



Support Coordination Update

July 29, 2020

Revised Monthly Monitoring Tool (MMT)

Effective August 1, 2020, the Division of Developmental Disabilities has revised the Support Coordination [Monthly Monitoring Tool](#) (MMT) to include a single new question (see box below). In light of the current local, state and national COVID-19 health crisis, a question related to the review of current conditions and the potential health impact on the individuals served has been added to the MMT (page 4). You will note that it is a simple YES or NO response. If appropriate, additional notes related to the discussion with the individual/family can be included.

Evidence of Health Discussion

The health and safety of the individual and any changes to service or support needs were discussed in the context of current local/state/national health conditions (such as COVID, influenza, etc.). Risks and responsibilities were addressed.

Local and state health departments and the Centers for Disease Control and Prevention can be used as resources.

Choose an item.

[Click here to enter text.](#)

Guidance on “Risks and Responsibilities”

It is understood there may be variability to “risks and responsibilities” for each individual. The language is intended to be broad so that the Support Coordinator might pull information into the conversation that is specific to the individual being served. The overarching goal is not to be prescriptive in what must be included in this section, but rather to ensure conversation regarding current health conditions and the potential impact on the individual occurs.

Example

Sara is a 25-year-old who traditionally attends a facility-based Day Habilitation program but is currently home with her parents and accessing services remotely. Her parents take her on outings, including to the store. Sara has underlying health conditions that place her at greater risk of serious illness if she contracts COVID-19. Current CDC guidance is that mask wearing is recommended for all and that frequent handwashing is recommended. Sara is generally willing to wash her hands with direction, but finds the mask irritating.

The Support Coordinator, in this case, would review with the individual and family the importance of wearing masks, and review the risk of going into stores if Sara will not reliably wear a mask. The Support Coordinator will check YES on the MMT question, and indicate in a note: “Sara is at high risk for COVID-19 because of her underlying health conditions and her inability to tolerate a mask. The risk of not wearing a mask were reviewed with the Sara and her family.”

Questions about this change?

Please reach out to Quality Assurance staff if you have any questions about this change.