BENEFITS. N.J.S.A. 17:33A-4E.

NOTE: IF THE INSURANCE COMPANY PAID MONEY FOR THE CLAIM(S), OBTAIN ALL CLAIMS CHECKS AND SUBMIT TO OIFP AS SOON AS PRACTICABLE AFTER SUBMISSION OF THIS REFERRAL FORM.

#### **PART III**

1. INDICATE THE PARTICULAR FACTS AND CIRCUMSTANCES, INCLUDING WHAT THAT CLAIMANT DID AND FRAUD INDICATORS, WHICH LED YOU TO SUSPECT THAT THE ACT WAS VIOLATED, AS CHECKED ABOVE: (MERELY STATING "SEE ATTACHED" FILE OR DOCUMENT IS <u>NOT</u> ACCEPTABLE WITHOUT SPECIFIC DESIGNATION OF PAGE AND LINE REFERENCED, BUT EXTRA SHEETS MAY BE USED TO MORE COMPLETELY EXPLAIN.)\*

2. LIST ALL FALSE OR MISLEADING STATEMENTS MADE TO INSURANCE CARRIER, OR INFORMATION OMITTED, AND INDICATE ON WHICH CLAIM DOCUMENT EACH STATEMENT OR OMISSION IS MADE:

(FOR EXAMPLE, ACORD FORM, AFFIDAVIT OR VEHICLE THEFT, APPRAISAL, AFFIDAVIT NO INSURANCE, RECORDED STATEMENT, POLICE ACCIDENT REPORT, RECEIPT, ETC.)\*

OF

3. INDICATE THE EVIDENCE WHICH CORROBORATES THE SUSPICIOUS FACTS AND CIRCUMSTANCES INDICATED IN PARAGRAPH 1. ABOVE: (FOR EXAMPLE, WITNESS STATEMENT, DOCUMENTARY EVIDENCE WHICH DIRECTLY CONTRADICTS A STATEMENT OR OMISSION MADE IN THE CLAIM PROCESS, AN EXPERT REPORT, OTHER APPARENT MISREPRESENTATIONS MADE TO SUPPORT THE CLAIM WHICH TEND TO INDICATE THAT THE MISREPRESENTATION OR OMISSION WAS NOT MERELY A MISTAKE).\*

4. SPECIFY ANY EVIDENCE WHICH WOULD TEND TO INDICATE THAT A LICENSED PROFESSIONAL MAY HAVE KNOWINGLY PARTICIPATED IN VIOLATING THE ACT, AND LIST THE INDIVIDUAL(S), HIS PROFESSION AND HIS EMPLOYER: (FOR EXAMPLE, POLICE OFFICER, MEDICAL SERVICE PROVIDER, ATTORNEY, INSURANCE PRODUCER/AGENT, INSURANCE CARRIER EMPLOYEE, AUTO REPAIR FACILITY EMPLOYEE, APPRAISER, OR CLAIMS ADJUSTER).\*

\*For each document listed in support of the allegation of fraud, please attach an exact copy or the original. In addition, as to all documents attached to this form, please complete the attached Certification of Custodian of Records.

# PART IV

Dated:

# **CERTIFICATION OF CUSTODIAN RECORDS**

I certify that the records identified herein are originals or exact copies of the records made by a person with actual knowledge in the regular course of business at the time the activity took place.

(List each document in this space or reference a separate attached listing)	
	Custodian of Records

(Full Name and Title)

# PART V

# $\frac{\text{COMPLETE THE FOLLOWING ONLY IF THERE ARE ADDITIONAL SUBJECTS OF THE}{\text{INVESTIGATION}}$

# INFORMATION REGARDING ANY ADDITIONAL INSUREDS:

LAST	FIRST	MIDDL <u>E</u>
STREET	CITY	STATE/ZIP
HOME PH.	WORK PH	S.S.
D.L.#		
CLAIMANT #1 (IF OTHER 1	ГНАN INSURED/SUBJECT)	
LAST	FIRST	MIDDLE
STREET_	CITY	STATE/ZIP
HOME PH.	WORK PH	S.S.
D.L.#		
CLAIMANT #2		
LAST	FIRST	MIDDLE
STREET_	CITY	STATE/ZIP
HOME PH.	WORK PH	S.S.
D.L.#		
CLAIMANT #3		
LAST	FIRST	MIDDLE
STREET	CITY	STATE/ZIP
HOME PH.	WORK PH	S.S.
D.L.#		

# PART VI

# COMPLETE THE FOLLOWING ONLY IF LICENSED PROFESSIONALS ARE SUBJECTS OF THE INVESTIGATION

 $PROFESSIONAL\ SERVICE\ PROVIDER\ TYPE:\ ATTORNEY\ /\ PRODUCER\ /\ MEDICAL\ SERVICE\ PROVIDER\ /\ REPAIR\ SHOP\ /\ OTHER$ 

(CIRCLE APPLICABLE PROFESSIONAL LICENSE OR OCCUPATION TYPE OR OTHERWISE SPECIFY TYPE OF SERVICE PROVIDER)

LAST	FIRST	MIDDLE
LIC#		
EMPLOYER		PHONE #
ADDRESS		TAX ID#
ADDRESS (cont.)	D.O.B.	S.S.#
PROFESSIONAL SERVICE I	PROVIDER TYPE: ATTORNEY / PROI	DUCER / MEDICAL SERVICE PROVIDER /
REPAIR SHOP / OTHER		
(CIRCLE APPLICABLE PRO	FESSIONAL LICENSE OR OCCUPAT	TON TYPE OR OTHERWISE SPECIFY TYPE
OF SERVICE PROVIDER)		
LAST	FIRST	MIDDLE
LIC#		
EMPLOYER		PHONE #
ADDRESS		TAX ID#
ADDRESS (cont.)	D.O.B	S.S.#
	PROVIDER TYPE: ATTORNEY / PROI	DUCER / MEDICAL SERVICE PROVIDER /
REPAIR SHOP / OTHER	VEEGGIONAL LIGENGE OD OCCUDATION	NON TWO OD OTHERWISE SPECIES TWO
OF SERVICE PROVIDER)	FESSIONAL LICENSE OR OCCUPAT	TION TYPE OR OTHERWISE SPECIFY TYPE
or service inovident		
LAST	FIRST	MIDDLE
LIC#		
EMPLOYER		PHONE #
ADDRESS		TAX ID#
ADDRESS (cont.)	D.O.B.	S.S.#

L LICENSE OR OCCUPATION TYPE	OR OTHERWISE SPECIFY TYPE
FIRST	MIDDLE
	PHONE #
	_ TAX ID#
D.O.B	S.S.#
	FIRST

PROFESSIONAL SERVICE PROVIDER TYPE: ATTORNEY / PRODUCER / MEDICAL SERVICE PROVIDER /

# APPLICATION FRAUD REFERRAL/NOTIFICATION FORM

<i>OIFP-2</i> (0)	1/06)			
STATE OF NEW WEST	State of New Jersey Office of Insurance Frau Prosecutor P.O. Box 094 Trenton NJ, 08625	Intake #	<u> </u>	
PART 1	REFERRAL	NOTIFI	CATION	
	CO	DATE REPORTI	ED	
			Y #	
		DATE OF APPL	ICATION	
		POLICY #		
TELEPHONE	3			
CONTACT P	ERSON			
E-MAIL ADI	DRESS			
TYPE OF CO	VERAGE (Check appropriate box)	STATU:	S (Indicate as appropriate)	
LIFE 🗆	W.C. □	PREMIUM ADJUSTED		
AUTO □	HOME □	AMOUNT \$		
COMM. □	OTHER	APPLICATION DECLIN	ED	
		NON-RENEWAL		
		CANCELED		
INSURED/SU	JBJECT:			
LAST		FIRST	MIDDLE	
				D.O.B
S.S. #		D.L.#		
PRODUCER	: AGENCY NAME			

PRODUCER NAME: ADDRESS:	LAST	FIRST		MI
CTDEET	CITY			STATE/ZIP
WORK PH	LICENSE#			
January, 2006			OIFP 2	

PART I	<u>II</u>	Provision(s) OF <b>N.J.S.A. 17:33A-4</b> RELATING TO APPLICATIONS THAT MAY HAVE VIOLATED: (CHECK APPROPRIATE BOX)
		<u>a(5) - conceals relevant evidence of application fraud:</u> CONCEALS OR KNOWINGLY FAILS TO DISCLOSE ANY EVIDENCE, WHICH MAY BE RELEVANT TO A FINDING THAT A VIOLATION OF N.J.S.A. 17:33A-4A(4) HAS OCCURRED. N.J.S.A. 17:33A-4A(5)
		<u>a(5)(b) - conspires with another</u> : KNOWINGLY ASSISTS, CONSPIRES WITH, OR URGES A PERSON TO VIOLATE ANY PROVISION OF THIS ACT. N.J.S.A. 17:33A-4B. (SPECIFY WHICH PROVISION(S) OF THE ACT WERE VIOLATED.
PART 1	Ш	
	APPLIC WAS V DOCUM	DICATE THE PARTICULAR FACTS AND CIRCUMSTANCES, INCLUDING WHAT THE CANT DID AND FRAUD INDICATORS, WHICH LED YOU TO SUSPECT THAT THE ACT IOLATED, AS CHECKED ABOVE. (MERELY STATING "SEE ATTACHED" FILE OR MENTS IS NOT ACCEPTABLE WITHOUT SPECIFIC DESIGNATION OF PAGE AND LINE, KTRA SHEETS MAY BE USED TO MORE COMPLETELY EXPLAIN.)*
	INFORI OMISS	ALL FALSE OR MISLEADING STATEMENTS MADE TO THE INSURANCE CARRIER, OR MATION OMITTED, AND INDICATE ON WHICH DOCUMENTS EACH STATEMENT OR ION IS MADE: (FOR EXAMPLE, THE APPLICATION AND ANY DOCUMENT SUBMITTED PORT OF THE APPLICATION)*
		OICATE THE EVIDENCE WHICH CORROBORATES THE SUSPICIOUS FACTS AND MSTANCES INDICATED IN PARAGRAPH 1. ABOVE:*
	INSUR	CIPATED IN THE APPLICATION FRAUD. PROVIDE THE NAME AND ADDRESS OF THIS

<sup>\*</sup> For each document listed in support of the allegation of fraud, please attach an exact copy or the original. In addition, as to all documents attached to this form, please complete the attached Certification of Custodian of Records.

# PART IV CERTIFICATION OF CUSTODIAN OF RECORDS

I certify that the records identified herein are originals or exact copies of the records made by a person with actual knowledge in the regular course of business at the time the activity took place.

(List each document in this space or reference a separate attached listing)				
12200 cach accument in this space of reference as	separate attached home,			
DATED:	Custodian of Records (Full Name and Title)			

# HEALTH CLAIM/FRAUD REFERRAL/ NOTIFICATION FORM OIFP-3 (01/06)

OF NEW JEBUS
PART 1
INSURANCE

<u> </u>	<u>o)</u>	OIFP Case # / /
THE ATTORNOOF NEW YEARS	State of New Jersey Office of the Insurance Fraud Prosecutor P.O. Box 094 Trenton NJ, 08625	Investigator
	REFERRAL	NOTIFICATION
PART 1		
INSURANCE CO	)	DATE REPORTED
ADDRESS		_ NAIC COMPANY
		D.O.L
TELEPHONE		POLICY #
CONTACT PERS	SON	<u> </u>
E-MAIL ADDRE	SS	<u> </u>
Health (Indemn	TERAGE (Check appropriate box) ity) □ Health Medicaid□ □ Dental □	STATUS (Indicate as appropriate)  PENDING □ PAID - IN FULL □  DENIED □ PAID - IN PART □  AMOUNT PD \$ DATE/RANGE PD  IF PENDING OR DENIED, EITHER IN FULL OR  IN PART, THE DOLLAR AMOUNT OF THE PENDING  OR DENIED CLAIM: \$
INSURED/SUB	JECT/PROVIDER (CIRCLE)	
LAST	FIRST	MIDDLE
STREET	CITY	STATE-ZIP
HOME PH	WORK PH	D.O.B
S.S./T.I.N. #	D.L.#	
LICENSE #	STATE	
BUSINESS NAM	E	TIN #
TYPE OF PROV	<u>IDER</u> (Check appropriate box)	

26

MD □ DO □ PHD □ DDS □ DMD □ HOSPITAL □ OUTPATIENT FACILITY □ PHYSICAL THERAPY □

MD/CHIRO PRACTICE	☐ DME SUPPLIER ☐	HOME HEALTH	PHARMACIST □	SURGI-CENTER □
MSW □				
OTHER				
TAX ID #S USED				
January 2006				
<b>SPECIALTY</b>				
ALLERGIST □ ANEST	HESIOLOGY   CARDIO	LOGY   CHIROPRAC	CTIC DERMATO	LOGY 🗆
EMERGENCY MEDICIN	NE □ ENDROCRINOLOG	Y D ENDODONTIST	☐ ENT ☐ EPIDI	EMIOLOGY 🗆
FAMILY MEDICINE □	GASTROINTEROLOGY I	☐ GENERAL PRACT	ICE IMMUNOLO	OGY 🗆
INFECTIOUS DISEASE	☐ INTERNAL MEDICIN	E □ NEONATOLOGY	✓ □ NEUROLOGY	
OBSTETRICS/GYNECO	LOGY □ ONCOLOGY □	l ophthalmology	OPTOMETRY	□ ORAL
SURGEON □ ORTHOL	OONTIST   ORTHOPED	ICS □ OTOLARYNG	OLOGY □ PEDIA	TRICS 🗆
PODIATRY □ PERIO	DONTIST  PLASTIC SU	JRGERY □ PROSTID	ONTIST D PSYCE	HATRY □
	ERY□ UROLOGY□ V			
		, <u> </u>		
PROVIDER				
	FIRST		MIDDLE	
DBA, LLC, PA OR GROU				
STREET:	CITY:	S	ΓATE_	ZIP
	DOB:			
STATE LICENSE #:				
DOES THIS CLAIM FOR	RM PART OF A PATTERN	OF POSSIBLE VIOLA	ΓΙΟΝS OF N.J.S.A. 1	7:33A-4?
YES □ NO □				
IF YES, LIST OTHER RE	ELATED CLAIM NUMBER	S, INDICATE STATUS	OF OTHER RELAT	ED CLAIMS,
AND ATTACH COPIES	OF OTHER REFERRALS, 1	IF APPLICABLE:		
ARE YOU AWARE OF A	ANY OTHER COMPANIES	PURSUING RECOVER	RIES AGAINST THIS	S SUBJECT?
YES □ NO □				
IF YOU CHECKED "YES	S", PLEASE COMPLETE T	HE FOLLOWING:		
NAME OF OTHER COM	PANY I	NVESTIGATOR	CONTAC	ΓNUMBER

# PART II PROVISIONS OF N.J.S.A. 17:33A-4 RELATING TO FALSE CLAIMS THAT MAY HAVE BEEN VIOLATED: (CHECK APPROPRIATE BOX OR BOXES) a(1) - presents false information: KNOWINGLY PRESENTS OR CAUSES TO BE PRESENTED ANY WRITTEN OF ORAL STATEMENT CONTAINING ANY FALSE MISLEADING INFORMATION CONCERNING ANY FACT OR THING MATERIAL TO THE CLAIM. N.J.S.A. 17:33A-4A(1) a(2) - makes a false statement: KNOWINGLY PREPARES OR MAKES ANY WRITTEN OR ORAL STATEMENT CONTAINING ANY FALSE OR MISLEADING INFORMATION CONCERNING ANY FACT OR THING MATERIAL TO THE CLAIM. N.J.S.A. 17:33A-4A(2) a(3)-conceals relevant information: CONCEALS OR KNOWINGLY FAILS TO DISCLOSE THE OCCURRENCE OF AN EVENT WHICH AFFECTS ANY PERSON'S INITIAL OR CONTINUED RIGHT TO ENTITLEMENT TO PAYMENT OF A CLAIM. N.J.S.A. 17:33A-4A(3) П **b-conspires with another:** ASSISTS, CONSPIRES WITH OR URGES ANY PERSON OR PRACTITIONER TO VIOLATE ANY PROVISION(S) OF THIS ACT. N.J.S.A. 17:33A-4B. (IF SO, c-knowingly benefits from insurance fraud: DUE TO THE ASSISTANCE, CONSPIRACY OR URGING OF ANOTHER KNOWINGLY BENEFITS, DIRECTLY OR INDIRECTLY, FROM THE PROCEEDS DERIVED FROM A VIOLATION OF THIS ACT. N.J.S.A. 17:33A-4C. (SPECIFY WHICH PROVISION(S) OF THE ACT WERE VIOLATED ). d-involvement of hospital: AN OWNER, ADMINISTRATOR OR EMPLOYEE OF ANY HOSPITAL WHO KNOWINGLY ALLOWS THE USE OF THE FACILITIES OF THE HOSPITAL BY ANY PERSON IN FURTHERANCE OF A SCHEME OR CONSPIRACY TO VIOLATE ANY OF THE PROVISION(S) OF THE ACT. N.J.S.A. 17:33A-4C. (SPECIFY WHICH PROVISION(S) OF THE ACT WERE VIOLATED ). e-using or being a runner: A PERSON OR PRACTITIONER FOR PECUNIARY GAIN, DIRECTLY OR INDIRECTLY SOLICITS: ANY PERSON OR PRACTITIONER TO ENGAGE, EMPLOY OR RETAIN A PERSON TO MANAGE, ADJUST OR PROSECUTE, ANY CLAIM OR CAUSE OF ACTION FOR DAMAGES.

NOTE: IF THE INSURANCE COMPANY PAID MONEY FOR THE CLAIM(S), OBTAIN ALL CLAIMS CHECKS AND SUBMIT TO OIFP AS SOON AS PRACTICABLE AFTER SUBMISSION OF THIS REFERRAL FORM.

ANY PERSON TO BRING CAUSES OF ACTION RO RECOVER DAMAGES FOR

ANY PERSON TO MAKE A CLAIM FOR PERSONAL INJURY PROTECTION

PERSONAL INJURIES/DEATH.

BENEFITS. N.J.S.A. 17:33A-4E.

#### PART III

1. INDICATE THE PARTICULAR FACTS AND CIRCUMSTANCES, INCLUDING WHAT THAT CLAIMANT DID AND FRAUD INDICATORS, WHICH LED YOU TO SUSPECT THAT THE ACT WAS VIOLATED, AS CHECKED ABOVE: (MERELY STATING "SEE ATTACHED" FILE OR DOCUMENT IS NOT ACCEPTABLE WITHOUT SPECIFIC DESIGNATION OF PAGE AND LINE REFERENCED, BUT EXTRA SHEETS MAY BE USED TO MORE COMPLETELY EXPLAIN.)\*

2. LIST ALL FALSE OR MISLEADING STATEMENTS MADE TO INSURANCE CARRIER, OR INFORMATION OMITTED, AND INDICATE ON WHICH CLAIM DOCUMENT EACH STATEMENT OR OMISSION IS MADE: (FOR EXAMPLE, ACORD FORM, AFFIDAVIT OR VEHICLE THEFT, APPRAISAL, AFFIDAVIT OF NO INSURANCE, RECORDED STATEMENT, POLICE ACCIDENT REPORT, RECEIPT, ETC.)\*

3. INDICATE THE EVIDENCE WHICH CORROBORATES THE SUSPICIOUS FACTS AND CIRCUMSTANCES INDICATED IN PARAGRAPH 1. ABOVE: (FOR EXAMPLE, WITNESS STATEMENT, DOCUMENTARY EVIDENCE WHICH DIRECTLY CONTRADICTS A STATEMENT OR OMISSION MADE IN THE CLAIM PROCESS, AN EXPERT REPORT, OTHER APPARENT MISREPRESENTATIONS MADE TO SUPPORT THE CLAIM WHICH TEND TO INDICATE THAT THE MISREPRESENTATION OR OMISSION WAS NOT MERELY A MISTAKE).\*

4. SPECIFY ANY EVIDENCE WHICH WOULD TEND TO INDICATE THAT A LICENSED PROFESSIONAL MAY HAVE KNOWINGLY PARTICIPATED IN VIOLATING THE ACT, AND LIST THE INDIVIDUAL(S), HIS PROFESSION AND HIS EMPLOYER: (FOR EXAMPLE, POLICE OFFICER, MEDICAL SERVICE PROVIDER, ATTORNEY, INSURANCE PRODUCER/AGENT, INSURANCE CARRIER EMPLOYEE, AUTO REPAIR FACILITY EMPLOYEE, APPRAISER, OR CLAIMS ADJUSTER).\*

\*For each document listed in support of the allegation of fraud, please attach an exact copy or the original. In addition, as to all documents attached to this form, please complete the attached Certification of Custodian of Records.

# PART IV

# **CERTIFICATION OF CUSTODIAN RECORDS**

I certify that the records identified herein are originals or exact copies of the records made by a person with
actual knowledge in the regular course of business at the time the activity took place.
(List each document in this space or reference a separate attached listing)

Dated:

# <u>HEALTH APPLICATION FRAUD REFERRAL/ NOTIFICATION FORM</u> <u>OIFP-4 (01/06)</u>



State of New Jersey Office of the Insurance Fraud Prosecutor P.O. Box 094 Trenton, NJ 08625

OIFP Case #/	
Intake #	
Investigator	

REFERRAL	NOTIFICATION	
PART 1		
INSURANCE CO	DATE REPORTED	
ADDRESS	NAIC COMPANY #	
	DATE OF APPLICATION	
	POLICY #	
TELEPHONE		
CONTACT PERSON		
E-MAIL ADDRESS		
TYPE OF COVERAGE (Check appropriate box)	STATUS (Indicate as appropriate	)
HEALTH (INDEMNITY)   HEALTH (MEDICAID	D) PREMIUM ADJUSTED	
HEALTH (HMO) ☐ DENTAL ☐	AMOUNT \$	
OTHER	APPLICATION DECLINED	
	NON-RENEWAL	
	CANCELED	
INSURED/SUBJECT/PROVIDER (CIRCLE)		
LAST FIR:	ST	_ MIDDLE
STREET	_ CITY	STATE-ZIP
HOME PH W	ORK PH	D.O.B.
S.S./T.I.N. # D.L.#		
LICENSE # STATE		

BUSINESS	NAME TIN#	
PRODUCER (IF APPLICABLE):	AGENCY NAME	
PRODUCER NAME: LAST	FIRST_	MI
ADDRESS: STREET	CITY	STATE/ZIF
WORK PH.	LICENSE	
January 2006		

# **PART 11**

PROVIS	BION(S) OF N.J.S.A. 17:331-4 RELATING TO APPLICATIONS THAT MAY HAVE BEEN
VIOLA	TED:
(CHECH	X APPROPRIATE BOX)
	$\underline{a(5) \ \textbf{- conceals relevant evidence of application fraud:}} \ \ \text{CONCEALS OR KNOWINGLY FAILS TO}$
DISCLO	SE ANY EVIDENCE, WHICH MAY BE RELEVANT TO A FINDING THAT A
	VIOLATION OF N.J.S.A. 17:33A-4A(5)
	$\underline{a(5)(b) \ - \ conspires \ with \ another:} \ \ \text{KNOWINGLY \ ASSISTS, \ CONSPIRES \ WITH, \ OR \ URGES \ A}$
PERSON	TO VIOLATE ANY PROVISION OF THIS ACT. N.J.S.A. 17:33A-4B. (SPECIFY
	WHICH PROVISION(S) OF THE ACT WERE VIOLATED

# **PART III**

1. INDICATE THE PARTICULAR FACTS AND CIRCUMSTANCES, INCLUDING WHAT THAT CLAIMANT DID AND FRAUD INDICATORS, WHICH LED YOU TO SUSPECT THAT THE ACT WAS VIOLATED, AS CHECKED ABOVE: (MERELY STATING "SEE ATTACHED" FILE OR DOCUMENT IS NOT ACCEPTABLE WITHOUT SPECIFIC DESIGNATION OF PAGE AND LINE REFERENCED, BUT EXTRA SHEETS MAY BE USED TO MORE COMPLETELY EXPLAIN.)\*

2. LIST ALL FALSE OR MISLEADING STATEMENTS MADE TO INSURANCE CARRIER, OR INFORMATION OMITTED, AND INDICATE ON WHICH CLAIM DOCUMENT EACH STATEMENT OR OMISSION IS MADE:

(FOR EXAMPLE, ACORD FORM, AFFIDAVIT OR VEHICLE THEFT, APPRAISAL, AFFIDAVIT OF NO INSURANCE, RECORDED STATEMENT, POLICE ACCIDENT REPORT, RECEIPT, ETC.)\*

3. INDICATE THE EVIDENCE WHICH CORROBORATES THE SUSPICIOUS FACTS AND CIRCUMSTANCES INDICATED IN PARAGRAPH 1. ABOVE: (FOR EXAMPLE, WITNESS STATEMENT, DOCUMENTARY EVIDENCE WHICH DIRECTLY CONTRADICTS A STATEMENT OR OMISSION MADE IN THE CLAIM PROCESS, AN EXPERT REPORT, OTHER APPARENT MISREPRESENTATIONS MADE TO SUPPORT THE CLAIM WHICH TEND TO INDICATE THAT THE MISREPRESENTATION OR OMISSION WAS NOT MERELY A MISTAKE).\*

4. SPECIFY ANY EVIDENCE WHICH WOULD TEND TO INDICATE THAT A LICENSED PROFESSIONAL MAY HAVE KNOWINGLY PARTICIPATED EMPLOYER:

(FOR EXAMPLE, POLICE OFFICER, MEDICAL IN VIOLATING THE ACT, AND LIST THE INDIVIDUAL(S), HIS PROFESSION AND HIS SERVICE PROVIDER, ATTORNEY, INSURANCE PRODUCER/AGENT, INSURANCE CARRIER EMPLOYEE, AUTO REPAIR FACILITY EMPLOYEE, APPRAISER, OR CLAIMS ADJUSTER).\*

\*For each document listed in support of the allegation of fraud, please attach an exact copy or the original. In addition, as to all documents attached to this form, please complete the attached Certification of Custodian of Records.

# PART IV

# CERTIFICATION OF CUSTODIAN RECORDS

I certify that the records identified herein are originals or exact copies of the records actual knowledge in the regular course of business at the time the activity took place.	made by a person with
(List each document in this space or reference a separate attached listing)	
	Custodian of Records
DATED:	(Full Name and Title)

# NEW JERSEY DEPARTMENT OF BANKING AND INSURANCE FRAUD PREVENTION AND DETECTION PLAN ANNUAL REPORT AS OF DECEMBER 31, \_\_\_\_\_ AUTOMOBILE INSURANCE MCEAFC Form #1A

Group Company Name	NAIC Group Number	
Company/ Affiliate Name	NAIC Company Number	
Address 1	Address 2	
City	State Zip	
Respondent First and Last Name	Phone Number ( )	
Respondent Title	Calendar Year of Report	
SIU Established? YES NO		
1 Claims Data		
a. Number of NJ Claims Opened/Received During Calendar Year		
b. Total dollars saved by denial and compromise during Calendar Year due to invest	tigation <sup>i</sup>	
c. Number of NJ Claims referred to SIU during Calendar Year		
d. Number of NJ Claims referred to OIFP during Calendar year		
<sup>1</sup> Includes claims investigations conducted by SIU where SIU is required based upon number of exposures; as well as investigations		
conducted by non-SIU personnel where SIU is not required due minimal exposures.		
II. Underwriting Data		
a. Number of NJ Policies in Force During Calendar Year (includes new and renewal	l business).	
b. Number of NJ Policies and Applications Declined for Fraud During Calend cancellations). <sup>2</sup>	dar Year (includes new applications and first 60-day	
c. Number of NJ Applications and Policies (new business, renewals, terminations) r	eferred to SIU During calendar year.	
d. Number of NJ Applications and Policies (new business, renewals, terminations) r	referred to OIFP During calendar year.	
e. Total dollars saved by Declination, Policy Cancellation or nonrenewal during cale	endar year due to fraud investigation. <sup>2</sup>	
<sup>2</sup> Includes policy and application investigations conducted by SIU where SIU is		
investigations conducted by non-SIU personnel where SIU is not required due to min	nimal exposures.	
Ill. Total SIU Expenditures*		
a. Dollar Amount Spent on NJ Claim and Underwriting Fraud Detection an	d Prevention (See Footnotes 3-5 below):	
NJ SIU Salaries <sup>3</sup> Direct Expenses <sup>4</sup>	Other/Indirect Expenses <sup>5</sup>	
<sup>3</sup> . Gross compensation exclusive of benefits including investigators, suppor	t staff, etc.	
4. Includes benefits excluded in item 3, as well as expenses incurred directly equipment, cars etc.	y by SIU such as phones,	
<sup>5</sup> . includes indirect expenses incurred by SIU including rent, space, utilities		
From other work units such as legal department, claim/underwriting depa * Insurers that have not established an SIU should include salary, direct and		

# **Fraud Detection and Prevention Annual Report** Instructions and Definitions **MCEAFC FORM #1B**

#### I. Instructions

This report is due annually, on or before March 31 of each year.

The data evaluation date for this report is January 1 through December 31.

Data must be provided separately for each company that is part of a group.

Contact Person for Questions: Virgil Dowtin

> 609-341-2513 ext 50402 vdowtin@dobi.state.nj.us

Report may be emailed to: mceafc@dobi.state.nj.us

New Jersey Department of Banking and Report may be mailed to:

Insurance

Office of Consumer Protection

Services

Market Conduct and Anti-Fraud

Compliance 20 West State Street P.O.Box 329 Trenton, N.J.

08625

This report includes

Scope: automobile

fraud prevention and detection

statistics.

#### **II. Definitions**

Calendar Year means the period January 1 to December 31.

*Claim* means a request for indemnity by an insured or claimant.

Claims Opened/Received means the total number of claims opened or received by SIU (or the company in the event that an insured is not required to establish an SIU, during the reporting period).

**Dollar Amount Spent** is based either on actual expenses for those insurers that track this information individually and by State, or the insurer's pro-rata share in the event that expenses are tracked on an aggregate, national level. Self-insured risk expenditures should be excluded, either on a direct dollar basis or by pro-rata share or other method that distinguishes self-insured and non-self-insured expenditures.

**NJ Claim** refers to a claim that was made in the State of New Jersey.

NJ Policies and Applications refer to coverages written or applied for in the State of New Jersey.

<u>Non-SIU Investigation</u> means all fraud-investigative activity conducted in the normal course of handling a claim and where an SIU has not been established.

<u>SIU Investigation</u> means all investigative activity that was performed exclusively by the Special Investigative Unit.

<u>Total Dollars Saved</u> applies to all funds that would have been fraudulently or improperly obtained by claimants, ordered or agreed to be returned through adjudication or judgment, as a result of a fraud investigation.

# NEW JERSEY DEPARTMENT OF BANKING AND INSURANCE FRAUD PREVENTION AND DETECTION PLAN ANNUAL REPORT AS OF DECEMBER 31, \_\_\_\_\_ HEALTH INSURANCE MCEAFC Form #2A

Group Company Name	NAIC Group Number
Company/ Affiliate Name	NAIC Company Number
Address 1	Address 2
City	State Zip
Respondent First and Last Name	Phone Number ( )
Respondent Title	Calendar Year of Report
	insured business and reported pro-rata data on s Yes: NO(See Scope/Definitions)
1 Claims Data	
a. Number of NJ Claims Opened/Received During Calendar Year	
b. Total dollars saved by denial and compromise during Calendar Year due to inve	estigation <sup>ii</sup>
c. Number of NJ Claims referred to SIU during Calendar Year	
d. Number of NJ Claims referred to OIFP during Calendar year	
<sup>1</sup> Includes claims investigations conducted by SIU where SIU is required based conducted by non-SIU personnel where SIU is not required due minimal exposures	
Il. Underwriting Data	
a. Number of NJ Policies in Force During Calendar Year (includes new and renew	ral business).
b. Number of NJ Policies and Applications Declined for Fraud During Caler cancellations). <sup>2</sup>	ndar Year (includes new applications and first 60-day
c. Number of NJ Applications and Policies (new business, renewals, terminations)	referred to SIU During calendar year.
d. Number of NJ Applications and Policies (new business, renewals, terminations)	referred to OIFP During calendar year.
e. Total dollars saved by Declination, Policy Cancellation or nonrenewal during ca	alendar year due to fraud investigation. <sup>2</sup>
<sup>2</sup> Includes policy and application investigations conducted by SIU where SIU i investigations conducted by non-SIU personnel where SIU is not required due to m	
lll. Total SIU Expenditures*	
a. Dollar Amount Spent on NJ Claim and Underwriting Fraud Detection a	nd Prevention (See Footnotes 3-5 below):
NJ SIU Salaries <sup>3</sup> Direct Expenses <sup>4</sup>	Other/Indirect Expenses <sup>5</sup>
<ul> <li><sup>3</sup> . Gross compensation exclusive of benefits including investigators, supported an include benefits excluded in item 3, as well as expenses incurred direct equipment, cars etc.</li> <li><sup>5</sup> . includes indirect expenses incurred by SIU including rent, space, utilities</li> </ul>	ly by SIU such as phones,

From other work units such as legal department, claim/underwriting department follow-up, etc.

\* Insurers that have not established an SIU should include salary, direct and other/indirect expenses on a pro-rata, Estimated basis, for all costs associated with fraud investigations.

# Fraud Detection and Prevention Annual Report Instructions and Definitions MCEAFC FORM #2B

#### I. Instructions

This report is due annually, on or before March 31 of each year. The data evaluation date for this report is January 1 through December 31. Data must be provided separately for each company that is part of a group. Contact Person for Questions: Virgil Dowtin 609-341-2513 ext 50402 vdowtin@dobi.state.nj.us Report may be emailed to: mceafc@dobi.state.nj.us New Jersey Department of Report may be mailed to: Banking and Insurance Office of Consumer **Protection Services** Market Conduct and Anti-Fraud Compliance 20 West State Street P.O.Box 329 Trenton, N.J. 08625 This report includes Scope: automobile fraud prevention and

detection statistics.

#### **II. Definitions**

Calendar Year means the period January 1 to December 31.

<u>Claim</u> means a request for indemnity by an insured or claimant.

<u>Claims Opened/Received</u> means the total number of claims opened or received by SIU (or the company in the event that an insured is not required to establish an SIU, during the reporting period).

<u>Dollar Amount Spent</u> is based either on actual expenses for those insurers that track this information individually and by State, or the insurer's pro-rata share in the event that expenses are tracked on an aggregate, national level. Self-insured risk expenditures should be excluded, either on a direct dollar basis or by pro-rata share or other method that distinguishes self-insured and non-self-insured expenditures.

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<u>SIU Investigation</u> means all investigative activity that was performed exclusively by the Special Investigative Unit.

<u>Total Dollars Saved</u> applies to all funds that would have been fraudulently or improperly obtained by claimants, ordered or agreed to be returned through adjudication or judgment, as a result of a fraud investigation.

. . .

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