

The New Jersey Department of Human Services
Division of Developmental Disabilities

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**DDD'S SYSTEM REFORM:
UNDERSTANDING WHAT IT MEANS
FOR SOMEONE CURRENTLY
RECEIVING DDD SERVICES**

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Overview of System Reform

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- ✓ **Medicaid-Based System**
- ✓ **Support Coordination Model**
- ✓ **Fee-for-Service**
- ✓ **Consistency Across the System**
- ✓ **Employment First**

Medicaid-Based System

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- Two Waiver System
 - Community Care Waiver (CCW)
 - Supports Program (DDD Initiative in the Comprehensive Medicaid Waiver)
- Maximize federal reimbursement
- Serve more people
- Expanded services
- Individual must maintain Medicaid eligibility
- Disability services that are tied to the individual

Support Coordination

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- Provided by Medicaid/DDD Approved Support Coordination Agencies (SCAs)
- SCA chosen by individual, changed upon request
- Assist/facilitate person centered planning process – Person Centered Planning Tool (PCPT)
- Develop Individualized Service Plan (ISP) – specifies outcomes, service needs, providers
- Link individual to services and providers (DDD-funded and other community resources)
- Conduct monitoring

DDD's Role in Care Management

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- Oversight & quality monitoring
 - Support Coordination Agencies
 - Service Providers
- “Intensive” Case Management

Fee-for-Service (FFS)

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- Standardized rates for services
- Payment rendered after services are delivered
- Increased flexibility
- Increased choice
- Increased quality

Consistency Across the System

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- Policies
- Accessing services
 - Assessment – NJ Comprehensive Assessment Tool (NJ CAT)
 - Tiering/Budgets – like budgets for like support needs
 - Service Plan – ISP
- Rates
- Provider approval, qualifications

Employment First

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- Competitive employment in the general workforce is the first and preferred post education outcome for people with any type of disability
- Creates an expectation for employment
- Pathway to Employment - PCPT
- Employment outcome(s) - ISP
- Expansion of employment services
- Resources for employment services
- Training and technical assistance
- Data collection

Current Steps

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- ✓ **Reassessment**
- ✓ **Research Providers**
- ✓ **Services**
- ✓ **Review – Policy, Service Plan**

NJ CAT Reassessment

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- Tiers, Individualized Budget, Rates
- Everyone assessed prior to November 2014
- Support Coordinator or DDD will send letter to the individual/family or residential provider
- Webinar – Completing the NJ Comprehensive Assessment Tool (NJ CAT)

http://www.nj.gov/humanservices/ddd/programs/ffs_implementation.html

Research Providers

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- Speak with current providers about plans
- Support Coordination Agencies
- Additional/new providers
- Provider Database -
<http://ddd1.bowmansystems.com/>

Services

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- Identify service needs
 - Remaining/Continued
 - New
- Become familiar with services
 - Definitions
 - Limitations
 - Provider qualifications

Employment Services

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- Career Planning
- Prevocational Training
- Supported Employment – Individual Employment Supports
- Supported Employment – Small Group Employment Supports

Day Services

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- Community Based Supports*
- Individual Supports (CCW Only)
- Community Inclusion Services*
- Day Habilitation

*Only available in the Supports Program

Therapies

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- Behavioral Supports
- Occupational Therapy
- Physical Therapy
- Speech, Language, Hearing Therapy
- Cognitive Rehabilitation*

*Only available in the Supports Program

Family Support

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- Assistive Technology
- Environmental Modifications
- Vehicle Modifications
- Personal Emergency Response System (PERS)
- Respite

Other Support Services

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- Goods & Services*
- Interpreter Services*
- Natural Supports Training*
- Supports Brokerage*
- Community Transition Services (CCW Only)
- Transportation

*Only available in the Supports Program

Review

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- Supports Program Policies & Procedures Manual
- CCW Policies & Procedures Manual - forthcoming
- Service Plan
 - Person-Centered Planning Tool (PCPT)
 - Individualized Service Plan (ISP)

Shifting into the New System

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- ✓ **Anticipated Timeframe**
- ✓ **Service Plan Conversion**
- ✓ **SCA Selection**
- ✓ **Continuing/Accessing Services**

Anticipated Timeframe

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- 2015 Graduates/New Presenters entering system in July 2015
- Individuals currently within the “interim system” – Summer 2015
- Everyone else currently receiving services will shift into the new system over the next 12-18 months

Service Plan Conversion

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- **Person-Centered Planning Tool (PCPT)**
 - Guides the person centered planning process
 - Informs the ISP
- **Individualized Service Plan (ISP)**
 - Written by the Support Coordinator
 - Approved by the SC Supervisor
 - Indicates outcomes, service needs, service providers
 - Developed annually & revised as needed
 - Prior authorization for services

Support Coordination Agency Selection

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- Notification from the Division
- Complete & submit Support Coordination Agency Selection Form
 - First choice
 - Second choice
 - Auto-assign
- Assignment of Support Coordination Agency
 - Support Coordinator will inform of tier & individualized budget

Continuing/Accessing Services

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- Select providers by including in the ISP
- Authorization of services - approved ISP, prior authorization letter, and service detail report will be sent to the selected providers
- Continue/begin services
- Services are monitored via monthly SC monitoring and DDD quality reviews/audits
- Services and/or providers can change by revising the ISP

Disenrollment/Discharge

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- ✓ **From Waiver Program**
- ✓ **From DDD**

Disenrollment from Waiver

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- Circumstances are outlined in Participant Enrollment Agreement and policy manuals
- Written notification from DDD
- Signed documentation to voluntarily disenroll
- 30 days notice when issue is submission of documentation, participation in monitoring
- Fair Hearing

Discharge from DDD

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- No longer meets functional criteria necessary to be eligible for DDD
- Chooses to no longer receive services from DDD
- Does not maintain Medicaid eligibility
- No longer resides in NJ
- Does not comply with DDD policies or waiver program requirements
- Go back through intake process to be reinstated

Information & Resources

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- ✓ **Division Update**
- ✓ **DDD Website**
- ✓ **Help Desks**
- ✓ **Policy Manuals**

Division Update

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- E-news bulletin
- Subscribe by sending email to DDD.Communications@dhs.state.nj.us and writing “Division Update Subscribe” in the subject line
- Division Announcements
www.nj.gov/humanservices/ddd/news/news/index.html

DDD Website

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- <http://www.nj.gov/humanservices/ddd/home/>
- FFS Implementation
www.nj.gov/humanservices/ddd/programs/ffs_implementation.html
- Support Coordination
www.nj.gov/humanservices/ddd/services/support_coordination.html
- Medicaid Eligibility
www.nj.gov/humanservices/ddd/services/medicaid_eligibility.html

Help Desks

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- DDD.FeeForService@dhs.state.nj.us
- DDD.MediEligHelpdesk@dhs.state.nj.us
- DDD.SuppProgHelpdesk@dhs.state.nj.us
- DDD.SCHelpdesk@dhs.state.nj.us

Upcoming Webinars

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- DDD's System Reform: Understanding What It Means for Someone Entering DDD Services
 - May 16, 2015 – 11:00 AM to 1:30 PM
 - June 5, 2015 – 1:30 PM to 4:00 PM
 - July 13, 2015 – 2:00 PM to 4:30 PM
- DDD's System Reform: Understanding What It Means for Someone Who Is Currently Receiving DDD Services
 - May 21, 2015 – 10:00 AM to 12:30 PM
 - June 17, 2015 – 5:00 PM to 7:30 PM
 - August 15, 2015 – 9:30 AM to 12:00 PM

<http://www.nj.gov/humanservices/ddd/news/news/index.html>

QUESTIONS?

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