

Healthy NJ 2030 Quality & Safety Sub-Committee

3/18/22 3pm

Attendance: Dr. Besserman, Dr. Holloway-Owens, Dr. Kalabalik-Hoganson, Jeffrey & Sara

Working objectives & follow-up areas:

- Infection Control
 - Reduction in C. Diff, MRSA, CLABSI in outpatient data
 - Data is collected in hospitals, but unsure of outpatient setting
 - If so, what type of data reporting?
- Patient safety indicators
 - Reporting errors and minimizing them- learning from errors
 - Safety issue awareness/ alert system- leveraging existing systems – equitable distribution and access
- Patient-Centric care
 - Customer service
 - Suggested addition: screening for domestic violence, sexual violence, trauma
 - End-of-life care
 - Transparency
 - Patient satisfaction/ customer experience
 - Suggested addition: more involved discharge planning and assistance (i.e., medications, nutrition, care, etc.)
 - Suggested addition: gender/non-binary inclusion
 - NJ Hospital Association may have data on this
 - Medication/drug cost- Transition of care pharmacists/social determinants
 - Food insecurity

Next meeting: Friday April 1, 2022 3pm