



New Jersey is one of forty-six states including the District of Columbia participating in a national project called the National Core Indicators or NCI. The purpose of this initiative is to develop standard performance measures for state systems that provide services and supports to adults with developmental disabilities.

### What is the National Core Indicators?

National Core Indicators (NCI) is a collaborative effort between the National Association of State Directors of Developmental Disabilities Services (NASDDDS) and the Human Services Research Institute (HSRI). The NCI measures are standard measures used across states to assess the outcomes of services provided to individuals with intellectual/developmental disabilities and their families. The NCI measures cover key areas such as employment, respect/rights, service planning, community inclusion, choice, and health and safety. Key areas are measured through a series of voluntary surveys. In 2021-2022, NJ will be using the In-Person Survey.

### What do the NCI Surveys Measure?

The NCI surveys address how well the public system assists adults with developmental disabilities, and their families, to exercise choice and control in their decision-making, participate in their communities, and maintain family relationships, as well as how satisfied families are with services and supports they receive, and how supports have affected their lives.

### How is the data used?

The data that result from NCI surveys are often used to inform strategic planning, produce legislative reports, and prioritize quality improvement initiatives. Many states also share the data with stakeholder groups such as Quality Councils and use the stakeholder feedback to help set priorities and establish policy direction. **Please note that all information collected is kept confidential.**

### How do the surveys work?

The **In-Person Survey** (IPS) is a voluntary, face-to-face conversation completed with individuals who are 21 years of age or older and receiving at least one paid service, in addition to case management or support coordination, from the Division of Developmental Disabilities(DDD). **The IPS will be administered virtually by DDD staff who have received specialized training in administering the survey.** Before the survey, background information is compiled using administrative records, and often with additional information collected from service coordinators, case managers and/or support coordinators. Background information includes data such as demographics, personal characteristics, health data and data on employment status and wages.

The face-to-face portion of the IPS will be conducted virtually with the person receiving services and consists of two sections; Section I can only be answered by the individual. No proxy responses are permitted. Section II may be completed by a proxy if the interviewer



## New Jersey Division of Developmental Disabilities

determines the individual receiving services cannot answer for him or herself. Participation in the survey is voluntary and participants may choose to stop the survey at any time.

Email confirmations with virtual meeting link and instructions will be sent to all IPS participants.

Your participation, assistance, and support are greatly appreciated, and we look forward to continuing to work with you to improve Division-funded services for adults with intellectual/developmental disabilities in New Jersey. Questions regarding the NCI Surveys can be sent to [DDD.NCI@dhs.nj.gov](mailto:DDD.NCI@dhs.nj.gov).

For more information about the NCI please visit [www.nationalcoreindicators.org](http://www.nationalcoreindicators.org).