DDD’S SYSTEM REFORM: UNDERSTANDING WHAT IT MEANS FOR SOMEONE ENTERING DDD SERVICES

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Overview of System Reform

- Medicaid-Based System
- Support Coordination Model
- Fee-for-Service
- Consistency Across the System
- Employment First
Medicaid-Based System

- Two Waiver System
  - Community Care Waiver (CCW)
  - Supports Program (DDD Initiative in the Comprehensive Medicaid Waiver)
- Maximize federal reimbursement
- Serve more people
- Expanded services
- Individual must maintain Medicaid eligibility
- Disability services that are tied to the individual
Support Coordination

- Provided by Medicaid/DDD Approved Support Coordination Agencies (SCAs)
- SCA chosen by individual, changed upon request
- Assist/facilitate person centered planning process – Person Centered Planning Tool (PCPT)
- Develop Individualized Service Plan (ISP) – specifies outcomes, service needs, providers
- Link individual to services and providers (DDD-funded and other community resources)
- Conduct monitoring
DDD’s Role in Care Management

- Oversight & quality monitoring
  - Support Coordination Agencies
  - Service Providers
- “Intensive” Case Management
Fee-for-Service (FFS)

- Standardized rates for services
- Payment rendered after services are delivered
- Increased flexibility
- Increased choice
- Increased quality
Consistency Across the System

- Policies
- Accessing services
  - Assessment – NJ Comprehensive Assessment Tool (NJ CAT)
  - Tiering/Budgets – like budgets for like support needs
  - Service Plan – ISP
- Rates
- Provider approval, qualifications
Employment First

- Competitive employment in the general workforce is the first and preferred post education outcome for people with any type of disability
- Creates an expectation for employment
- Pathway to Employment - PCPT
- Employment outcome(s) - ISP
- Expansion of employment services
- Resources for employment services
- Training and technical assistance
- Data collection
Entering DDD Services

✓ 16-21 Years Old
✓ 18 Years Old
✓ 21+ Years Old
16-21 Years Old

- Transition Planning
  - Get to know current skills & preferences
  - Identify adulthood goals & dreams
  - Build skills needed to achieve goals
  - Make connections, identify supports, use resources

- Participate in Planning for Adult Life student groups, parent groups, training sessions, webinars, provider fairs, etc.

www.planningforadultlife.org
18 Years Old

- Supplemental Security Income (SSI) Eligibility – Medicaid
- DDD Intake/Eligibility Determination
  - Contact DDD Community Services Office or download application from the DDD website
  - Complete NJ Comprehensive Assessment Tool (NJ CAT)
- Continue to receive services from the school system, Department of Children & Families (DCF)
21+ Years Old

- Ensure the individual is eligible for DDD & Medicaid
- Support Coordination Agency (SCA) Assignment
  - Research Support Coordination Agencies
  - Submit Support Coordination Agency Selection Form in February/March of graduation year
    [http://www.nj.gov/humanservices/ddd/services/support_coordination.html](http://www.nj.gov/humanservices/ddd/services/support_coordination.html)
- Initial meeting with Support Coordinator
  - Complete Participant Enrollment Agreement
  - Enrolled onto waiver
Accessing DDD Services

✓ Plan Development
✓ Selecting Service Providers
✓ Service Delivery
Plan Development

- Person Centered Planning – documented on the Person Centered Planning Tool (PCPT)
- Identify outcomes, service needs, service providers
- Development of the Individualized Service Plan (ISP)
  - Must be written (by SC) and approved (by SC Supervisor) within 30 days of enrollment
  - Identifies outcomes, services, chosen providers
  - Prior authorization for services
Selecting Service Providers

- Identify potential service providers
  - Provider fairs, transition fairs, etc.
  - Provider database
  - Support Coordinators
- Determine capacity, interview, tour, intake, submit provider required information, match provider to individual needs, etc.
- Select providers by including in the ISP
Service Delivery

- Authorization of services - approved ISP, prior authorization letter, and service detail report will be sent to the selected providers
- Begin services
- Services are monitored via monthly SC monitoring and DDD quality reviews/audits
- Services and/or providers can change by revising the ISP
Disenrollment/Discharge

✓ From Waiver Program
✓ From DDD
Disenrollment from Waiver

- Circumstances are outlined in Participant Enrollment Agreement and policy manuals
- Written notification from DDD
- Signed documentation to voluntarily disenroll
- 30 days notice when issue is submission of documentation, participation in monitoring
- Fair Hearing
Discharge from DDD

- No longer meets functional criteria necessary to be eligible for DDD
- Chooses to no longer receive services from DDD
- Does not maintain Medicaid eligibility
- No longer resides in NJ
- Does not comply with DDD policies or waiver program requirements
- Go back through intake process to be reinstated
Information & Resources

- Division Update
- DDD Website
- Help Desks
- Policy Manuals
Division Update

- E-news bulletin
- Subscribe by sending email to DDD.Communincations@dhs.state.nj.us and writing “Division Update Subscribe” in the subject line
DDD Website

- Support Coordination [www.nj.gov/humanservices/ddd/services/support_coordination.html](http://www.nj.gov/humanservices/ddd/services/support_coordination.html)
- Medicaid Eligibility [www.nj.gov/humanservices/ddd/services/medicaid_eligibility.html](http://www.nj.gov/humanservices/ddd/services/medicaid_eligibility.html)
Help Desk

- DDD.FeeForService@dhs.state.nj.us
- DDD.MediEligHelpdesk@dhs.state.nj.us
- DDD.SuppProgHelpdesk@dhs.state.nj.us
- DDD.SCHelpdesk@dhs.state.nj.us