Access to Quality Care HIT Subcommittee 3/24/2022

Members Present: Karen Acker, Mackenzie Carey, Barbara Gurskey, Martin Tryka

Members Absent: Nida Adil Shaik, Christine Malpica

Start Time: 12:00 PM; End Time: 12:50 PM

Discussion/Agenda

- Subcommittee introduced two new members (Barbara and Martin).

 Discussed the availability of resources on Microsoft Teams to assist the two new members.
- Karen and Mackenzie presented their goals of access to telehealth and better data communication. Access needs to be more convenient for client/patient and data needs to be unduplicated/ different systems need to talk to one another.
- Group then went through Problem Tree and added in various problems that impact data and access. (See attached draft problem tree)
- Goal that was submitted to DOH:
 - *To improve access and quality to consumers/residents electronic health information.
- Next meeting will be to take goal and come up with objectives/activities/solutions to get to that goal.
- Next Meeting will be April 21st at 12:00 pm.

Health Information Technology (HIT) Problem Tree

Goal: Consumers/residents having access to their health information electronicallyi,.e. one stop shopping for consumer/NJ resident Unduplicated data of client health information

Systems do not communicate with one another (state systems, private providers, hospitals)

Consumers may be concerned that their health info will not be secure and protected (cybersecurity)

Consumers/providers do not have buy in with certain technologies that are used

Some populations do not have access to technology

Some platforms may not be secure and HIPAA compliant

Some consumers might feel hesitant about using this technology

Elderly and underserved populations don't have access to certain applications via internet or devices

Too many patient portal/ telehealth platforms to use for an array of medical services can be confusing to a client