

Developing a Data Modernization Workforce Plan for New Jersey Public Health Laboratory Personnel

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Overview

The New Jersey Department of Health (NJDOH), Public Health and Environmental Laboratories (PHEL), with the help of a summer 2024 intern from Boston University, conducted a Data Modernization survey to assess the level of knowledge and experience of PHEL scientific staff members in the areas of programming languages, data analysis/management/visualization, statistical analysis tools, coding, and artificial intelligence.

One hundred, forty-five (145) personnel were surveyed; 103 responses were received and 98 were included in the analysis. Apart from the Informatics team within the Public Health Laboratory Services, and the Data Management and Analysis team within the Environmental Chemical Laboratory Services, all staff reported limited subject matter knowledge.

Based on these results, a PHEL Data Modernization Task Force comprised of representatives from the following program areas was formed: Virology, Microbiology, Newborn Screening, Inorganics, Organics, Biomonitoring and Blood Bank Improvement Services. These program representatives were charged to work alongside Advanced Informatics Subject Matter Experts (SME) to identify use cases for data modernization applications in each of the Service Areas and make recommendations regarding a training plan.

Methodology

- We anticipated this need and secured resources with ELC Supplemental COVID funds.
- Civil Service ALL ACCESS passes to thousands of online courses, including courses in computer languages, statistics, and Al
- Membership with the AMIA (American Medical Informatics Association), which includes many learning opportunities
- Paid internships
- Subject Matter Experts Hired four Informatics fellows and an Advanced Informatics Program Manager to join Bio informaticists – LEAD THE TASK FORCE





DM TASK FORCE DESCRIPTION

CHARGE:

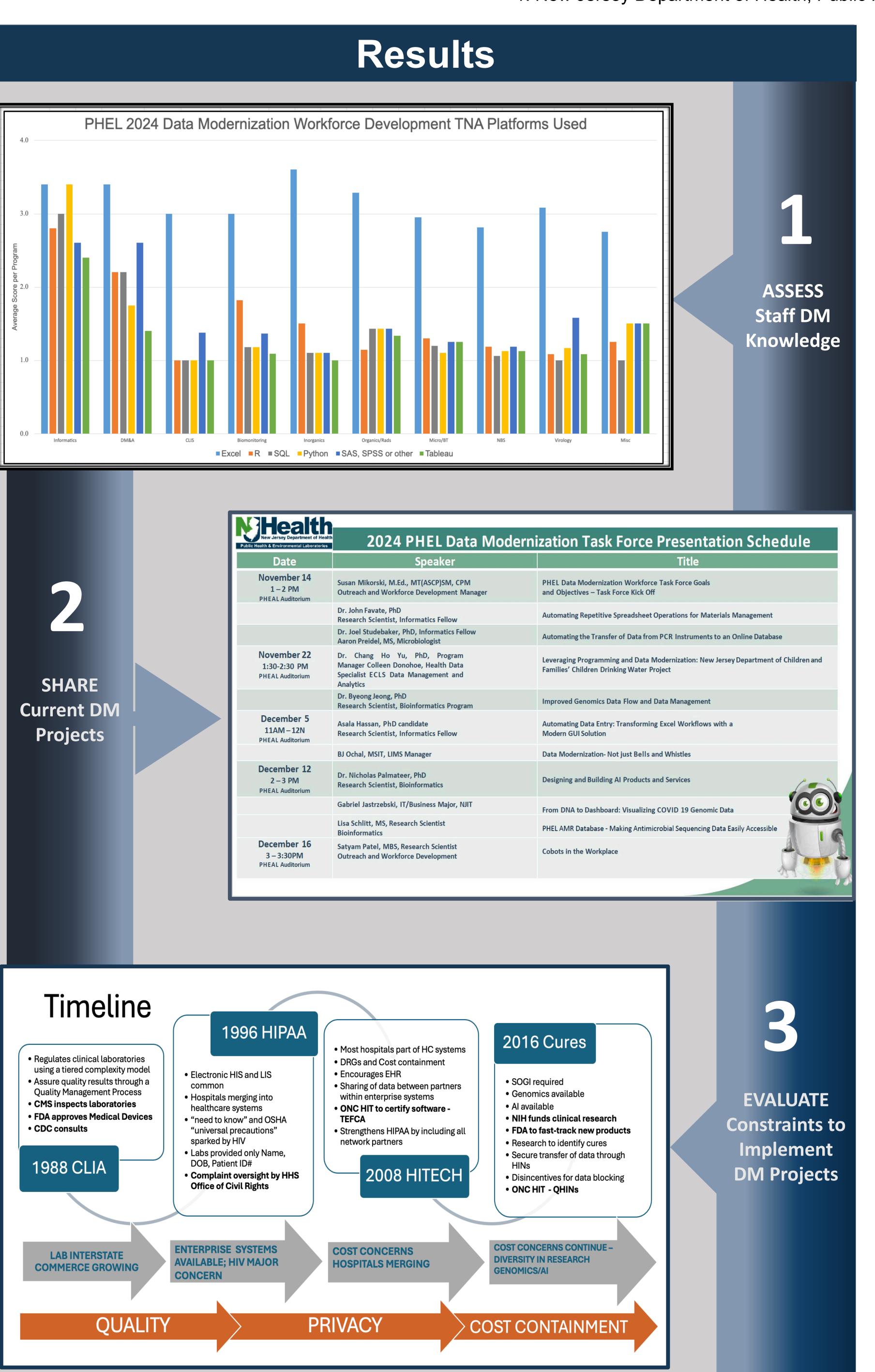
Determine data management and analysis training needs for PHEL scientific and technical staff to enable effective and efficient technical operations:

- Improve quality by reducing risk for data errors
- Decrease analysis time and improve analysis functions
- Improve data visualization
- Decrease repetitive manual tasks, freeing scientific staff time for developmental work

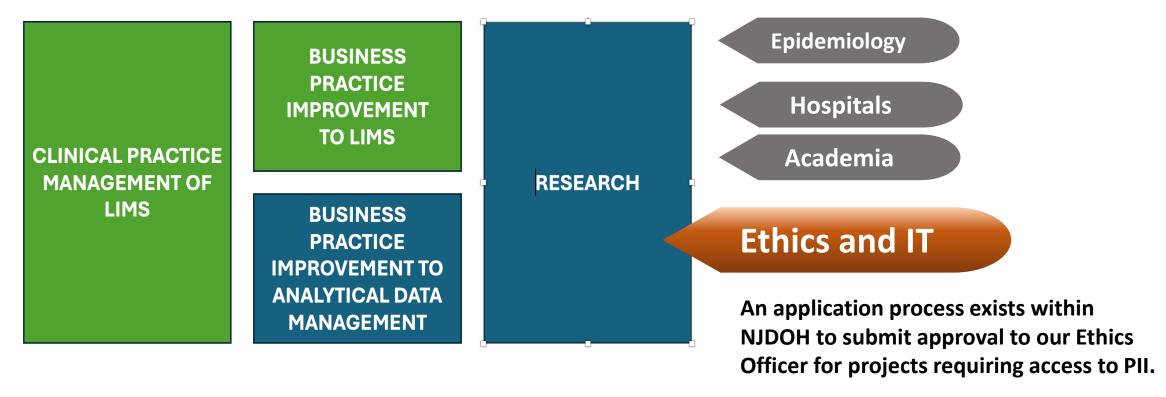
DELIVERABLE: Written report to Directors to include examples of use cases, training needed to accomplish continued improvement, and training recommendations by June 1, 2025

PROJECT MANAGER: Workforce Development Manager PROJECT TEAM:* Informatics SMEs and Selected Program Staff

*Task force members always composed of experts



Conclusions Improvements to Data Modernization Business Applications Require Partnerships with SMEs manage own LIMS IT SMEs **PHEL SMEs in LIMS and Informatics BUSINESS** require help from the NJDOH Health PRACTICE Information Technology for guidance on IMPROVEMENT software selection. TO LIMS **CLINICAL PRACTIC PHEL SMEs in LIMS and Informatics MANAGEMENT OF** RESEARCH require help from PHEL SMEs in Quality LIMS BUSINESS **Assurance and Clinical Laboratory** PRACTICE **IMPROVEMENT TO** Improvement Services to verify coding. ANALYTICAL DATA **MANAGEMENT** QA SMEs Research Projects with Epidemiology, Hospitals and **Academia Require Partnerships with SMEs**



Enhancing Staff Skills

Once additional Use Cases are identified within each laboratory section, staff will be encouraged, through their annual performance assessment review process, to take courses within the Civil Service Commission CLIP Learning Management System to take courses Coding and AI applications, including, but not limited to Python, R, SQL, and SAS.

Next Steps

- Document MERIT of existing projects
- Implement RECOMMENDED IMPROVEMENTS to laboratory processes and procedures:
- QA verification procedure for coding
- Implementation of Data Privacy training schedule
- Identify Ethics and HIT Processes
- Identify new use cases in each of the Service Units Public Health Laboratory Services, Environmental Chemical Laboratory Services, Clinical Laboratory Improvement Services
- Identify courses available on our free ALL ACCESS Civil Service Leaning Management System for identified scientists. R, Python, SQL etc.

References

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