



## DDD Trainings for Support Coordination Agencies – September 2025

- Click on the training title to register – advance registration is required.
- Certificates of Participation will be issued to those attending a live training.

Date and Time	Training Title/Registration Link
<b>September 2, 2025</b> <b>10 – 11:00 a.m.</b> Live via Go To Webinar	<a href="#">Support Coordination Agency (SCA) Staff Qualification Requirements</a> (1 hour) <i>Presenter: Adriana D’Souza, Quality Assurance Specialist, Education &amp; Training, Support Coordination Unit, Division of Developmental Disabilities</i>
<b>September 3, 2025</b> <b>2 – 3:30 p.m.</b> Live via Go To Webinar	<b>NEW!</b> <a href="#">Supporting the Person: Medical Supports and Documentation</a> (1.5 hours) <i>Presenters: Janay Ellsworth, Quality Assurance Specialist, DDD Resource Team; Faith Gager-Williams, Regional Staff Nurse, Clinical and Behavioral Services, Care Management and Provider Support; and David Podobed, Quality Assurance Specialist, Education &amp; Training, Support Coordination Unit, Division of Developmental Disabilities</i>
<b>September 4, 2025</b> <b>10 – 11:30 a.m.</b> Live via Teams Webinar	<a href="#">New Jersey Individualized Service Plan (NJISP) Related: New Jersey Comprehensive Assessment Tool (NJCAT) and Person-Centered Planning Tool (PCPT) Overview</a> (1.5 hours) <i>Presenter: Elizabeth Barrow, Quality Assurance Specialist, Education &amp; Training, Support Coordination Unit, Division of Developmental Disabilities</i>
<b>September 8, 2025</b> <b>2 – 3:30 p.m.</b> Live via Teams Webinar	<a href="#">New Jersey Individualized Service Plan (NJISP) Related: Service Entry and iRecord Overview</a> (1.5 hours) <i>Presenter: Dawn Cirilo, Quality Assurance Specialist, Education &amp; Training, Support Coordination Unit, Division of Developmental Disabilities</i>
<b>September 9, 2025</b> <b>10 – 11:30 a.m.</b> Live via Teams Webinar	<a href="#">New Jersey Individualized Service Plan (NJISP) Related: Employment Expectations and Overview</a> (1.5 hours) <i>Presenter: Adriana D’Souza, Quality Assurance Specialist, Education &amp; Training, Support Coordination Unit, Division of Developmental Disabilities</i>
<b>September 10, 2025</b> <b>2 – 3:30 p.m.</b> Live via Teams Webinar	<a href="#">New Jersey Individualized Service Plan (NJISP) Related: Individualized Service Plan Process and Documentation</a> (1.5 hours) <i>Presenter: David Podobed, Quality Assurance Specialist, Education &amp; Training, Support Coordination Unit, Division of Developmental Disabilities</i>

Date and Time	Training Title/Registration Link
<b>September 11, 2025</b> <b>10 – 11:30 a.m.</b> Live via Go To Webinar	<b>UPDATED JULY 2025!</b> <a href="#">Policies and Procedures Manual Development: A Training for Medicaid/DDD Approved Providers</a> (1.5 hours)  <i>Presenters: Rachquel Briggs, Assistant Director of Onboarding, Care Management and Provider Support Unit, and Cheryl Betz, Director, Communication, Administration and Regulation, Support Coordination Unit, Division of Developmental Disabilities</i>
<b>September 11, 2025</b> <b>2 – 3:00 p.m.</b> Live via Teams Webinar	<a href="#">Deliverables and Claims Requirements</a> (1 hour)  <i>Presenter: Elizabeth Barrow, Quality Assurance Specialist, Education &amp; Training, Support Coordination Unit, Division of Developmental Disabilities</i>
<b>September 15, 2025</b> <b>10 – 11:30 a.m.</b> Live via Go To Webinar	<a href="#">Putting Home and Community Based Services (HCBS) Rules into Practice</a> (1.5 hours)  <i>Presenters: Dawn Cirilo, Quality Assurance Specialist, and David Podobed, Quality Assurance Specialist, Education &amp; Training, Support Coordination Unit, Division of Developmental Disabilities</i>
<b>September 17, 2025</b> <b>10 – 11:30 a.m.</b> Live via Go To Webinar	<a href="#">Quality Management: Plans, Processes and Reporting</a> (1.5 hours)  <i>Presenter: David Podobed, Quality Assurance Specialist, Education &amp; Training, Support Coordination Unit, Division of Developmental Disabilities</i>
<b>September 18, 2025</b> <b>2 – 3:30 p.m.</b> Live via Teams Webinar	<a href="#">Preparing for Support Coordination Agency Evaluation: A Training for Support Coordination Agencies</a> (1.5 hours)  <i>Presenter: Elizabeth Barrow, Quality Assurance Specialist, Education &amp; Training, Support Coordination Unit, Division of Developmental Disabilities</i>
<b>September 23, 2025</b> <b>10 – 12:00 p.m.</b> Live via Go To Webinar	<a href="#">Conducting Effective Internal Investigations</a> (2 hours)  <b>This session is intended for Support Coordination Agency Heads and Quality Assurance staff.</b>  <i>Presenters: Julie Ruestow, PhD, MSW, Quality Assurance Coordinator, Office of Investigations, Office of Program Integrity and Accountability, Department of Human Services, and Lauren Chodack, Chief of Incident Reporting and Abuse and Neglect Hotline, Office of Risk Management, Division of Developmental Disabilities</i>
<b>September 24, 2025</b> <b>10 – 11:30 a.m.</b> Live via Go To Webinar	<a href="#">Developmental Disabilities and Community Integration: A Brief History</a> (1.5 hours)  <i>Presenter: Dawn Cirilo, Quality Assurance Specialist, Education &amp; Training, Support Coordination Unit, Division of Developmental Disabilities</i>
<b>September 24, 2025</b> <b>2 – 3:00 p.m.</b> Live via Go To Webinar	<b>NEW!</b> <a href="#">Mortality Review Process</a> (1 hour)  <i>Presenters: Daniel Aiello, Unit Supervisor, and Katie Neve, Chief of Data and Quality, Mortality Review and Data Units, Office of Risk Management, Division of Developmental Disabilities</i>

Date and Time	Training Title/Registration Link
<b>September 29, 2025</b> <b>2 – 3:30 p.m.</b> Live via Teams Webinar	Developing a Corrective Action Plan (CAP) (1.5 hours)  <b>Registration link will be provided to the invited Support Coordination Agencies. <i>Required for Agency Heads and Support Coordination Supervisors in SCAs with New Corrective Action Plans.</i></b>  <i>Presenter: Dawn Cirilo, Quality Assurance Specialist, Education &amp; Training, Support Coordination Unit, Division of Developmental Disabilities</i>
<b>September 30, 2025</b> <b>10 – 11:30 a.m.</b> Live via Go To Webinar	<a href="#">Measuring Customer Satisfaction: A Training for Support Coordination Agencies</a> (1.5 hours)  <i>Presenter: Adriana D’Souza, Quality Assurance Specialist, Education &amp; Training, Support Coordination Unit, Division of Developmental Disabilities</i>

Support Coordination Agencies are reminded that additional trainings are available through The Boggs Center on Disability and Human Development. To see training topics and dates, and to register, go to The Boggs Center’s [Online Registration System](#).