The New Jersey Department of Human Services
Division of Developmental Disabilities

CORONAVIRUS DISEASE
(COVID-19)
UPDATE FOR FAMILIES AND PROVIDERS

April 30, 2020
THANK YOU!

A special THANK YOU to our HEROES in this trying time!

-Direct Support Professionals-
-Self-Directed Employees-
-Support Coordinators-
-Individuals/Families-
-Providers-
NJMentalHealthCares

If you’re concerned about your mental health or the mental health of someone you love, **NJMentalHealthCares** can help. The **free helpline** offers telephone counseling, emotional support, information and assistance.

**866-202-HELP (4357)**
7 days per week, 8am - 8pm

New Jersey MentalHealthCares
New Jersey’s Behavioral Health and Referral Service | NJ Human Services
Today’s Webinar Will Provide Information on...

- State and DDD-Specific COVID-19 Statistics
- COVID-19 Testing
- Support Person During Hospitalization
- Supporting Day and Residential Providers
- Resources
# New Jersey COVID-19 Current Statistics*

*This update is as of 5:00 p.m., Wednesday, April 29, 2020.

For regular updates: [https://covid19.nj.gov/](https://covid19.nj.gov/)

<table>
<thead>
<tr>
<th>State of New Jersey</th>
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<tbody>
<tr>
<td>Positive</td>
<td>116,264</td>
</tr>
<tr>
<td>Negative</td>
<td>125,054</td>
</tr>
<tr>
<td>Deaths</td>
<td>6,770</td>
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### DDD Specific COVID-19 Statistics*

<table>
<thead>
<tr>
<th></th>
<th>Community</th>
<th>Developmental Centers</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Positive</td>
<td>393</td>
<td>250</td>
<td>643</td>
</tr>
<tr>
<td>Negative</td>
<td>120</td>
<td>157</td>
<td>277</td>
</tr>
<tr>
<td>Deaths</td>
<td>44</td>
<td>13</td>
<td>57</td>
</tr>
</tbody>
</table>

*DDD specific statistics are updated every Monday. Information is based on incident reporting data entered at time of publication.

Community data includes settings such as group homes, supervised apartments, own home settings, nursing facilities, etc. Full detail available at [nj.gov/humanservices/coronavirus.html](https://nj.gov/humanservices/coronavirus.html).
COVID-19 Testing

- DHS/DDD has started to receive COVID-19 test kits for developmental center residents and staff.
- Tests are approved by the Food and Drug Administration (FDA).
- Samples taken will only be used for COVID-19 testing and no other purpose.
COVID-19 Testing

• Testing will occur as quickly as possible at each developmental center, taking into account different shifts and days off.
• Staff will be informed of their test results.
• Guardians will be informed of the test results of their loved ones.
Support Person During Hospitalization

• On April 25, NJ Department of Health released *Support Person Permitted for Patient with Disability*

• Allows for person with a disability to have a designated support person who is essential to their care with them in the hospital.

• There are requirements related to screening of and provision of PPE for the support person.
COVID-19 FAMILY SUPPORT KIT

Pull together important documents
Gather birth certificates, health insurance cards, power of attorney forms & living wills so you have them on hand if needed.

Create a list of available caregivers
In the event one or both parents become ill, choose people you trust to be temporary guardians of your child/ren. Write & sign a letter designating that authority.

Share your Family Plan
Email/text or tell your extended family, physician or hospital personnel that you have a family plan you want followed if you become incapacitated.

Pack an age-appropriate ‘GO’ bag
Have a bag packed with clothes, shoes, electronics, chargers, books, toys & medicine to last a couple of days - just in case.
Supporting Day and Residential Providers

- **Financial Support – Residential Services**
  - **Effective May 1**, the amount, process and timing of supplemental payments to providers of fee-for-service Individual Supports (IS) Daily Rate will change.
    - Change based on two areas:
      - Wage component for direct support professionals (DSPs).
      - New methodology for the 20% supplemental payment.
Supporting Day and Residential Providers

- Financial Support – Residential Services
  - DHS/DDD is pleased to announce a direct support professional (DSP) wage increase effective May 1, 2020 through July 31, 2020.
    - Wage increase is for DSPs working in residential settings where provider is claiming Individual Supports (IS) Daily Rate, typically licensed settings.
    - Rate increase will allow for an additional $3.00 per hour as compared to pre-closure wages.
Supporting Day and Residential Providers

- Financial Support – Residential Services
  - Adjustment to future 20% supplemental payments:
    - Payments from May 1, 2020 forward will be directly tied to current claims for individuals, which is different from previous methodology.
    - Temporary IS Daily Rates, which include 20% payment plus DSP wage increase, are published here:
Supporting Day and Residential Providers

- Financial Support – Residential Services
  - Adjustment to future 20% supplemental payments:
    - Due to the temporary nature of this increase, there will be no change in claiming, prior authorizations, DXC rates, or service plans.
    - Support Coordinators do not need to revise ISPs.
    - IS Daily Rate providers will claim the ISP prior authorized rate and document accordingly.
    - Agencies can pass through to DSPs as hourly increase or bonus.
Supporting Day and Residential Providers

Financial Support – Residential Services

- Supplemental payment calculated at the close of each month for the rate differential multiplied by actual daily service units claimed through MMIS.
- Taken together, the provider claim and supplemental payment will equal the new published rate.
- The Division will perform a final reconciliation one quarter after the enhanced rate period ends to account for claims lag and ensure alignment between on-system claims and off-system financial transactions.
Supporting Day and Residential Providers

- Financial Support – **Residential Services**
  - Duration of the temporary payment for individual supports daily rate will continue through July 31, 2020, or the end of the public health emergency, whichever is sooner.
Supporting Day and Residential Providers

- Financial Support – **Day Services**
  - Day providers receiving 75% funding from the Division due to facility closures will continue to receive that payment through **May 12, 2020**.
  - Day providers receiving this funding should not submit claims to DXC for **any services** being rendered now to individuals for whom they had been prior authorized before program closure to render one of the five covered services.
  - If services are provided they must be documented. Documentation requirements are flexible but must meet minimal Medicaid guidelines.
Supporting Day and Residential Providers

Financial Support – Day Services

- Day providers receiving 75% funding from the Division for individuals served prior to day program closures:
  - If providing support during weekday day-time hours, provider may be prior authorized and claim for a service outside of weekday day-time hours (as long as it is outside of the five covered services).
  - If not providing support during weekday day-time hours, provider cannot be prior authorized or claim for any other services rendered outside of weekday day-time hours.

**Important Resources**

- NJ Department of Health: [nj.gov/health/cd/topics/ncov.shtml](https://nj.gov/health/cd/topics/ncov.shtml)
  24-Hour Hotline: 1-800-222-1222


- Contact Information for local health departments in NJ: [localhealth.nj.gov](https://localhealth.nj.gov)

Important Resources

- U.S. Centers for Disease Control & Prevention:
  - [cdc.gov/COVID19](https://www.cdc.gov/COVID19)
Important Resources

• For assistance during this time:
  o For vital issues, call the Division Community Services office for your county or 1.800.832.9173.
  o When calling, you will be connected with the Division’s answering service who will take information about the circumstance and have a Division staff person reach out.
  o For routine questions: DDD.FeeForService@dhs.nj.gov
  o For COVID-19 questions: DDD.COVID-19@dhs.nj.gov
  o To report suspected abuse, neglect or exploitation: call 1.800.832.9173, then press 1.
Highlighted Resources

- Boggs Center, NJ’s University Center of Excellence in Developmental Disabilities Education, Research and Service: rwjms.rutgers.edu/boggscenter/
  - Boggs Center COVID-19 Information and Resources: rwjms.rutgers.edu/boggscenter/links/COVID-19Resources.html
Highlighted Resources

- University of Cincinnati Center for Excellence in Developmental Disabilities
  - https://www.ucucedd.org/

- Coalition for Compassionate Care of California
  - https://coalitionccc.org/covid-conversations-toolbox/
Highlighted Resources

- For parents and families
  - Mom-2-Mom Helpline: (877) 914-6662
    mom2mom.us.com/

- For individuals and caregivers
  - Waisman Center COVID-19 Resources for People with Disabilities
    wasman.wisc.edu/covid-19/disabilities/

- For Direct Support Professionals
  - National Alliance for Direct Support Professionals (NADSP) COVID-19 Toolkit for DSPs:
    nadsp.org/covid-19resources/
And Remember...

Follow these simple steps to **stay healthy**

- **Wash** your hands
- **Cover** your cough
- **Stay home** when sick

#PreventCoronavirus