



Crisis Management Training

The Division of Developmental Disabilities requires providers supporting individuals with an identified need to adopt a Crisis Management Program, per Division Circular #19. Providers can choose to adopt an approved curriculum or create a curriculum and submit it to the Division for review/approval. Crisis Curriculum must identify a hierarchy of responses. The use of personal control techniques shall be minimized in favor of other less restrictive techniques and shall be used only when the use of more positive interventions is exhausted.

All Crisis Management Curriculum must adhere to the following guidelines:

- Identifies early signs and triggers of pending crisis behavior(s)
- Includes methods to prevent and de-escalate crisis behavior
- Trains staff to recognize obvious signs of physical distress
- Implements non-contact techniques to defensively avoid injury from aggression
- Does not include the use of prone restraints
- Techniques are designed to avoid the infliction of pain
- Staffing plan meets the required ratios to support the curriculum selected

Below is a list of Crisis Management Trainings that are familiar to the Clinical Services Unit and already have the approval of the Division of Developmental Disabilities (DDD). This list is not an endorsement of any particular training. An agency that chooses a curriculum from this list does not need to submit it for review, as DDD has already reviewed the trainings on this list and approved them for use. An agency that chooses a Crisis Management Training curriculum that is not on this list must submit it to DDD.Behavioralservices@dhs.nj.gov for review and approval. An agency that chooses to use a training that is not familiar to the Division must submit a copy of the full curriculum that includes both a diagram (graphic) and narrative description of each technique to be used which clearly shows all points of interpersonal contact and body posture.

DDD will only approve PCT / Restraint Curricula that it considers appropriate to the setting, staffing, and needs of any particular service provider.

DDD-Approved Crisis Management Training Curricula

PROGRAM NAME	COMPANY / CONTACT
KWC Crisis Management Training <ul style="list-style-type: none"> Previously known as: ELWYN NJ CMT Curricula, Kevin Walsh 	Emerging Communities NJ 6550 Delilah Rd., Ste. 101 Egg Harbor Township, NJ 08234 Linda Cobb at 609-380-9800 training@kwccrisismanagement.org
Handle With Care – Behavior Management System	Handle With Care 845-255-4031 www.handlewithcare.com
The Mandt System <ul style="list-style-type: none"> Only DDD-approved holds, as certain holds are excluded for use. 	The Mandt System 800-810-0755 www.mandtsystem.com
CPI Non-violent Crisis Prevention 3 rd Edition OR 3 rd Edition with Advanced Physical Skills	Crisis Prevention Institute (CPI) 888-426-2184 www.crisisprevention.com
Physical Intervention Alternatives	REM / the Mentor Network 319-294-0264 ext. 58 WWW.TheMENTORNetwork.com
Safety-Care	QBS, Inc. (855) 727-6246 www.qbscompanies.com
Safe & Positive Approaches aka: SPA	Devereux Foundation dctr@devereux.org 610-542-3001
Strategies for Crisis Intervention (Revised)	New York State Office For People With Developmental Disabilities (OPWDD) 44 Holland Avenue Albany, NY 12229-0001 866-946-9733

PROGRAM NAME	COMPANY / CONTACT
SOLVE (Strategies of Limiting Violent Episodes)	Strategies of Limiting Violent Episodes (SOLVE) Inc. P.O. Box 237 Mansfield, Massachusetts 02048 508-735-8975 774-266-4260 Solveinc.91@gmail.com www.solvestrategies.com David Diamond Jonathan Diamond
YSIS (You're Safe – I'm Safe; Techniques for Achieving Positive Behavioral Results)	Bright Springs Health Services/ResCare www.brightspringhealth.com
Safe Crisis Management	JKM Training, Inc. 1710 Ritner Hwy, Suite 1 Carlisle, PA 17013 866-960-4SCM 717-960-0457 Info@jkmtraining.com www.safecrisismanagement.com
Professional Crisis Management	Professional Crisis Management Association, Inc. 10269 NW 46th St Sunrise, FL 33351 https://crisisintervention.com/carter@pcma.com Drew Carter Cell: 954-881-3073
Ukeru Systems <ul style="list-style-type: none"> When serving individuals with behavioral acuities, this training can only be used in conjunction with another training that incorporates Personal Control Techniques (PCT) 	Grafton Integrated Health Network 3150 Shawnee Drive Winchester, VA 22601 540-542-0200 x6412 President: Kim Sanders https://www.ukerusystems.com info@ukerusystems.com