

The New Jersey Department of Human Services **Division of Developmental Disabilities**

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CORONAVIRUS DISEASE (COVID-19) UPDATE FOR FAMILIES AND PROVIDERS

April 23, 2020



THANK YOU!

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A special **THANK YOU** to our
HEROES in this trying time!

- Direct Support Professionals-
- Self-Directed Employees-
- Individuals/Families-
- Providers-



Emotional Support During COVID-19 Outbreak
Get Help Now: 866-202-HELP (4357)

E-mail: help@njmentalhealthcares.org

NJ Mental Health Cares

If you're concerned about your mental health or the mental health of someone you love, **NJ Mental Health Cares** can help. The **free helpline** offers telephone counseling, emotional support, information and assistance.

866-202-HELP (4357)

7 days per week, 8am - 8pm

New  Jersey
MentalHealthCares
New Jersey's Behavioral Health and Referral Service



Today's Webinar Will Provide Information on...

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- State and DDD-Specific COVID-19 Statistics
- Reminders
- Personal Protective Equipment
- Supporting Day and Residential Providers
- COVID-19 Testing
- COVID-19 Planning
- Resources

New Jersey COVID-19 Current Statistics*

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State of New Jersey	
Positive	95,865
Negative	95,794
Deaths	5,063

**This update is as of 5:00 p.m., Wednesday, April 22, 2020.*

For regular updates: <https://covid19.nj.gov/>

DDD Specific COVID-19 Statistics*

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	Community	Developmental Centers	Total
Positive	221	113	334
Negative	86	36	122
Deaths	26	7	33

**DDD specific statistics are updated every Monday. Information is based on incident reporting data entered at time of publication.*

<https://nj.gov/humanservices/coronavirus.html>

Reminders

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- All incident reporting requirements are still in place.
 - COVID-19 related.
 - Abuse, neglect and exploitation related.
- Timely reporting of incidents helps to ensure health, safety and well-being.
- Ensure guardians are notified.

Reminders

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- Continue to proactively work with DDD and the Office of Licensing (OOL) on actions related to surge planning.
- If interested in having a home currently in development licensed for use, contact your program developer.
- If interested in using a day program for purposes related to COVID-19, contact your OOL supervisor.

Reminders

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- Temporary changes in staff schedules at licensed residences should be reviewed with OOL supervisor.
- For day programs and other non-licensed sites temporarily approved for occupancy during the health crisis, contact your OOL supervisor with any census changes.

Reminders

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- Ensure staff are screened during shift change, including documenting temperature and responses to screening questions.
- Ensure staff are wearing masks and gloves.
- Continue monitoring individuals, including those who cannot communicate, for signs of illness - including obtaining temperatures.
- Weather permitting, ensure individuals are receiving fresh air during this stay at home period.

Personal Protective Equipment

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- If you have not already, place orders with vendors for PPE.
- Network with providers about suppliers who may have PPE.
- Contact local Office of Emergency Management to relay what your PPE needs are:

ready.nj.gov/about-us/county-coordinators.shtml

Personal Protective Equipment

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- DHS/DDD has received a modest shipment of PPE.
- If additional PPE allocations are received, we will continue to make supplies available to the community.
- DDD has provided a portion of PPE to residential providers.

Personal Protective Equipment

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- DDD has started to reach out to families that use external SDEs to provide PPE.
 - If we obtain more PPE it will be distributed.
 - Providing PPE to families with SDEs that live outside of the household.
 - Providing to families that reside in counties with the highest levels of reported community spread, then to counties with highest number of COVID-19 cases.

Supporting Day and Residential Providers

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- New Jersey is in active conversations with CMS about ongoing day and residential payments.
- Funding will continue as it has for the remainder of April.
- DDD will issue guidance soon regarding funding for May 1 and beyond.

Supporting Day and Residential Providers

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- Financial Support – **Day Services**

- ✦ Day providers receiving 75% funding from the Division due to facility closures will continue to receive that payment through **April 30, 2020**.
- ✦ Day providers receiving this funding should not submit claims to DXC for any services being provided now to individuals they had been serving before the closures.
- ✦ If services are provided they must be documented. Documentation requirements are flexible but must meet minimal Medicaid guidelines.

Supporting Day and Residential Providers

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- **Financial Support – Residential Services**
 - ✦ Residential providers will continue to receive the 20% payment from the Division to cover increased daytime staffing needs due to facility closures through **April 30, 2020**.
 - ✦ Services must be documented. Documentation requirements are flexible but must meet minimal Medicaid guidelines.

COVID-19 Testing

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- DHS/DDD will begin to pilot a COVID-19 test in developmental centers.
- Developed by Rutgers, the test uses saliva to detect the virus.
- Complexity of testing, timeframe for results and logistics will be monitored.
- It is hoped that this can be expanded into the community.

COVID-19 FAMILY SUPPORT KIT

**BE
PREPARED**



Pull together important documents

Gather birth certificates, health insurance cards, power of attorney forms & living wills so you have them on hand if needed.



Create a list of available caregivers

In the event one or both parents become ill, choose people you trust to be temporary guardians of your child/ren. Write & sign a letter designating that authority.



Share your Family Plan

Email/text or tell your extended family, physician or hospital personnel that you have a family plan you want followed if you become incapacitated.



Pack an age-appropriate 'GO' bag

Have a bag packed with clothes, shoes, electronics, chargers, books, toys & medicine to last a couple of days - just in case.



Important Resources

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- NJ Department of Health:
nj.gov/health/cd/topics/ncov.shtml
24-Hour Hotline: 1-800-222-1222
- NJ Department of Human Services COVID-19 Information:
nj.gov/humanservices/coronavirus.html
- Contact Information for local health departments in NJ:
localhealth.nj.gov
- Contact Information for local health departments in NJ:
ready.nj.gov/about-us/county-coordinators.shtml

Important Resources

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- U.S. Centers for Disease Control & Prevention:
 - ✦ cdc.gov/COVID19
 - ✦ cdc.gov/coronavirus/2019-ncov/if-you-are-sick/steps-when-sick.html
 - ✦ cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/index.html
 - ✦ cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/cloth-face-cover.html
 - ✦ cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/diy-cloth-face-coverings.html

Important Resources

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- For assistance during this time:
 - For vital issues, call the Division Community Services office for your county or 1.800.832.9173.
 - When calling, you will be connected with the Division's answering service who will take information about the circumstance and have a Division staff person reach out.
 - For routine questions: DDD.FeeForService@dhs.nj.gov
 - For COVID-19 related questions:
DDD.COVID-19@dhs.nj.gov
 - To report suspected abuse, neglect or exploitation: call 1.800.832.9173, then press 1.



Highlighted Resources

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- For parents and families
 - Mom-2-Mom Helpline: (877) 914-6662
mom2mom.us.com/
- For individuals and caregivers
 - Waisman Center COVID-19 Resources for People with Disabilities
waisman.wisc.edu/covid-19/disabilities/
- For Direct Support Professionals
 - National Alliance for Direct Support Professionals (NADSP) COVID-19 Toolkit for DSPs:
nadsp.org/covid-19resources/

Highlighted Resources

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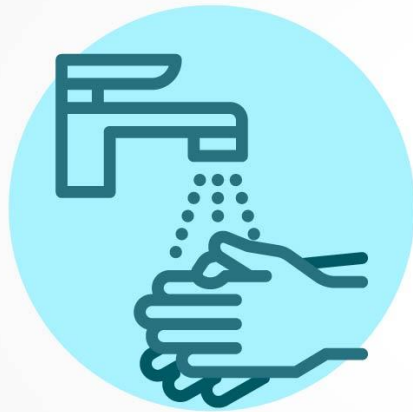
- University of Cincinnati Center for Excellence in Developmental Disabilities
 - <https://www.ucucedd.org/>
 - <https://www.ucucedd.org/wp-content/uploads/2020/04/COVID-19-Fact-sheet-for-PWD.pdf>
- Coalition for Compassionate Care of California
 - <https://coalitionccc.org/covid-conversations-toolbox/>

And Remember...

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FOLLOW THESE SIMPLE STEPS TO **STAY HEALTHY**

WASH YOUR
HANDS



COVER YOUR
COUGH



STAY HOME
WHEN SICK



#PREVENTCORONAVIRUS