Enrolling in coverage if your information was NOT transferred to GetCoveredNJ

Medicaid Unwinding CONSUMER GUIDE





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Did NOT receive a notice from GetCoveredNJ with an access code

If you lost NJ FamilyCare coverage and your information was not eligible to be transferred to GetCoveredNJ, follow the steps below to apply for coverage.

New consumers with no accounts

Create Account

If you do not have an existing account, create an account at GetCoveredNJ.gov.

) To avoid a gap in coverage, you should enroll in a health plan within 60 days of your NJ FamilyCare coverage ending.

New consumers with an existing account



If you created an account before, log into your existing GetCoveredNJ account.

You may have an existing GetCoveredNJ account if you created one yourself or received help from an Assister, Broker or a GetCoveredNJ Representative. Call 1-833-677-1010 for assistance.



Complete an Application

Select "**Start New Application**" button to determine your eligibility for financial help, and to see if you qualify for a Special Enrollment Period to enroll in coverage.

You must enter the date your NJ FamilyCare coverage ended when completing the GetCoveredNJ application. "Loss of NJ FamilyCare, Medicaid, CHIP, and/or Medicare" should be selected as the Qualifying Life Event (QLE) to open the Special Enrollment Period (SEP) to enroll in coverage.

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Review Results & Report your

After submitting your application, review your eligibility results and go to the account dashboard. Under *Next Steps*, you will either see:

- A "Shop for Plans" button if you have automatically qualified for a Special Enrollment Period based on your application information (see A); or,
- A "Confirm Event and Shop" button to provide more information about your Qualifying Life Event (see B). Select "Loss of NJ FamilyCare, Medicaid, CHIP, and/or Medicare" as the Qualifying Life Event and provide the date your NJ FamilyCare coverage ended (see C). If you qualify, you will see "Shop for Plans" (see A).

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Choose a Health Plan

Once you see the **"Shop for Plans"** button, choose a health plan **within the timeframe** on your account dashboard (Enroll in a plan within 60 days of losing your coverage through NJ FamilyCare to avoid a gap in coverage).

Pay your first month's Premium

For your coverage to start, you must pay your first month's premium on time.

Your coverage will begin the first of the month following plan selection. To avoid a gap in coverage, you can request an earlier effective date (not to exceed 60 days prior to the date of plan selection or the date your NJ FamilyCare coverage ended) by contacting the GetCoveredNJ Consumer Assistance Center at 1-833-677-1010 (TTY: 711).

Need help? Local help is available in your area GetCovered.NJ.gov

Have more questions? <u>Visit our Frequently Asked Questions ("Loss of NJ</u> FamilyCare") at GetCovered.NJ.gov