



**PHILIP D. MURPHY**  
Governor

**TAHESHA L. WAY**  
Lt. Governor

**State of New Jersey**  
HIGHER EDUCATION STUDENT ASSISTANCE AUTHORITY  
4 QUAKERBRIDGE PLAZA  
PO BOX 545  
TRENTON, NJ 08625-0545  
1-800-792-8670  
[www.hesaa.org](http://www.hesaa.org)

**MARGO CHALY, ESQ.**  
Executive Director

June 11, 2025

Dear Local Educational Agency Leads and Nonpublic School Administrators,

New Jersey residents applying for financial aid must create an account in the New Jersey Financial Aid Management System (NJFAMS) to view their State aid eligibility and provide any additional information to the Higher Education Student Assistance Authority (HESAA) as needed to verify eligibility.

HESAA sends emails through NJFAMS to communicate important information and updates to New Jersey students. As of June 4, 2025, these emails will now appear in a recipient's inbox with a new name to help students better understand that these emails contain updates about their State financial aid. NJFAMS emails will now come from '**NJ Grants & Scholarship Office.HESAA.org**' rather than the previous '**HESAA NJFAMS.**'

We ask that you help spread the word to current juniors and seniors in your school to let New Jersey families know to be on the lookout for these emails. It is important for students to open these emails and log into their NJFAMS accounts to review their customized To Do lists.

If students have filters on their email inbox, we encourage them to consider marking '**NJ Grants & Scholarship Office.HESAA.org**' as a 'Safe Sender' in their settings. Gmail users specifically can click on "create new filter" and enter '**NJ Grants & Scholarship Office.HESAA.org**' in the 'From' field to add us to their safe sender list.

If students or families have any questions, they are encouraged to call our Customer Care team at (609) 584-4480 from Monday to Friday. Our team is happy to verify our new sender name and provide other helpful financial aid deadline reminders.

To log into an NJFAMS account, students can [click here](#).

Thank you for your assistance.