

February 4, 2022

1:00-2:30 pm



Access to Quality Care ACT Meeting

Agenda

Welcome

Introductions

Draft goals

Action plan guidance

Community Conversations overview

Team chair duties and introductions

Team structure

Q&A

Introductions

Equitable and sustainable access to care

- Antonia Carbone
- Elizabeth Hill
- Joy Melendez
- Naveen Mehrotra
- Renata Svincicka
- Ryan Houser
- Sandy Cayo

High quality and safe health care

- Christine Malpica
- Eva Besserman
- Jeffrey William Anthony
- Julie Kalabalik-Hoganson
- Letitia Holloway-Owens
- Sara Speer

Coordination and integration of health care delivery

- Aaron Hajart
- Alexandra Green
- Colleen Drewes
- Kandice Cooper
- Maria Christensen
- Melissa Hernandez
- Natasha Moore
- Rebecca McMillen
- Tara Chalakani
- Yvonne Mikalopas

Health information technology

- Christine Malpica
- Karen Acker
- Mackenzie Carey
- Nida Adil Shaik

TBD

- Damon Koslow
- Keri Logosso-Misurell

Draft Goals

Bageshree Cheulkar, MD, MPH

Senior Project Manager

Community Based Services

Virtua Health

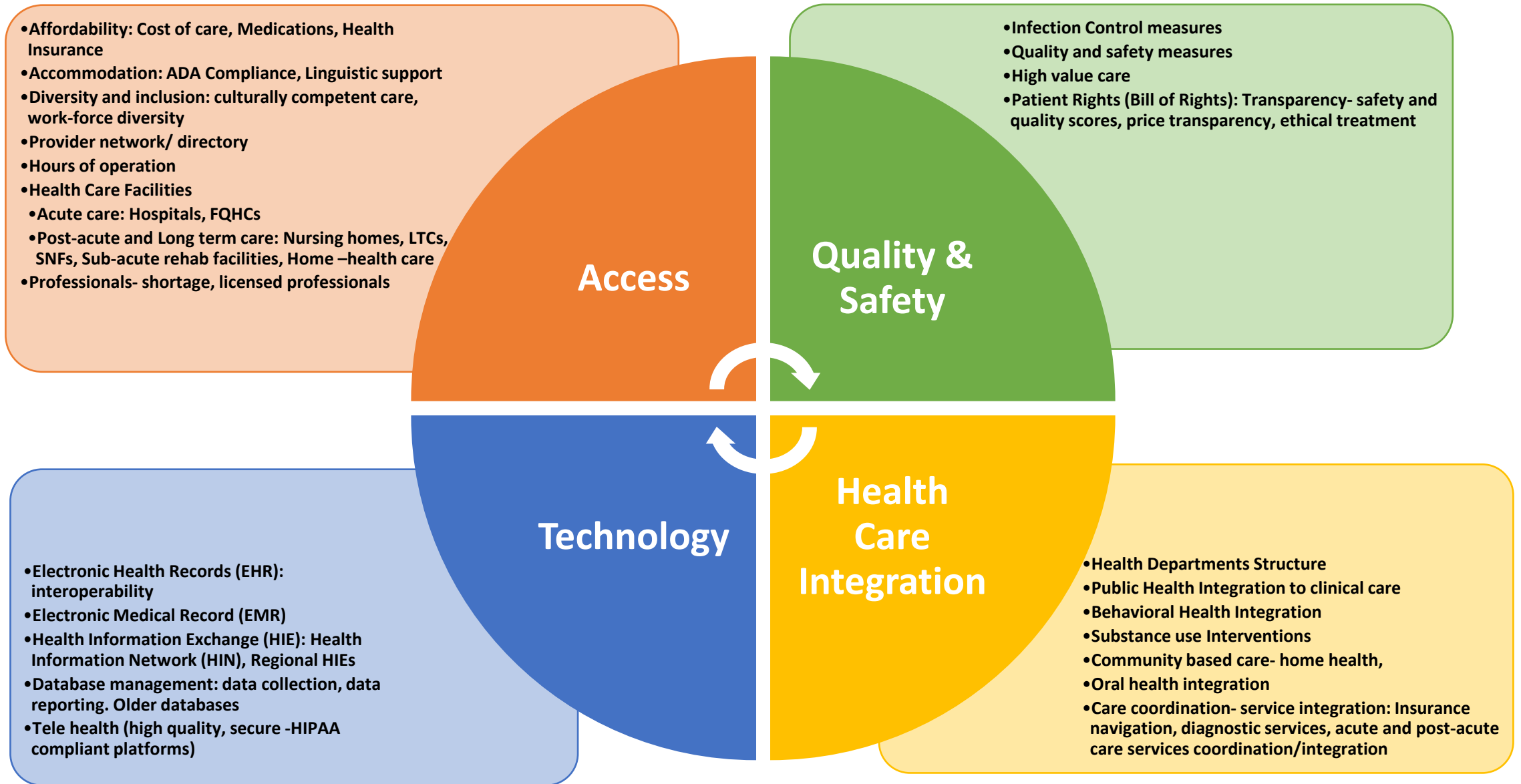
https://healthy.nj.gov/2030/documents/goals/AQC_Draft_Goals_3-26-2021.pdf

HNJ2030 Access to Quality Care Action Team



2020-2021 work in progress

Access to Quality Care



Goal Statement: Access

To improve equitable and sustainable access to care for New Jersey residents

Strategy:

- to provide culturally competent care and services
 - Language services and
 - cultural awareness by providers
- To provide affordable care
 - Cost reduction vs Cost shifting
 - Coverage – health services, medications
- To address provider/ professional availability
 - Lack of incentives, policy changes
 - Hours of operation- shift to telemedicine – reimbursement driven
- Address lack of data/ data availability, assessment

Goal Statement: Quality and Safety

- To ensure provision of high quality and safe healthcare for NJ residents.

Strategy:

- To improve infection control practices to contribute to safe health care environment.
 - Utilizing available Leapfrog data for informed decision making.
 - Mandatory provider training.
- Patient safety Indicators
 - Reporting errors and minimizing them- learning from errors
 - Safety issue awareness/ alert system- leveraging existing systems – equitable distribution and access
- Patient –centric care
 - End-of –life care
 - Transparency
 - Patient satisfaction/ customer experience
- Preventive Care indicators
 - Vaccinations in elderly, children
 - Screening

Goal Statement: Health Care Integration

To assure coordination and integration of healthcare delivery across the continuum of care.

Strategies:

- Integration of state and local public health infrastructure
 - Practice standards rule.
 - Capacity of local health departments
- Health care coordination across the continuum – whole person care
 - Behavioral health integration
 - oral health care integration
 - Addressing social determinants of health: care delivery to vulnerable populations
 - Informed decision making with available data for Social vulnerability index
 - Trauma informed care provision
- Build or enhance Community based organizations and partnerships
 - Community Power Building Org (CPBO)

Goal Statement: Technology

To enhance data information exchange, interoperability and telehealth across the health care continuum

Strategy:

- Electronic Health Records, HIE- standardization?- interoperability
- Community connection/ resources- system sharing- integration with HIE
 - Securing PHI data for inter-system sharing
 - Maintaining confidentiality per national standards
- Addressing the digital divide
- Actionable data analysis and management
 - Quality of data collection
 - Consent for data sharing
 - Data reporting by providers – transparency of data utilization by State.

Action Plan Guidance

Maria Baron

Healthy NJ Coordinator

New Jersey Department of Health

https://yalliance.sharepoint.com/:f:/r/sites/HealthyNJ2030ActionTeams/Shared%20Documents/General/_All%20Action%20Teams/Action%20Plan%20Guidance?csf=1&web=1&e=MzoWw1

Community Conversations

Julia Wieczorek

Program Coordinator

New Jersey YMCA State Alliance

<https://www.njymca.org/communityconversations>

Timeline for 2022

Quarter 1: Establish Action Teams

Hold “all ACT” intro meeting → ACT-specific meetings → ACTs: Appoint chairs → ACTs: Establish meeting schedules

Quarters 1-2: Create Action Plans

ACTs: Develop action plans → HNJAC: Approve action plans → HNJCC: Get senior staff approval

Quarters 3-4: Identify Objectives

ACTs: Select objectives & targets → All: Public comment period? → AC & CC: Adjust/approve objectives & targets → ACTs/CC: Get senior staff approval → CC: Post online = END OF DEVELOPMENT PHASE!

Team Chair Duties

Action Team chair/co-chair duties



- Provide overall leadership for your team
- Ensure your team is making progress
- Liaison between your ACT and the Advisory Council and Coordinating Committee
- Be able to remain as chair until the end of the development phase

Chair/co-chairs may do the following themselves *or* ensure that someone else on the team is doing them:



- Set up a meeting schedule and distribute it to team members
- Host the meetings on any platform that works for your group
- Maintain an up-to-date contact list of team members
- Take meeting notes and send them to Healthy.NJ@doh.nj.gov for online posting
- Prepare for presentations at multi-ACT meetings
- Present your team's work at multi-ACT meetings



Team Chairs

Equitable and sustainable access to care

- Ryan Houser, Center for Global Health Science and Security

High quality and safe health care

- Sara Speer, Drexel University

Coordination and integration of health care delivery

- Dr. Kandice Cooper & Dr. Natasha Moore, NJ Dept of Health

Health information technology

- TBD

Team Structure

- Do you want to work as one team or four separate teams?
- Does anyone want to be the “head chair” for the entire AQC ACT?
- Note that there are subcommittees in the Healthy Living ACT to “Increase timely access to quality behavioral healthcare” and “Increase receipt of recommended clinical preventive services” which are related to accessing quality care





**Thank
you**