

ID Management in NJSLEDS

Training Guide for Changing, Merging or Deleting SMID Records

NJSLEDS Project TeamOffice of Information Technology

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nj.gov/education/sleds

Disclaimer: Please do not send Personally Identifiable Information (PII) by email.

All change, merge, or delete requests must be submitted through the NJSLEDS Help Desk in the NJSLEDS system. Requests sent by email will not be processed.



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ID Management Change/Merge Request Overview

Change or Merge Requests:

- When managing student staff records in NJSLEDS, Local Education Agencies (LEAs) may discover that staff information in the longitudinal data is inaccurate.
- In such cases, they may need to update staff demographic details or merge duplicate records to ensure that each staff member is represented by a single, unique record.
- The Change Request or Merge Request in the NJSLEDS Case Management web form will allow users to make the changes.
- Detailed instructions on how to request an update will be covered in this presentation



Step by Step Instructions Change or Merge Request



SMID Change Request

Definition: The same person, same SMID, but one or more demographic or identifying fields in the statewide record are incorrect and must be updated to match official documentation.

Common Reasons for a Change Request:

Field	When You Would Change It
First / Middle / Last Name	Name is misspelled, in the wrong order, or has changed (marriage, divorce, court order).
Date of Birth	DOB in the Staff Management record is incorrect due to a data entry error; must match
	official ID or HR records.
Gender	Incorrect gender marker OR official gender marker change.
Social Security Number	SSN was entered incorrectly OR staff member has been issued a new SSN (rare, but
	possible in cases like identity theft).

Key Note for Change Requests: Requests without complete information will be delayed.



SMID Merge Request

Definition: Two or more different SMIDs exist for the same staff member—these duplicate records must be combined into a single SMID.

Common Reasons for a Merge Request:

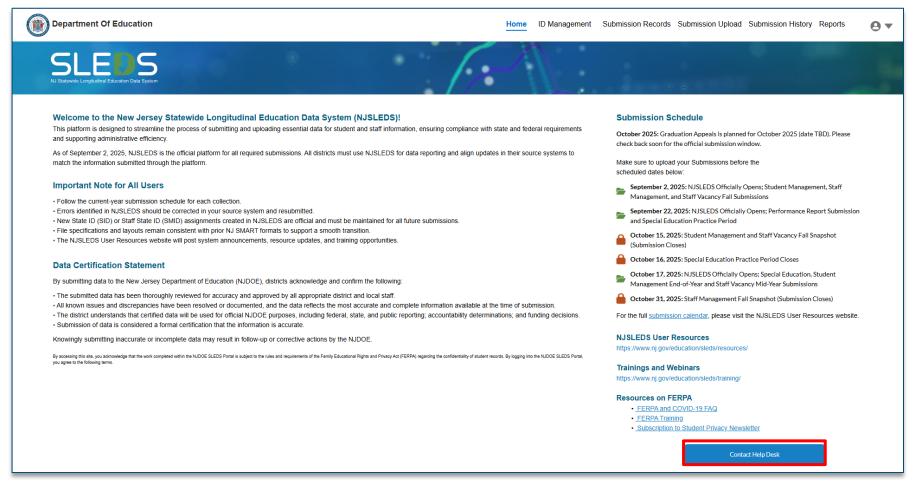
- The same staff member was assigned different SMIDs in different years.
- A staff member moved between districts and a new SMID was mistakenly created.
- An existing SMID was not located before a new one was issued.

Key Notes for Merge Requests:

- Merges are permanent once processed, they cannot be undone.
- All SMIDs provided must be for the same staff member.
- Documentation may be required to verify identity.



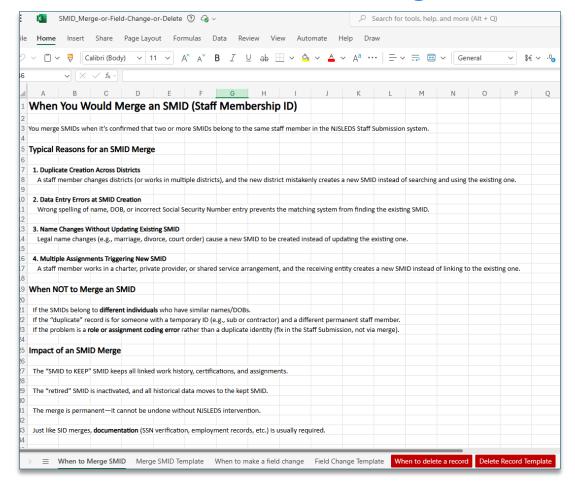
Submitting a SMID Change or Merge in the Case Management Web Form



- To submit a SMID
 Change or Merge, you
 must use the Case
 Management web form
- This form is accessible through the "Contact Help Desk" button on the NJSLEDS home page



1. Download the SMID_Merge-or-Field-Change-or-Delete Excel File





2. Complete the SMID_Merge-or-Field-Change-or-Delete Excel File

a. Save the downloaded Excel as a new file called "XXXX_SMID_Merge-or-Change-Delete-Field_NJSLEDS" with "XXXX" being your four-digit district ID.



b. Follow the instructions provided for either a Merge or Change Field in their respective tabs in the Excel, depending on your need



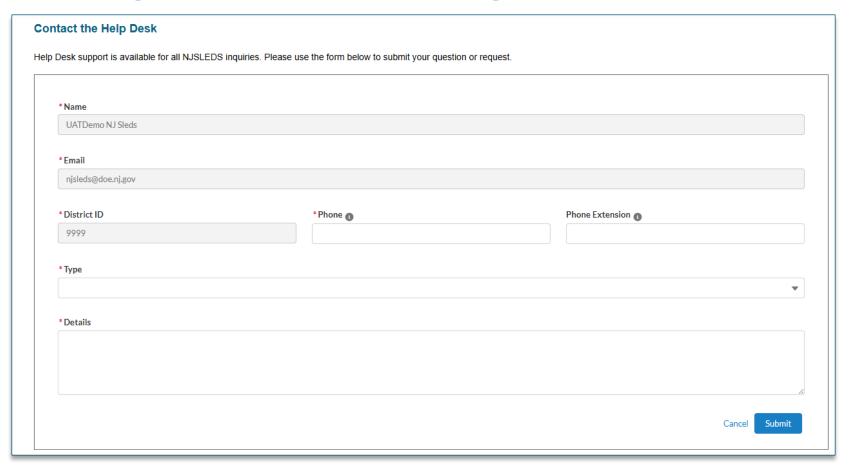
- c. Complete the template tabs as necessary for your Merge or Change
- d. Save the file with your updates





3. Go to the NJSLEDS Home Page to Access Case Management

- Go to the NJSLEDS Home Page and click the "Contact Help Desk" button shown on slide 7
- This will open the Case Management web form (shown here)



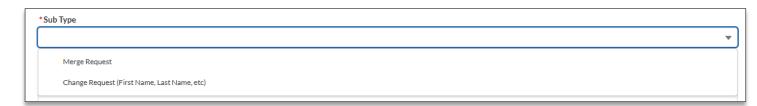


4. Fill out the Web Case Form

a. In the "Type" dropdown, select "ID Change Management"



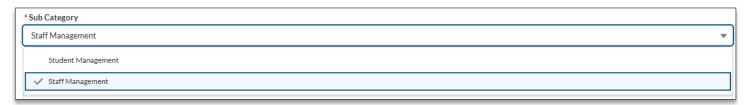
b. In the "Sub Type" dropdown, select either "Merge Request" or "Change Request"





4. Fill out the Web Case Form

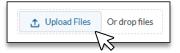
c. In the "Sub Category" dropdown, select "Staff Management"



d. In the "Details" text box, explain the request clearly (e.g., "Staff member has duplicate SMIDs that need to be merged" or "Staff member's date of birth is incorrect and needs correction")



e. In the "Upload File" section of the case form, attach the completed Excel file



f. Submit the request via the web form





Step by Step Instructions Delete Record Request



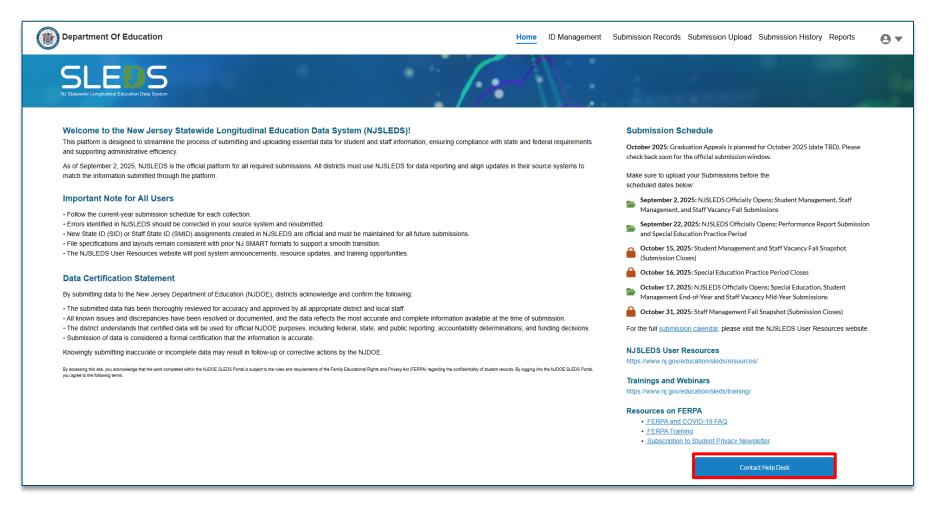
ID Management Delete Requests Overview

Delete Requests:

- Only users who submitted the data may request a deletion.
- If a staff member was ever your reporting responsibility, deleting the record is NOT the correct option; the record should be inactivated instead. There are only 2 reasons for a record being deleted:
 - The record does not represent an actual staff member
 - The record was uploaded in error and the staff member has never been your reporting responsibility.
- The delete operations performed in NJSLEDS are permanent. Use this function with caution and always operate with a backup mechanism in place.



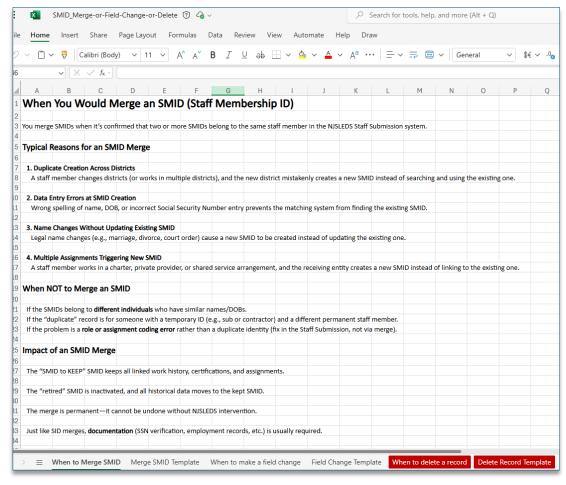
Submitting a Delete Record Request in the Case Management Web Form



- To submit a Delete Record Request, you must use the Case Management web form
- This form is accessible through the "Contact Help Desk" button on the NJSLEDS home page



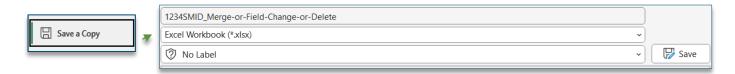
1. Download the SMID_Merge-or-Field-Change-or-Delete Excel File





2. Complete the SMID_Merge-or-Field-Change-or-Delete Excel File

a. Save the downloaded Excel as a new file called "XXXX_SMID_Merge-or-Change-Delete-Field_NJSLEDS" with "XXXX" being your four-digit district ID.



b. Follow the instructions provided for a delete record in their respective tabs in the Excel, depending on your need



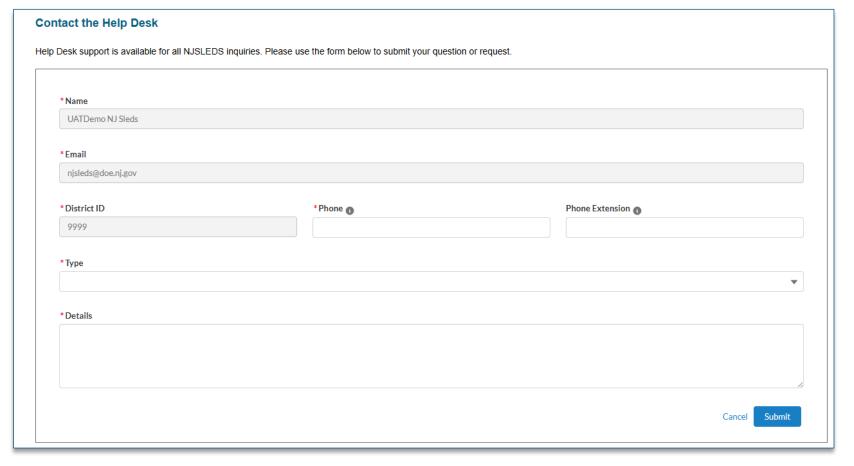
- c. Complete the template tabs as necessary for your record deletion request
- d. Save the file with your updates





3. Go to the NJSLEDS Home Page to Access Case Management

- Go to the NISI FDS Home Page and click the "Contact Help Desk" button shown on slide 15
- This will open the Case Management web form (shown here)





4. Fill out the Web Case Form

a. In the "Type" dropdown, select "ID Change Management"



b. In the "Sub Type" dropdown, select "Change Request"





4. Fill out the Web Case Form

c. In the "Sub Category" dropdown, select "Staff Management"



d. In the "Details" text box, explain the request clearly (e.g., "The record does not represent an actual staff member")



e. In the "Upload File" section of the case form, attach the completed Excel file



f. Submit the request via the web form





Thank You

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