



Date: September 30, 2024

Topic: Rate Increases for New DSP Training Requirements

Effective October 1, 2024, to account for the increased cost to providers to implement new training requirements for the Direct Support Professionals (DSP) they employ, the Division of Developmental Disabilities (DDD) will increase the reimbursement rates for the following Supports Program and Community Care Program services:

- Career Planning
- Community Inclusion Services
- Community Based Supports
- Day Habilitation
- Individual Supports
- Prevocational Training
- Respite
- Supported Employment (Individual and Group)

The total increase across all these services is about \$10,500,000.00, with an average rate increase of 0.40%.

To learn more about the new training requirements, please review the materials available on the [Provider Information](#) webpage.

To implement the rate increases – and the accompanying increases to all Supports Program and Community Care Program individual budget amounts – DDD IT will temporarily take iRecord offline.

Beginning Friday, October 4, 2024 at 3:00 p.m. through most of Saturday, October 5, 2024, all iRecord web applications will be unavailable.

Claiming for impacted services delivered October 1 – October 5, 2024

Providers will be unable to submit claims at the *increased rates* until on or about October 6, 2024, after DDD IT has completed the system updates and iRecord has generated new prior authorizations. Claims for services delivered October 1 – October 5 that are submitted to Gainwell before the system updates are completed (on or about October 6), will need to be resubmitted to receive the increased rates.

Claiming for impacted services delivered October 6 and later

For services delivered October 6, 2024 and later, after the system has been updated and new prior authorizations have been generated, providers can submit claims at the increased rates.