

PHILIP D. MURPHY Governor

TAHESHA L. WAY Lt. Governor DEPARTMENT OF HEALTH
PO BOX 358
TRENTON, N.J. 08625-0358

www.nj.gov/health

KAITLAN BASTON, MD, MSc, DFASAM Commissioner

July 11, 2024

VIA CERTIFIED MAIL RRR Louvane M Jordan

Re: Notice of Revocation for Nurse Aide Certification

Louvane M Jordan vs. New Jersey

Department of Health

Certification No: NA27127 Agency Reference No. OPC 24-14725

Dear Ms. Jordan:

The Centers for Medicare and Medicaid Services (CMS) of the U.S. Department of Health and Human Services, under authority of federal law, imposes a requirement on state governments to ensure that nurse aides have the education and clinical skills necessary to care for residents of long-term care facilities. See 42 C.F.R. Part 483. These regulations also require that each State maintain a nurse aide Registry, which, pursuant to 42 C.F.R. 483.156(c)(1)(iv), must contain all substantiated findings by the State of resident mistreatment, abuse, neglect, or misappropriation of resident property by a certified nurse aide.

The Certification Program of the New Jersey State Department of Health (Department) was notified of the results of an investigation in which there was sufficient information that you committed acts of neglect when you did not perform hourly checks or provide care for a resident from 6:30 pm-11:00 pm.

The incident occurred on March 21, 2024, while you were employed as a certified nurse aide at Masonic Village at Burlington, in Burlington, New Jersey. Specifically, an investigation revealed that you neglected a resident who suffered an unwitnessed fall from his bed between the hours of 8:08 pm and 12:47 am. During the investigation when asked why you did not provide care you responded "he's a grown man, I figured he would ring if he really needed something." Your actionsconstitute neglect in accordance with the federal definitions under 42 <u>C.F.R.</u> 483.5.

The Department issued a Right to Hearing Notice on May 7, 2024. You waived your right to a hearing on June 5, 2024.

Therefore, in accordance with 42 <u>C.F.R.</u> 483.156(c)(1)(iv), please be advised that a finding of neglect will be placed next to your name on the Registry and will remain on the Registry for a minimum of one year. Please also be advised that your certification is hereby revoked.

Please surrender your nurse aide certificate and wallet card to:

Office of Program Compliance-Reporting 120 South Stockton Street, 3rd Floor Trenton, NJ 08625-0358

The certificate and the wallet card are no longer valid, and the status of your nurse aide certification is now revoked.

Please be advised that pursuant to <u>N.J.A.C.</u> 8:39-43.1(a)(1), only individuals who maintain a currently valid nurse aide certificate and are registered in good standing on the Registry are considered by the Department to be competent to work as a certified nurse aide in a licensed long term care facility. A certified nurse aide is no longer registered in good standing if a finding of abuse, neglect or misappropriation by the certified nurse aide's name is included on the Registry. Therefore, you are prohibited from employment as a certified nurse aide when a finding of neglect remains next to your name on the Registry.

In accordance with 42 <u>C.F.R.</u> 483.156 and <u>N.J.A.C.</u> 8:39-43.7, you are entitled to submit a written statement contesting the findings noted above. This statement will be maintained on the Registry. If you wish to submit such a written statement, you must do so within 20 days of the date of this letter. Your letter should reference "Notice of Revocation of Nurse Aide Certificate: Contested Findings."

Please forward this statement to the Office of Program Compliance-Reporting along with your nurse aide certification and your nurse aide wallet card to the address listed above.

Sincerely,

Lisa King, Program Manager

Office of Program Compliance Division of

Certificate of Need and Licensing New Jersey Department of Health

LK:JC

Date: July 11, 2024
CERTIFIED MAIL:
Return Receipt Requested
US FIRST CLASS MAIL