

**Healthy New Jersey 2030- Access to Quality Care Action Team Meeting**

**Meeting Date: 07/15/2020 10:00 AM**

**Location: Virtual- GoToMeeting meeting**

**Next Meeting Scheduled: 08/26/2020 10:00 AM**

*The meeting expectation will be monthly two hour web-based virtual meetings.*

**ATTENDED:**

- Bageshree Cheulkar- Virtua Health– Co-chair AQC Team, HNJ2030 Advisory Council
- Kwaku Gyekye - RWJ Barnabas- Jersey City Medical center-Co-Chair AQC Team, HNJ2030 Advisory council
- Yvonne Mikalopas- NJ DOH- Oral Health, HNJ2030 Coordinating Committee
- Jon Tew- Camden Coalition of Health Care Providers
- Maria Baron- NJ DOH- HNJ2030 Coordinating Committee
- Selina Haq- NJ Primary Care Association
- Dr. Steven Landers- Visiting Nurse Association Health Group
- Debra Wentz- New Jersey Association of Mental Health and Addiction Agencies, Inc. (NJAMHAA)
- Ivette Guillermo-McGahee- Allies In Caring, Inc.

**WELCOME AND INTRODUCTION OF NEW ACT MEMBERS:**

Thank you to the members of Action Team for the commitment to Healthy NJ 2030 initiative to promote, strengthen, and evaluate the State's efforts to improve the health and well-being of all people, and advance health equity. As a state leader in the area of health care quality and access, participation is appreciated by the "Access to Quality Care" Action Team (AQC Team) to prepare the State Health Improvement Plan (SHIP).

**MEETING SCHEDULE FOR FUTURE MEETINGS:**

The team decided to reschedule the monthly meetings to 4<sup>th</sup> Wednesday each month 10:00am to noon to accommodate all members. New schedule sent to members to mark calendars, old schedule will be cancelled/ deleted.

**DISCUSSION NOTES:**

- Introduced 5Ps and S for Focus Issue discussion at the last meeting- revisited-
  - find existing **P**lans, **P**olicies, **P**rocedures, **P**rojects, **P**rotocols and **S**trategies
  - identify gaps
  - Fill the gaps
- Reframing objectives and Data availability- as this groups had already discussed-
  - SMART Objectives to be developed in the end
  - Brainstorming for 5Ps- don't limit on what is available Vs not
  - Data availability- don't limit whether data exists

Continued discussion on re-organized focus issues groups:

Based on **Levers of Change** discussed in earlier meetings:

- Downstream - what needs to change over 10 years and how?
- Upstream – how are goals and objectives measured currently, what data is available and what missing? How should we fill any gaps or recover missing information/ data?

Working draft of Realigned categories:

- Discussion included on renaming the categories for better defining and encompassing identified focus issues
- “Access” and “Quality & Safety” categories discussed and reorganized.

**Reorganized Focus Issues Categories** 10

- Access**
  - Affordability:
    - Cost of care/ services
    - Medications
    - Health Insurance
  - Accommodation
    - ADA Compliance
    - Linguistic support
  - Diversity and Inclusion
    - Culturally competent care
    - Workforce diversity
  - Provider network/ directory
  - Hours of operation
- Quality & Safety**
  - Infection Control measures
  - Quality and safety measures
  - High value care
  - Patient Rights (Bill of Rights)
    - Transparency of safety and quality scores
    - Price transparency
    - Ethical treatment
- Health Care Integration**
  - Professionals
  - Hospitals
  - FQHCs
  - Nursing Homes, LTCs
  - Health Departments
  - Behavioral Health
  - Substance use
  - Community based care- home health, Dental health
  - Care coordination, service integration
    - Insurance navigation
- Technology**
  - Electronic Health Records (EHR)
  - Health Information Network (HIN)
    - Health Information Exchange (HIE)
  - Data collection and reporting (databases- older systems)
  - Tele health (high quality, secure - HIPPPAA compliant platforms)

**ACTION TEAM MEMBER UPDATES:** *(could not cover due to lack of time)*

**NEXT STEPS:**

- Next Meeting Scheduled: 08/26/2020 10:00 AM per new schedule.
- Continue discussion for reorganizing “Health Care Integration” and “Technology” categories of Focus issues
- Continue discussion on focus issues to prepare skeleton for the larger plan on paper.