CORONAVIRUS DISEASE (COVID-19) UPDATE FOR FAMILIES AND PROVIDERS

April 23, 2020
THANK YOU!

A special THANK YOU to our HEROES in this trying time!

-Direct Support Professionals-
-Self-Directed Employees-
-Individuals/Families-
-Providers-
Emotional Support During COVID-19 Outbreak
Get Help Now: 866-202-HELP (4357)
E-mail: help@njmentalhealthcares.org

NJMentalHealthCares
If you’re concerned about your mental health or the mental health of someone you love, NJMentalHealthCares can help. The free helpline offers telephone counseling, emotional support, information and assistance.

866-202-HELP (4357)
7 days per week, 8am - 8pm

New Jersey MentalHealthCares
New Jersey’s Behavioral Health and Referral Service
Today’s Webinar Will Provide Information on…

- State and DDD-Specific COVID-19 Statistics
- Reminders
- Personal Protective Equipment
- Supporting Day and Residential Providers
- COVID-19 Testing
- COVID-19 Planning
- Resources
New Jersey COVID-19 Current Statistics*

*This update is as of 5:00 p.m., Wednesday, April 22, 2020.

For regular updates: [https://covid19.nj.gov/](https://covid19.nj.gov/)

<table>
<thead>
<tr>
<th>State of New Jersey</th>
<th></th>
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<tbody>
<tr>
<td>Positive</td>
<td>95,865</td>
</tr>
<tr>
<td>Negative</td>
<td>95,794</td>
</tr>
<tr>
<td>Deaths</td>
<td>5,063</td>
</tr>
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For regular updates: [https://covid19.nj.gov/](https://covid19.nj.gov/)
## DDD Specific COVID-19 Statistics*

*DDD specific statistics are updated every Monday. Information is based on incident reporting data entered at time of publication.


<table>
<thead>
<tr>
<th></th>
<th>Community</th>
<th>Developmental Centers</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Positive</td>
<td>221</td>
<td>113</td>
<td>334</td>
</tr>
<tr>
<td>Negative</td>
<td>86</td>
<td>36</td>
<td>122</td>
</tr>
<tr>
<td>Deaths</td>
<td>26</td>
<td>7</td>
<td>33</td>
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</tbody>
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* State of New Jersey

**Division of Developmental Disabilities**
Reminders

- All incident reporting requirements are still in place.
  - COVID-19 related.
  - Abuse, neglect and exploitation related.
- Timely reporting of incidents helps to ensure health, safety and well-being.
- Ensure guardians are notified.
Reminders

- Continue to proactively work with DDD and the Office of Licensing (OOL) on actions related to surge planning.
- If interested in having a home currently in development licensed for use, contact your program developer.
- If interested in using a day program for purposes related to COVID-19, contact your OOL supervisor.
Reminders

- Temporary changes in staff schedules at licensed residences should be reviewed with OOL supervisor.
- For day programs and other non-licensed sites temporarily approved for occupancy during the health crisis, contact your OOL supervisor with any census changes.
Reminders

- Ensure staff are screened during shift change, including documenting temperature and responses to screening questions.
- Ensure staff are wearing masks and gloves.
- Continue monitoring individuals, including those who cannot communicate, for signs of illness - including obtaining temperatures.
- Weather permitting, ensure individuals are receiving fresh air during this stay at home period.
Personal Protective Equipment

- If you have not already, place orders with vendors for PPE.
- Network with providers about suppliers who may have PPE.
- Contact local Office of Emergency Management to relay what your PPE needs are:
  
  ready.nj.gov/about-us/county-coordinators.shtml
Personal Protective Equipment

- DHS/DDD has received a modest shipment of PPE.
- If additional PPE allocations are received, we will continue to make supplies available to the community.
- DDD has provided a portion of PPE to residential providers.
Personal Protective Equipment

- DDD has started to reach out to families that use external SDEs to provide PPE.
  - If we obtain more PPE it will be distributed.
  - Providing PPE to families with SDEs that live outside of the household.
  - Providing to families that reside in counties with the highest levels of reported community spread, then to counties with highest number of COVID-19 cases.
Supporting Day and Residential Providers

- New Jersey is in active conversations with CMS about ongoing day and residential payments.
- Funding will continue as it has for the remainder of April.
- DDD will issue guidance soon regarding funding for May 1 and beyond.
Supporting Day and Residential Providers

Financial Support – **Day Services**

- Day providers receiving 75% funding from the Division due to facility closures will continue to receive that payment through **April 30, 2020**.
- Day providers receiving this funding should not submit claims to DXC for any services being provided now to individuals they had been serving before the closures.
- If services are provided they must be documented. Documentation requirements are flexible but must meet minimal Medicaid guidelines.
Supporting Day and Residential Providers

- Financial Support – **Residential Services**
  - Residential providers will continue to receive the 20% payment from the Division to cover increased daytime staffing needs due to facility closures through **April 30, 2020**.
  - Services must be documented. Documentation requirements are flexible but must meet minimal Medicaid guidelines.
COVID-19 Testing

- DHS/DDD will begin to pilot a COVID-19 test in developmental centers.
- Developed by Rutgers, the test uses saliva to detect the virus.
- Complexity of testing, timeframe for results and logistics will be monitored.
- It is hoped that this can be expanded into the community.
COVID-19 FAMILY SUPPORT KIT

Pull together important documents
Gather birth certificates, health insurance cards, power of attorney forms & living wills so you have them on hand if needed.

Create a list of available caregivers
In the event one or both parents become ill, choose people you trust to be temporary guardians of your child/ren. Write & sign a letter designating that authority.

Share your Family Plan
Email/text or tell your extended family, physician or hospital personnel that you have a family plan you want followed if you become incapacitated.

Pack an age-appropriate ‘GO’ bag
Have a bag packed with clothes, shoes, electronics, chargers, books, toys & medicine to last a couple of days - just in case.
Important Resources

- NJ Department of Health: [nj.gov/health/cd/topics/ncov.shtml](nj.gov/health/cd/topics/ncov.shtml)
  24-Hour Hotline: 1-800-222-1222

- NJ Department of Human Services COVID-19 Information: [nj.gov/humanservices/coronavirus.html](nj.gov/humanservices/coronavirus.html)

- Contact Information for local health departments in NJ: [localhealth.nj.gov](localhealth.nj.gov)

Important Resources

- U.S. Centers for Disease Control & Prevention: 
  - [cdc.gov/COVID19](https://www.cdc.gov/COVID19)
Important Resources

For assistance during this time:

- For vital issues, call the Division Community Services office for your county or 1.800.832.9173.
- When calling, you will be connected with the Division’s answering service who will take information about the circumstance and have a Division staff person reach out.
- For routine questions: DDD.FeeForService@dhs.nj.gov
- For COVID-19 related questions: DDD.COVID-19@dhs.nj.gov
- To report suspected abuse, neglect or exploitation: call 1.800.832.9173, then press 1.
Highlighted Resources

• For parents and families
  o Mom-2-Mom Helpline: (877) 914-6662
    mom2mom.us.com/

• For individuals and caregivers
  o Waisman Center COVID-19 Resources for People with Disabilities
    wasman.wisc.edu/covid-19/disabilities/

• For Direct Support Professionals
  o National Alliance for Direct Support Professionals (NADSP) COVID-19 Toolkit for DSPs:
    nadsp.org/covid-19resources/
Highlighted Resources

- University of Cincinnati Center for Excellence in Developmental Disabilities
  - [https://www.ucuceddd.org/](https://www.ucuceddd.org/)

- Coalition for Compassionate Care of California
  - [https://coalitionccc.org/covid-conversations-toolbox/](https://coalitionccc.org/covid-conversations-toolbox/)
And Remember...

FOLLOW THESE SIMPLE STEPS TO **STAY HEALTHY**

- **WASH YOUR HANDS**
- **COVER YOUR COUGH**
- **STAY HOME WHEN SICK**

#PREVENTCORONAVIRUS