



Training and Education Opportunities for Support Coordination Agencies
 May 2023

Advanced Registration is Required

Date, Time and Method	Training Topic	Registration Link
<p>May 1, 2023 10:00 am- 11:30 am Live Training via Zoom</p>	<p>Quality Management and Improvement: Plans, Processes and Reporting (1.5 hours) <i>Presented by: Lisa Eible, Senior Director of Support Coordination and Care Management, Support Coordination Unit, Assistant Division Director, Division of Developmental Disabilities</i></p>	<p>Registration link: Click Here <i>Certificate of Participation will be issued for live training</i></p>
<p>May 1, 2023: 2:00 pm-3:00 pm Live Training via Go to Webinar</p>	<p>NEW! SCA and Provider Partnerships: Using the Addressing Enhanced Needs Form (AENF) in Plan Development (1.0 hour) <i>Presented by: Stacey Provenzano, Assistant Director, Provider Performance and Monitoring Unit, and Christine Broderick, Unit Director, Education and Training, Support Coordination Unit, Division of Developmental Disabilities</i></p>	<p>Registration link: Click Here <i>Certificate of Participation will be issued for live training.</i></p>
<p>May 2, 2023: 2:00 pm-3:30 pm Live Training via Go to Webinar</p>	<p>NJISP Related: Employment Expectations and Overview (1.5 hours) <i>Presented by: Adriana D’Souza, Quality Assurance Specialist, Education and Training, Support Coordination Unit, Division of Developmental Disabilities</i></p>	<p>Registration link: Click Here <i>Certificate of Participation will be issued for live training.</i> As per manual update, attendance meets the requirement for SC Modules completion.</p>
<p>May 4, 2023: 10:00 am-11:30 am Live Training via Go to Webinar</p>	<p>Support Coordinator Monitoring Tools (1.5 hours) <i>Presented by: Adriana D’Souza, Quality Assurance Specialist, Education and Training, Support Coordination Unit, Division of Developmental Disabilities</i></p>	<p>Registration link: Click Here <i>Certificate of Participation will be issued for live training.</i></p>



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<p>May 4, 2023: 1:00 pm-2:30 pm Live Training via Zoom</p>	<p>NEW! Measuring Customer Satisfaction: A Training for Support Coordination Agencies (1.5 hours) <i>Presented by: Lisa Eible, Senior Director of Support Coordination and Care Management, Support Coordination Unit, Assistant Division Director, Division of Developmental Disabilities</i></p>	<p>Registration link: Click Here <i>Certificate of Participation will be issued for live training.</i></p>
<p>May 5, 2023: 2:00 pm-3:00 pm Live Training via Go to Webinar</p>	<p>UPDATED! DDD Service Review Overview: Accessing Services that Require Division Approval (1.0 hour) <i>Presented by: Nancy Price, Director, Esther McCarthy, Supervisor, Alexandra Colvin, Service Review Specialist and Christine Matthews, Service Review Specialist, Waiver Unit Service Review, Division of Developmental Disabilities</i></p>	<p>Registration link: Click Here <i>Certificate of Participation will be issued for live training.</i></p>
<p>May 8, 2023: 11:00 am-12:00 pm Live Training via Go to Webinar</p>	<p>UPDATED! Gateway to the Community Care Program (CCP) Waiting List – What is it and How to Apply (1.0 hour) <i>Presented by: Shanonn Voll, Statewide Director, Community Development Unit, Division of Developmental Disabilities</i></p>	<p>Registration link: Click Here <i>Certificate of Participation will be issued for live training.</i></p>
<p>May 8, 2023: 1:00 pm-2:30 pm Live Training via Zoom</p>	<p>Quality Management and Improvement Plans: Technical Assistance Session (1.5 hours) <i>Presented by: Lisa Eible, Senior Director of Support Coordination and Care Management, Support Coordination Unit, Assistant Division Director, Division of Developmental Disabilities</i></p>	<p>Registration link will be provided to invited Support Coordination Agencies. <i>Certificate of Participation will be issued for live training.</i></p>



Date and Time	Training Topic and Presenter	Registration Link
<p>May 10, 2023: 10:00 am-11:30 am Live Training via Zoom</p>	<p>NEW! Ensuring Documentation meets Requirements: Technical Assistance Session (1.5 hours) <i>Presented by: Penny Johnson, Director, Michele Ruggiero, Assistant Director, and Udeshika Gamage, Unit Director, Evaluation, Quality and Compliance, Support Coordination Unit, Division of Developmental Disabilities</i></p>	<p>Registration link will be provided to invited Support Coordination Agencies. <i>Certificate of Participation will be issued for live training.</i></p>
<p>May 10, 2023: 2:00 pm-3:30 pm Live Training via Go to Webinar</p>	<p>NJISP Related: Service Entry and iRecord Overview (1.5 hours) <i>Presented by: Dawn Cirilo, Quality Assurance Specialist, Education and Training, Support Coordination Unit, Division of Developmental Disabilities</i></p>	<p>Registration link: Click Here <i>Certificate of Participation will be issued for live training.</i> As per manual update, attendance meets the requirement for SC Modules completion.</p>
<p>May 11, 2023: 10:00 am-11:00 am Live Training via Go to Webinar</p>	<p>Best Practice in Documentation (1.0 hour) <i>Presented by: Dawn Cirilo, Quality Assurance Specialist, Education and Training, Support Coordination Unit, Division of Developmental Disabilities</i></p>	<p>Registration link: Click Here <i>Certificate of Participation will be issued for live training.</i></p>
<p>May 12, 2023: 10:00 am-11:00 am Live Training via Go to Webinar</p>	<p>NEW! Overview of Division of Disability Services (DDS) (1.0 hour) <i>Presented by: Dianna Maurone, Administrator, Information and Referral Services & Personal Assistance Service Program (PASP), Division of Disability Services</i></p>	<p>Registration link: Click Here <i>Certificate of Participation will be issued for live training.</i></p>



Date and Time	Training Topic and Presenter	Registration Link
<p>May 15, 2023: 10:00 am-11:00 am Live Training via Go to Webinar</p>	<p>Support Coordination Agency (SCAs) Considering Operational Options and Sustainability (1.0 hour) <i>Presented by: Penny Johnson, Director, Evaluation, Quality and Compliance, Support Coordination Unit, and Michele Ruggiero, Assistant Director, Evaluation, Quality and Compliance, Support Coordination Unit, Division of Developmental Disabilities</i></p>	<p>Registration link: Click Here <i>Certificate of Participation will be issued for live training.</i></p>
<p>May 16, 2023: 10:00 am-11:30 am Live Training via Go to Webinar</p>	<p>NEW! Substance Abuse and the Intellectual and Developmental Disabilities (I/DD) Population (1.5 hours) <i>Presented by: Richard Mitchell, LSW - ORM Data Analysis Unit, Dr. Randolph Shipon, Clinical Psychologist – Regional Psychologist, Kenneth Eley, Quality Assurance Coordinator, Resource Team and Delia Sequeira, M.S. BCBA, Resource Team, Division of Developmental Disabilities</i></p>	<p>Registration link: Click Here <i>Certificate of Participation will be issued for live training.</i></p>
<p>May 16, 2023: 2:00 pm-3:30 pm Live Training via Go to Webinar</p>	<p>NJISP Related: New Jersey Comprehensive Assessment Tool (NJCAT) and Person Centered Planning Tool (PCPT) Overview (1.5 hours) <i>Presented by: Dawn Cirilo, Quality Assurance Specialist, Education and Training, Support Coordination Unit, Division of Developmental Disabilities</i></p>	<p>Registration link: Click Here <i>Certificate of Participation will be issued for live training.</i> As per manual update, attendance meets the requirement for SC Modules completion.</p>



Date and Time	Training Topic and Presenter	Registration Link
<p>May 19, 2023: 10:00 am-11:00 am Live Training via Go to Webinar</p>	<p>Policy and Procedures Manual Development for Support Coordination Agencies (1.0 hour) <i>Presented by: Udeshika Gamage, Unit Director, Evaluation, Quality and Compliance, Support Coordination Unit, Division of Developmental Disabilities</i></p>	<p>Registration link: Click Here <i>Certificate of Participation will be issued for live training.</i></p>
<p>May 22, 2023: 2:00 pm-3:30 pm Live Training via Zoom</p>	<p>NEW! Measuring Customer Satisfaction: A Training for Support Coordination Agencies (1.5 hours) <i>Presented by : Lisa Eible, Senior Director of Support Coordination and Care Management, Support Coordination Unit, Assistant Division Director, Division of Developmental Disabilities</i></p>	<p>Registration link: Click Here <i>Certificate of Participation will be issued for live training.</i></p>
<p>May 23, 2023: 10:00 am-11:30 am Live Training via Go to Webinar</p>	<p>NJISP Related: Individualized Service Plan Process and Documentation (1.5 hours) <i>Presented by: Adriana D’Souza, Quality Assurance Specialist, Education and Training, Support Coordination Unit, Division of Developmental Disabilities</i></p>	<p>Registration link: Click Here <i>Certificate of Participation will be issued for live training.</i> <i>As per manual update, attendance meets the requirement for SC Modules completion.</i></p>



Date and Time	Training Topic and Presenter	Registration Link
May 24, 2023: 2:00 pm-3:30 pm Live Training via Zoom	Quality Management and Improvement: Plans, Processes and Reporting (1.5 hours) <i>Presented by: Lisa Eible, Senior Director of Support Coordination and Care Management, Support Coordination Unit, Assistant Division Director, Division of Developmental Disabilities</i>	Registration link: Click Here <i>Certificate of Participation will be issued for live training.</i>
May 31, 2023 1:00 pm-2:30 pm Live Training via Zoom	Quality Management and Improvement Plans: Technical Assistance Session (1.5 hours) <i>Presented by: Lisa Eible, Senior Director of Support Coordination and Care Management, Support Coordination Unit, Assistant Division Director, Division of Developmental Disabilities</i>	Registration link will be provided to invited Support Coordination Agencies. <i>Certificate of Participation will be issued for live training.</i>
Variable Dates and Times Live Training via Teams	Policy and Procedures Manual Technical Assistance Sessions (1.0 hour) <i>Presented by: Udeshika Gamage, Unit Director, Evaluation, Quality and Compliance, Support Coordination Unit, Division of Developmental Disabilities</i>	Registration link will be provided to invited Support Coordination Agencies. <i>Certificate of Participation will be issued for live training.</i>