

The New Jersey Department of Human Services **Division of Developmental Disabilities**

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CORONAVIRUS DISEASE (COVID-19) UPDATE FOR FAMILIES AND PROVIDERS

April 30, 2020



THANK YOU!

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A special **THANK YOU** to our
HEROES in this trying time!

- Direct Support Professionals-
- Self-Directed Employees-
- Support Coordinators-
- Individuals/Families-
- Providers-



Emotional Support During COVID-19 Outbreak
Get Help Now: 866-202-HELP (4357)

E-mail: help@njmentalhealthcares.org

NJ Mental Health Cares

If you're concerned about your mental health or the mental health of someone you love, **NJ Mental Health Cares** can help. The **free helpline** offers telephone counseling, emotional support, information and assistance.

866-202-HELP (4357)

7 days per week, 8am - 8pm

New  Jersey
MentalHealthCares
New Jersey's Behavioral Health and Referral Service



Today's Webinar Will Provide Information on...

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- State and DDD-Specific COVID-19 Statistics
- COVID-19 Testing
- Support Person During Hospitalization
- Supporting Day and Residential Providers
- Resources

New Jersey COVID-19 Current Statistics*

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State of New Jersey	
Positive	116,264
Negative	125,054
Deaths	6,770

**This update is as of 5:00 p.m., Wednesday, April 29, 2020.*

For regular updates: <https://covid19.nj.gov/>

DDD Specific COVID-19 Statistics*

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	Community	Developmental Centers	Total
Positive	393	250	643
Negative	120	157	277
Deaths	44	13	57

**DDD specific statistics are updated every Monday. Information is based on incident reporting data entered at time of publication.*

Community data includes settings such as group homes, supervised apartments, own home settings, nursing facilities, etc. Full detail available at nj.gov/humanservices/coronavirus.html.



COVID-19 Testing

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- DHS/DDD has started to receive COVID-19 test kits for developmental center residents and staff.
- Tests are approved by the Food and Drug Administration (FDA).
- Samples taken will only be used for COVID-19 testing and no other purpose.

COVID-19 Testing

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- Testing will occur as quickly as possible at each developmental center, taking into account different shifts and days off.
- Staff will be informed of their test results.
- Guardians will be informed of the test results of their loved ones.

Support Person During Hospitalization

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- On April 25, NJ Department of Health released *Support Person Permitted for Patient with Disability*
 - njcdd.org/wp-content/uploads/Visitor-Policy.pdf
- Allows for person with a disability to have a designated support person who is essential to their care with them in the hospital.
- There are requirements related to screening of and provision of PPE for the support person.

COVID-19 FAMILY SUPPORT KIT

**BE
PREPARED**



Pull together important documents

Gather birth certificates, health insurance cards, power of attorney forms & living wills so you have them on hand if needed.



Create a list of available caregivers

In the event one or both parents become ill, choose people you trust to be temporary guardians of your child/ren. Write & sign a letter designating that authority.



Share your Family Plan

Email/text or tell your extended family, physician or hospital personnel that you have a family plan you want followed if you become incapacitated.



Pack an age-appropriate 'GO' bag

Have a bag packed with clothes, shoes, electronics, chargers, books, toys & medicine to last a couple of days - just in case.



Supporting Day and Residential Providers

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- **Financial Support – Residential Services**
 - **Effective May 1**, the amount, process and timing of supplemental payments to providers of fee-for-service Individual Supports (IS) Daily Rate will change.
 - ✦ Change based on two areas:
 - Wage component for direct support professionals (DSPs).
 - New methodology for the 20% supplemental payment.

Supporting Day and Residential Providers

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- **Financial Support – Residential Services**
 - DHS/DDD is pleased to announce a direct support professional (DSP) wage increase effective May 1, 2020 through July 31, 2020.
 - ✦ Wage increase is for DSPs working in residential settings where provider is claiming Individual Supports (IS) Daily Rate, typically licensed settings.
 - ✦ Rate increase will allow for an additional \$3.00 per hour as compared to pre-closure wages.



Supporting Day and Residential Providers

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- Financial Support – **Residential Services**
 - Adjustment to future 20% supplemental payments:
 - ✦ Payments from May 1, 2020 forward will be **directly tied to current claims for individuals**, which is different from previous methodology.
 - ✦ Temporary IS Daily Rates, which include 20% payment **plus** DSP wage increase, are published here:
nj.gov/humanservices/library/slides/NJ%20DDD%20CCP%20rate%20notice%2005-01-2020.pdf

Supporting Day and Residential Providers

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- **Financial Support – Residential Services**
 - Adjustment to future 20% supplemental payments:
 - ✦ Due to the temporary nature of this increase, there will be no change in claiming, prior authorizations, DXC rates, or service plans.
 - ✦ Support Coordinators **do not** need to revise ISPs.
 - ✦ IS Daily Rate providers will claim the ISP prior authorized rate and document accordingly.
 - ✦ Agencies can pass through to DSPs as hourly increase or bonus.

Supporting Day and Residential Providers

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- **Financial Support – Residential Services**
 - ✦ Supplemental payment calculated at the close of each month for the rate differential multiplied by actual daily service units claimed through MMIS.
 - ✦ Taken together, the provider claim and supplemental payment will equal the new published rate.
 - ✦ The Division will perform a final reconciliation one quarter after the enhanced rate period ends to account for claims lag and ensure alignment between on-system claims and off-system financial transactions.

Supporting Day and Residential Providers

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- **Financial Support – Residential Services**
 - Duration of the temporary payment for individual supports daily rate will continue through July 31, 2020, or the end of the public health emergency, whichever is sooner.
 - Full guidance can be found at:
www.nj.gov/humanservices/ddd/documents/covid-19-temporary-provider-funding.pdf.

Supporting Day and Residential Providers

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- Financial Support – **Day Services**

- ✦ Day providers receiving 75% funding from the Division due to facility closures will continue to receive that payment through **May 12, 2020**.
- ✦ Day providers receiving this funding should not submit claims to DXC for **any services** being rendered now to individuals for whom they had been prior authorized before program closure to render one of the five covered services.
- ✦ If services are provided they must be documented. Documentation requirements are flexible but must meet minimal Medicaid guidelines.



Supporting Day and Residential Providers

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- **Financial Support – Day Services**

- Day providers receiving 75% funding from the Division for individuals served prior to day program closures:
 - ✦ If providing support during weekday day-time hours, provider may be prior authorized and claim for a service outside of weekday day-time hours (as long as it is outside of the five covered services).
 - ✦ If not providing support during weekday day-time hours, provider cannot be prior authorized or claim for any other services rendered outside of weekday day-time hours.
- Full guidance can be found at:
www.nj.gov/humanservices/ddd/documents/covid19-temporary-provider-funding.pdf.



Important Resources

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- NJ Department of Health:
nj.gov/health/cd/topics/ncov.shtml
24-Hour Hotline: 1-800-222-1222
- NJ Department of Human Services COVID-19 Information:
nj.gov/humanservices/coronavirus.html
- Contact Information for local health departments in NJ:
localhealth.nj.gov
- Contact Information for local health departments in NJ:
ready.nj.gov/about-us/county-coordinators.shtml

Important Resources

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- U.S. Centers for Disease Control & Prevention:
 - ✦ cdc.gov/COVID19
 - ✦ cdc.gov/coronavirus/2019-ncov/if-you-are-sick/steps-when-sick.html
 - ✦ cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/index.html
 - ✦ cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/cloth-face-cover.html
 - ✦ cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/diy-cloth-face-coverings.html

Important Resources

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- For assistance during this time:
 - For vital issues, call the Division Community Services office for your county or 1.800.832.9173.
 - When calling, you will be connected with the Division's answering service who will take information about the circumstance and have a Division staff person reach out.
 - For routine questions: DDD.FeeForService@dhs.nj.gov
 - For COVID-19 questions: DDD.COVID-19@dhs.nj.gov
 - To report suspected abuse, neglect or exploitation: call 1.800.832.9173, then press 1.



Highlighted Resources

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- Boggs Center, NJ's University Center of Excellence in Developmental Disabilities Education, Research and Service: rwjms.rutgers.edu/boggscenter/
 - Boggs Center COVID-19 Information and Resources: rwjms.rutgers.edu/boggscenter/links/COVID-19Resources.html
 - Boggs Center ***Just In Time*** Webinar Series for DSPs, providers, caregivers related to supporting individuals during COVID-19: nj.gov/humanservices/ddd/documents/covid19-boggs-center-just-in-time-webinar-series.pdf

Highlighted Resources

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- University of Cincinnati Center for Excellence in Developmental Disabilities
 - <https://www.ucucedd.org/>
 - <https://www.ucucedd.org/wp-content/uploads/2020/04/COVID-19-Fact-sheet-for-PWD.pdf>
- Coalition for Compassionate Care of California
 - <https://coalitionccc.org/covid-conversations-toolbox/>

Highlighted Resources

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- For parents and families
 - Mom-2-Mom Helpline: (877) 914-6662
mom2mom.us.com/
- For individuals and caregivers
 - Waisman Center COVID-19 Resources for People with Disabilities
waisman.wisc.edu/covid-19/disabilities/
- For Direct Support Professionals
 - National Alliance for Direct Support Professionals (NADSP) COVID-19 Toolkit for DSPs:
nadsp.org/covid-19resources/

And Remember...

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FOLLOW THESE SIMPLE STEPS TO **STAY HEALTHY**

WASH YOUR
HANDS



COVER YOUR
COUGH



STAY HOME
WHEN SICK



#PREVENTCORONAVIRUS