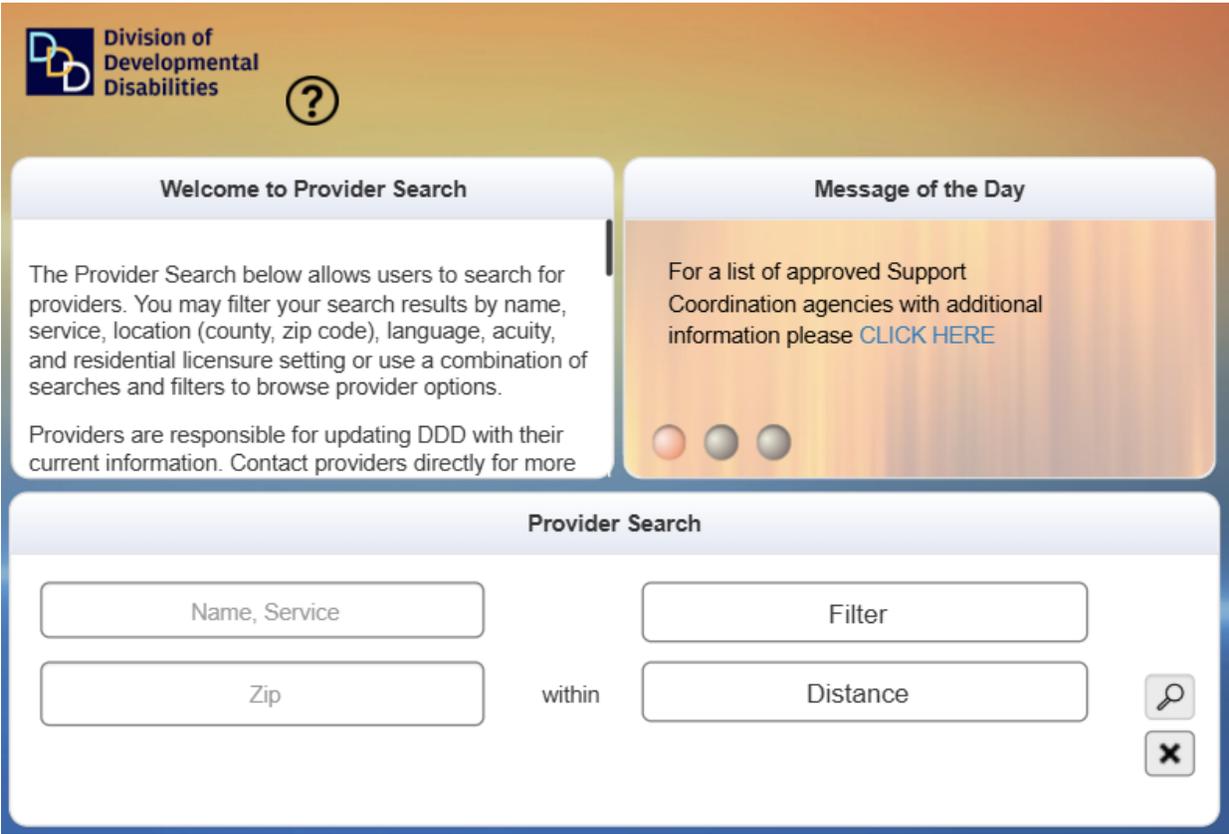


The [Provider Search](#) database is an online tool used to search for and/or verify Medicaid/DDD-approved providers. The database contains provider-specific information to help determine if the provider may be a potential match to meet an individual's service needs.

The database allows filtering by any of the following factors, or combination of factors, to narrow a search:

- Name of a Provider
- Name of a Service
- Location (by county or zip code)
- Language
- Acuity (behavioral and/or medical)
- Licensed Residential Settings

## Database Home Page



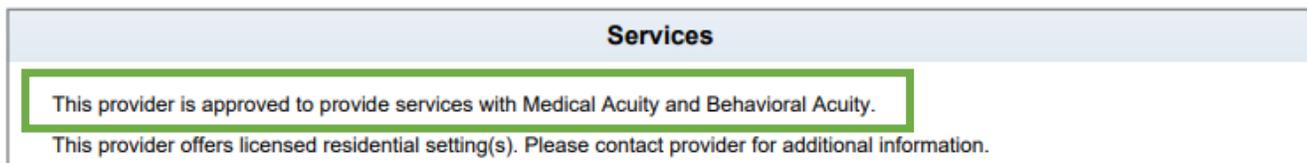
The screenshot shows the home page of the Provider Search Database. At the top left is the logo for the Division of Developmental Disabilities, with a question mark icon next to it. Below the logo are two main sections: 'Welcome to Provider Search' and 'Message of the Day'. The 'Welcome to Provider Search' section contains text explaining the search tool and a note about provider updates. The 'Message of the Day' section contains a link to a list of approved support coordination agencies. Below these sections is the 'Provider Search' form, which includes input fields for 'Name, Service', 'Filter', 'Zip', and 'Distance', along with a search button and a close button.

Providers are responsible to inform [DDD.ProviderHelpdesk@dhs.nj.gov](mailto:DDD.ProviderHelpdesk@dhs.nj.gov) when information changes, so that the database can be kept up to date. Users are recommended to contact providers directly to confirm details as needed.

## Acuity

An acuity factor is a modifier added to an individual's tier when high medical and/or behavioral support needs are present. The acuity factor is notated by an "a" next to the tier assignment (i.e. Aa, Ba, Ca etc.). Agencies may not provide services to individuals with an acuity factor unless they are approved to do so.

The [Provider Search](#) database can be used to **search** for an agency to provide services for someone with an assigned acuity factor. The database can also be used to **verify** whether an agency already in place, is approved to provide services for individuals with an acuity. If an agency **is** approved, a statement like the one below appears on the Agency Information Report.



### Unapproved/Unqualified Service Provider

If a Support Coordination Agency (SCA) learns that an individual with an assigned acuity is receiving services from an unapproved/unqualified provider, the SCA should complete the following, as needed:

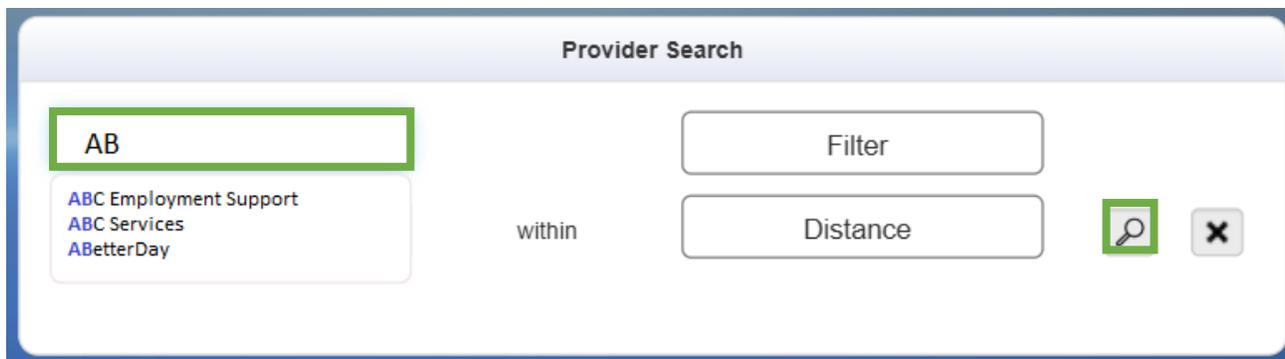
1. Contact the provider to confirm whether or not they are approved, and advise an unapproved provider to contact [Ddd.Providerhelpdesk@dhs.nj.gov](mailto:Ddd.Providerhelpdesk@dhs.nj.gov) for technical assistance to come into compliance.
2. Work with the individual/legal guardian to identify an alternate, approved provider.
3. Follow the SOS process for Division support and technical assistance.

**Note:** Support Coordinators should not refer an individual with an acuity to a provider until/unless the provider is approved to provide acuity-differentiated services.

## Searching and Filters

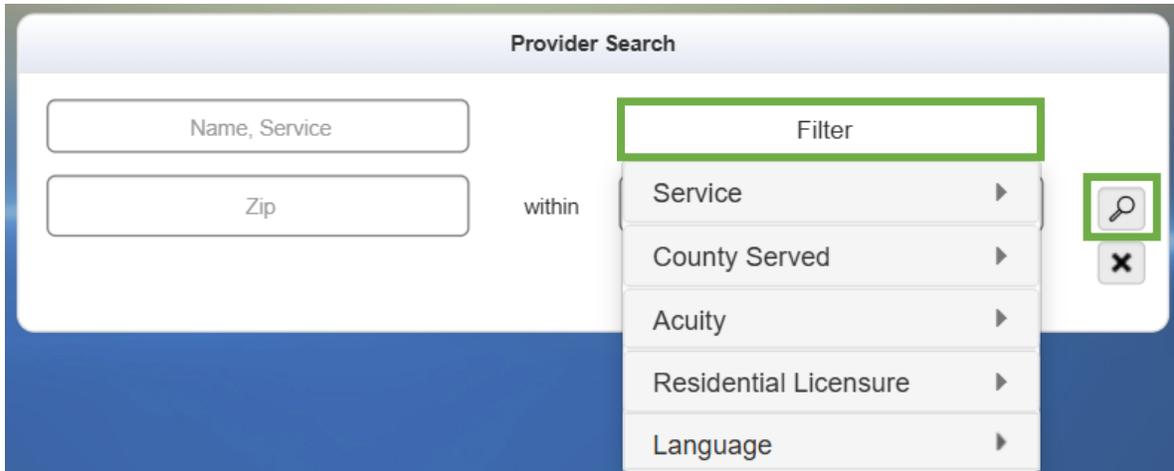
### "Name, Service" Field

To search for a specific, known provider, enter any portion of the provider's name in the "Name, Service" field, and a list of providers that match the entry appears. To review a provider's information, click the name so that the provider appears in the field, then click the magnifying glass icon, . Review the [Search Results](#) section below to understand the results and what to do next.



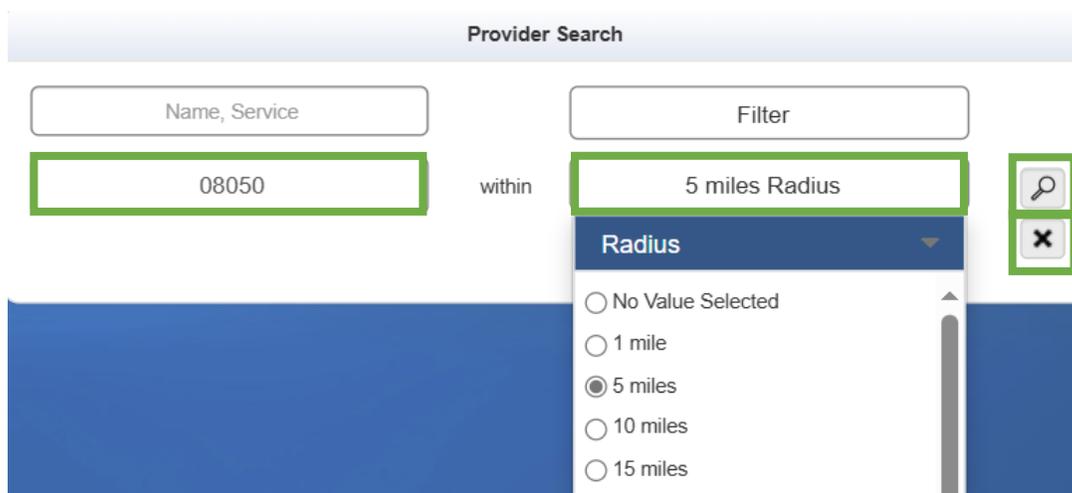
### “Filter” Field

Use the “Filter” dropdown when searching for a new provider. (Make sure the “Name, Service” field is cleared.) Searches can be filtered by the service name, county, acuity, residential licensure status and languages supported. Multiple filters can be used in this field simultaneously to assist with the search. Click the magnifying Glass icon, , to receive a list of providers that match the filter selections. Review the [Search Results](#) section below to understand the results and what to do next.



### “Zip” and “Distance” Fields

Use the “Zip” and “Distance” fields together to search for agencies within a selected radius of a specific zip code. The example below would return a list of all providers within five miles of zip code, 08050.



### Filter Combinations

Fields and dropdowns may be used in any combination to assist one’s search and narrow the results. When desired filters are selected, click the magnifying Glass icon, , to receive a list of providers that match the filter selections. Review the next section, Search Results, to understand the results and what to do next.

Click the “Cancel” icon, , to clear all filters and return to the database homescreen.

## Search Results

Search results appear beneath the search screen, 10 entries per page. Use the backward and forward arrows,  , at the bottom of the page to scroll through the pages of entries.

Entries are listed by provider and location, including contact information. Also listed are services that occur at the location and whether the location is for providing services only or also has an administrative office.

The list can be filtered further with the “Filter” field at the top of the list. The list automatically narrows according to what is entered into this field. Click “Clear Filter” to return to the list produced by the original search. Click the “Print” icon, , to print the list of search results. Click the “Export” icon, , to create an Excel spreadsheet of search results.




Filter

Clear Filter

Click on the provider row to view more information such as Hours of Operations, Provider Supported Language, Services by County and Provider’s Description.

	Provider	Services	Location Type
	<p>ABC Services 123 Provider Rd. Respite, NJ 11111 555-221-2211</p>	<p>Respite</p>	<p>Admin/ Service Delivery</p>

Click anywhere on a provider row to view the “Agency Information Report,” which contains detailed provider information, including whether the agency is approved to provide services to individuals with acuity.

### Agency Information Report



**Division of  
Developmental  
Disabilities**

**Agency Information Report**

Print Date: 03/06/2025

ABC Services

 ABC Services  
123 Provider Rd.  
Respite, NJ 11111  
P: 555-221-2211

Interactive Map Coming Soon

Description

We offer Respite services for all individuals.

Hours of Operation

Sunday : Closed  
Monday : 09:00 AM - 02:00 PM  
Tuesday : 09:00 AM - 02:00 PM  
Wednesday : 09:00 AM - 02:00 PM  
Thursday : 09:00 AM - 02:00 PM  
Friday : 09:00 AM - 02:00 PM  
Saturday : Closed

Services

This provider is approved to provide services with Medical Acuity and Behavioral Acuity.  
This provider offers licensed residential setting(s). Please contact provider for additional information.

- Respite



**Division of  
Developmental  
Disabilities**

**Agency Information Report**

Print Date: 03/06/2025

Provider Supported Language

• English

\*Provider supported language may be different at each location.

Services by County

	Albany	Bergen	Burlington	Camden	Capa May	Camdenland	Essex	Gloucester	Hudson	Hudson	Hunterdon	Marion	Monmouth	Myers	Ocean	Passaic	Salem	Somerset	Sussex	Union	Warren	
Respite:			4																			

Complete county information may not be available for this location. Please contact the provider for current availability.

Other Locations

ABC Services - Menard P: 555 221 2211

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