

# **ID Management in NJSLEDS**

Training Guide for Changing, Merging or Deleting SID Records

NJSLEDS Project Team
Office of Information Technology

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nj.gov/education/sleds

**Disclaimer:** Please do not send Personally Identifiable Information (PII) by email.

All change, merge, or delete requests must be submitted through the NJSLEDS Help Desk in the NJSLEDS system. Requests sent by email will not be processed.



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# ID Management Change/Merge Request Overview

#### **Change or Merge Requests:**

- When managing student records in NJSLEDS, Local Education Agencies (LEAs)
  may discover that student information in the longitudinal data is inaccurate.
- In such cases, they may need to update student demographic details or merge duplicate records to ensure that each student member is represented by a single, unique record.
- The Change Request or Merge Request in the NJSLEDS Case Management web form will allow users to make the changes.
- Detailed instructions on how to request an update will be covered in this presentation



# **Step by Step Instructions Change or Merge Request**



# **SID Change Request**

**Definition:** The same student, same SID, but one or more demographic fields in the statewide record are incorrect and must be updated to match official documentation.

#### **Common Reasons for a Change Request:**

Field	When You Would Change It
First / Middle / Last Name	Name change (adoption, legal name change, marriage in adult education, etc.) OR originally
	entered incorrectly (misspelling, wrong order).
Date of Birth	Data enter error; DOB must match the birth certificate.
Gender	Incorrect gender marker OR official gender marker change.
City of Birth	Incorrect city entered when SID was created
Country of Birth	Incorrect country entered when SID was created
<b>Confirmation of Change</b>	Required signature/approval verifying the change is correct and documented.

Key Note for Change Requests: Requests without complete information will be delayed.



# **SID Merge Request**

**Definition:** Two or more different SIDs exist for the same student—these duplicate records must be combined into a single SID.

#### **Common Reasons for a Merge Request:**

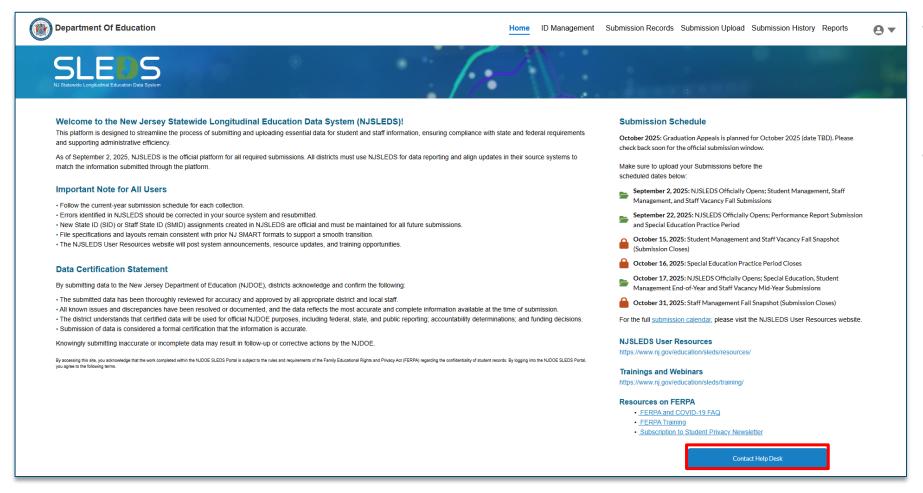
- The same student was enrolled under different SIDs in different years.
- A student transferred between districts, and a new SID was mistakenly created.
- An existing SID was not located before a new one was issued.

#### **Key Notes for Merge Requests:**

- Merges are permanent once processed, they cannot be undone.
- All SIDs provided must be for the same student.
- Documentation may be required to verify identity.



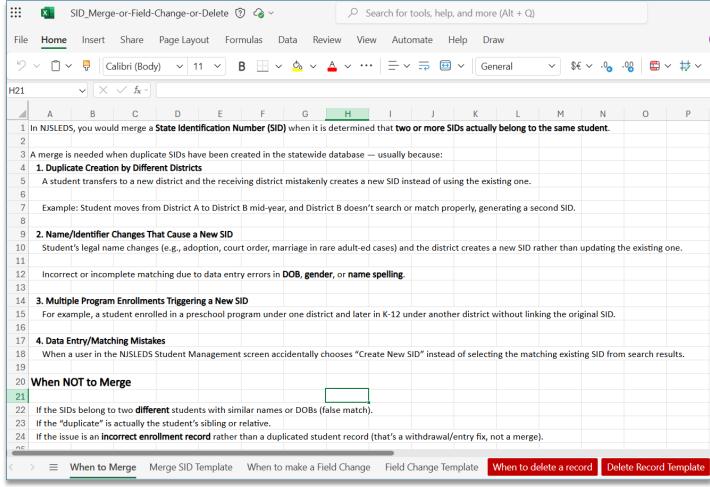
## Submitting a SID Change or Merge in the Case Management Web Form



- To submit a SID Change or Merge, you must use the Case Management web form
- This form is accessible through the "Contact Help Desk" button on the NJSLEDS home page



### 1. Download the SID\_Merge-or-Field-Change-or-Delete Excel File





#### 2. Complete the SID\_Merge-or-Field-Change-or-Delete Excel File

a. Save the downloaded Excel as a new file called "XXXX\_SID\_Merge-or-Change-Delete-Field\_NJSLEDS" with "XXXX" being your four-digit district ID.



b. Follow the instructions provided for either a Merge or Change Field in their respective tabs in the Excel, depending on your need



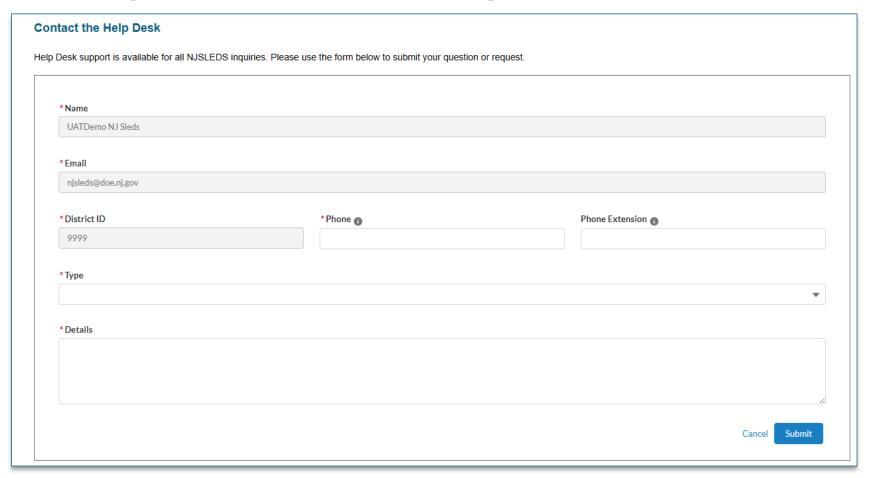
- c. Complete the template tabs as necessary for your Merge or Change
- d. Save the file with your updates





### 3. Go to the NJSLEDS Home Page to Access Case Management

- Go to the NJSLEDS Home Page and click the "Contact Help Desk" button shown on slide 6
- This will open the Case Management web form (shown here)



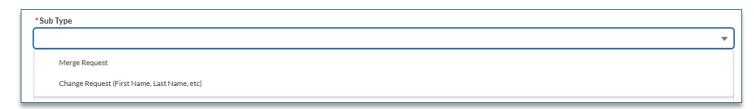


#### 4. Fill out the Web Case Form

a. In the "Type" dropdown, select "ID Change Management"



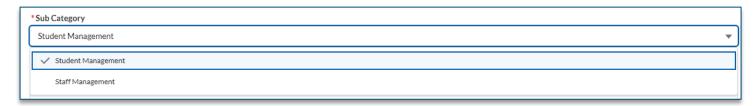
b. In the "Sub Type" dropdown, select either "Merge Request" or "Change Request"





#### 4. Fill out the Web Case Form

c. In the "Sub Category" dropdown, select "Student Management"



d. In the "Details" text box, explain the request clearly (e.g., "Student has duplicate SIDs that need to be merged" or "Student's date of birth is incorrect and needs correction").  $\mathbb{R}$ 



e. In the "Upload File" section of the case form, attach the completed Excel file



f. Submit the request via the web form





# **Step by Step Instructions Delete Record Request**



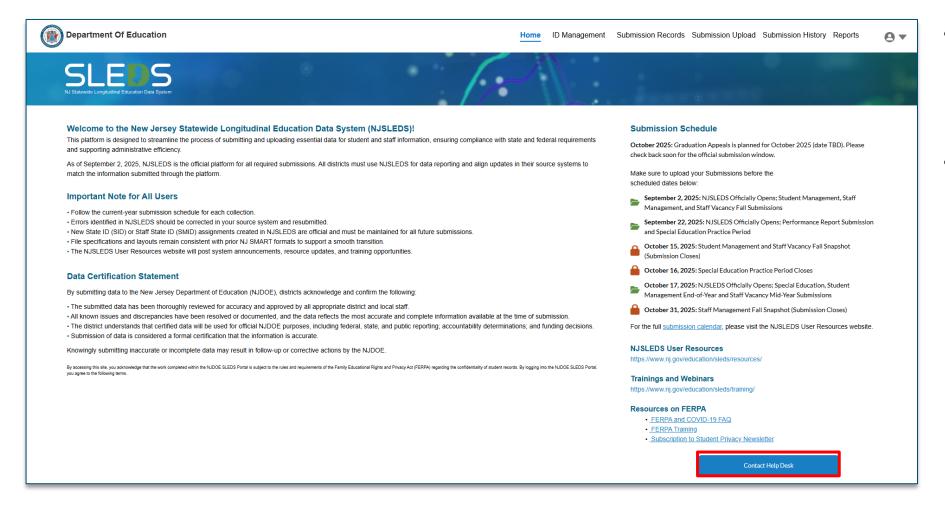
## ID Management Delete Requests Overview

#### **Delete Requests:**

- Only users who submitted the data may request a deletion.
- If a student was ever your reporting responsibility, deleting the record is NOT the correct option; the record should be inactivated instead. There are only 2 reasons for a record being deleted:
  - The record does not represent an actual student
  - The record was uploaded in error and the student has never been your reporting responsibility.
- The delete operations performed in NJSLEDS are permanent. Use this function with caution and always operate with a backup mechanism in place.



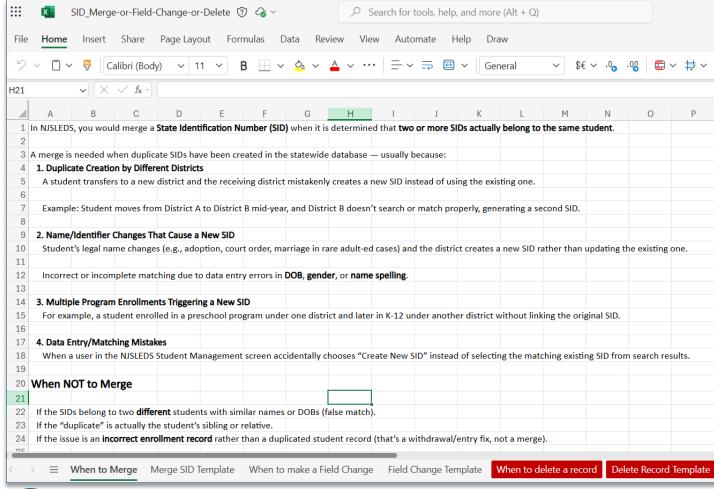
### Submitting a Delete Record Request in the Case Management Web Form



- To submit a Delete
   Record Request, you
   must use the Case
   Management web form
- This form is accessible through the "Contact Help Desk" button on the NJSLEDS home page



## 1. Download the SID\_Merge\_Change\_Delete Field Excel File





## 2. Complete the SID\_Merge\_Change\_Delete Field Excel File

a. Save the downloaded Excel as a new file called "XXXX\_SID\_Merge-or-Change-Delete-Field\_NJSLEDS" with "XXXX" being your four-digit district ID.



b. Follow the instructions provided for a delete record

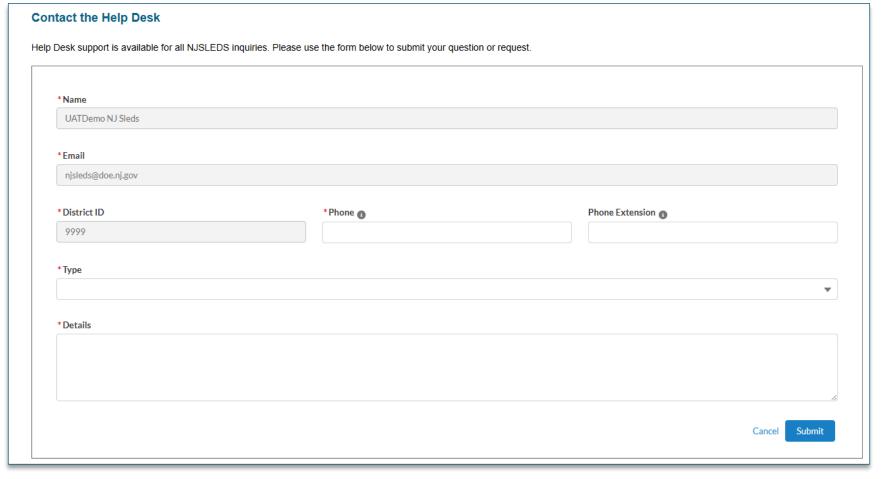


- c. Complete the template tabs as necessary for your record deletion request
- d. Save the file with your updates



## 3. Go to the NJSLEDS Home Page to Access Case Management

- Go to the NJSI FDS Home Page and click the "Contact Help Desk" button shown on slide 15
- This will open the Case Management web form (shown here)



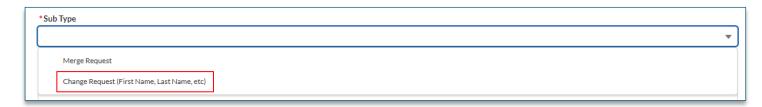


#### 4. Fill out the Web Case Form

a. In the "Type" dropdown, select "ID Change Management"



b. In the "Sub Type" dropdown, select "Change Request"





#### 4. Fill out the Web Case Form

c. In the "Sub Category" dropdown, select "Student Management"



d. In the "Details" text box, explain the request clearly (e.g., "The record does not represent an actual student").



e. In the "Upload File" section of the case form, attach the completed Excel file



f. Submit the request via the web form





## **Thank You**

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