The New Jersey Department of Human Services (NJ DHS) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. NJ DHS does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. The NJ DHS:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
- Provides free language services to people whose primary language is not English, such as: Qualified interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Information written in other languages

If you need these services or if you believe that the NJ DHS has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, please contact: NJ Civil Rights Coordinator, NJ Department of Human Services, Office of Legal and Regulatory Affairs, P.O. Box 700, Trenton, NJ 08625-0700, 609-777-2026, DHS-CO.OLRA@dhs.state.nj.us.

Dear New Jerseyans:

Welcome! The New Jersey Resources 2018 Directory is the annual edition published by the New Jersey Department of Human Services’ Division of Disability Services (DDS). The Directory is intended to be a comprehensive resource identifying programs and services to individuals with disabilities, their families, caregivers, and advocates.

DDS developed the Directory to provide a single source for information about the various levels of government, community organizations and professionals working to assist people with disabilities. The publication provides access to up-to-date information that individuals with disabilities, along with their families, can use to help them thrive in their physical, professional and recreational lives.

The directory will be made available online in English, Spanish, and in audio format so that individuals and agencies can access the services they need. To view the online versions, please visit: www.state.nj.us/humanservices/dds/home/index.html

A certified Information and Referral Specialist can be reached to discuss any individual concerns and can provide direct assistance by phone at 1-888-285-3036 (toll free).

We hope that you find this resource of assistance.

Sincerely,

Carole Johnson
Commissioner

New Jersey Is An Equal Opportunity Employer
Developed by the New Jersey Department of Human Services’ Division of Disability Services, New Jersey Resources 2018 provides easy access to information about programs and services available to residents living and working with disabilities, as well as families, advocates, and professional communities working to assist people with disabilities. New Jersey Resources is updated annually and released in May of each year.

REPORTING CORRECTIONS AND UPDATES
The programs and agencies listed in this directory are asked to report any changes as quickly as possible.

Submit changes to: Dianna Maurone
Dianna.Maurone@dhs.state.nj.us

NEED ADDITIONAL ASSISTANCE?
Should you require additional information, please call the Division of Disability Services at 1-888-285-3036 and speak with an Information and Referral Specialist.

DISCLAIMER
The Division of Disability Services reserves the right to publish items selectively, as space permits. Listed items are not necessarily under the jurisdiction of the Department of Human Services and the listing does not imply an endorsement of the program.
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DIVISION OF DISABILITY SERVICES (DDS)

1-888-285-3036
www.state.nj.us/humanservices/dds/home/

MISSION STATEMENT
“The first place to call for disability-related information.”

Within the Department of Human Services, the Division of Disability Services (DDS) provides a single point of entry for people seeking disability related information in New Jersey. DDS works to streamline access to services and information that promote and enhance independent living for individuals with all disabilities by facilitating coordination and cooperation among local, county, and state government agencies. DDS promotes maximum independence and the full participation of people with disabilities within all aspects of community life. DDS serves individuals with all disabilities, statewide.

OFFICE OF INFORMATION AND ASSISTANCE SERVICES

INFORMATION AND REFERRAL SERVICES
Nationally Certified Information and Referral Specialists (I & R Specialists) are available during regular business hours, Monday through Friday, to provide information and to assist with navigating State and County Services available to individuals with disabilities. In addition to providing live assistance over the phone, I & R specialists attend public events throughout the State to disseminate information and answer questions.

MANAGED LONG TERM SERVICES AND SUPPORTS (MLTSS) ENROLLMENT ASSISTANCE
MLTSS refers to the delivery of long-term services and supports through New Jersey Medicaid’s NJ FamilyCare program. MLTSS is designed to provide the long term supports and services individuals need to remain in the community for as long as possible. DDS I & R Specialists initiate assessments for the determination of MLTSS eligibility for children, 20 years old and younger, who are not otherwise eligible for NJ Medicaid. (For more information on MLTSS, see page 8)

DDD/DDSCASE MANAGEMENT COLLABORATION
DDS’ I & R Specialists remain the primary contact for some adults registered with the Division of Developmental Disabilities (DDD) who live, either independently or with their families, and benefit from information regarding insurance, benefits, transportation, education, future employment and available resources that are provided by organizations other than DDD.

TRAUMATIC BRAIN INJURY FUND
The TBI Fund provides New Jersey residents of any age, who have survived a Traumatic Brain Injury, the opportunity to access the brain injury related services and supports they need to live in the community. The Fund subsidizes supports and services to foster independence and maximize quality of life when insurance, personal resources, and/or public programs are unavailable to meet those needs.

PERSONAL ASSISTANCE SERVICES PROGRAM (PASP)
PASP is a supplemental personal care program designed for New Jersey residents, ages 18 to 70, who have a permanent physical disability, are capable of directing their own services, and are either employed, preparing for employment, involved in community volunteer work, or attending school. PASP allows consumers to receive up to 40 hours of service per week, therefore enabling them to maintain their independence in the community. Personal assistants help with such tasks as light housekeeping, bathing, dressing, meal preparation and shopping. (See Page 51)

PERSONAL PREFERENCE PROGRAM (PPP)
This program is now administered by the Division of Medical Assistance and Health Services (DMAHS). (See Page 51)

SPECIAL PROJECTS AND INITIATIVES

NJ WORKABILITY
The WorkAbility program offers people with disabilities who are working and whose income would otherwise make them ineligible for NJ Familycare the opportunity to pay a small premium and receive full NJ Medicaid coverage. People with disabilities who are employed and are between the ages of 16 and 64 can qualify for the program with an annual gross earned income of up to approximately $61,500. (See Page 49)
Disability Health and Wellness Initiatives (DH&W)
The DH&W program, funded by various grant programs, works to collaborate with policy makers, health educators, public and private agencies, and experts in the field of health and wellness on projects that promote healthy living and prevention of secondary conditions for people with disabilities. The Division continuously seeks funding for initiatives that will help meet those needs. Recent project topics have included the following: Addressing Violence Against Women with Disabilities, Emergency Food Provider Accessibility Project, Emergency Planning and Disaster Preparedness for People with Disabilities, and a Health & Wellness Guide.

Access and Functional Needs (AFN)
Within the Department of Human Services, DDS serves as the lead for implementation of emergency preparedness and disaster response, recovery, and mitigation efforts that are inclusive of people with disabilities and others with access and functional needs. DDS provides guidance, tools, methods and strategies to assist in establishing equal physical, program, and communication access.

Community Discharge Initiative
Individuals in hospitals or nursing homes wishing to return to the community may contact DDS for assistance with discharge planning and information in obtaining the supports necessary to live independently. No formal referral is necessary. Providers or individuals may call for information.

I Choose Home New Jersey (also known as Money Follows the Person)
In collaboration with other State agencies, DDS is working to promote I Choose Home – NJ, an initiative focused on providing opportunities for individuals who are eligible for Medicaid and have been living in an institutional setting for more than 90 days, to return to an independent community setting with necessary supports and services. For more information: www.ichoosehome.nj.gov 1-855-466-3005

The ABLE Act
The Achieving a Better Life Experience (ABLE) Act of 2014 established ABLE accounts, which are tax-advantaged savings accounts intended to allow qualified individuals with disabilities to save money for qualified disability related expenses, while still meeting eligibility for means tested public benefits such as Medicaid and SSI. The funds accumulated in an ABLE account can be used to pay for things such as education, housing, transportation, employment training and support, assistive technology, personal support services, health care expenses, financial management, and more. The ABLE Act limits eligibility to individuals with significant disabilities, with an age of onset of disability prior to the age of 26. Each state administers and maintains ownership of its own ABLE program. While NJ DHS is working on fully implementing this program and securing a vendor, a qualified individual can take action now by opening an ABLE account in another state. There are many states that have launched ABLE programs that do not require residency in the administering state. These programs can be found at www.ablenrc.org.

Statutory Advisory Boards and Councils
DDS serves as staff to the mandated advisory councils listed below. Meetings are open to the public. Please visit our website for a list of current meeting dates and locations: www.state.nj.us/humanservices/dds/home/

Traumatic Brain Injury Advisory Council
The TBI Council holds quarterly public meetings to advise the Department of Human Services of issues relevant to brain injury services.

Personal Assistance Services Advisory Council
The PASP advisory Council meets quarterly to serve as a means for consumers to offer feedback that is used to review and evaluate the effectiveness of the PASP program and to recommend changes on a statewide level.

Publications
DDS publishes several guides/informational brochures which are available to you free of charge, including New Jersey Resources and the New Jersey Guide to Accessible Parking. Most publications are available in English and Spanish. Please contact us at 1-888-285-3036 to request a guide by mail or visit our website at: www.state.nj.us/humanservices/dds/home/
The Office of the Governor and all state departments are listed below. Detailed information on agencies that specifically address the concerns of people with disabilities can be found in the subsequent sections of the directory.

**OFFICE OF THE GOVERNOR**
Telephone: (609) 292-6000
FAX: (609) 292-3454
Phil Murphy, Governor
Sheila Oliver, Lt. Governor
State of New Jersey

**STATE OF NEW JERSEY**
State of New Jersey Homepage
www.state.nj.us www.nj.gov

**DEPARTMENTS**

**DEPARTMENT OF AGRICULTURE**
Tel: (609) 292-3976
www.state.nj.us/agriculture

**DEPARTMENT OF BANKING & INSURANCE**
Tel: (609) 292-7272
www.state.nj.us/dobi

**DEPARTMENT OF CHILDREN & FAMILIES**
Tel: (609) 888-7900
www.state.nj.us/dcf

**DEPARTMENT OF COMMUNITY AFFAIRS**
Tel: (609) 292-6420
www.state.nj.us/dca

**DEPARTMENT OF CORRECTIONS**
Tel: (609) 292-4036
www.state.nj.us/corrections

**DEPARTMENT OF EDUCATION**
Tel: (609) 292-4469
www.state.nj.us/education

**DEPARTMENT OF ENVIRONMENTAL PROTECTION**
Tel: (609) 292-2885
www.state.nj.us/dep

**DEPARTMENT OF HEALTH**
Tel: (800) 367-6543 (609) 292-7837
www.state.nj.us/health

**DEPARTMENT OF HUMAN SERVICES**
Tel: (609) 292-3717
www.state.nj.us/humanservices

**DEPARTMENT OF LABOR & WORKFORCE DEVELOPMENT**
Tel: (609) 292-2323
lwd.dol.state.nj.us/labor

**DEPARTMENT OF LAW & PUBLIC SAFETY**
Tel: (609) 292-4925
www.state.nj.us/lps

**DEPARTMENT OF MILITARY & VETERANS AFFAIRS**
Tel: (609) 530-6957
www.state.nj.us/military

**DEPARTMENT OF STATE**
Tel: (609) 984-1900
www.state.nj.us/state

**DEPARTMENT OF TRANSPORTATION**
Tel: (609) 292-6748
www.state.nj.us/transportation

**NJ STATE POLICE**
Tel: (609) 882-2000
www.njsp.org

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**NJ Homeland Security**
www.njhomelandsecurity.gov
866-4-SAFE-NJ

**NJ State Police** www.njsp.org

**NJ Office of Emergency Management**
www.state.nj.us/njoem
609-882-2000
(for emergencies, call “911”)

Office of Legislative Services
800-792-8630

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**DID YOU KNOW?**

The NJ Special Needs Registry collects information emergency responders will need to help locate and evacuate people with special needs during an emergency. The registry is completely voluntary and does not disclose your information to anyone outside of the immediate emergency response community.

To register go to: www.registerready.nj.gov or call 211.

See pages 59-60 for more information on disaster preparedness for people with disabilities.
FEDERALLY MANDATED DEVELOPMENTAL DISABILITY AGENCIES

NEW JERSEY COUNCIL ON DEVELOPMENTAL DISABILITIES
The New Jersey Council on Developmental Disabilities is New Jersey’s planning body for developmental disability issues. Members are appointed by the governor and approved by the New Jersey Senate. The Council includes people with developmental disabilities, parents/guardians, non-governmental service providers, and representatives from state agencies that provide services to people with developmental disabilities and to their families.

The Council develops and monitors the State Plan for Services to People with Developmental Disabilities, administers the federally assisted Basic State Grant Program, and publishes People and Families magazine.

New Jersey Council on Developmental Disabilities
PO Box 700
Trenton, NJ 08625-0700
Telephone: (800) 792-8858 (toll free)
(609) 292-3745
www.njcdd.org

DISABILITY RIGHTS NEW JERSEY
Disability Rights New Jersey (DRNJ) is a private, non-profit, consumer-directed organization that serves as New Jersey’s federally funded agency for people with disabilities.

The program was established to advocate for and advance the human, civil and legal rights of citizens of New Jersey with disabilities. DRNJ works to promote public awareness and recognition of individuals with disabilities as equally entitled members of society. DRNJ advocates for and provides education, training and technical assistance to individuals with disabilities, the agencies that serve them, attorneys, professionals, courts and others regarding the rights of individuals with disabilities.

In addition to protection and advocacy services, DRNJ maintains the Assistive Technology Advocacy Center (ATAC), which works to make assistive devices and services more accessible to individuals with disabilities throughout the state.

Disability Rights New Jersey
210 South Broad Street, 3rd Floor
Trenton, NJ 08608
Telephone: (609) 292-9742
Toll Free: (800) 922-7233
www.drnj.org

DISABILITY RIGHTS NEW JERSEY AT A GLANCE
- Protection and Advocacy for Persons with Developmental Disabilities (PADD)
- Protection and Advocacy for Individuals with Mental Illness (PAIMI)
- Protection and Advocacy of Individual Rights (PAIR)
- Client Assistance Program (CAP)
- Protection and Advocacy for Assistive Technology (PAAT)
- Healthcare Consumer Assistance Program (HCCAP)
- Assistive Technology Advocacy Center (ATAC)
- Protection and Advocacy for Individuals with Traumatic Brain Injury (PATBI)
- Protection and Advocacy for Beneficiaries of Social Security (PABSS)
- Protection and Advocacy for Voter Access (PAVA)

For Information: (800) 922-7233
KEYS TO SUCCESSFUL SELF-ADVOCACY

- Make sure you have an accurate understanding of what is needed - When seeking equipment or services, make sure you have all the details and product information. If insurance is being used, ask if there are preset guidelines or requisite information. This will save time during the application process.

- Be prepared to assist professionals - Your family doctor may have limited experience in writing prescriptions for wheelchairs. Discuss your needs, and give as much detail as possible about what you are looking for and your specific needs.

- Understand your insurance benefits - Review the terms of each program and policy. Pay careful attention to co-pays, service limits, replacement, and equipment ownership. These issues become especially important for parents with children, who will outgrow equipment, or whose functional abilities may change with time. Understand your rights to appeal an insurance company’s decision in the event of a denial.

- Seek help from others who have succeeded - Peer support is the greatest tool to an advocate. The information that you get from peers can be priceless. Learn from those who have done it before.

- Keep accurate notes - Include dates, all contact names, and phone numbers.

- Understand the process - Most agencies have waiting lists, processing periods, and paperwork to be done. This takes time.

- Follow up - Stay vigilant and work collaboratively with your service providers to meet your needs.
DEPARTMENT OF HUMAN SERVICES

DHS provides support services for people with disabilities, seniors, individuals and families with low incomes; people who are blind, visually impaired, deaf, hard of hearing, or deaf-blind; parents needing child care services, child support and/or healthcare for their children; and families facing catastrophic medical expenses for their children.

COMMISSION FOR THE BLIND AND VISUALLY IMPAIRED (CBVI)
The Commission for the Blind and Visually Impaired (CBVI) provides services in the areas of education, employment, independent living and eye health to individuals who are blind or vision impaired, their families and the community. CBVI’s programs are designed to enable individuals to achieve full inclusion and integration in society through success in employment, independent living, and social self-sufficiency. Services are made available through State and Federal funding and for the most part, are provided free of charge to residents of New Jersey.

COMMISSION FOR THE BLIND AND VISUALLY IMPAIRED (CBVI) - CENTRAL OFFICE
PO Box 47017
153 Halsey Street, 6th Floor
Newark, NJ 07101
Telephone:  (973) 648-3333
www.state.nj.us/humanservices/cbvi

CBVI FIELD OFFICES:
CBVI Metro/Northern Region Office
Newark Service Center (NSC):
PO Box 47017
153 Halsey Street, 5th Floor
Newark, NJ 07101
Telephone:  (973) 648-2111
(Bergen, Essex, Hudson, Morris, Passaic, Sussex, and Warren counties)

CBVI Southern Region Office
Cherry Hill Service Center (CHSC):
2201 Route 38 East, Suite 600, Cherry Hill, NJ 08002
Telephone:  (856) 482-3700
(Atlantic, Burlington, Camden, Cape May, Cumberland, Gloucester, and Salem counties)

Atlantic City Services Center
1300 Atlantic Avenue, 3rd Floor
Atlantic City, NJ 08401
Telephone:  (609) 441-3074
(Atlantic, Cape May, Cumberland, and Salem counties)

DIVISION OF AGING SERVICES

The Division of Aging Services (DoAS), New Jersey’s lead agency for providing services to seniors, is responsible for programs including Pharmaceutical Assistance to the Aged and Disabled (PAAD), Senior Gold, Adult Protective Services, Lifeline Utility Assistance, and Hearing Aid Assistance to the Aged and Disabled.

DIVISION OF AGING SERVICES
12D Quakerbridge Plaza
PO Box 807
Trenton, NJ 08625-0807
Telephone:  (800) 792-8820
www.aging.nj.gov

Office of the Commissioner
PO Box 700
Trenton, NJ 08625-0700
Telephone:  (609) 292-3717
FAX:  (609) 292-3824
www.state.nj.us/humanservices

HOTLINES
PAAD/Senior Gold Hotline  (800) 792-9745
Aging and Disability Resource Connection (ADRC)  (877) 222-3737
NJ DHS Long Term Care Information Line  (844) 646-5347

CBVI CENTRAL REGION OFFICE
FREEHOLD SERVICE CENTER (FSC):
100 Daniels Way, Freehold, NJ 07728
Telephone:  (732) 308-4001
(Hunterdon, Monmouth, Mercer, Middlesex, Ocean, Somerset, and Union counties)

CBVI JOSEPH KOHN REHABILITATION CENTER (JKRC)
130 Livingston Avenue, New Brunswick, NJ 08901
Telephone:  (732) 937-6363

Division of Aging Services at a Glance

- PAAD/Senior Gold
- Managed Long Term Services and Supports (MLTSS)
- Aging and Disability Resource Connection (ADRC) / Area Agency on Aging (AAA)
- Alzheimer’s Day Services
- Adult Protective Services
- Lifeline Utility Assistance
- State Health Insurance Program (SHIP)
- Specified Low - Income Medicare Beneficiary (SLMB)
DIVISION OF DEAF AND HARD OF HEARING
Through education, advocacy and direct services, the Division of the Deaf and Hard of Hearing (DDHH) works to eliminate barriers and promote increased accessibility to programs, services, and information to individuals who are deaf and/or hard of hearing. DDHH maintains up-to-date resources on hearing loss, and provides the following services: communication access referral, equipment distribution programs, technical assistance, stakeholder communications, and advocacy.

DIVISION OF DEAF AND HARD OF HEARING
PO Box 074
Trenton, NJ 08625-0074
Telephone (Voice/TTY):(800) 792-8339
www.state.nj.us/humanservices/ddhh/home

New Jersey Hearing Aid Project, See page 38

DIVISION OF DEVELOPMENTAL DISABILITIES (DDD)
The Division of Developmental Disabilities (DDD) provides funding for services and supports that assist adults, age 21 and older, with developmental disabilities. Most services are offered in the community by community provider agencies. To receive DDD services, an individual must meet functional criteria eligibility and Medicaid eligibility. Functional criteria consist of a severe, chronic physical and/or intellectual disability that manifests in the developmental years (before age 22), is life-long, and substantially limits at least three of these life activities: self-care, learning, mobility, communication, self-direction, economic self-sufficiency and the ability to live independently. All individuals must maintain Medicaid eligibility in order to receive services through the Division.

Qualified conditions may include cerebral palsy, epilepsy, spina bifida, autism or a neurological impairment.

DDD funds three types of services:
- Day services, including supports for people who are employed
- Residential services that support an individual in the community
- Services that support a family caring for a loved one at home

DIVISION OF DEVELOPMENTAL DISABILITIES (DDD) - CENTRAL OFFICE
PO Box 726, Trenton, NJ 08625-0726
Telephone:  (800) 832-9173  (609) 633-1482
www.state.nj.us/humanservices/ddd/home

DDD COMMUNITY SERVICES OFFICES:

Flanders Office
Morris, Sussex, Warren Counties
1B Laurel Drive, Flanders, NJ 07836
Telephone: (973) 927-2600

Paterson Office
Bergen, Hudson, Passaic Counties
100 Hamilton Plaza, 7th Floor
Paterson, NJ 07505
Telephone: (973) 977-4004

Newark Office
Essex County
153 Halsey Street, 2nd Floor
PO Box 47013, Newark, NJ 07101
Telephone: (973) 693-5080

Plainfield Office
Union, Somerset Counties- intake only
110 East Fifth Street
Plainfield, NJ 07060
Telephone: (908) 226-7800

Somerset Office
Somerset County- case management only
275 Greenbrook Road, 2nd Floor
Green Brook, NJ 08812
Telephone: (732) 424-3301

Freehold Office
Monmouth, Ocean Counties
Juniper Plaza, Suite 1-J
3499 Route 9 North, Freehold, NJ 07728
Telephone: (732) 863-4500

Trenton Office
Hunterdon, Mercer, Middlesex Counties
222 S. Warren Street
PO Box 706
Trenton, NJ 08625
Telephone: (609) 292-1922

Voorhees Office
Burlington, Camden, Gloucester Counties
Echelon Plaza
221 Laurel Road, Suite 210
Voorhees, NJ 08043
Telephone: (856) 770-5900

Mays Landing Office
Atlantic, Cape May, Cumberland, Salem Counties
5218 Atlantic Avenue, Suite 205
Mays Landing, NJ 08330
Telephone: (609) 476-5200

Qualifying conditions may include cerebral palsy, epilepsy, spina bifida, autism or a neurological impairment.
DIVISION OF MEDICAL ASSISTANCE AND HEALTH SERVICES (DMAHS)
The Division of Medical Assistance and Health Services (DMAHS) administers Medicaid’s state and federally funded NJ FamilyCare programs for certain groups of low- to moderate- income adults and children

PO Box 712, Trenton, NJ 08625-0712
Telephone: (609) 588-2600
www.nj.gov/humanservices/dmahs/home

NJ FamilyCare provides health coverage to children, pregnant women, parents/caretaker relatives, single adults, childless couples, individuals who are elderly, blind, and have disabilities, and individuals qualified for long-term care services. NJ FamilyCare’s comprehensive health coverage program provides a wide-range of services including: doctor visits, hospital services, prescriptions, tests, vision care, mental health care, dental, nursing home care and other healthcare services, depending on the person’s eligibility category. Most NJ FamilyCare beneficiaries are enrolled in managed care. With managed care, a health plan (also known as an HMO) coordinates an individual’s health care needs. See page 39 for HMO contact information.

Telephone: (800) 701-0710
www.njfamilycare.org

MANAGED LONG TERM SERVICES AND SUPPORTS (MLTSS)
The Managed Long Term Services and Supports program or MLTSS is a New Jersey initiative intended to provide a new and better way to help seniors and individuals with disabilities live at home for as long as possible. MLTSS is designed to coordinate support services according to a participant’s needs. Participants will receive their primary, acute, behavioral and long-term care needs through a NJ FamilyCare HMO. For more information about MLTSS, visit: www.nj.gov/humanservices/dmahs/home/mltss.html

To apply for MLTSS:

21 years or older: Contact your County Aging and Disability Resource Center (ADRC) or your County Board of Social Services. See pages 19 and 17, respectively, for a listing of those numbers by County.

Birth through age 20: Contact the Division of Disability Services (DDS) at 1-888-285-3036 and follow the prompts to speak with an Information and Referral Specialist. (See Page 1)

MLTSS includes services such as:

- Personal Care
- Respite
- Private Duty Nursing
- Care Management
- Home and Vehicle Modifications

See Page 1 and 2 for more information on DDS

Central Registry of Offenders Against Individuals with Developmental Disabilities
DHS maintains a confidential, web-based registry of paid caregivers and volunteers who have been determined to have abused, neglected or exploited an individual with a developmental disability. Individuals identified on the Central Registry are prohibited by law from working/volunteering with persons with a developmental disability. To learn more, please visit: www.state.nj.us/humanservices/staff/opia/central_registry.html

To report suspected abuse, neglect, or exploitation of an individual with an intellectual or developmental disability, please call: (800) 832-9173.

Program of All-Inclusive Care for the Elderly (PACE) in New Jersey: Can It Work for You?

Are you 55 years old or older and require a nursing home level of care but wish to remain in a community setting? You may be eligible for comprehensive medical and social services through a PACE program serving your area. (See Page 19 for More Information)
DEPARTMENT OF HEALTH

The Department of Health (DOH) is tasked with licensing and regulating state health care facilities, overseeing City and County health departments, and administering programs geared at prevention, wellness, and management of chronic diseases. Most recently, the DOH formed the Integrated Health Services branch, combining the State’s Division of Mental Health and Addiction Services (DMHAS, formerly under the DHS) with the delivery of primary healthcare services. This and other divisions and programs most beneficial to individuals with disabilities have been listed below.

FAMILY HEALTH SERVICES
PO Box 364
Trenton, NJ 08625
Telephone: (609) 292-4043
www.nj.gov/health/fhs/

VITAL STATISTICS
PO Box 370
Trenton, NJ 08625
Telephone: (866) 649-8726
www.state.nj.us/health/vital/

DIVISION OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS)
PO Box 362
Trenton, NJ 08625
Telephone: (800) 382-6717
www.nj.gov/health/integratedhealth/dmhas/

For Mental Health Information and Referrals:
(800) 382-6717

For Substance Abuse Treatment Services:
(844) 276-2777

HOTLINES
Hope Line (suicide prevention):
(855) 654-6735
NJ Addictions Hotline
(800) 238-2333
NJ Connect for Recovery:
(855) 652-3737
ReachNJ (Addictions helpline):
(844) 732-2465
Council on Compulsive Gambling of NJ:
(800) GAMBLER (426-2537)
Veterans Counseling Hotline:
(866) VETS-NJ4 (838-7654)
NJMentalHealthCares:
(866) 202-HELP (4357)

OFFICE OF THE COMMISSIONER
PO Box 360
Trenton, NJ 08625
Telephone (609) 292-7837
Toll-Free: (800) 367-6543
www.nj.gov/health

HELPFUL DOH WEBSITES AND CONTACTS:

Chronic Disease Programs: www.nj.gov/health/fhs/chronic/

Medicinal Marijuana Program: (609) 292-0424
www.nj.gov/health/medicalmarijuana/index.shtml

NJ Quitline: (866) NJSTOPS (657-8677) Free
telephone counseling for those who want to stop
smoking.

Find a Hospital or Acute Care Facility: www.
j.gov/health/healthfacilities/findhospital.shtml

Find a Long Term Care Facility: www.doh.state.
j.us/apps2/healthfacilities/fsSearch.aspx

The Family Health Line: 1-800-328-3838 (24/7
access to health screening and treatment)

Search for Federally Qualified Health Centers
(FQHCs) near you: web.doh.state.nj.us/apps2/fhs/
cphc/cphcSearch.aspx

Women, Infants, and Children (WIC) and
Senior Nutrition programs: www.nj.gov/health/
fhs/wic/index.shtml

Health Care Facility Complaints
Online: www.doh.state.nj.us/fc/search.aspx
24/7 Phone Line: (800) 792-9770

SPECIAL CHILD HEALTH AND EARLY
INTERVENTION SERVICES
Provides services for children with developmental
delays from birth up to age 3.
Telephone: (888) 653-4463
www.state.nj.us/health/fhs/eis/for-families/when/

Also See Pages 37 And 44

PROJECT CHILD FIND
To connect with services for children with developmental
delays who are 3 and older.
Telephone: (800) 322-8174
doc
The Department of Community Affairs provides a variety of services to low-income families, women, and people with disabilities. Services include assistance with rentals, the federal Section 8 voucher program, emergency shelter grants and homelessness prevention.

**DEPARTMENT OF COMMUNITY AFFAIRS**

For more information on the Division of Fire Safety, See Page 60

For information on the New Jersey Housing and Mortgage Finance Agency, See Page 50

For a list of Homelessness Prevention Programs by County, See Pages 50

**DIVISION OF CODES AND STANDARDS**

PO Box 802
Trenton, NJ 08625-0802
Telephone: (609) 292-7899
www.state.nj.us/dca/divisions/codes

**DIVISION OF FIRE SAFETY**

PO Box 809
Trenton, NJ 08625
Telephone: (609) 633-6106
www.state.nj.us/dca/divisions/dfs/index.shtml

**DEPARTMENT OF COMMUNITY AFFAIRS**

The Office of Regulatory Affairs is responsible for the enforcement of the New Jersey Barrier Free Sub-Code. Complaints can be made verbally or in writing to:

    Supervisor of Investigations  
    Department of Community Affairs  
    Office of Regulatory Affairs  
    PO Box 818  
    Trenton, NJ 08625  
    Telephone: (609) 984-7672

www.state.nj.us/dca/divisions/codes/offices/regaffairs.html

WHEN MAKING A COMPLAINT, PLEASE HAVE THE FOLLOWING INFORMATION:

- The complete address of the building that is thought to be non-compliant.
- A brief explanation of how the building seems to be non-compliant.
DEPARTMENT OF EDUCATION

The Department of Education (DOE) is responsible for overseeing more than 600 school districts and administering education programs to more than 1.4 million public and nonpublic elementary and secondary school children. The DOE’s Office of the Special Education Ombudsman offers valuable resources and information to support parents, students and educators regarding special education rights and services.

OFFICE OF THE SPECIAL EDUCATION OMBUDSMAN
PO Box 500
Trenton, NJ 08625-0500
Telephone: (609) 376-9060
www.state.nj.us/education/specialed/ombudsman/

DIVISION OF LEARNING SUPPORTS AND SPECIALIZED SERVICES
PO Box 500
Trenton, NJ 08625-0500
Telephone: (609) 292-9899
www.state.nj.us/education/students/safety

OFFICE OF SPECIAL EDUCATION POLICY AND PROCEDURE
PO Box 500
Trenton, NJ 08625-0500
Telephone: (609) 292-0147
www.state.nj.us/education/specialed

OFFICE OF STATE ASSESSMENTS
PO Box 500
Trenton, NJ 08625-0500
Telephone: (609) 984-6311
www.state.nj.us/education/assessment

For information on the New Jersey Higher Education Student Assistance Authority, See Page 45

LEARNING RESOURCE CENTERS AT A GLANCE

Learning Resource Centers are funded through the Individuals with Disabilities Education Act (IDEA), Part B Funds. The centers provide research reports, curriculum guides, books, videos and audio tapes, as well as training and workshops, for parents and educators of students with disabilities. www.state.nj.us/education/lrc

<table>
<thead>
<tr>
<th>Learning Resource Center-Northern Region</th>
<th>Learning Resource Center-Central Region</th>
</tr>
</thead>
<tbody>
<tr>
<td>7 Glenwood Avenue, 2nd Floor, Suite 201</td>
<td>200 Riverview Plaza, First Floor</td>
</tr>
<tr>
<td>East Orange, NJ 07017</td>
<td>PO Box 500</td>
</tr>
<tr>
<td>Telephone: (973) 414-4491</td>
<td>Trenton, NJ 08625</td>
</tr>
<tr>
<td>Serving: Bergen, Essex, Hudson, Morris, Passaic, Sussex, and Warren Counties</td>
<td>Telephone: (609) 633-8893</td>
</tr>
<tr>
<td></td>
<td>Serving: Hunterdon, Mercer, Middlesex, Monmouth, Ocean, Somerset, and Union Counties</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Learning Resource Center-Northern Satellite</th>
<th>Learning Resource Center-Southern Region</th>
</tr>
</thead>
<tbody>
<tr>
<td>104 American Road, Building 100</td>
<td>Samuel H. Jones Innovation Center</td>
</tr>
<tr>
<td>Morris Plains, NJ 07950</td>
<td>107 Gilbreth Parkway, Suite 200</td>
</tr>
<tr>
<td>Telephone: (973) 631-6345</td>
<td>Mullica Hill, NJ 08062</td>
</tr>
<tr>
<td>Serving: Morris, Sussex, and Warren Counties</td>
<td>Telephone: (856) 582-7000</td>
</tr>
<tr>
<td></td>
<td>Serving: Atlantic, Burlington, Camden, Cape May, Cumberland, Gloucester, and Salem Counties</td>
</tr>
</tbody>
</table>
DEPARTMENT OF LABOR & WORKFORCE DEVELOPMENT

The Department of Labor & Workforce Development promotes economic activity, monitors labor standards, and administers federally funded programs such as workers compensation, temporary disability insurance and unemployment compensation. Within the Department, the Division of Vocational Rehabilitation Services is responsible for training and job placement of persons with disabilities who are within employable age.

WORKFORCE DEVELOPMENT
PO Box 055
Trenton, NJ 08625
Telephone: (609) 659-9045
www.wnjpin.state.nj.us

DIVISION OF VOCATIONAL REHABILITATION SERVICES
1 John Fitch Plaza PO Box 398
Trenton, NJ 08625-0398
Telephone: (609) 292-5987
http://careerconnections.nj.gov/careerconnections/plan/foryou/disable/vocational_rehabilitation_services.shtml

VOCATIONAL REHABILITATION AT A GLANCE

CRITERIA
Any individual with a physical, mental, cognitive, or other form of disability that has a substantial impediment to employment may qualify for vocational rehabilitation services. Each consumer is evaluated individually for eligibility and needed assistance. Individuals who are blind or visually impaired are served by the Commission for the Blind (CBVI). All others receive service from the New Jersey Division of Vocational Rehabilitation Services (DVRS).

SERVICES PROVIDED
- Diagnostic Evaluation
- Individual Vocational Counseling and Guidance
- Job Seeking Skills Training and Selective Job Placement
- Follow-Up Support Services
- Post-Employment Services
- Physical Restoration
- Job Coaching, Vocational, Professional, or On the Job Training

FEE FOR SERVICE
Many of the services listed above are provided free of charge. Coverage of expenses for medical services, training, books and supplies, tools, and other equipment are based on an individual’s ability to pay.

DIVISION OF VOCATIONAL REHABILITATION SERVICES
(609) 292-5987
http://careerconnections.nj.gov/careerconnections/plan/foryou/disable/vocational_rehabilitation_services.shtml
FOR A LIST OF OFFICES, SEE PAGES 46-47

COMMISSION FOR THE BLIND & VISUALLY IMPAIRED
(973) 648-3333 www.state.nj.us/humanservices/cbvi/services/vocation/index.html
FOR A LIST OF OFFICES, SEE PAGE 6
DEPARTMENT OF CHILDREN & FAMILIES

The New Jersey Department of Children and Families (DCF) is the state’s first comprehensive agency dedicated to ensuring the safety, well-being and success of children, youth, families and communities. Some of the divisions/offices DCF encompasses include the following: Adolescent Services; Advocacy; Centralized Child Abuse/Neglect Hotline; Child Protection and Permanency; Children’s System of Care; Family and Community Partnerships; Specialized Education Services; and Division on Women (transferred from DCA).

CHILDREN’S SYSTEM OF CARE

DCF’s Division of Children’s System of Care (CSOC), serves children and adolescents with emotional and behavioral health care challenges, their families, and children with intellectual/developmental disabilities.

www.state.nj.us/dcf/families/csc

Since 2013, CSOC assumed responsibility for providing the supports and services for children under the age of 21 with developmental/intellectual disabilities, formerly provided by the Department of Human Services - Division of Developmental Disabilities (DDD). For information on the transition and the application process, please call PerformCare.

What is PerformCare?

The responsibility for providing services to children with developmental disabilities is the role of the Department of Children and Families’ Children’s System of Care (CSOC). As of January 2013, the State has contracted with PerformCare to administer the publicly funded developmental disability service delivery system for children up to age 21. PerformCare has been administering the State’s Child Behavioral Health System of Care for many years. PerformCare is now your 24/7 point of contact for accessing services, formerly provided by DDD, for children with developmental disabilities.

PerformCare
300 Horizon Drive, Suite 306
Robbinsville, NJ 08691
Toll-free: 1-877-652-7624
www.performcarenj.org

OFFICE OF THE COMMISSIONER

PO Box 729
Trenton, NJ 08625
Telephone: (609) 888-7900
FAX: (609) 777-2070
www.state.nj.us/dcf

For general information about DCF programs and services:
1-855-INFO-DCF (1-855-463-6323) or askDCF@dcf.state.nj.us
See also services for Children, page 54

DOMESTIC VIOLENCE HOTLINE
(800) 572-SAFE (7233)

For other Hotlines and Helplines, please visit: www.state.nj.us/dcf/families/hotlines
DEPARTMENT OF LAW AND PUBLIC SAFETY

The Department of Law & Public Safety houses the Division on Civil Rights, which investigates allegations of discrimination. The department also contains the Attorney General’s Office and divisions dealing with criminal justice, consumer affairs, monitoring of professional boards, and enforcement of the Wheelchair Lemon Law.

DIVISION ON CIVIL RIGHTS
PO Box 089
PO Box 090 (Complaints)
Trenton, NJ 08625
Telephone: (609) 292-4605
www.nj.gov/oag/dcr/index.html

Suspected Elder Abuse?
Call N.J. Division of Consumer Affairs about the ‘Safe Care Cam’ program:
(800) 242-5846 or (973) 504-6375

The Division on Civil Rights has established a Disabilities and Public Accommodations Special Investigations Unit (DPA) to work closely with advocacy groups for people with disabilities and pursue investigations that will have the greatest impact on addressing system-wide discrimination, particularly in places of public accommodation.

DEPARTMENT OF MILITARY AND VETERANS AFFAIRS

This State agency is responsible for the administration of veterans programs and services throughout the state.

Through a network of regional Veterans Service Offices (VSOs), the N.J. Division of Veterans Services, Bureau of Veterans Benefits provides the state’s veterans and their dependents with information and guidance in filing claims. Trained veterans service officers at those offices also assist veterans with issues pertaining to employment, education, burial, counseling, housing, social and medical services, and other areas of concern to veterans and their families.

NJ VETERANS AFFAIRS
www.nj.gov/military/veterans/

NJ State Operated VSOs
www.nj.gov/military/veterans/state-service-offices/

Veteran Organization Operated VSOs
www.nj.gov/military/veterans/veteran-organization-service-offices/
DEPARTMENT OF TREASURY

The Department of Treasury assumes responsibility for three major functions: generation and collection of revenue, management of assets, and statewide support services. The Department also houses the Office on Disabilities Management that is responsible for issues of compliance with the Americans with Disabilities Act (ADA) in state owned buildings and state run programs.

OFFICE OF DISABILITIES MANAGEMENT
PO Box 034
Trenton, NJ 08625-0034
Telephone: (609) 292-7299
www.state.nj.us/treasury/dpmc/Property_management_disabilities.shtml

OFFICE OF THE CORRECTIONS OMBUDSMAN
PO Box 855
Trenton, NJ 08625
Telephone: (609) 633-2596
www.state.nj.us/correctionsombudsman

OFFICE OF THE OMBUDSMAN FOR THE INSTITUTIONALIZED ELDERLY
PO Box 852
Trenton, NJ 08625-0852
Telephone: (877) 582-6995
www.nj.gov/ooie

DIVISION OF TAXATION
www.state.nj.us/treasury/taxation/email.shtml

General Tax Information
(609) 826-4400
(800) 323-4400

Customer Service Center
(609) 292-6400

Homestead Rebate Hotlines:
(888) 238-1233

Property Tax Reimbursement (Senior Freeze)
(800) 882-6597

THE OFFICE OF DISABILITIES MANAGEMENT AT A GLANCE

The Office of Disabilities Management is responsible for the following areas:

- Barrier Free Compliance of state owned and operated facilities.
- Implementation and assistance to allow access to all programs, services and activities offered by the State of New Jersey.
- Technical assistance and advice concerning accessibility standards and adaptive devices to allow full inclusion by persons with disabilities.
- Funding for modifications needed to ensure accessibility to all state owned and operated facilities.
COUNTY RESOURCES

COUNTY OFFICES FOR PEOPLE WITH DISABILITIES

Every County has both an Office of Disability Services and an Office of Aging/Senior Services to assist with programs and services at the County level. While some offices still operate separately from one another, most assist both populations and are identified as the County Aging and Disability Resource Connection (ADRC). ADRC offices are identified below with an *.

* ATLANTIC COUNTY DIVISION OF INTERGENERATIONAL SERVICES, AGING & DISABILITY RESOURCE CONNECTION
  Shoreview Building
  101 South Shore Road
  Northfield, NJ 08225
  Telephone: (888) 426-9243
  Outside of NJ: (609) 645-5965

BERGEN COUNTY DIVISION ON DISABILITY SERVICES
  One Bergen County Plaza, 2nd Floor
  Hackensack, NJ 07601
  Telephone: (201) 336-6500

BURLINGTON COUNTY OFFICE FOR THE DISABLED
c/o Resources for Independent Living
  351 High Street, Suite 103
  Burlington City, NJ 08016
  Telephone: (609) 747-7745

* CAMDEN COUNTY AGING AND DISABILITY RESOURCE CONNECTION
  512 Lakeland Road
  Blackwood, NJ 08012
  Telephone: (856) 858-3220

* CAPE MAY COUNTY DEPARTMENT OF AGING AND DISABILITY SERVICES
  4005 Route 9 South
  Rio Grande, NJ 08242
  Telephone: (609) 886-2784

* CUMBERLAND COUNTY OFFICE ON AGING AND DISABLED
  800 E. Commerce Street
  Bridgeton, NJ 08302
  Voice: (856) 453-2220

ESSEX COUNTY OFFICE FOR THE DISABLED
  50 South Clinton Street, Suite 4300
  East Orange, NJ 07018
  Telephone: (973) 395-8494

* GLOUCESTER COUNTY DIVISION OF DISABILITY SERVICES
  115 Budd Blvd.
  West Deptford, NJ 08096
  Telephone: (856) 384-6841

* HUDSON COUNTY DEPARTMENT OF HEALTH AND HUMAN SERVICES, OFFICE OF DISABILITY SERVICES
  830 Bergen Ave 4B
  Jersey City, NJ 07306
  Telephone: (201) 369-5280 x4142

* HUNTERDON COUNTY DIVISION OF SENIOR, DISABILITY, AND VETERANS SERVICES
  PO Box 2900
  4 Gauntt Place
  Flemington, NJ 08822
  Telephone: (908) 788-1361

* MERCER COUNTY OFFICE FOR THE DISABLED
  640 South Broad Street, PO Box 8068
  Trenton, NJ 08611
  Telephone: (609) 989-6661

* MIDDLESEX COUNTY OFFICE ON AGING AND DISABILITIES SERVICES
  75 Bayard Street, 5th Floor
  New Brunswick, NJ 08901
  Voice: (732) 745-3295

* MONMOUTH COUNTY OFFICE ON DISABILITIES
  3000 Kozloski Road
  Freehold, NJ 07728
  Telephone: (732) 308-3770 x7116

* MORRIS COUNTY DIVISION OF AGING, DISABILITY AND VETERANS SERVICES
  340 West Hanover Avenue
  Morris Plains, NJ 07950
  PO Box 900, Morristown, NJ 07900-0900
  Voice: (973) 285-6855

OCEAN COUNTY COMMISSION FOR INDIVIDUALS WITH DISABILITIES
  1027 Hooper Avenue, Building 2, 3rd Floor
  PO Box 2191, Toms River, NJ 08754
  Voice/TDD: (732) 506-5062

* PASSAIC COUNTY SENIOR, DISABILITY SERVICES, AND VETERANS AFFAIRS
  930 Riverview Drive, Suite 200, Totowa, NJ 07512
  Telephone: (973) 569-4060
COUNTY CRISIS INTERVENTION CONTACTS

The numbers listed below provide callers with access to emergency services and counseling for non-medical emergencies and crisis intervention:

**ATLANTIC COUNTY**   (609) 344-1118
**BERGEN COUNTY**       (201) 262-4357
**BURLINGTON COUNTY**   (609) 835-6180
**CAMDEN COUNTY**       (856) 428-4357
**CAPE MAY COUNTY**     (609) 465-5999
**CUMBERLAND COUNTY**   (856) 455-5555
**ESSEX COUNTY**        (973) 266-4478
**GLOUCESTER COUNTY**   (856) 845-9100
**HUDSON COUNTY**       (866) 367-6023
**HUNTERDON COUNTY**    (908) 788-6400
**MERCER COUNTY**       (609) 396-4357
**MIDDLESEX COUNTY**    (855) 515-5700
**MONMOUTH COUNTY**     (732) 923-6999
**MORRIS COUNTY**      (973) 625-0280
**OCEAN COUNTY**        (732) 886-4474
**PASSAIC COUNTY**      (973) 754-2230
**SALEM COUNTY**        (856) 299-3001
**SOMERSET COUNTY**     (908) 526-4100
**SUSSEX COUNTY**       (973) 383-0973
**UNION COUNTY**        (908) 994-7131
**WARREN COUNTY**       (908) 454-5141

New Jersey’s 24/7 Peer Support & Suicide Prevention Hotline
1-855-NJ-HOPELINE (1-855-654-6735)
Specialists are available for confidential telephone counseling and support 24 hours a day, 7 day per week.

COUNTY BOARDS OF SOCIAL SERVICES

The County Boards of Social Services provide financial assistance and support to individuals and families who have limited resources and income.

**ATLANTIC COUNTY**   (609) 348-3001
**BERGEN COUNTY**      (201) 368-4200
**BURLINGTON COUNTY** (609) 261-1000
**CAMDEN COUNTY**      (856) 225-8800
**CAPE MAY COUNTY**    (609) 886-6200
**CUMBERLAND COUNTY** (856) 691-4600
**ESSEX COUNTY**       (973) 733-3000
**GLOUCESTER COUNTY** (856) 582-9200
**HUDSON COUNTY**      (201) 420-3000
**HUNTERDON COUNTY**  (908) 788-1300
**MERCER COUNTY**      (609) 989-4320
**MIDDLESEX COUNTY**  (732) 745-3500
**MONMOUTH COUNTY**   (732) 431-6000
**MORRIS COUNTY**     (973) 326-7800
**OCEAN COUNTY**       (732) 349-1500
**PASSAIC COUNTY**     (973) 881-0100
**SALEM COUNTY**       (856) 299-7200
**SOMERSET COUNTY**   (908) 299-3600
**SUSSEX COUNTY**      (908) 965-2700
**UNION COUNTY**       (908) 475-6301
**WARREN COUNTY**      (908) 475-6301

Social Services at a Glance
- Work First NJ
- Emergency Assistance
- Food Stamps
- Medicaid
- Kinship Care
- Supports for Working Families
- Home Energy Assistance
- Homeless Sheltering
- Child Care
- Child Support

NJHelps is a free and easy guide for you to determine the programs and assistance for which you and your family may be eligible.

www.njhelps.org
Centers for Independent Living (many funded through the Division of Vocational Rehabilitation Services) are community-based, consumer-driven organizations that provide peer counseling, skills training, advocacy, information and referral, and a variety of services based on individual needs.

NEW JERSEY STATEWIDE INDEPENDENT LIVING COUNCIL
The New Jersey Statewide Independent Living Council (SILC) is a 17-member body appointed by the Governor which maximizes opportunities for people with disabilities through planning and advocacy.

ALLIANCE CENTER FOR INDEPENDENCE
(Middlesex, Somerset, Union Counties)
629 Amboy Avenue, 1st Floor, Suite 104
Edison, NJ 08837
Telephone: (732) 738-4388
www.adacil.org

ATLANTIC CENTER FOR INDEPENDENT LIVING
(Atlantic County)
4 East Jimmie Leeds Road, Suite 7
Galloway, NJ 08205
Telephone: (609) 748-2253
www.artemiscil.org

CAMDEN CITY INDEPENDENT LIVING CENTER
(City of Camden)
Virtua Camden
1000 Atlantic Avenue, Suite 105
Camden, NJ 08104
Telephone: (856) 966-0800
www.camdencityilc.org

CENTER FOR INDEPENDENT LIVING OF SOUTH JERSEY, INC. (CIL-SJ)
(Camden and Gloucester Counties)
1150 Delsea Drive, Suite 1 & 2
Westville, NJ 08093
Telephone: (856) 853-6490

DAWN, INC.
(Morris, Sussex and Warren Counties)
66 Ford Road, Suite 121
Denville, NJ 07834
Telephone: (973) 625-1940 (888) 383-DAWN
VRS: (973) 453-4689
www.dawncil.org

DIAL, INC.
(Essex and Passaic Counties)
2 Prospect Village Plaza, First Floor
Clifton, NJ 07013
Telephone: (973) 470-8090
VRS: (973) 556-0226
www.dial-cil.org

HEIGHTENED INDEPENDENCE & PROGRESS (HIP)
(Bergen County)
131 Main Street, Suite 120
Hackensack, NJ 07601
Telephone: (201) 996-9100
www.hipcil.org

HEIGHTENED INDEPENDENCE & PROGRESS-HUDSON
(Hudson County)
35 Journal Square, Suite 703
Jersey City, NJ 07306
Telephone: (201) 533-4407
www.hipcil.org

MOCEANS CENTER FOR INDEPENDENT LIVING
(Monmouth and Ocean County)
Monmouth County Branch:
565 Broadway, Suite 105
Long Branch NJ 07740
Telephone: (732) 571-4884

Ocean County Branch:
1027 Hooper Avenue, Building 6, 3rd Floor
Toms River, NJ 08753
Telephone: (732) 505-2310
www.moceanscil.org

PROGRESSIVE CENTER FOR INDEPENDENT LIVING (PCIL)
(Hunterdon and Mercer Counties)
Mercer County Branch:
3525 Quakerbridge Road, Suite 904
Hamilton NJ 08619
Telephone: (609) 581-4500

Hunterdon County Branch:
4 Walter E. Foran Blvd., Suite 410
Flemington, NJ 08822
Telephone: (908) 782-1055 (877) 376-9174
www.pcil.org

RESOURCES FOR INDEPENDENT LIVING (RIL)
(Burlington, Cape May, Cumberland, Salem Counties)
351 High Street, Suite 103
Burlington City, NJ 08016
Telephone: (609) 747-7745
www.rilnj.org

CENTERS FOR INDEPENDENT LIVING AT A GLANCE
- Peer Support
- Individual and System Advocacy
- Independent Living Skills Training
- Development of Independent Living Plans
PROGRAM OF ALL INCLUSIVE CARE FOR THE ELDERLY (PACE)

PACE is an innovative program, funded by Medicare and Medicaid, that provides frail individuals, age 55 and older, comprehensive medical and social services coordinated and provided by a team of professionals in a community-based center and in their homes, helping program participants delay or avoid long-term nursing home care. To participate in PACE, an individual must be 55 years of age or older, require nursing home level of care but be able to live safely in the community at time of enrollment with the services of PACE, and reside in the service area of a PACE organization. You can leave a PACE program at any time. Six PACE agencies are currently operating in New Jersey and you must live in their coverage area to participate. For more information, contact the PACE agency serving your area.

http://www.state.nj.us/humanservices/doas/services/pace

Aging and Disability Resource Connection (ADRC)/Area Agency on Aging (AAA) www.adrcnj.org

Through the Division of Aging Services, in partnership with County Government, the Aging and Disability Resource Connection/Area Agency on Aging (AAA) serves as the lead agency for seniors and their caregivers to access information, community services, and long term services and supports. Services available to eligible individuals may include: outreach, case management, transportation, senior centers, volunteer opportunities, health promotion, nutrition programs, education, health insurance counseling, adult protective services, senior employment, respite care options, and information on housing and long-term care options. For more information, contact your county ADRC/AAA at the numbers below.

Atlantic County ..................(609) 645-5965
Bergen County ..................(201) 336-7400
Burlington County ..................(609) 265-5069
Camden County ..................(856) 858-3220
Cape May County ..................(609) 886-2784
Cumberland County ..................(856) 453-2220
Essex County ..................(973) 395-8375
Gloucester County ..................(856) 384-6900
Hudson County ..................(201) 369-4313
Hunterdon County .....(908) 788-1361/1362/1363
Mercer County ..................(609) 989-4320
Middlesex County ..................(732) 843-7495
Monmouth County ..................(732) 431-7450
Morris County ..................(973) 285-6848
Ocean County ..................(732) 929-2091
Passaic County ..................(973) 569-4060
Salem County ..................(856) 339-8622
Somerset County ..................(908) 704-6346
Sussex County ..................(973) 579-0555
Union County ..................(908) 527-4870
Warren County ..................(908) 475-6591

ADULT PROTECTIVE SERVICES

The role of Adult Protective Services (APS) is to investigate complaints of suspected abuse, neglect, and/or exploitation of vulnerable adults aged 18 or older. A complaint to APS will generate a thorough assessment, which will include a private face-to-face interview with the potentially at-risk adult, to determine if intervention is warranted. All information generated by the investigation is confidential. A report of suspected abuse may be made to the Division of Aging Services Information and Referral toll-free number at 800-792-8820 or to the APS office in the county in which the individual lives.

<table>
<thead>
<tr>
<th>County</th>
<th>Adult Protective Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Atlantic County ................. (609) 645-7770</td>
<td>Middlesex County ............... (732) 745-3635</td>
</tr>
<tr>
<td>Bergen County .................. (201) 368-4300</td>
<td>Monmouth County .................. (732) 531-9191</td>
</tr>
<tr>
<td>Burlington County .................. (609) 518-4793</td>
<td>Morris County .................. (973) 326-7282</td>
</tr>
<tr>
<td>Camden County .................. (856) 225-8178</td>
<td>Ocean County .................. (732) 349-1500</td>
</tr>
<tr>
<td>Cape May County .................. (609) 886-2784</td>
<td>Passaic County .................. (973) 881-2616</td>
</tr>
<tr>
<td>Cumberland County .................. (856) 825-0255</td>
<td>Salem County .................. (856) 339-8622</td>
</tr>
<tr>
<td>Essex County .................. (866) 903-6287</td>
<td>Somerset County .................. (908) 526-8800</td>
</tr>
<tr>
<td>Gloucester County .................. (856) 256-2209</td>
<td>Sussex County .................. (973) 383-3600</td>
</tr>
<tr>
<td>Hudson County .................. (201) 537-5631</td>
<td>Union County .................. (908) 497-3902</td>
</tr>
<tr>
<td>Hunterdon County .................. (908) 788-1300</td>
<td>Warren County .................. (908) 475-6591</td>
</tr>
<tr>
<td>Mercer County .................. (609) 989-4320 x1641</td>
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</tr>
</tbody>
</table>
DISABILITY SPECIFIC RESOURCES

This section lists agencies outside of state government that serve individuals with specific disabilities. Agencies are categorized by target disability as a matter of reference although some may serve multiple populations. Where a local website was not available, a national website has been provided. Most agencies provide services statewide.

AIDS/HIV
Hyacinth AIDS Foundation
317 George Street, Suite 203
New Brunswick, NJ 08901
Telephone: (800) 433-0254 (Toll-Free)
(732) 246-0204 (outside NJ)
www.hyacinth.org

ALZHEIMER'S DISEASE
Alzheimer’s New Jersey
425 Eaglerock Avenue, Suite 203
Roseland, NJ 07068
Telephone: (888) 280-6055 (Toll-Free)
(973) 586-4300
www.alznj.org

Alzheimer’s Association, Delaware Valley Chapter
3 Eves Drive, Suite 310
Marlton, NJ 08053
Telephone: (856) 797-1212
www.alz.org/nj/

AMYOTROPHIC LATERAL SCLEROSIS (ALS)
Neuromuscular and ALS Center
Rutgers-Robert Wood Johnson Medical School
125 Paterson Street, Suite 6100
New Brunswick, NJ 08901
Telephone: (732) 235-7331
web.rwjms.rutgers.edu/nmalsweb/

ALS Association
Greater Philadelphia Chapter
321 Norristown Rd. Suite 260
Ambler, PA 19002
Telephone: (215) 643-5434
www.alsphiladelphia.org

ARTHRITIS/FIBROMYALGIA
Arthritis Foundation-New Jersey Chapter
555 Route 1 South, Suite 220
Iselin, NJ 08830
Telephone: (888) 467-3112 (Toll-Free)
(732) 283-4300
www.arthritis.org
Local website: www.arthritis.org/new-jersey

AUTISM/ASPERGERS/ASD
Asperger Autism Spectrum Education Network (ASPÉN)
9 Aspen Circle, Edison, NJ 08820
Telephone: (732) 321-0880
www.aspennj.org

Autism Family Services of New Jersey
1 AAA Drive, Suite 203
Trenton, NJ 08691
Telephone: (877) 237-4477 (Toll-Free)
www.autismfamilyservicesnj.org

Autistic Self Advocacy Network-New Jersey Chapter
PO Box 66122
Washington, DC 20035
Telephone: (202) 596-1056
www.autisticadvocacy.org

Autism New Jersey
500 Horizon Drive, Suite 530
Robbinsville, NJ 08691
Telephone: (609) 588-8200
(800) 4-AUTISM (Toll-Free)
www.autismnj.org

POAC (Parents of Autistic Children)
1989 Route 88
Brick, NJ 08724
Telephone: (732) 785-1099
www.poac.net

AUTOIMMUNE DISORDERS
American Autoimmune Related Diseases Association
22100 Gratiot Avenue
Eastpointe, MI 48021
Telephone: (586) 776-3900
www.aarda.org

For a list of National Resources, See Pages 32 and 33
National Federation of the Blind-NJ
254 Spruce Street
Bloomfield, NJ 07003
Telephone: (973) 743-0075
www.nfbnj.org

Eyes Like Mine, Inc
PO Box 10125
Newark, NJ 07101
Telephone: (862) 600-2144
www.eyeslikemine.org

Parents of Blind Children-NJ
23 Alexander Avenue Madison, NJ 07940
Telephone: 973-377-0976
www.blindchildren.org

New Jersey Council of the Blind
153 Franklin Corner Road
Lawrenceville, NJ 08648-2501
Telephone: (609) 912-0657
www.njcounciloftheblind.org

Mercer County Association of the Blind
PO Box 55042
Trenton NJ 08638
Telephone: (609) 695-4203
www.njcounciloftheblind.org/mcab/

Vision Loss Alliance of NJ
155 Morris Ave, Suite 2
Denville, NJ 07834
Telephone: (973) 627-0055
www.vlanj.org

The Friends of the NJ Library for the Blind and Handicapped (NJLIBH)
PO Box 434
Woodbridge NJ 07095-0434
Telephone (609) 888-5459
www.friendsnjlibraryfortheblind.org

Alliance for the Betterment of Citizens with Disabilities (ABCD)
127 US Highway 206, Suite 26
Hamilton, NJ 08610
Telephone: (609) 581-8375
www.abcdnj.org

Cerebral Palsy of North Jersey
(973) 763-9900
www.cpnj.org

North Jersey Elks Developmental Disabilities Agency (NJEDDA)
(973) 772-2600
www.njedda.org

United Cerebral Palsy of Hudson County
721 Broadway
Bayonne, NJ 07002
(201) 436-2200
www.ucpofhudsoncounty.org

New Jersey Institute for Disabilities (NJID)
10A Oak Drive
Edison, NJ 08837
Telephone: (732) 549-6187
www.cpamc.org

Githens Center
(Burlington County Cerebral Palsy Association)
40 Cedar Street
Mount Holly, NJ 08060
Telephone: (609) 261-1667
www.githenscenter.org

American Cancer Society-NJ
www.cancer.org

Northern Region: 20 Mercer Street
Hackensack, NJ 07601
Telephone: (201) 343-2222

Metro NJ Region: 986 South Springfield Ave
Springfield, NJ 07081
Telephone: (973) 379-2830

Central Region: 2600 US Highway 1
North Brunswick, NJ 08908
Telephone: (732) 297-8000

Jersey Shore Region: 2310 Route 34 Suite 1D
Manasquan NJ 08736
Telephone: (732) 292-3112

South Jersey Region: 1851 Old Cuthbert Rd
Cherry Hill NJ 08034
Telephone: (856) 616-1650
CARDIAC/HEART DISEASE
American Heart and Stroke Association
1 Union Street, Suite 301
Robbinsville, NJ 08691
Telephone: (609) 208-0020
www.heart.org

CHRONIC DISEASE SELF MANAGEMENT PROGRAM
www.state.nj.us/humanservices/doas/home/cds-mpprograms.html

CHRONIC FATIGUE SYNDROME
NJCFSA (New Jersey Chronic Fatigue Syndrome Association, Inc.)
PO Box 477
Florham Park, NJ 07932
Email: helpdesk@njcfsa.org
www.njmecfsa.org

CROHN'S DISEASE
Crohn's and Colitis Foundation of America
New Jersey Chapter
45 Wilson Avenue
Manalapan, NJ 07726
Telephone: (732) 786-9960
www.ccfa.org

COGNITIVE/INTELLECTUAL DISABILITY
The Arc of New Jersey
985 Livingston Avenue
North Brunswick, NJ 08902
Telephone: (732) 246-2525
www.arcnj.org

COMMUNICATION DISORDER
Adler Aphasia Center
60 West Hunter Avenue
Maywood, NJ 07607
Telephone: (201) 368-8585
www.AdlerAphasiaCenter.org

CROSS-DISABILITY
Advancing Opportunities
1005 Whitehead Road Ext., Suite 1
Ewing, NJ 08638
Telephone: (609) 882-4182
(888) 322-1918 (Toll-free)
www.advopps.org

University Communication Disorder Centers
• Kean University Center for Communication Disorders (908) 737-5816
• Monmouth University Center for Speech and Language Disorders (732) 923-4547
• Montclair University Center for Audiology and Speech-Language Pathology Audiology Clinic (973) 655-3934
  Speech Clinic (973) 655-6917
• Stockton University Speech and Hearing Clinic (609) 652-4920
• William Paterson University Speech and Hearing Clinic (973) 720-2207

Elizabeth M. Boggs Center on Developmental Disabilities
335 George Street, Suite 3500, PO Box 2688
New Brunswick, NJ 08903-2688
Telephone: (732) 235-9300
www.rwjms.rutgers.edu/boggscenter

Community Access Unlimited
80 West Grand Street, Elizabeth, NJ 07202
Telephone: (908) 354-3040
www.caunj.org

Community Options, Inc.
16 Farber Road, Princeton, NJ 08540
Telephone: (609) 951-9900
www.comop.org

Easter Seals New Jersey
25 Kennedy Blvd., Suite 600
East Brunswick, NJ 08816
Telephone: (732) 257-6662
www.easterseals.com/nj

Spectrum for Living
210 Rivervale Road, Suite 3
River Vale, NJ 07675
Telephone: (201) 358-8000
(866) 367-7732
www.spectrumforliving.org

Statewide Parent Advocacy Network (SPAN)
35 Halsey Street, 4th Floor
Newark, NJ 07102
Telephone: (800) 654-7726
(973) 642-8100
www.spanadvocacy.org
CYSTIC FIBROSIS
Cystic Fibrosis Foundation
Greater New Jersey Chapter
1719 Rt. 10, Suite 229
Parsippany, NJ 07054
Telephone  973-656-9200
www.cff.org

DEAF/BLIND
American Association of the Deaf-Blind
c/o Mark Gasaway
3825 LaVista Road, W-2
Tucker, GA 30084
Email: aadb-info@aadb.org
www.aadb.org

For the NJ Commission for the Blind and Visually Impaired (CBVI), See page 6

Helen Keller National Center
141 Middle Neck Rd.
Sands Point, NY 11050
Voice:  (516) 944-8900
Video phone: (516) 570-3646
www.hknc.org

TCNJ Center for Sensory & Complex Disabilities
PO BOX 7718
Ewing, NJ 08628
Telephone:  (609) 771-3083
www.njcscd.tcnj.edu

DEAF/HARD OF HEARING
New Jersey Division of Deaf and Hard of Hearing
Telephone  (800) 792-8339
www.nj.gov/humanservices/ddhh/home

Alexander Graham Bell Association for the Deaf and Hard of Hearing (A.G. Bell)
New Jersey Chapter
PO Box 161
Glen Rock, NJ 07452
(202) 337-5220
http://agbellnj.org/

Better Hearing Institute
1444 I Street, NW, Suite 700
Washington, DC 20005
Voice:  (800) 327-9355  (202) 449-1100
www.betterhearing.org

Hearing Loss Association of America
New Jersey State Association
Telephone  (732) 475-7399
www.hearingloss-nj.org

The New Jersey Chapter of the Association of Late-Deafened Adults-Garden State (ALDA-GS)
www.aldagardenstate.com/

North West Jersey Association for the Deaf (NWJAD)
www.nwjad.org

NJ Association of the Deaf, Inc. (NJAD)
www.deafnjad.org

DIABETES
American Diabetes Association
NJ Chapter
575 Route 28
Building 2, Suite 2107
Raritan,NJ 08869
Telephone:  (732) 469-7979
(888) DIABETES
www.diabetes.org

DOWN SYNDROME
New Jersey based Down Syndrome Organizations:

Jersey Shore Down Syndrome Association
www.jsdsa.org

Knowledge and Information about Individuals with Down Syndrome (K.I.I.D.S)
www.kiids.info

DWARFISM
Little People of America
Telephone:  (888) LPA (572)-2001
lpaonline.org

EATING DISORDERS
Food Addicts Anonymous
NJ Helpline  (732) 244-4324
www.foodaddictsanonymous.org
National Eating Disorders Association
(800) 931-2237
www.nationaleatingdisorders.org

LUPUS
Lupus Foundation of America
NJ Chapter
PO Box 1184
150 Morris Avenue, Suite 102
Springfield, NJ 07081
Telephone: (800) 322-5816
(973) 379-3226
www.lupusnj.org

EPILEPSY
Epilepsy Foundation of New Jersey
1 AAA Drive, Suite 203
Trenton, NJ 08691
Telephone: (800) 336-5843
(609) 392-4900
www.efnj.com

MENTAL ILLNESS
Mental Health Association in New Jersey
673 Morris Ave, Suite 100
Springfield, NJ 07081
Telephone:   (973) 571-4100
(800) 367-8850 (Toll-free)
www.mhanj.org
NAMI NJ (National Alliance on Mental Illness of New Jersey)
1562 Route 130
North Brunswick, NJ 08902
Telephone: (732) 940-0991
www.naminj.org
National Coalition for Mental Health Recovery
611 Pennsylvania Ave, SE # 133
Washington, DC 20003
Telephone: (877) 246-9058
www.ncmhr.org
National Mental Health Consumer’s Self-Help Clearinghouse
1211 Chestnut Street, Suite 1100
Philadelphia, PA 19107
Telephone: (800) 553-4539 (Toll-free)
(800)-688-4226 Ext: 3812 (Toll-free)
www.mhselfhelp.org

HEAD INJURY/TRAUMATIC BRAIN INJURY (TBI)
Brain Injury Alliance of New Jersey
825 Georges Road, Second Floor
North Brunswick, NJ 08902
Telephone: (732) 745-0200
(800) 669-4323
www.bianj.org

HUNTINGTON'S DISEASE
Huntington’s Disease Society of America
PO Box 2103
Clifton, NJ 07015
Telephone: (973) 250-6660
www.hdsanj.org

LEARNING DISABILITIES
The International Dyslexia Association
New Jersey Branch
PO Box 32
Long Valley, NJ 07853
(908) 876-1179

Learning Disabilities Association of America
New Jersey Chapter
614 Cranbury Road   PO Box 6268
East Brunswick, NJ 08816
Telephone:  (732) 645-2738
www.ldanj.org

DID YOU KNOW?
The Division of Disability Services administers the TBI Fund and is the lead state agency for services to individuals with brain injury. See Pages 1 and 2.

For the Division of Mental Health and Addiction Services, See Page 9
**MUSCULAR DYSTROPHY**
Muscular Dystrophy Association  
2132 S. 12th Street, Suite 101  
Allentown, PA 18103  
Telephone: (610) 391-1977  
www.mda.org

Muscular Dystrophy Association  
600 Reed Rd, Suite 104  
Broomall, PA 19008  
Telephone: (610) 325-5758

**MULTIPLE SCLEROSIS**
National Multiple Sclerosis Society  
NJ Metro Chapter  
Aspen Corporate Park 1  
1480 U.S. Highway 9 North, Suite 301  
Woodbridge, NJ 07095  
Telephone: (732) 660-1005  
www.nationalmssociety.org/Chapters/NJM

National Multiple Sclerosis Society  
Greater Delaware Valley Chapter  
30 South 17th Street, Suite 800  
Philadelphia, PA 19103  
Telephone: (215) 271-2400  
www.nationalmssociety.org/Chapters/PAE

Multiple Sclerosis Association of America  
National Headquarters  
733 3rd Avenue, 3rd floor  
New York, NY 10017  
Telephone: (800) 344-4867 (Toll Free)  
(800) 532-7667 (Toll Free)  
www.mymsaa.org/

**PARKINSON'S DISEASE**
New Jersey American Parkinson Disease Association  
100 Kirkpatrick Street, PO Box 910  
New Brunswick, NJ 08901  
Telephone: (732) 745-7520 x1  
www.apdanj.org

**POLIO/POST-POLIO**
New Jersey Polio Network  
110 Chestnut Ridge Road  
Montvale, NJ 07645  
Telephone: (201) 391-0758  
www.njpolio.org

**RESPIRATORY DISEASE**
American Lung Association  
New Jersey Chapter  
PO Box 10188, #37214  
Newark, NJ 07101  

**SICKLE CELL DISEASE**
Sickle Cell Disease Association of America  
SCDAA - Philadelphia/Delaware Valley  
5300 Wynefield Avenue, 2nd Floor  
Philadelphia, PA 19131  
Telephone: (215) 471-8686  
www.sicklecelldisorder.com

Sickle Cell Association of NJ  
1016 Broad Street, P.O. Box 9501  
Newark, NJ 07104  
Telephone: (973) 482-9070  
www.sicklecellnewjersey.org

**SCLERODERMA**
Scleroderma Foundation  
Delaware Valley Chapter (Southern NJ)  
385 Kings Highway North  
Cherry Hill, NJ 08034  
Telephone: (866) 675-5545  
www.scleroderma.org

Scleroderma Foundation  
Tri-State Chapter (Northern NJ)  
59 Front Street  
Binghamton, NY 13905  
Telephone: (607) 723-2239 (800) 867-0885  
www.scleroderma.org

**SENSORY IMPAIRMENTS**
Everas Community Services  
(Formerly the New Jersey Association of the Deaf-Blind, Inc.)  
24 K World’s Fair Drive  
Somerset, NJ 08873-1349  
Telephone/TTY: (732) 805-1912  
www.everas.org

New Jersey Speech-Language-Hearing Association  
174 Nassau Street, Suite 337  
Princeton, NJ 08542  
Telephone: (888) 906-5742  
www.njsha.org
NEW JERSEY SELF-HELP GROUP CLEARINGHOUSE

- Maintains information on thousands of local no-fee support groups in New Jersey, including many that address disabilities, illnesses, caregiving, and parenting
- Provides information about national and online support networks
- Helps those interested in starting new support groups by providing free how-to materials, phone consultation, and training
- Publishes an annual directory of support groups

Telephone: (800) 367-6274   www.njgroups.org
INTERNET RESOURCES

ADAPT (American Disabled for Attendant Programs Today)
www.adapt.org

Alliance for Inclusion in the Arts
www.inclusioninthearts.org

American Association for Adapted Sports Programs
www.adaptedsports.org

American Association of People with Disabilities
www.aapd.com

American Association on Intellectual & Developmental Disabilities
www.aaidd.org

American Chronic Pain Association
www.theacpa.org

American Disability Association (ADAnet)
www.ADAnet.org

American Self-Help Clearinghouse
www.selfhelpgroups.org

Assistance Dogs International, Inc.
www.assistancedogsinternational.org

Center for an Accessible Society
www.accessiblesociety.org

Center for Hearing and Communication
www.chchearing.org

Children’s Disabilities Information
www.childrensdisabilities.info

Consortium for Citizens with Disabilities
www.c-c-d.org

Cornucopia of Disability Information
www.codi.tamu.edu

Council for Disability Awareness
www.disabilitycanhappen.org

Disabled in Action
www.disabledinaction.org

Disability History Museum
www.disabilitymuseum.org

Disability Info
www.disability.gov

Disability Online
www.disabilityonline.com

Disability Social History Project
www.disabilityhistory.org

Disabled Sports USA
www.disabledsportsusa.org

DO-IT Foundation
www.washington.edu/doit

Eating Disorder Hope
http://www.eatingdisorderhope.com

Food Addicts in Recovery Anonymous (FA)
www.foodaddicts.org

Genetic Alliance
www.geneticalliance.org

Harvard Law School Project on Disability
www.hpod.org

Health Care Coach
www.healthcarecoach.org

Healthy Hearing
www.healthyhearing.com

I Am PWD
www.nampwd.org

Inclusion Daily Express
www.inclusiondaily.com

Independent Living Institute
www.independentliving.org
Institute for Community Inclusion
www.communityinclusion.org

Institute on Disability Culture
www.dimenet.com/disculture

International Center for Disability Resources
www.icdri.org

International Paralympic Committee
www.m.paralympic.org

Job Accommodation Network
www.askjan.org

Mobility International USA
www.miusa.org

National Academy of Elder Law Attorneys, Inc.
www.naela.org

National Arts and Disabilities Center
www.semel.ucla.edu/nadc

National Center for Accessible Media
www.ncam.wgbh.org

National Center on Accessibility
www.ncaonline.org

National Center on Birth Defects and Developmental Disabilities
www.cdc.gov/ncbddd

National Clearinghouse on Postsecondary Education for Individuals with Disabilities
www.heath.gwu.edu

National Council on Disability
www.ncd.gov

National Disability Rights Network
www.ndrn.org

National Organization on Disability
www.nod.org

National Institutes of Health
www.nih.gov

National Rehabilitation Information Center
www.naric.com

PACER Center
Champions for Children with Disabilities
www.pacer.org

Parents with Disabilities Online
www.disabledparents.net

Special Needs Answers
www.specialneedsanswers.com

Society for Accessible Travel and Hospitality
www.sath.org

Society for Disability Studies
www.disstudies.org

TASH (formerly The Association for the Severely Handicapped)
www.tash.org

Through the Looking Glass
www.lookingglass.org

Waisman Center
www.waisman.wisc.edu

World Institute on Disability
www.wid.org

United Nations Commission on Human Rights
www.ohchr.org

U.S. International Council on Disabilities
www.usicd.org

Don’t See What You Need?
Contact DDS at
1-888-285-3036
ADVOCACY AND LEGAL RESOURCES

This section lists agencies outside of state government that provide advocacy and low cost legal services to individuals with disabilities.

ADVOCACY-GENERAL
Advocates for Children of New Jersey
35 Halsey Street, 2nd Floor, Newark, NJ 07102
Telephone: (973) 643-3876
www.acnj.org

Association for Special Children and Families
PO Box 494
Hewitt, NJ 07421-0494
Telephone: (973) 728-8744
www.ascfamily.org

New Jersey Self-Advocacy Project
985 Livingston Avenue
North Brunswick, NJ 08902
Telephone: (732) 743-8345
www.arcnj.org

ADVOCACY-EDUCATION
Statewide Parent Advocacy Network (SPAN)
35 Halsey Street, 4th Floor
Newark, NJ 07102
Telephone: (800) 654-7726
(973) 642-8100
www.spanadvocacy.org

ADVOCACY-FAMILY SUPPORT
The Family Support Center of New Jersey
35 Beaverson Blvd. Building 11
Brick, NJ 08723
Telephone: (800) 372-6510
www.fscnj.org

The Family Resource Network
1 AAA Drive, Suite 203
Trenton, NJ 08691
Telephone: (800) 376-2345
(609) 392-4900
www.familyresourcenetwork.org

ADVOCACY-INFORMATION/RESEARCH
United Spinal Association
120-34 Queens Blvd. Suite 320
Kew Gardens NY 11415
Telephone: (718) 803-3782
www.unitedspinal.org

ADVOCACY-LEGAL SERVICES
American Civil Liberties Union (ACLU)
PO Box 32159
Newark, NJ 07102
Telephone: (973) 642-2084
www.aclu-nj.org

Education Law Center
60 Park Place, Suite 300
Newark, NJ 07102
Telephone: (973) 624-1815
www.edlawcenter.org

Legal Services of New Jersey
100 Metroplex Dr.
PO Box 1357
Edison, NJ 08818
Telephone: (888) 576-5529
(732) 572-0066
www.lsnj.org

New Jersey State Bar Association
One Constitution Square
New Brunswick, NJ 08901
Telephone: (732) 249-5000
www.njsba.com

Community Justice Center
310 W. State Street, Third Floor
Trenton, NJ 08618
Telephone: (609) 218-5120
www.nj-communityjusticecenter.org

Community Health Law Project
185 Valley Street
South Orange, NJ 07079
Telephone: (973) 275-1175
www.chlp.org

BRANCH OFFICES
Community Health Law Project (North Jersey)
650 Bloomfield Avenue, Suite 210
Bloomfield, NJ 07003
Telephone: (973) 680-5599
### PROFESSIONAL AND PROVIDER ORGANIZATIONS

The following are non-profit professional organizations that assist providers who work with individuals with disabilities. These agencies are not part of state government.

<table>
<thead>
<tr>
<th>Organization</th>
<th>Address</th>
<th>Telephone</th>
<th>Website</th>
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<tbody>
<tr>
<td>New Jersey Association of Community Providers, Inc.</td>
<td>140 Scotch Road, Ewing, NJ 08638</td>
<td>(609) 406-1400</td>
<td><a href="http://www.njacp.org">www.njacp.org</a></td>
</tr>
<tr>
<td>アクセス NJ Inc, CNA services</td>
<td>150 West State Street, Suite 120, Trenton, NJ 08608</td>
<td>(609) 392-1255</td>
<td><a href="http://www.accesesnj.org">www.accesesnj.org</a></td>
</tr>
<tr>
<td>ASAH</td>
<td>2125 Route 33, Hamilton Square, NJ 08690</td>
<td>(609) 890-1400</td>
<td><a href="http://www.asah.org">www.asah.org</a></td>
</tr>
<tr>
<td>New Jersey Association for Persons in Supported Employment (NJAPSE)</td>
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</table>

### SERVICE DOG RESOURCES

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<tr>
<th>Organization</th>
<th>Address</th>
<th>Telephone</th>
<th>Website</th>
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<tbody>
<tr>
<td>Canine Companions for Independence</td>
<td>286 Middle Island Road, Medford, NY 11763</td>
<td>(800) 572-2275</td>
<td><a href="http://www.cci.org">www.cci.org</a></td>
</tr>
<tr>
<td>Canine Hearing Companions, Inc.</td>
<td>247 E. Forest Grove Road, Vineland, NJ 08360</td>
<td>(856) 696-3668 Voice</td>
<td><a href="http://www.chchearingdogs.org">www.chchearingdogs.org</a></td>
</tr>
<tr>
<td>Canine Partners for Life</td>
<td>PO Box 170, Cochranville, PA 19330</td>
<td>(610) 869-4902</td>
<td><a href="http://www.k94life.org">www.k94life.org</a></td>
</tr>
<tr>
<td>Guiding Eyes for the Blind</td>
<td>611 Granite Springs Road, Yorktown Heights, NY 10598</td>
<td>(800) 942-0149</td>
<td><a href="http://www.guidingeyes.org">www.guidingeyes.org</a></td>
</tr>
<tr>
<td>The Seeing Eye, Inc.</td>
<td>PO Box 375, Morristown, NJ 07963-0375</td>
<td>(973) 539-4425</td>
<td><a href="http://www.seeingeye.org">www.seeingeye.org</a></td>
</tr>
</tbody>
</table>

### RECREATION RESOURCES

<table>
<thead>
<tr>
<th>SPORTS AND TRAINING</th>
<th>ARTS PROGRAMS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Special Olympics New Jersey</td>
<td>New Jersey Theatre Alliance</td>
</tr>
<tr>
<td>1 Eunice Kennedy Shriver Way, Lawrenceville, NJ 08648</td>
<td>7 King Place, Morristown, NJ 07960</td>
</tr>
<tr>
<td>Telephone: (609) 896-8000</td>
<td>Telephone: (973) 731-6582</td>
</tr>
<tr>
<td><a href="http://www.sonj.org">www.sonj.org</a></td>
<td><a href="http://www.njtheatrealliance.org">www.njtheatrealliance.org</a></td>
</tr>
<tr>
<td>Association of Blind Athletes of New Jersey (ABANJ)</td>
<td>New Jersey Commission on Recreation for Individuals With Disabilities</td>
</tr>
<tr>
<td>PO Box 294, Belmar, NJ 07719</td>
<td>PO Box 26</td>
</tr>
<tr>
<td>Telephone: (848) 459-5983</td>
<td>Kendall Park, NJ 08824</td>
</tr>
<tr>
<td><a href="http://www.abanj.org">www.abanj.org</a></td>
<td>Telephone: (908) 768-2743</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.njcrid.org">www.njcrid.org</a></td>
</tr>
</tbody>
</table>
ASSISTIVE TECHNOLOGY RESOURCES

ASSISTIVE TECHNOLOGY

Assistive technology is equipment or a service that serves to increase, maintain or improve the functional capability of an individual with a disability. This section lists agencies, outside of state government, that provide awareness of and access to assistive technology.

Assistive Technology Advocacy Center (ATAC) “Back in Action”
210 S. Broad Street, 3rd Floor
Trenton, NJ 08608
Telephone:  (800) 922-7233
(609) 292-9742
www.drnj.org/atacprogram.htm

National Disability Institute’s
Assistive Technology Loan Program
Telephone:  (202) 449-9521
www.realeconomicimpact.org/asset-development/
assistive-technology-loan-program

Advancing Opportunities
Assistive Technology Services/Lending Center
1005 Whitehead Road Ext., Suite 1
Ewing, NJ 08638
Telephone:  (888) 322-1918 x595
(609) 882-4182
www.assistivetechnologycenter.org

Goodwill Home Medical Equipment
2901 Brunswick Pike (Route 1 Plaza)
Lawrenceville NJ 08648
Telephone:  (609) 396-1513
www.goodwillhomemedical.org

TECHNOLOGY RESOURCES ON THE WEB

<table>
<thead>
<tr>
<th>Resource</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Able Data</td>
<td><a href="http://www.abledata.com">www.abledata.com</a></td>
</tr>
<tr>
<td>AssistiveTech.net</td>
<td><a href="http://www.assistivetech.net">www.assistivetech.net</a></td>
</tr>
<tr>
<td>Northeast ADA &amp; IT Center</td>
<td><a href="http://www.northeastada.org">www.northeastada.org</a></td>
</tr>
<tr>
<td>RESNA</td>
<td><a href="http://www.resna.org">www.resna.org</a></td>
</tr>
<tr>
<td>Web Accessibility Initiative</td>
<td><a href="http://www.w3.org/WAI">www.w3.org/WAI</a></td>
</tr>
</tbody>
</table>

NATIONAL RESOURCES

Many national organizations can offer assistance to people with disabilities and their families. Here are some telephone numbers, hotlines, and websites for additional resources.

AHEAD
(704) 947-7779  [www.ahead.org](http://www.ahead.org)

Alexander Graham Bell Association
(202) 337-5220  [www.listeningandspokenlanguage.org](http://www.listeningandspokenlanguage.org)

American Association of the Deaf-Blind
Email only: aadb-info@aadb.org
[www.aadb.org](http://www.aadb.org)

American Association on Intellectual and Developmental Disabilities
(202) 387-1968  [www.aaidd.org](http://www.aaidd.org)

American Cancer Society
(800) 227-2345  [www.cancer.org](http://www.cancer.org)

American Foundation for the Blind
(800) 232-5463  [www.afb.org](http://www.afb.org)

American Stroke Association
(888) 478-7653  [www.strokeassociation.org](http://www.strokeassociation.org)

American Tinnitus Association
(800) 634-8978  [www.ata.org](http://www.ata.org)

Amputee Coalition of America
(888) 267-5669  [www.amputee-coalition.org](http://www.amputee-coalition.org)

Amyotrophic Lateral Sclerosis Association
(800) 782-4747  [www.alsa.org](http://www.alsa.org)

The Arc (National Office)
(800) 433-5255  [www.thearc.org](http://www.thearc.org)
Arthritis National Research Foundation  
(800) 588-2873  www.curearthritis.org

Audient  
(866) 956-5400 x2  www.audientalliance.org

Better Hearing Institute  
(800) 327-9355 (Voice)  www.betterhearing.org

Brain Injury Association of America  
(800) 444-6443  www.biausa.org

Burn Association of America  
(312) 642-9260  www.ameriburn.org

Celiac Support Association  
(877) 272-4272  www.csaceliacs.org

Children and Adults with Attention Deficit Disorder (CHADD)  
(800) 233-4050  www.chadd.org

Solve ME/CFS Initiative  
(formerly Chronic Fatigue and Immune Dysfunction Syndrome Association of America)  
(704) 364-0016  www.solvecfs.org

Cystic Fibrosis Foundation  
(800) 344-4823  www.cff.org

Disability Rights Education and Defense Fund  
(800) 348-4232  www.dredf.org

Easter Seals National Headquarters  
(800) 221-6827  www.easterseals.com

Epilepsy Foundation  
(800) 332-1000  www.epilepsy.com

Hearing Loss Association of America  
(301) 657-2248  www.hearingloss.org

Helen Keller National Center  
(516) 944-8900 (Voice)  
(516) 570-3626 (Video phone)  www.helenkeller.org

Job Accommodation Network  
(800) 526-7234  www.askjan.org

Laurent Clerc National Deaf Education Center  
(202) 651-5051  www.gallaudet.edu/clerc-center.html

Learning Disabilities Association of America  
(412) 341-1515  www.ldanatl.org

Mental Health America  
(800) 969-6642  www.mentalhealthamerica.net

Muscular Dystrophy Association  
(800) 572-1717  www.mda.org

National Association of the Deaf  
(301) 587-1788 (Voice)  www.nad.org

National Association for Parents of Children with Visual Impairments  
(800) 562-6265  http://www.napvi.org

National Autism Center  
(877) 313-3833  www.nationalautismcenter.org

National Council on Alcoholism and Drug Dependence  
(800) 622-2255  www.ncadd.org

National Down Syndrome Congress  
(800) 232-6372  www.ndsccenter.org

National Down Syndrome Society  
(800) 221-4602  www.ndss.org

National Education for Assistance Dog Services  
(978) 422-9064  www.neads.org

National Fragile X Foundation  
(800) 688-8765  www.fragilex.org

National Library Services for the Blind and Physically Handicapped  
(800) 424-8567  www.loc.gov/nls

National Multiple Sclerosis Society  
(800) 344-4867  www.nationalmssociety.org

National Organization for Rare Disorders  
(800) 999-6673  www.rarediseases.org

National Paralyzed Veterans of America  
(800) 424-8200  www.pva.org

Office of Disability Employment Policy (ODEP)  
(866) 633-7365  www.dol.gov/odep

Paralyzed Veterans of America  
(800) 424-8200  www.pva.org

Relex Sympathetic Dystrophy Syndrome Association  
(877) 662-7737  www.rds.org

Society for Disability Studies  
(716) 645-0276  www.disstudies.org

United Spinal Association  
(800) 404-2898  www.unitedspinal.org
The Individuals with Disabilities Education Act (IDEA)
https://sites.ed.gov/idea/
Federal law mandating that all children, regardless of disability, are entitled to a free, appropriate education, without extra cost and in the least restrictive and least segregated environment possible.

The Rehabilitation Act of 1973
Federal law which mandates all federal government agencies, and agencies with federal government contracts, to take affirmative action to employ people with disabilities. It also protects otherwise qualified people with disabilities from being denied services or benefits from a program receiving federal money.

The Americans with Disabilities Act (ADA)
www.ADA.gov
Federal civil rights law which guarantees individuals with disabilities equal opportunity in employment, public accommodations, state and local government services, transportation, and telecommunications.

The Developmental Disabilities Assistance and Bill of Rights Act of 2000
Federal law mandating that an individual with a developmental disability has a right to appropriate treatment for his or her disability, and that treatment should be designed to maximize the individual’s potential.

The Fair Housing Act
Federal law which prohibits discrimination in the sale or rental of houses and apartments. It is also discriminatory to refuse to allow the modification of a home to provide physical access.

The Motorized Wheelchair Lemon Law
The Wheelchair Lemon Law requires manufacturers to give customers warranties of at least one year that cover defects which impair the use, value or safety of the chair or scooter. After three unsuccessful attempts at repairing the same problem with the wheelchair or motorized scooter or if the wheelchair or motorized scooter is out of service for a total of twenty days, the customer may be entitled to a replacement, refund, or early lease termination, minus a reasonable allowance for use.

The Snow Removal Act
www.njleg.state.nj.us/2006/Bills/PL07/287_.PDF
In a public parking area, the person who owns or controls the area shall be responsible for assuring that the restricted spaces remain free from obstruction. This includes shopping carts and other debris. Ice and snow must be removed within 24 hours after the weather condition has ceased.

New Jersey Accessible Parking Laws
See Appendix 1, pg 56
Open Public Records Act (OPRA)
www.nj.gov/opra/
Requires most branches of state, county, and municipal government to provide citizens with the opportunity to inspect, copy, or examine government records. It does allow public agencies to protect citizens’ personal information.

Older Americans Act
www.aoa.gov
Federal civil rights law passed in 1965, which has since been amended. It created the Administration on Aging and provides funding for research and training projects. It also provides nutrition programs, health promotion and disease prevention, in-home services, and protection of the rights of older persons. The amended Act created the National Family Caregiver Support Program, which helps families care for elders who have illnesses or disabilities.

Mental Health Parity Act
www.nj.gov/mhstigmacouncil/community/legislation
Federal law which prevents group health plans of employers with more than 50 workers from placing dollar limits on mental health benefits that are lower than annual or lifetime dollar limits for medical and surgical benefits offered under the plan. This law does not, however, require group health plans to include mental health coverage.

Health Insurance Portability and Accountability Act (HIPAA)
www.hhs.gov/ocr/privacy
Federal law which establishes national standards to protect individuals’ medical records and other health information. Insurance carriers, healthcare clearinghouses, and healthcare providers are required to comply with its privacy standards. It gives consumers the right to request to inspect, copy, or amend their medical records, and to limit disclosure of information.

Danielle’s Law
www.njleg.state.nj.us/2002/Bills/S3000/2572_11.PDF
New Jersey state law which requires staff working at public or private facilities for persons with developmental disabilities or brain injuries to call 911 in cases of medical emergency.

Air Carriers Access Act
www.transportation.gov/airconsumer/passengers-disabilities
Federal law which requires airlines to accommodate the needs of passengers with disabilities. It prevents airlines from refusing to transport a passenger solely because of a disability; limits the circumstances under which passengers with disabilities must provide advance information about their disabilities to air carriers; states that assistive devices do not count against passenger baggage limits; and sets accessibility guidelines for airplane facilities. Airline personnel must provide routine physical assistance but are not required to provide what would customarily be regarded as personal care assistance. However, if a passenger requires an attendant, the airline must transport the attendant free of charge. The law does not require an airline to transport an individual who may endanger the health or safety of others. The Act mandates that a Complaints Resolution Officer (CRO) be immediately available to resolve disputes between airlines and passengers with disabilities.

The Work Incentives Improvement Act
www.ssa.gov/work/overview.html
The Ticket to Work and Work Incentives Improvement Act of 1999 increases beneficiary choice in obtaining rehabilitation and vocational services; removes barriers that require people with disabilities to choose between health care coverage and work; and insures that more Americans with disabilities have the opportunity to participate in the workforce and lessen their dependence on public benefits.

New Jersey Law Against Discrimination (NJLAD)
www.state.nj.us/lps/dcr/law.html
New Jersey state law which prohibits discrimination in employment, housing, places of public accommodation, and credit and business contracts on the basis of race, creed, color, national origin, nationality, ancestry, age, sex, familial status, marital status, domestic partnership status, affectional or sexual orientation, atypical cellular or blood trait, genetic information, liability for military service, mental or physical disability, perceived disability, or AIDS and HIV status. There are exceptions to these prohibitions.

Family Support Act
www.familysupportcoalition.org/the-family-support-act.php
The Family Support Act created family-driven Regional Family Support Planning Councils to assist families in making service decisions that best meet the needs of their members with disabilities.

The Fair Labor Standards Act
www.dol.gov/whd/flsa/
The FLSA establishes minimum wage, overtime pay, recordkeeping, and youth employment standards affecting employees in the private sector and in Federal, State, and local governments.
LEGAL ASSISTANCE

Civil Rights
The Division on Civil Rights, within the New Jersey Department of Law and Public Safety, is responsible for investigating allegations of discrimination and for seeking resolution through conciliation, hearings, or court orders. People with disabilities can file a complaint by calling the division or any of its enforcement branches. Complaints must be filed with the Division on Civil Rights within 180 days after the alleged act of discrimination.

NJ Division on Civil Rights
PO Box 090
Trenton, NJ 08625-0090
Telephone: (609) 292-4605
www.nj.gov/oag/dcr/index.html

See Pages 14 and 30

DISABILITY RIGHTS INFORMATION SERVICES
The following telephone numbers and Internet sites offer access to federal agencies and other organizations which provide information about the Americans with Disabilities Act (ADA), as well as guidance in understanding and complying with provisions of the ADA and other federal disability rights laws.

Department of Justice
ADA Information Line: (800) 514-0301
www.ada.gov

Equal Employment Opportunity Commission (EEOC)
National Headquarters
Telephone: (800) 669-4000
To be automatically connected to the nearest EEOC field office: (866) 408-8075
www.eeoc.gov

Federal Communications Commission
Consumer Information on Telecommunications Relay Services (TRS)
Telephone: (888) 225-5322 VP: (844) 432-2275
www.fcc.gov/encyclopedia/telecommunications-relay-services-trs

US Access Board
Documents and questions: (800) 872-2253
www.access-board.gov

INFORMATION ON OTHER LAWS OF INTEREST
Individuals with Disabilities Education Act (IDEA) of 1990
Department of Education
Office of Special Education and Rehabilitative Services
Telephone: (202) 245-7468
https://sites.ed.gov/idea/

Fair Housing Act of 1988
New Jersey/New York HUD Fair Housing Office
Telephone: (800) 496-4294
www.hud.gov/offices/fheo/aboutfheo/fhhubs.cfm

Rehabilitation Act of 1973
Disability Rights Section, Civil Rights Division, U.S. Department of Justice:
Telephone: (800) 514-0301
www.ada.gov

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AMERICANS WITH DISABILITIES ACT AT A GLANCE

| Title I (Employment) | Ensures that qualified job applicants and employees with disabilities are protected from discrimination on the basis of disability. Enforced by the Equal Employment Opportunity Commission (EEOC) |
| Title II (Public Services) | Requires equal access for people with disabilities to state and local government programs and services. Enforced by the Department of Justice (DOJ) |
| Title III (Public Accommodations and Services Operated by Private Entities) | Mandates access to goods and services to people with disabilities in places of public accommodation. Enforced by the Department of Justice (DOJ) |
| Title IV (Public Communication Systems) | Establishes the Telecommunication Relay Service and requires any public service announcement that is funded wholly or in part by the federal government to be closed-captioned. Enforced by the Federal Communications Commission (FCC) |
| Title V (Misc.) | Compliance mechanisms for the administration of the provisions of the ADA |
This section describes health care resources for eligible children and adults with disabilities, as well as federal and state health care, vision, and dental assistance programs.

SPECIAL CHILD HEALTH SERVICES
Each of the state’s 21 counties has a Special Child Health Services (SCHS) Case Management Unit jointly funded by SCHS and the County Freeholders. SCHS Case Managers, with parental consent, work with the parents and the physician to evaluate a child’s strengths and needs and develop an individual service plan targeting the medical, educational, developmental, social and economic needs of the child and family.

Special Child Health Services
PO Box 364 Trenton, NJ 08625-0364
Telephone: (609) 777-7778
www.state.nj.us/health/fhs/sch/index.shtml

COUNTY CASE MANAGEMENT UNITS
Atlantic County (609) 909-9269
Bergen County (201) 634-2620 x 5
Burlington County (609) 914-8550 x42837
Camden County (856) 374-6021
Cape May County (609) 465-6841
Cumberland County (856) 327-7602 x7132
Essex County (973) 395-8836
Gloucester County (856) 218-4111
Hudson County (201) 204-0004 x7
Hunterdon County (908) 788-6399
Mercer County (609) 588-8460
Middlesex County (732) 745-3100
Monmouth County (732) 224-6950
Morris County (973) 971-4155
Ocean County (732) 341-9700 x7602
Passaic County (973) 523-6778
Salem County (856) 935-7510 x8305
Somerset County (908) 725-2366
Sussex County (973) 948-5239
Union County (908) 889-0950 x2544
Warren County (908) 475-7960

Early Intervention Services
The New Jersey Early Intervention System (NJEIS), under the Division of Family Health Services, implements New Jersey’s statewide system of services for infants and toddlers, birth to age three, with developmental delays or disabilities. The Department of Health is appointed by the Governor as the state lead agency for the Early Intervention System. Telephone: (888) 653-4463
www.state.nj.us/health/fhs/eis/for-families/

DIVISION OF FAMILY HEALTH SERVICES
NJ Family Health Line
Telephone: (800) 328-3838
Newborn Screening and Genetic Services
Telephone: (609) 292-1582

SUPPLEMENTAL NUTRITION -NEW JERSEY WIC
The Supplemental Nutrition Program for Women, Infants, and Children (WIC) provides supplemental nutritious foods, nutrition education, breastfeeding promotion and support, immunization screening, and health care referrals to pregnant, breastfeeding, and postpartum women, infants, and children up to the age of 5. Services are available to low and no income families as well as families experiencing unemployment, military deployment and other interim family financial hardships.
www.nj.gov/health/fhs/wic/index.shtml

FOR LOCAL WIC AGENCIES, CALL:
(800) 328-3838

DENTAL ASSISTANCE
Dental Lifeline Network New Jersey
PO Box 2117 Edison, NJ 08818
Telephone: (732) 821-3056
www.dentallifeline.org/newjersey/

Rutgers School of Dental Medicine
110 Bergen Street
Newark, NJ 07101
Telephone: (973) 972-7370
obtaining or donating a hearing aid, please contact the DDHH at 800-792-8339.

MEDICARE
Medicare is a health insurance program, administered by the Centers for Medicare and Medicaid Services (CMS), for people 65 years of age or older, certain younger people with disabilities, and people with End-Stage Renal Disease.

Medicare coverage is divided into four parts: Part A, Part B, Part C and Part D. Part A helps to pay for care in hospitals, skilled nursing facilities, and hospice care. Part B helps pay for doctors, outpatient hospital care, and some other services not covered under Part A. Part C, also known as Medicare Advantage, is a managed care option through which enrollees get Parts A, B and D benefits. Part D, administered by private insurance companies approved by Medicare, provides coverage for prescriptions.

NEW JERSEY MEDICARE COUNSELING
State Health Insurance and Assistance Program (SHIP)
Telephone:    (800) 792-8820

NEW JERSEY STATE GOVERNMENT CONTACTS
State Insurance Department:  (609) 292-5360
State Medical Assistance Office:  (609) 588-2600
Long Term Care Ombudsman:  (877) 582-6995

FEDERAL GOVERNMENT CONTACTS
Center for Disease Control and Prevention (CDCP)
(800) 232-4636
www.cdc.gov

Department of Veterans Affairs (DVA)
(800) 827-1000
www.va.gov

Health Resources and Services Administration (HRSA)
www.hrsa.gov

Office on Civil Rights
(800) 368-1019
www.hhs.gov/ocr

Office of the Inspector General
(800) 869-4499
www.justice.gov/oig

Railroad Retirement Board
(877) 772-5772
www.rrb.gov

NEW JERSEY MEDICARE COVERAGE AT A GLANCE

Part A: Medically necessary care in hospitals, skilled nursing facilities, hospice, and some home health care
Part B: Doctor visits, preventive care, laboratory and x-ray services, durable medical equipment, hospital outpatient services, home health care, and ambulance service
Part C: Also known as Medicare Advantage, is a managed care option through which enrollees get Parts A, B and D benefits.
Part D: Coverage for some medically approved pharmaceuticals
New Jersey’s Medicaid program, known as NJ FamilyCare, is administered by the DHS Division of Medical Assistance and Health Services. NJ FamilyCare covers certain medical and health care services for individuals who meet established eligibility standards.

**MEDICAL ASSISTANCE CUSTOMER CENTERS**
Atlantic / Burlington / Camden / Cape May / Cumberland Counties / Gloucester / Mercer / Salem Counties
(856) 614-2870

Bergen / Passaic / Morris / Sussex / Warren Counties
(973) 977-4077

Essex County / Hudson County
(973) 648-3700

Monmouth / Ocean / Middlesex / Hunterdon / Somerset / Union Counties
(732) 863-4400

**MEDICAID THROUGH MANAGED CARE**
Most NJ FamilyCare recipients are enrolled with an HMO to manage their services. See the blue box above for a list of HMOs serving NJ.

**MEDICAID HOME AND COMMUNITY-BASED WAIVERS**
Medicaid waivers include traditional State Plan Medicaid services plus expanded Medicaid services to allow individuals who require a facility level of care to receive the support services they need to remain living in the community. Waivers have clinical and financial eligibility criteria which must be met prior to enrollment.

**HMO Contact Numbers**
- Aetna Better Health of NJ 1-855-232-3596
- Amerigroup 1-800-600-4441
- Horizon NJ Health 1-800-682-9090
- United Healthcare Community Plan 1-800-941-4647
- WellCare 1-888-453-2534

**NJ FAMILY CARE**
NJ FamilyCare, New Jersey’s publicly funded health insurance program, includes CHIP, Medicaid, and Medicaid expansion populations under the Affordable Care Act (ACA). That means qualified NJ residents of any age may be eligible for free or low cost health insurance that covers doctor visits, prescriptions, vision, dental, mental health and substance use services, and even hospitalization.
Telephone: (800) 701-0710
www.njfamilycare.org

**The Affordable Care Act (ACA)**
The Affordable Care Act (ACA) offers affordable health insurance for eligible residents. Under the ACA, millions of Americans have benefited by having access to doctors, medical professionals and others. Marketplaces or “exchanges” offer consumers and small businesses a choice of standardized health plans. For the most part, these marketplaces serve people who are not offered insurance by a large employer. Enrollment periods are limited; however, special enrollment opportunities for those who need it are available throughout the year.
Telephone: (800) 318-2596
www.healthcare.gov

**MEDICAID AT A GLANCE**
**MEDICAID SERVICES MAY INCLUDE:**
- Certified Nurse Practitioner/Clinical Nurse
- Specialist Services
- Chiropractic Services
- Dental Services
- Early and Periodic Screenings, Diagnosis, and Treatment (under age 21 only)
- Family Planning Services
- HealthStart Maternity and Pediatric Care Services
- Home Care Services
- Hospice Services
- Inpatient and Outpatient Hospital Services
- Laboratory and Radiological Services
- Medical Day Care Services
- Medical Supplies and Equipment
- Nursing Facility Services
- Optometric Services and Optical Appliances
- Pharmaceutical Services
- Physician Services
- Podiatric Services
- Prosthetic and Orthotic Devices and Hearing Aids
- Psychological and Mental Health Services
- Rehabilitative Services
- Medical Transportation Services

**“Where’s My Ride?”**
Individuals on Medicaid/NJ FamilyCare can call LogistiCare at (866) 527-9934 to schedule rides to and from medical appointments.
PHARMACEUTICAL ASSISTANCE

PAAD and Senior Gold
The Division of Aging Services offers programs that provide financial assistance for prescription medicines and certain pharmacy items to qualified low income individuals.

For information about applying for Pharmaceutical Assistance to the Aged and Disabled (PAAD) or Senior Gold, contact your county’s NJ ADRC program (see page 19), your local pharmacy, or the Division of Aging Services.

Division of Aging Services Call Center
(800) 792-9745    (609) 588-7048

For information about the AIDS Drug Distribution Program (ADDP), call: (877) 613-4533

Rx4NJ
Many pharmaceutical companies have Patient Assistance Programs to assist consumers who have limited income and are without health insurance which covers the cost of medications. Rx4NJ, a Partnership for Prescription Assistance (PPA) program, is a no-cost service which connects consumers to these discounts.

https://nj.pparx.org

DID YOU KNOW?
The New Jersey Motor Vehicle Commission (MVC) provides a discount on the cost of vehicle registration to SSI, PAAD and Lifeline recipients. In order to receive this discount, the recipient must provide a current Lifeline or PAAD eligibility card at the time of registration.

For more information, contact the MVC at:
(609) 292-6500

FEDERALLY QUALIFIED HEALTH CENTERS (FQHCs) are community based programs that provide primary and preventive healthcare, regardless of a patient’s ability to pay. To find a FQHC in New Jersey, visit www.nj pca.org.

CHARITY CARE (866) 588-5696
(609) 292-4709 (English)
(609) 292-4715 (Spanish)
The New Jersey Hospital Care Payment Assistance Program (Charity Care) is a program that allows free or reduced fee care for uninsured or underinsured patients who receive inpatient or outpatient services at acute care hospitals throughout New Jersey. Some services and outpatient prescriptions may not be eligible for reduction. Assistance is available to individuals who have no health coverage or limited coverage, who are otherwise ineligible for any private or government sponsored coverage (such as Medicaid), and who meet the program’s income and assets criteria.

HEALTHCARE RESOURCES ON THE WEB

The Patient Advocate Foundation
www.patientadvocate.org

Medicare Interactive
www.medicareinteractive.org

Center for Ethics and Advocacy in Healthcare
www.guidestar.org/profile/36-3878528

MENTAL HEALTH SERVICES

Crisis Assessment Response and Enhanced Services (CARES) Formerly known as the Statewide Clinical Consultation and Training (SCCAT)
This program serves individuals with developmental disabilities in mental health or behavioral crises. Their staff work out of regional offices, providing a 24/7 mobile response to people who are in crisis. Population served are individuals 21 and older with a dual diagnosis of a serious mental illness and a developmental disability. They work with individuals, their families, staff and mental health providers by offering:

- Direct response at the time of crisis in family homes, residential placements, day programs, and emergency rooms
- Technical support to families, sponsors, DD and mental health service providers
- Link-up with relevant resources
- Training for consumers, families, sponsors, and service providers
- Consultations at psychiatric inpatient units

For more information, call:
(888) 393-3007    www.sccatnj.org

For the Division of Mental Health and Addiction Services, See Page 9
HEALTH AND WELLNESS FOR PEOPLE WITH DISABILITIES

WELLNESS BASICS

- Include physical activity in your daily routine.
- Eat according to the FDA Food Pyramid at [www.choosemyplate.gov](http://www.choosemyplate.gov)
- Rest when needed, maintain a sleep schedule, and maintain good personal hygiene.
- Make medical appointments as needed and keep accurate records for follow-up.
- Take medication as directed. Don’t deviate from regimen without medical clearance.
- Do a daily “wellness check”. Look out for skin breakdown, sores and irritation.
- Make sure medical equipment such as wheelchairs and prosthetic devices “fit” properly.
- Avoid drug usage and limit alcohol and tobacco consumption.
- Maintain social interaction. Be part of the community.
- Keep up with “preventive” care. (Examples: Mammogram and pelvic exams for females and DRE and testicular exam for males.)
- Properly dispose of unused prescriptions, check with your local municipality on disposal locations.

HEALTH CARE SELF-ADVOCACY

- Keep an accurate updated list of your medications, providers, and insurance information.
- Make sure providers’ offices are accessible. When in doubt, ask.
- Discuss your disability as well as your health needs with practitioners.
- Never be afraid to ask questions or get clarity as needed.
- Ask someone to accompany you to appointments as needed.
- Keep a list of concerns or questions in between appointments and bring it with you to your appointments.

WELLNESS RESOURCES ON THE WEB

- Center for Disease Control Women’s Health Homepage
  [www.cdc.gov/women/index.htm](http://www.cdc.gov/women/index.htm)
- The National Center on Health, Physical Activity, and Disability
  [www.ncpad.org](http://www.ncpad.org)
- Center for Research on Women with Disabilities (CROWD)
  [https://www.bcm.edu/research/centers/research-on-women-with-disabilities/](https://www.bcm.edu/research/centers/research-on-women-with-disabilities/)
- Office on Women’s Health
  [www.womenshealth.gov/about-us/](http://www.womenshealth.gov/about-us/)
- Center for Disease Control Feature Page on Disabilities
  [https://www.cdc.gov/ncbddd/disabilityandhealth/index.html](https://www.cdc.gov/ncbddd/disabilityandhealth/index.html)
- MedNets.com
  [www.mednet.com](http://www.mednet.com)
FINANCIAL ASSISTANCE

SUPPLEMENTAL SECURITY INCOME
The Federal Social Security Administration administers the Supplemental Security Income (SSI) Program, under which persons age 65 years and older, or those who are blind or have disabilities (including children), receive maintenance payments from that agency and supportive services (including emergency assistance and payment for burial) through the county welfare agencies. In NJ, SSI recipients also receive NJ FamilyCare (Medicaid).

SOCIAL SECURITY DISABILITY INSURANCE
The Social Security Disability Insurance (SSDI) program pays benefits to workers that have a permanent disability and their families. To be eligible for SSDI, you must be determined to have a permanent disability and must have earned a minimum number of credits from work covered under Social Security. The required number of credits varies depending on your age at the time you became disabled.

HOMEOWNERSHIP PRESERVATION FOUNDATION (888-995-HOPE (4673)
www.995hope.org
The Homeownership Preservation Foundation (HPF) is a nonprofit group that helps financially challenged homeowners navigate their budget problems and, whenever possible, helps them to avoid mortgage foreclosure. The Home Ownership Preservation Effort (HOPE) Hotline provides advising services to distressed homeowners for free, 24 hours a day, 7 days a week, 365 days a year, in over 170 languages. HPF develops innovative and sustainable solutions to preserve and expand homeownership through consumer education and advising programs.

UTILITY ASSISTANCE

HOME ENERGY ASSISTANCE HOTLINE
(800) 510-3102

BOARD OF PUBLIC UTILITIES
(609) 341-9188 Toll Free: (800) 624-0241
www.bpu.state.nj.us/bpu/assistance/programs

TRUE AND PAGE PROGRAMS
(855) 465-8783 or (732) 982-8710
www.NJpoweron.org
The Temporary Relief for Utility Expenses (TRUE) Program and the Payment Assistance for Gas and Electric (PAGE) Program were established by the Board to provide relief on natural gas and electric bills for low to moderate income New Jersey households who are experiencing a temporary financial crisis. Eligible applicants cannot be receiving or be eligible for a Universal Service Fund (USF) benefit or a Low Income Home Energy Assistance Program (LIHEAP) benefit. TRUE and PAGE are administered by the Affordable Housing Alliance.

COMFORT PARTNERS (888) 773-8326
This program is designed to improve energy affordability for income eligible households through direct installation of free energy efficiency measures and education about steps everyone can take to save energy. Participants are asked to partner with the program to develop and carry out a household energy savings Action Plan.
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)  (800) 510-3102
LIHEAP is administered by the NJ Dept. of Community Affairs and helps NJ households pay for heating costs and certain medically-necessary cooling expenses. Renters who have their heating costs included in their rent may also qualify. Applications are accepted from October 1st through April 30th of each year.
www.energyassistance.nj.gov

NJ LIFELINE CREDIT PROGRAM  (800) 792-9745
Lifeline is administered by the NJ Dept. of Human Services and provides a $225 annual energy benefit to seniors and people with disabilities who meet the PAAD eligibility requirements or who receive SSI. The benefit is also available to customers who have electric and gas costs included in their rent.

NJ SHARES  (866) NJSHARES (657-4273)  www.njshares.org
NJ SHARES is a non-profit corporation that provides assistance to income eligible NJ households in paying their energy, telephone and water bills. Applications for NJ SHARES grants can be made at any of the more than 270 participating social service agencies throughout the state.

UNIVERSAL SERVICE FUND (USF)  (866) 240-1347 or  www.energyassistance.nj.gov
The USF, administered by the NJ Dept. of Community Affairs, was designed so that households most in need receive the highest benefit by using a percentage of income formula. Benefits appear as a credit on the household electric and/or gas bill (capped at $1,800 per year).

Fresh Start: Fresh Start, a special program under USF, allows eligible New Jersey households participating in USF for the first time to earn forgiveness for pre-existing arrearages by making full, on-time payments for 12 months. You cannot apply for Fresh Start, but if you are eligible you will be enrolled by your utility company and receive information about the program in the mail.

WINTER TERMINATION PROGRAM  (800) 624-0241
Administered by the BPU, the Winter Termination Program (WTP) protects specific categories of customers from having their gas or electric shut off between November 15th and March 15th. Those enrolled in specific programs (such as SSI, Temporary Assistance to Needy Families, USF and Lifeline) are protected by WTP, and an additional “catch-all” category is included for people unable to pay their utility bills because of circumstances beyond their control such as unemployment or illness.

TELEPHONE ASSISTANCE
The telephone assistance program provides a discount on your monthly bill. Eligibility is determined based on your income or participation in other assistance programs. In general, if you participate in any of the following programs you also may qualify for telephone assistance: Supplemental Security Income (SSI), Temporary Assistance to Needy Families/Work First New Jersey (TANF), General Assistance, Lifeline Utility Credit/Tenants Lifeline Assistance, Pharmaceutical Assistance to the Aged and Disabled (PAAD), Supplemental Nutrition Assistance Program, Home Energy Assistance Program (LIHEAP/HEAP), Medicaid, Federal Public Housing Assistance, National School Lunch Program. The following providers participate in Lifeline Assistance and Link Up programs in New Jersey:

1) Verizon New Jersey: Call NJSHARES regarding Communications Lifeline at 1-888-337-3339  www.njshares.org/otherPrograms/communications-lifeline.asp
2) CenturyLink/United Telephone Company of New Jersey: 1-800-201-4099  www.centurylink.com
3) Warwick Valley Telephone: 1-800-952-7642  www.momentumtelecom.com
5) Virgin Mobile: Call Assurance Wireless 1-888-898-4888  www.assurancewireless.com

THE PROPERTY TAX REIMBURSEMENT (“SENIOR FREEZE”)  1-800-882-6597
www.state.nj.us/treasury/taxation/ptr/
The Senior Freeze Program reimburses eligible senior citizens and individuals with disabilities for property tax or mobile home park site fee increases on their principal residence.

AUTO INSURANCE ASSISTANCE
DOLLAR-A-DAY AUTO INSURANCE  (800) 652-2471
The Dollar-A-Day policy is available to New Jersey drivers who are currently enrolled in Medicaid with hospitalization. It covers emergency treatment immediately following an accident, and treatment of serious brain and spinal cord injuries up to $250,000. It also provides a death benefit of $10,000. The cost is $365 per year.

To find food pantries throughout New Jersey, visit www.endhungernj.com

See NJHelps Page 17 - www.njhelps.org
EARLY INTERVENTION RESOURCES

The New Jersey Early Intervention System receives state and federal funds through Part C of the Individuals with Disabilities Education Act. The ultimate goal is for children to maximize their potential to lead full, productive lives with their families and within their own communities.

New Jersey’s Early Intervention System is a coordinated effort among the New Jersey Department of Health, the New Jersey Department of Human Services, the New Jersey Department of Education and the New Jersey Department of Children and Families. A State Interagency Coordinating Council, appointed by the governor, advises and assists the Department of Health as the lead agency in the development and implementation of early intervention for infants and toddlers with developmental delays or disabilities, and their families. Services are available to children, birth to three, in every county.

ELIGIBILITY
Each child’s eligibility is determined by a multidisciplinary team, which includes the child’s parents. If the child is not eligible for early intervention, recommendations may be made for referral to other appropriate resources. If the child is eligible, as determined by a medical diagnosis or developmental evaluation, an Individualized Family Service Plan (IFSP) to meet the needs of the child and the family will be developed by the team.

CRITERIA
• developmental delay of at least 1.5 standard deviations below the mean in two or more developmental areas (cognitive; physical, including gross motor, fine motor, vision and hearing; communication, social/emotional or adaptive); or
• developmental delay of at least 2.0 standard deviations below the mean in one developmental area; or
• a medically diagnosed physical or mental condition that has a high probability of resulting in developmental delay.

ACCESSING SERVICES
The county-based Regional Early Intervention Collaboratives are the system point of entry for referral to the early intervention system. With family agreement, anyone may call to make a referral. A service coordinator will be assigned to work with the family. The service coordinator will arrange evaluation for eligibility at no cost to the family.

REGIONAL COLLABORATIVES
The Regional Early Intervention Collaboratives (REICs) are independent, non-profit corporations established to provide a community-based, culturally competent and consumer-driven early intervention system. The collaboratives are responsible for child find, public awareness, initial referral, service coordination, training and technical assistance and family support.

Family Link Regional Early Intervention Collaborative
2333 Morris Avenue, Suite A204 (2nd Floor)
Union, NJ 07083
Telephone:  (908) 964-5303
www.familylinknj.org
(Essex, Morris, Sussex, Union, and Warren Counties)

Northeast Regional Early Intervention Collaborative
65 Willowbrook Boulevard, Suite 405
Wayne, NJ 07470
Telephone:  (973) 256-8484
www.nreic.org
(Bergen, Hudson, and Passaic Counties)

Central Jersey Family Health Consortium Regional Early Intervention Collaborative
Central Jersey Family Health Consortium
2 King Arthur Court, Suite B
North Brunswick, NJ 08902
Telephone:  (732) 937-5437
www.cjfhc.org
(Hunterdon, Mercer, Middlesex, Monmouth, Ocean, and Somerset Counties)

Southern Regional Early Intervention Collaborative
Winslow Professional Building
1044 South Route 73, Suite A, Berlin, NJ 08009
Telephone:  (856) 768-6747
www.snjreic.org
(Atlantic, Burlington, Camden, Cape May, Cumberland, Gloucester, and Salem Counties)

Toll Free Number for the Early Intervention System
(888-653-4463)
EDUCATION RESOURCES

The Individuals with Disabilities Education Act guarantees children with disabilities, ages 3 to 21, the right to a free, appropriate public education delivered in the least restrictive environment. The New Jersey Department of Education administers state and federally funded aid programs for more than 1.3 million public and private elementary and secondary school children, and is responsible for ensuring that local schools comply with state and federal laws and regulations.

SPECIAL EDUCATION PROGRAMS
The Office of Special Education Programs, under the jurisdiction of the Division of Student Services, is responsible for the provision of special education and related services.

Office of Special Education Programs
PO Box 500, 100 Riverview Plaza
Trenton, NJ 08625-0500
Telephone: (609) 376-9060
www.nj.gov/education/specialed/

CHILD STUDY TEAMS
A child study team consists of a school psychologist, a learning disability teacher-consultant and a school social worker. For children age three to five, the child study team includes a speech correctionist or speech-language specialist. The child study team, with consent from the child’s parents, evaluates the child and determines his or her eligibility for special education services.

Upon completion of the evaluation and prior to placement in special education, an Individualized Education Program, with stated goals and objectives, is written with the participation of the parents. According to New Jersey Administrative Code, a full continuum of alternative placements shall be available to meet the needs of children with educational disabilities.

NEW JERSEY SPECIALIZED CHILD STUDY TEAM (NJSCST)
Provides evaluation services for children who are deaf or hard of hearing.

PO Box 500, 200 Riverview Plaza
Trenton, NJ 08625-0500
Telephone: (609) 376-9091

PROJECT CHILD FIND
A free referral service for early intervention and special education programs.
Telephone: (800) 322-8174

LEARNING RESOURCE CENTERS
Learning Resource Centers provide research reports, educational guides, training, and workshops for parents and educators of students with disabilities.

NEW JERSEY HIGHER EDUCATION STUDENT ASSISTANCE AUTHORITY (HESAA)
HESAA provides New Jersey students and families with the financial and informational resources for students to pursue their education beyond high school.
Telephone: (800) 792-8670
www.hesaa.org


COUNTY SUPERVISORS OF CHILD STUDY

<table>
<thead>
<tr>
<th>County</th>
<th>Phone Number</th>
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<th>Phone Number</th>
</tr>
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<tbody>
<tr>
<td>Atlantic</td>
<td>(609) 625-0004</td>
<td>Middlesex</td>
<td>(732) 249-2900</td>
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<tr>
<td>Bergen</td>
<td>(201) 336-6875</td>
<td>Monmouth</td>
<td>(732) 431-7810</td>
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<tr>
<td>Burlington</td>
<td>(609) 265-5938</td>
<td>Morris</td>
<td>(973) 285-8336</td>
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<td>Camden</td>
<td>(856) 401-2400</td>
<td>Ocean</td>
<td>(732) 929-2079</td>
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<td>Cape May</td>
<td>(609) 465-1281</td>
<td>Passaic</td>
<td>(973) 569-2110</td>
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<tr>
<td>Cumberland</td>
<td>(856) 453-0422</td>
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<td>(856) 453-0422</td>
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<td>Essex</td>
<td>(973) 621-2750 x2767</td>
<td>Somerset</td>
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<td>Gloucester</td>
<td>(856) 686-8378</td>
<td>Sussex</td>
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<td>Hudson</td>
<td>(201) 369-5290</td>
<td>Union</td>
<td>(908) 654-9867</td>
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<td>Hunterdon</td>
<td>(908) 788-1414</td>
<td>Warren</td>
<td>(908) 689-0464</td>
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<tr>
<td>Mercer</td>
<td>(609) 588-5873</td>
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See page 37 for Special Child Health and Early Intervention Services

HEAD START
Project Head Start is a federally funded pre-school program for children. Head Start provides a program of comprehensive developmental services based on the needs of the individual child, the child’s family and community. Head Start serves children with disabilities in a mainstream environment.

For Local Head Start Programs, call:
(609) 376-9077
https://eclkc.ohs.acf.hhs.gov/center-locator
EMPLOYMENT AND TRAINING RESOURCES

Resources for employment and training vary depending on an individual’s skill level and employability. Services for people with disabilities include vocational evaluation and assessment, training, counseling, education, job placement assistance, supported employment and support for entrepreneurs with disabilities.

VOCATIONAL REHABILITATION
The Division of Vocational Rehabilitation Services (DVRS), within the Department of Labor and Workforce Development, provides services to individuals of employable age with disabilities. Eligibility generally is based on the presence of a mental or physical disability that is an obstacle to employment, and a reasonable expectation that the division’s services will help the individual become employable.

Vocational rehabilitation counselors work with individuals and their families to develop and carry out a plan for training and placement. If financial need is established, the division will purchase other rehabilitative services from private providers, such as further evaluation or counseling, training at a vocational center or technical school and on-the-job training.

DIVISION OF VOCATIONAL REHABILITATION SERVICES (DVRS) - MAIN OFFICE
1 John Fitch Plaza, 12th Floor
PO Box 398
Trenton, NJ 08625-0398
Telephone: (609) 292-5987
www.wnjpin.state.nj.us

DISTRICT OFFICES

DVRS ATLANTIC OFFICE
2 South Main Street, Suite 2
Pleasantville, NJ 08232
Telephone: (609) 813-3933

DVRS BERGEN OFFICE
60 State Street, 2nd Floor Room 203
Hackensack, NJ 07601-5471
Telephone: (201) 996-8970

DVRS BURLINGTON OFFICE
795 Woodlane Road, Suite 201
Westampton, NJ 08060
Telephone: (609) 518-3948

DVRS CAMDEN OFFICE
2600 Mt. Ephraim Avenue, Suite 103
Camden, NJ 08104-3290
Telephone: (856) 614-2500

DVRS CAPE MAY OFFICE
3810 New Jersey Avenue
Wildwood, NJ 08260
Telephone: (609) 523-0330
VP: (609) 224-1218

DVRS CUMBERLAND/SALEM OFFICE
40 East Broad Street, Suite 204
Bridgeton, NJ 08302-2881
Telephone: (856) 453-3888
VP: (856) 497-0075

DVRS ESSEX OFFICE
990 Broad Street, 2nd Floor
Newark, NJ 07102
Telephone: (973) 648-3494

DVRS GLOUCESTER OFFICE
215 Crown Point Road, Suite 200
Thorofare, NJ 08086-2153
Telephone: (856) 384-3730

DVRS HUDSON OFFICE
438 Summit Avenue, 6th Floor
Jersey City, NJ 07306-3187
Telephone: (201) 217-7180

DVRS MERCER OFFICE
Labor Station Plaza 4, PO Box 959
28 Yard Avenue,
Trenton, NJ 08625-0959
Telephone: (609) 292-2940
VP: (609) 498-7011

DVRS MIDDLESEX OFFICE
550 Jersey Avenue, PO Box 2672
New Brunswick, NJ 08903
Telephone: (732) 937-6300

DVRS MONMOUTH OFFICE
60 Taylor Avenue
Neptune, NJ 07753-4844
Telephone: (732) 775-1799

DVRS MORRIS/SUSSEX/WARREN OFFICE
13 Emery Avenue 2nd Floor
Randolph, NJ 07869
Telephone: (973) 631-6304
CBVI OFFICES

For New Jersey residents who are blind or visually impaired, the DHS Commission for the Blind and Visually Impaired (CBVI) provides comprehensive employment services, which include vocational evaluation, counseling, guidance, training, and job placement. For a list of CBVI offices, go to Page 6.

ONE-STOP CAREER CENTERS

One-Stop Career Centers throughout the state offer a wide range of tools to help people, including military veterans, those who are 55+, and individuals with disabilities, find a new job or career. All services are free of charge to help New Jersey’s workers:

- Find a job
- Strengthen job-search skills
- Get training
- Improve reading and basic skills
- Network the way to a job
- Use labor market information to make career decisions
- Start a business

To connect with your local One-Stop Career Center, call:

(877) 872-5627 careerconnections.nj.gov

Need more information on disability employment in NJ? Visit:
www.state.nj.us/humanservices/disabilityemployment.html

For the New Jersey Association for Persons in Supported Employment (NJAPSE), See Page 31
TICKET TO WORK AND WORK INCENTIVES IMPROVEMENT ACT
Social Security’s Ticket to Work Program is a free and voluntary program available to people ages 18 through 64 who are blind or have a disability and who receive Social Security Disability Insurance (SSDI) or Supplemental Security Income (SSI) benefits. The goals of the program are to offer beneficiaries with disabilities expanded choices when seeking service and supports to enter, re-enter, and/or maintain employment; to increase the financial independence and self-sufficiency of beneficiaries with disabilities; and to reduce and, whenever possible, eliminate reliance on disability benefits. While participating in the Ticket to Work Program, beneficiaries can get the help they need to safely explore their work options without immediately losing their benefits. Beneficiaries also can use a combination of work incentives to maximize their income until they begin earning enough to support themselves.

Telephone: (866) 968-7842
https://choosework.ssa.gov/

SELF-EMPLOYMENT
The New Jersey Division of Vocational Rehabilitation Services has developed a common policy and regulations regarding self-employment as a work option for people with disabilities. Individuals with an interest in becoming self-employed should present this option to their vocational rehabilitation counselor. If a solid business plan is put together, there may be capital investment available for a variety of start-up needs.

Eligible clients of the Commission for the Blind and Visually Impaired can obtain capital to start and manage businesses through the Commission’s Business Enterprise Program. Support primarily consists of training in business management and assistance in establishing vending locations. However, assistance for other business ventures is possible. A solid business plan is required.

Self-Employment Initiative
Division of Vocational Rehabilitation Services
Contact your Local DVRS office in your County, Pages: 46-47.

PLAN TO ACHIEVE SELF-SUPPORT (PASS)
The Social Security Administration has adopted a series of work incentives with a Plan to Achieve Self-Support (PASS), including the retention of benefits while starting a business. Individuals receiving SSI may be able to acquire additional capital for small business start-up through a PASS. A business plan is required. Contact a PASS specialist at your local Social Security office.

PASS Proposals Social Security Administration
Telephone: (866) 348-5403
Last names A-M x23648, N-Z x23645
www.socialsecurity.gov/disabilityresearch/wi/pass.htm

TECHNICAL ASSISTANCE
Assistance for entrepreneurs with disabilities is available in the form of financing, business plan preparation, marketing assistance, PASS assistance, or general help in locating information or resources for business start-up or expansion.

New Jersey Economic Development Authority
Telephone: (866) 534-7789
www.njeda.com

Small Business Development Centers
www.njsbdc.com

Service Core of Retired Executives SCORE
Telephone: (800) 634-0245
www.score.org

Receiving Social Security Disability and considering working?
Visit the New Jersey Benefits to Work Calculator at
www.nj.db101.org

Business Resources on the Web
AbilityJobs www.abilityjobs.com
US Small Business Administration www.sba.gov/
US Office of Disability Employment Policy www.dol.gov/odep
The Ticket to Work and Self-Sufficiency Program is a nationwide initiative designed to assist individuals with disabilities with the training and support they need to work by increasing their choices. SSA beneficiaries with disabilities can find employment, vocational rehabilitation, and other support services from public and private providers. (See page 48)

Telephone: (866) 968-7842
https://choosework.ssa.gov/

The Family Resource Network’s New Jersey Work Incentives Network Support (NJWINS) program assists Supplemental Security Income (SSI) and Social Security Disability Insurance (SSDI) beneficiaries to start, continue, or increase work efforts while maintaining cash and healthcare benefits for as long as they are needed. NJWINS can serve anyone ages 14 to 64, who is receiving SSI or SSDI benefits and is considering work, starting work, continuing present work, or increasing work efforts. www.njwins.org

Northern and Central New Jersey residents, call: (866) 946-7465
Cape May, Camden, Atlantic, Gloucester, Cumberland and Salem counties, call:
Full Circle Employment Solutions LLC
PO Box 7030 Hyattsville, MD 20787
(888) 466-2942 x20

Need more information on disability employment in NJ? Visit:
www.state.nj.us/humanservices/disabilityemployment.html

The WorkAbility program offers people with disabilities who are working, and whose income would otherwise make them ineligible for Medicaid, the opportunity to pay a small premium and receive full NJ Medicaid coverage. People with disabilities who are employed and are between the ages of 16 to 64 can qualify for the program with an annual gross earned income of up to approximately $61,500.

Eligibility Criteria
- Must be between the ages of 16-64
- Must be working (full or part time) and have proof of employment
- Must have been determined “disabled” by the Social Security Administration OR the Disability Review Team at the Division of Medical Assistance & Health Services

Unearned Income
- $1,012 per month (single) $1,372 per month (couple)
  Note: Social Security Disability benefit may be disregarded for unearned income

Earned Income (Individual)
- $61,500 per year (gross income) $5,125 per month (gross income)

Eligible Couple
- $83,100 per year (gross income) $6,925 per month (gross income)

Liquid Assets:
- $20,000 for an individual $30,000 for a couple (where both are eligible)
  Note: Assets do not include the primary home, car (used for work or medical transportation), or 401K/IRA retirement account.

www.state.nj.us/humanservices/dds/services/workability/
(888) 285-3036
HOUSING RESOURCES

HOUSING PROGRAMS
Under the New Jersey Department of Community Affairs (DCA), the Division of Housing and Community Resources provides affordable housing programs through the administration of the Federal Section 8 Voucher, various supportive services such as homelessness prevention programs which may assist qualified renters facing eviction, financial assistance to communities, local government, and community based organizations. Through its Community Services Block Grant, DCA provides funding to Community Action Agencies (CAA) throughout the state. CAA’s offer various programs to assist low income families and individuals, such as: rental assistance, housing rehabilitation, weatherization, relocation assistance, and family self-sufficiency.

DIVISION OF HOUSING AND COMMUNITY RESOURCES
PO Box 051
Trenton, NJ 08625-0051
(609) 633-6303
www.state.nj.us/dca/divisions/dhcr
Section 8 Housing Voucher Program and State Rental Assistance Program (609) 292-4080

HOMELESSNESS PREVENTION
Atlantic County ...................... 609-822-1108 x127
Bergen County ....................... 201-488-5100 x7041
Burlington County ................... 609-835-4329 x4721
Camden County ...................... 856-964-6887
Cape May County .................... 609-822-1108 x133
Cumberland County ................. 856-692-2331
Essex County ....................... 973-266-7991
Gloucester County .................. 856-845-9200
Hudson County ...................... 201-688-7234
Hunterdon County ................... 908-782-2490
Mercer County ...................... 609-989-9417
Middlesex County .................. 732-638-2870
Monmouth County .................. 732-775-0525 x214
Morris County ...................... 908-454-7000 x118
Ocean County ...................... 732-244-5333
Passaic County ..................... 973-279-7100
Salem County ....................... 856-299-1296
Somerset County ................... 908-454-7000 x118
Sussex County ..................... 908-454-7000 x118
Union County ..................... 908-351-7727
Warren County ................... 908-453-2194

NEW JERSEY HOUSING AND MORTGAGE FINANCE AGENCY (NJHMFA)
800-NJ-HOUSE (800) 654-6873 www.njhousing.gov
The main goal of the New Jersey Housing and Mortgage Finance Agency is to encourage the production of affordable housing for all New Jersey citizens. Its Community Development Division administers several programs targeted to people with special needs. For information about low-income or special needs home ownership programs, call the NJHMFA.

For the Homeownership Preservation Foundation (HPF) see page 42.

New Jersey Housing Resource Center
The Housing Resource Center provides individuals with information on accessible and affordable housing throughout the state. This project was made possible through a collaboration among the Division of Disability Services, the Department of Community Affairs and the NJ Housing Mortgage Finance Agency. To access the Center, go to: www.njhrc.gov or call (877) 428-8844.

COMMUNITY ACTION AGENCIES (CAA)
Atlantic County ...................... 732-244-5333
Bergen County ....................... 201-968-0200
Burlington County .................. 609-835-4329
Camden County ...................... 856-964-6887
Cape May County ................... 732-244-5333
Cumberland County ................. 856-451-6330
Essex County ....................... 973-395-8350
Gloucester County ................. 856-451-6330
(Newark only: 973-642-0181)
Hudson County ...................... 201-437-7222, 201-547-6910, 201-656-3711, 201-210-0100
Hunterdon County .................. 908-454-7000
Mercer County ...................... 609-989-6964, 609-392-2161
Middlesex County ................. 732-324-2180, 732-828-4510
Monmouth County ................. 732-389-2958
Morris County ...................... 908-454-7000
Ocean County ...................... 732-244-5333
Passaic County ..................... 973-881-2834, 973-279-2333, 973-472-2478
Salem County ....................... 856-451-6330
Somerset County ................... 732-846-8888
Sussex County ..................... 908-454-7000
Union County ..................... 908-753-3519, 908-527-4883
Warren County ................... 908-454-7000
PERSONAL CARE ASSISTANT SERVICE (PCA)

PCA services are non-emergent, on-going health related tasks performed by qualified staff in an eligible NJ FamilyCare member’s home. The purpose of the program is to accommodate long-term/chronic or maintenance health care by providing assistance with activities of daily living and household duties essential to the individual’s health and comfort. Eligible NJ FamilyCare recipients may receive up to a maximum of 40 hours of PCA services per week. The number of hours authorized is based upon medical necessity, as determined by a nursing assessment. To apply, contact your NJ FamilyCare Managed Care Organization.

PERSONAL PREFERENCE PROGRAM (PPP)

PPP offers an alternate way for individuals to receive their NJ FamilyCare Personal Care Assistant (PCA) services. Using a self-directed model, this program enables eligible NJ FamilyCare recipients to direct and manage their PCA services rather than receiving traditional PCA agency services. To enroll, contact your NJ FamilyCare Managed Care Organization (MCO) Care Manager.

PERSONAL ASSISTANCE SERVICES PROGRAM (PASP)

PASP is a state funded program that provides routine, non-medical assistance to adults with disabilities who are employed, preparing for employment, involved in community volunteer work, or attending school. PASP allows consumers to receive up to 40 hours of service per week, therefore enabling them to maintain their independence in the community. Personal assistants help with such tasks as light housekeeping, bathing, dressing, meal preparation, shopping, driving or using public transportation. Consumers are able to coordinate their own services by managing a budget, hiring workers and making purchases directly through their account with the assistance of a fiscal intermediary service organization (FISO) or “business agent”. To apply, please contact your county PASP consultant. (See page 1)

COUNTY PASP CONSULTANTS

Atlantic County .................(609) 645-7700  x4386
Bergen County ...................(201) 336-6502
Burlington County ...............(609) 631-2488
Camden County ...................(609) 261-1667
Cape May County ...............(609) 631-2452
Cumberland County ..........(856) 453-2220
Essex County ..............(973) 530-2972/(973) 395-8494
Gloucester County ..........(856) 384-6845
Hudson County .................(201) 336-6508
Hunterdon County ............(908) 788-1361
Mercer County .................(609) 989-6459
Middlesex County ..........(732) 745-2587
Monmouth County ..........(732) 571-6232  x17
Morris County ...............(973) 326-7285
Ocean County ...............(732) 505-3779
Passaic County ...............(609) 631-2483
Salem County ...............(856) 339-8622
Somerset County ..............(908) 704-6346
Sussex County ..............(973) 940-5200  x1286
Union County ...............(908) 527-4845
Warren County ..........(973) 625-1940

AGING AND DISABILITY RESOURCE CONNECTION (ADRC)

The Aging and Disability Resource Connection/Area Agency on Aging (AAA) serves as the lead County agency for seniors and their caregivers to access information, community services, and long term services and supports. Services available to eligible individuals may include: outreach, case management, transportation, senior centers, volunteer opportunities, health promotion, nutrition programs, education, health insurance counseling, adult protective services, senior employment, respite care options, and information on housing and long-term care options. (See Page 19)

www.adrcnj.org

MOM2MOM

Mom2Mom is a helpline for caregivers of children with special needs to come together to share support. Funded by the New Jersey Department of Children and Families (DCF) and directed by University Behavioral HealthCare (UBHC), Mom2Mom’s 24/7 peer support helpline and other programs are staffed by mothers of children with special needs who have been trained as counselors with the support of mental health clinicians.

Telephone: (877) 914-6662

www.mom2mom.us.com

CARE2CAREGIVERS PROGRAM

Care2Caregivers is a peer-lead support program for those providing care for a family member or friend diagnosed with dementia.

Telephone: (800) 424-2494

www.care2caregivers.com
OTHER CAREGIVER RESOURCES
The following organizations are not affiliated with State or County Government.

HOME CARE & HOSPICE ASSOCIATIONS
Home Care Association of New Jersey
411 North Ave East
Crandford, NJ 07016
Telephone: (732) 877-1100
www.homecarenj.org

New Jersey Hospital Association
760 Alexander Road, PO Box 1
Princeton, NJ 08543
Telephone: (609) 275-4000
www.njha.com

Health Care Association of NJ
4 AAA Drive, Suite 203
Hamilton NJ 08691
Telephone:(609) 890-8700
www.hcanj.org

THE CAREGIVER ACTION NETWORK (CAN)
The Caregiver Action Network is the nation’s leading family caregiver organization working to improve the quality of life for the more than 65 million Americans who care for loved ones with chronic conditions, disabilities, disease, or the frailties of old age. CAN serves a broad spectrum of family caregivers ranging from the parents of children with special needs, to the families and friends of wounded soldiers; from a young couple dealing with a diagnosis of MS, to adult children caring for parents with Alzheimer’s disease. CAN (formerly the National Family Caregivers Association) is a non-profit organization providing education, peer support, and resources to family caregivers across the country free of charge.
Telephone: (202) 454-3970
www.caregiveraction.org

FAMILY CAREGIVER ALLIANCE (FCA)
Family Caregiver Alliance was the first community-based nonprofit organization in the country to address the needs of families and friends providing long-term care at home. Long recognized as a pioneer in health services, FCA now offers programs at national, state and local levels to support and sustain caregivers.
Telephone: (415) 434-3388 or (800) 445-8106
www.caregiver.org

AMERICAN HEALTHCARE ASSOCIATION (AHCA)
AHCA is the Nation’s largest association of long term and post-acute care providers. They advocate for quality care and services for individuals who are frail, elderly, and/or have disabilities. AHCA members provide essential care to approximately one million individuals in over 13,500 not-for-profit and proprietary member facilities.
Telephone: (202) 842-4444
www.ahcancal.org

WELSPOUSE ASSOCIATION
The Well Spouse Association, a nonprofit 501(c)(3) membership organization, advocates for and addresses the needs of individuals caring for those with chronic illnesses or disabilities. The agency offers peer to peer support and educates health care professionals and the general public about the special challenges and unique issues “well” spouses face every day.
Telephone: (732) 577-8899
www.wellspouse.org

NATIONAL ALLIANCE FOR CAREGIVING
Established in 1996, the National Alliance for Caregiving is a non-profit coalition of national organizations focusing on issues of family caregiving. Alliance members include grassroots organizations, professional associations, service organizations, disease-specific organizations, a government agency, and corporations.
Email only: info@caregiving.org
www.caregiving.org

GUARDIANSHIP RESOURCES
NJ Judiciary Guardianship Support/Guardianship Monitoring Program
www.judiciary.state.nj.us/courts/civil/guardianship.html

NJ Surrogate’s Court
www.njcourts.gov/public/assets/directories/surrogateroster.pdf

Kinship Care/Kinship Navigator Program
(See page 54)

Guardianship Assistance Program (GAP)
www.gapservices.org/about-us/index.html
(609) 444-6653

Guardianship Association of New Jersey, Inc. (GANJI)
www.ganji.org
**TRANSPORTATION RESOURCES**

**NJ FIND A RIDE**  
www.njfindaride.org

NJ Find A Ride is an online directory of public and accessible transportation options throughout the State. Through a customized search, the site provides information on eligibility, costs, and how to arrange for a ride.

**Accessible Travel Information**  
www.njfindaride.org/accessible-travel-info

**NEW JERSEY TRANSIT**

New Jersey Transit provides commuter services through bus routes and rail lines in New Jersey and into New York and Pennsylvania. Lift-equipped and kneeling buses, as well as accessible rail stations, are important elements of New Jersey Transit’s services to people with disabilities. Access Link is a service for those who are not able to use a regular fixed-route bus. New Jersey Transit also provides a reduced fare program for senior citizens and people with disabilities.

**New Jersey Transit**

One Penn Plaza East, Newark, NJ 07105  
Customer Service: (973) 275-5555

**Access Link: NJ Transit ADA Paratransit**

Telephone: (800) 955-2321  
www.njtransit.com

**REDUCED FARE PROGRAM**

Special rates are available for senior citizens 62 years of age or older and people with disabilities. Personal assistants ride for free when proper identification is presented by the person with a disability. Even qualifying out of state residents can ride on NJ TRANSIT buses and trains at the reduced rate. For more information, please contact NJ Transit.

**Reduced Fare Program** (973) 491-7112

**COUNTY PARA-TRANSPORTATION**

Each of the 21 counties in New Jersey provide a county-based paratransit service for senior citizens and people with disabilities. The following contact numbers are resources for current information on local paratransit services, including hours of operation, reservation procedures, fees (if any), priorities for services, consumer representation on advisory committees, etc.

**COUNTY PARA-TRANSPORTATION INFORMATION**

Atlantic County ......................... (609) 645-5910  
Bergen County ......................... (201) 368-5955  
Burlington County ..................... (877) 603-5111  
Camden County ......................... (856) 456-3344

Cape May County ....................... (609) 889-3700  
Cumberland County ................... (856) 691-7799  
Essex County ............................ (973) 618-1280  
Gloucester County .................... (856) 686-8350  
Hudson County ........................ (201) 369-4320  
Hunterdon County ..................... (800) 842-0531  
Mercer County .......................... (609) 530-1971  
Middlesex County ..................... (800) 221-3520  
Monmouth County ..................... (732) 431-6480  
Morris County .......................... (973) 829-8103  
Ocean County ........................... (877) 929-2082  
Passaic County .......................... (973) 305-5756  
Salem County ........................... (856) 339-8644  
Somerset County ....................... (908) 231-7115  
Sussex County .......................... (973) 579-0480  
Union County ........................... (908) 241-8300  
Warren County .......................... (908) 454-4044

**AMTRAK-OFFICE OF AMTRAK ACCESS**

Telephone: (800) USA-RAIL (800-872-7245)  
www.amtrak.com

**GREYHOUND CUSTOMERS WITH DISABILITIES TRAVEL ASSISTANCE LINE**

Telephone: (800) 752-4841  

**Greyhound ADA Compliance Office**

(214) 849-8966  www.greyhound.com

**OUT OF STATE ACCESSIBLE TRANSIT SERVICES**

**SEPTA-Pennsylvania**

Customer Services: (215) 580-7800  
Customized Community Transportation  
Paratransit Service .................... (215) 580-7145  
www.septa.org

**MTA-New York**

Access-A-Ride: (718) 393-4999  
web.mta.info/nyct/paratran/guide.htm

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**NJTip @ Rutgers New Jersey Travel Independence Program New**  
(NJTip) teaches individuals how to independently travel safely using public transportation. Instruction is available in English and Spanish. For more information visit the website at: njtip.rutgers.edu

NJTip @ Rutgers  
Alan M. Voorhees Transportation Center  
Rutgers, The State University of New Jersey  
33 Livingston Avenue  
New Brunswick, NJ 08901  
Telephone: 848-932-4499  
Email: njtip_info@njtip.rutgers.edu
SERVICES FOR CHILDREN

For the Department of Children and Families, See Page 13
www.nj.gov/dcf

NJ PARENT LINK
New Jersey’s Early Childhood, Parenting and Professional Resource Center
www.njparentlink.nj.gov

PERFORMCARE
Since 2009 PerformCare has been the Administrative Service Organization (ASO) for the State of New Jersey’s Division of Children’s System of Care (CSOC).

To access services for children and youth, call PerformCare toll-free, 24 hours a day, seven days a week, at 1-877-652-7624.
(See also, PerformCare Page 13)

OFFICE OF CHILD ABUSE PREVENTION
THE NEW JERSEY TASK FORCE ON CHILD ABUSE AND NEGLECT
PO Box 729
Trenton, NJ  08625-0700
Telephone: (609) 888-7919

SAFE HAVEN
(877) 839-2339
Safe Haven operates an infant protection hotline for distressed parents who wish to surrender an infant anonymously at a police station or hospital emergency room with no fear of arrest or prosecution. The child must be less than 30 days old and must not have been abused or neglected.
www.njsafehaven.org

CHILD CARE ASSISTANCE
NEW JERSEY CHILD CARE HELPLINE
(800) 332-9227
Callers can obtain the telephone number of their local Child Care Resource and Referral Agency to get information about registered family day care providers and other child care services in their area. Caregivers can also learn how to become a registered family day care provider.

CHILD CARE RESOURCE AND REFERRAL CENTERS
The CCR&Rs are centralized locations in each county that provide child care resources, referral, training and technical assistance. Child Care Health Consultant Coordinators provide consultation, education and training about the health and safety needs of children in child care. For additional information, contact your local Child Care Resource and Referral Center (CCR&R).

Atlantic ..................................................(609) 365-5027
Bergen ..................................................(201) 336-7150
Burlington .............................................(609) 261-9222
Camden ................................................(856) 374-6376
Cape May ...............................................(609) 898-5500
Cumberland ..........................................(856) 462-6800
Essex ...................................................(973) 744-4677
Gloucester .............................................(856) 537-2322
Hudson ................................................(201) 451-8888
Hunterdon ...........................................(908) 782-8183
Mercer ..................................................(609) 989-7770
Middlesex .............................................(732) 324-4357
Monmouth ............................................(732) 918-9901
Morris ..................................................(973) 398-1730
Ocean ..................................................(732) 557-9633
Passaic ...............................................(973) 684-1904
Salem ....................................................(856) 469-6100
Somerset ..............................................(908) 927-0869
Sussex ..................................................(973) 383-3461
Union ..................................................(973) 923-1433
Warren ...............................................(908) 454-1078

KINSHIP NAVIGATOR/KINSHIP CARE
The Kinship Navigator/Kinship Care is a program for people who have taken on the responsibility of caring for their relatives’ children. It is an information and referral program established to help relatives navigate their way through the various governmental systems to find the local supports they need, including support groups, cash assistance, medical coverage, housing assistance, child care resources, and respite services.

The telephone numbers of the four Kinship agencies and the counties they serve are listed below:

• CarePlus NJ: (201) 797-2660 x 5645
  (Bergen, Hudson, Morris, Passaic, Sussex, and Warren Counties)
• The Salvation Army: 973-373-5045
  (Essex County)
• Children’s Home Society: 1-800-396-4518
  (Mercer, Middlesex, Monmouth, Ocean, Somerset, Hunterdon, and Union Counties)
• Family Service Association:
  1-877-569-0350 (Atlantic, Burlington, Camden, Cape May, Cumberland, Gloucester, and Salem Counties)

Prevent Child Abuse-New Jersey (PCA-NJ) provides leadership and technical assistance to non-profit organizations and local educational agencies to help those organizations put successful parental involvement programs in place.
(732) 246-8060  https://www.preventchildabusenj.org/
Child abuse is harm to, or neglect of, a child by another person, whether adult or child. Child abuse happens in all cultural, ethnic, and income groups. Child abuse can be physical, emotional, verbal, sexual, or through neglect. Abuse may cause serious injury to the child and may even result in death. Signs of possible abuse include:

**Physical Abuse**
- Unexplained or repeated injuries, such as welts, bruises, or burns
- Injuries that are in the shape of an object (belt buckle, electric cord, etc.)
- Injuries not likely to happen given the age or ability of the child. (For example, broken bones in a child too young to walk or climb.)
- Disagreement between the child’s and the parent’s explanation of the injury
- Unreasonable explanation of the injury
- Obvious neglect of the child (dirty, undernourished, inappropriate clothes for the weather, lack of medical or dental care)
- Fearful behavior

**Emotional and Verbal Abuse**
- Aggressive or withdrawn behavior
- Shying away from physical contact
- Afraid to go home with parents or adults

**Sexual Abuse**
- Child tells you he/she was sexually mistreated
- Child has physical signs, such as:
  - difficulty in walking or sitting
  - stained or bloody underwear
  - genital or rectal pain, itching, swelling, bruises or other injuries in the genital or rectal area, redness, or discharge
- Child has behavioral and emotional signs, such as:
  - difficulty eating or sleeping
  - soiling or wetting pants or bed after being potty trained
  - acting like a much younger child
  - excessive crying or sadness
  - withdrawing from activities and others
  - talking about or acting out sexual acts beyond normal sex play for age

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**REPORTING CHILD ABUSE/NEGLECT**

In New Jersey, any person having reasonable cause to believe that a child has been subjected to neglect or acts of abuse should immediately report this information to the State Central Registry (SCR). **If the child is in immediate danger, call 911 as well as 1-877 NJ ABUSE.** A concerned caller does not need proof to report an allegation of child abuse and can make the report anonymously.

**INFORMATION TO PROVIDE THE SCREENER**

SCR screeners are trained caseworkers who know how to respond to reports of child abuse/neglect. Whenever possible, a caller should provide all of the following information:

- **Who:** The child and parent/caretaker’s name, age and address, as well as the name of the alleged perpetrator and that person’s relationship to the child.
- **What:** Type and frequency of alleged abuse/neglect, current or previous injuries to the child, and what caused you to become concerned.
- **When:** When the alleged abuse/neglect occurred and when you learned of it.
- **Where:** Where the incident occurred, where the child is now and whether the alleged perpetrator has access to the child.
- **How:** How urgent the need is for intervention and whether there is a likelihood of imminent danger for the child.

Calls can be placed to the hotline anonymously.

**1-877 NJ ABUSE (1-877-652-2873)**
NEW JERSEY SUBSIDIZED ADOPTION PROGRAM

Many children are waiting for loving homes. The NJ Subsidized Adoption Program offers financial assistance to suitable prospective adoptive parents who seek to adopt certain children, including children with disabilities.

CHILDREN WAITING FOR ADOPTION:
- Are older, or of a race or ethnic group for which adoptive homes are not readily available;
- May have a significant physical, intellectual or emotional disability;
- May need medical treatment or special services, equipment or training;
- May be part of a group of siblings who should be kept together;
- May be over five years old, living with a foster family for at least 12 months.

SUBSIDIES TO ADOPTIVE FAMILIES CAN PROVIDE:
- A regular monthly payment including clothing allowance to help parents meet daily needs.
- Payment covering the legal fees related to the adoption.
- NJ FamilyCare coverage for the child to assist with any condition that is not covered by the family’s insurance.
- A special subsidy for a specific medical, health or equipment need.
- Out of State Medical coverage (for most states).
- Post adoption counseling support services.

APPENDIX 1: ACCESSIBLE PARKING PLACARD OR PLATES

Accessible parking rights may be granted to individuals with both permanent and temporary mobility impairments.

Temporary Accessible Parking Placards:
- May be granted for short-term mobility impairments
- Require written medical certification from a qualified practitioner.
- Are valid for six months
- Are renewable one time at the discretion of the issuing authority
- Are issued by the Chief of Police of each municipality.

Permanent Accessible Parking Placards or Plates:
To qualify for a permanent accessible placard or plates, you must:
- Have lost the use of one or more limb
- Have a permanent disability and be unable to move without the use of an assistive device
- Have your mobility limited as certified by a physician
- Have a permanent sight impairment of both eyes as certified by the N.J. Commission of the Blind (placard only)

Note: Non-disabled drivers who are transporting persons who meet the criteria above may also use the Accessible parking privileges, but only when the person with the qualifying disability is in the car. Also, plates or placard must be accompanied by the companion “person with a disability ID” card at all times.

Revisions to the NJ Accessible Parking Laws, effective August 1, 2013:
- The term “handicapped” was replaced with “person with a disability” to reflect person first language.
- Permanent person with a disability identification cards and placards are now required to be renewed every three years.
- The certification of a medical professional is required for the issuance and/or renewal of all persons with a disability ID cards/placards.
- All placards will be issued with a prominently printed and displayed expiration date.
- 1 in every 6 accessible parking spaces must be van accessible; this is an increase from the previous standard, which required 1 in every 8 spaces to be van accessible.

Important Notes:
- Parking in the access aisles, the striped areas adjacent to accessible parking spaces, is always illegal. That space is required for wheelchair accessibility, ramps, etc.

APPENDIX 2: SPECIAL NEEDS ADOPTION AND FOSTER CARE

NEW JERSEY SUBSIDIZED ADOPTION PROGRAM

Many children are waiting for loving homes. The NJ Subsidized Adoption Program offers financial assistance to suitable prospective adoptive parents who seek to adopt certain children, including children with disabilities.

CHILDREN WAITING FOR ADOPTION:
- Are older, or of a race or ethnic group for which adoptive homes are not readily available;
- May have a significant physical, intellectual or emotional disability;
- May need medical treatment or special services, equipment or training;
- May be part of a group of siblings who should be kept together;
- May be over five years old, living with a foster family for at least 12 months.

SUBSIDIES TO ADOPTIVE FAMILIES CAN PROVIDE:
- A regular monthly payment including clothing allowance to help parents meet daily needs.
- Payment covering the legal fees related to the adoption.
- NJ FamilyCare coverage for the child to assist with any condition that is not covered by the family’s insurance.
- A special subsidy for a specific medical, health or equipment need.
- Out of State Medical coverage (for most states).
- Post adoption counseling support services.
In speaking or writing, remember that children or adults with disabilities are like everyone else except they happen to have a disability. Therefore, here are a few tips for improving your language related to disabilities:

- Emphasize abilities, not limitations.
- Do not label people as part of a disability group; don’t say “the disabled”, say “people with disabilities”.
- Don’t give excessive praise or attention to a person with a disability; don’t patronize them.

Choice and independence are important; let the person do or speak for him/herself as much as possible; if addressing an adult, say Bill instead of Billy.

A disability is a functional limitation that interferes with a person’s ability to walk, hear, talk, learn, etc.; use handicap to describe a situation or barrier imposed by society, the environment or oneself.

The Department of Human Services has published a People First language fact sheet available on www.state.nj.us/humanservices/news/publications/PeopleFirstFlyer.pdf

For information
1-800-99 ADOPT (1-800-992-3678)
1-877-NJFOSTER (1-877-653-6783)
www.nj.gov/njfosteradopt

REQUIREMENTS OF ADOPTIVE FAMILIES
- Must be at least 18 years old and 10 years older than the child to be adopted
- You may be single, married, in a domestic partnership or civil union
- Must be a New Jersey resident, or reside in a state with a cooperative agreement
- Must be in reasonably good physical and emotional health with the long-term ability to provide day-to-day care for the child
- Must be financially able to support the needs and care of the adopted child

APPENDIX 3: PEOPLE FIRST LANGUAGE

In speaking or writing, remember that children or adults with disabilities are like everyone else except they happen to have a disability. Therefore, here are a few tips for improving your language related to disabilities:

- Emphasize abilities, not limitations.
- Do not label people as part of a disability group; don’t say “the disabled”, say “people with disabilities”.
- Don’t give excessive praise or attention to a person with a disability; don’t patronize them.

Choice and independence are important; let the person do or speak for him/herself as much as possible; if addressing an adult, say Bill instead of Billy.

A disability is a functional limitation that interferes with a person’s ability to walk, hear, talk, learn, etc.; use handicap to describe a situation or barrier imposed by society, the environment or oneself.

Say...  Instead of...

child with a disability  disabled or handicapped person
cerebral palsy  palsied, or C.P., or spastic
person who is deaf or hard of hearing  deaf and dumb
person with an intellectual disability  retarded
person with epilepsy or person with seizure disorder  epileptic
person who has  afflicted, suffers from, victim
without speech, non-verbal  mute, or dumb
developmental delay  slow
mental illness  crazy or insane
uses a wheelchair  confined to a wheelchair
with Down syndrome  Mongoloid
has a learning disability  is learning disabled
non-disabled  normal, healthy
has a physical disability  crippled
congenital disability  birth defect
condition  disease
seizures  fits
cleft lip  hare lip
mobility impaired  lame
medically involved, or has chronic illness  sickly
paralyzed  invalid or paralytic
of short stature  dwarf or midget

It is the individual first, then the disability.
GOVERNOR’S COUNCIL ON ALCOHOLISM AND DRUG ABUSE
The Governor’s Council on Alcoholism and Drug Abuse was created to coordinate statewide services involving alcoholism and drug abuse. It also is the funding source for the Municipal Alliance Program.

Governor’s Council on Alcoholism and Drug Abuse
PO Box 345
Trenton, NJ 08625
Telephone:   (609) 588-4466
www.state.nj.us/treasury/gcada

Alcoholics Anonymous
South Jersey Intergroup:  (856) 486-4444
Cape Atlantic Intergroup:  (609) 641-8855
Central Jersey Intergroup:  (609) 586-6902
Intergroup of Northern NJ:  (908) 687-8566
www.aa.org

NJ Addictions Hotline  (800) 238-2333
For the Division of Mental Health and Addiction Services, See Page 9

AL-ANON  Adult Children & Family Group
ALA-TEEN
North Jersey:  (973) 744-8686
www.northjerseyal-anon.org

South Jersey:  (856) 547-0855
www.southjerseyal-anon.org

Reach NJ Addictions Helpline
(844) ReachNJ  (844) 732-2465
http://reachtj.gov

Gamblers Anonymous
(855) 222-5542
www.gamblersanonymous.org

Narcotics Anonymous
(800) 992-0401
(732) 933-0462
www.na.org

NAR-ANON Family Group
(877) 424-4491
www.naranonofnj.org

Nicotine Anonymous
(631) 665-0527
www.nicotine-anonymous.org

National Alcohol and Substance Abuse Information Center
(800) 784-6776
www.addictioncareoptions.com

NJ Connect for Recovery (opiate misuse)
(855) 652-3737
www.njconnectforrecovery.org

APPENDIX 4: ADDICTION RESOURCES

The Americans with Disabilities Act defines a service animal as any guide or signal dog used to provide assistance to an individual with a disability.

Under the Americans with Disabilities Act (ADA) and the New Jersey Law Against Discrimination (NJLAD), a place of public accommodation cannot refuse admittance of a service dog when it is accompanying a person with a disability. The ADA/NJLAD requires that places of public accommodation (which include privately-owned businesses that serve the public) allow people with disabilities to bring service dogs into any area in which customers are generally allowed.

The ADA/NJLAD does not require that a service dog be certified or have special identification, but it is not inappropriate for a business to ask if a dog that does not have an identifying vest or a special harness is a service animal rather than a pet. The business may not, however, insist on proof of certification before permitting admittance of a service dog accompanying a person with a disability.

It is a violation of the ADA/NJLAD for a business to charge a cleaning or maintenance fee when a person with a disability has brought a service dog into the place of business. However, the owner of the animal has sole responsibility for its behavior and may be charged for any damages the animal causes as long as the business has a policy of charging non-disabled customers for damages that they cause. Likewise, it is not a violation of the ADA/NJLAD to exclude a service dog from a place of public accommodation if the animal behaves in a loud, threatening, or uncontrolled manner, creating a substantial disturbance or posing a direct threat to the safety of others.

APPENDIX 5: SERVICE DOGS

The Americans with Disabilities Act defines a service animal as any guide or signal dog used to provide assistance to an individual with a disability.

Under the Americans with Disabilities Act (ADA) and the New Jersey Law Against Discrimination (NJLAD), a place of public accommodation cannot refuse admittance of a service dog when it is accompanying a person with a disability. The ADA/NJLAD requires that places of public accommodation (which include privately-owned businesses that serve the public) allow people with disabilities to bring service dogs into any area in which customers are generally allowed.

The ADA/NJLAD does not require that a service dog be certified or have special identification, but it is not inappropriate for a business to ask if a dog that does not have an identifying vest or a special harness is a service animal rather than a pet. The business may not, however, insist on proof of certification before permitting admittance of a service dog accompanying a person with a disability.

It is a violation of the ADA/NJLAD for a business to charge a cleaning or maintenance fee when a person with a disability has brought a service dog into the place of business. However, the owner of the animal has sole responsibility for its behavior and may be charged for any damages the animal causes as long as the business has a policy of charging non-disabled customers for damages that they cause. Likewise, it is not a violation of the ADA/NJLAD to exclude a service dog from a place of public accommodation if the animal behaves in a loud, threatening, or uncontrolled manner, creating a substantial disturbance or posing a direct threat to the safety of others.
APPENDIX 6: Disaster Preparedness Checklist for People with Disabilities

The following list is intended to provide suggestions for disaster preparedness planning that may be taken by individuals with disabilities:

Self-Networks
____ Discuss your disability and needs with relatives and friends.
____ Develop a network of people who know your needs and location, who will be able to assist you or alert emergency personnel on your behalf. Do not depend on only one person.

Medical Equipment and Supplies
____ Evaluate equipment for repairs and obtain and keep spare parts.
____ Order the full allotment of supplies that your insurance allows, such as protective briefs, leg bags, suction tubing, hearing aid batteries, etc. Stockpile unused items.
____ Assemble a first aid kit. It should include: sterile adhesive bandages in assorted sizes, assorted sizes of safety pins, cleansing agents/soaps, latex gloves (2 pairs), 4-6 sterile gauze pads (2-inch and 4-inch), three triangular bandages, non-prescription drugs, three rolls each of 2 and 3 inch sterile roller bandages, scissors, tweezers, needle, moistened towelettes, antiseptic, thermometer, two tongue depressors, and a tube of petroleum jelly or other lubricant.

Medications and Medical Needs
____ Create a list of current prescriptions, names and dosages. Remember to update this list, as needed.
____ Keep a list of the names, addresses, and telephone numbers of doctors and pharmacists.
____ Prepare a detailed description of your medical regimen and personal care needs.
____ Order a full 30-day supply of necessary medications. Check with your insurance carrier.

Telecommunications
____ Make sure your cell phone battery and any extra batteries are kept fully charged.
____ Pre-arrange alternative methods to reach family, friends, or personal care attendants if ordinary communications are disrupted.

Personal Assistant Care
____ Consider checking into a nursing home or hospital if a disaster is anticipated. Staff will be available to meet personal care needs. Also, back up generators will be operating to assist people who use power wheelchairs and/or ventilators.
____ Contact your personal care attendant provider to discuss disaster preparedness and maintain a list of phone numbers of those who can assist in obtaining personal care for you.

Food and Water
____ Two quarts of water per person are needed for drinking daily.
____ Two quarts of water per person are needed for food preparation and sanitation daily.
____ Keep a supply of canned, dehydrated, and no-cook foods.
____ Keep cases of nutrients available for tube feeding.
____ Keep foods for special dietary needs, such as diabetic and high caloric diets.

Service Dog
____ The animal always should wear an identification tag with all necessary contact information.
____ Keep shots and medical records current and service animal ID numbers available.
____ Your animal will need plenty of food and water, kept in sturdy storage containers.
____ Consider large capacity self-feeders and water dispensers.
____ Keep contact information on your service animal’s veterinarian available.
____ Check with your local emergency management officials for companion animal procedures in emergency shelters.
APPENDIX 6: Disaster Preparedness (continued)

Power
___ Extended power outages may affect ventilators, heating and/or cooling units, which may be a matter of life or death for some people with disabilities.
___ Investigate emergency contingency plans in your building/community/municipality.
___ Explore care facilities, especially if you use a ventilator or have other complex medical needs.
___ Consider staying with friends or family out of your area if you anticipate possible power outages, especially if you have medical equipment that is dependent upon power.
___ Contact your local fire department and Red Cross for information and registries of people with disabilities.

Oxygen
___ Buildings where oxygen is kept must display an “Oxygen in Use” emblem.
___ Oxygen must be kept in containers specifically manufactured for that purpose.
___ Alert emergency response staff to the use of oxygen.
___ Oxygen is flammable, so avoid sparks and flame. Demand that people not smoke near an oxygen container.

Miscellaneous
___ Keep battery-operated flashlights and/or lanterns with lots of extra batteries.
___ Blankets and warm clothes should be packed in an emergency.
___ Keep the gas tank in your car full.
___ Have a battery-powered radio and extra batteries on hand.
___ Keep ample cash on hand. ATMs and banks may not function during power outages.
___ Have a non-electric can opener.
___ Keep a supply of assorted plastic bags.

For more information on developing an individualized disaster preparedness plan, or for current information on Homeland Security Advisory System recommendations, contact:

STATE
NJ Special Needs Registry (See Page 3)
www.registerready.nj.gov
Call 211 for registration or help

New Jersey Office of Emergency Management
State Police Division Headquarters (NJ OEM)
(609) 882-2000 www.registerready.nj.gov

New Jersey Office of Homeland Security and Preparedness
www.nj homelandsecurity.gov

FEDERAL
US Department of Homeland Security
1-800-BE-Ready

Federal Emergency Management Agency (FEMA)
(800) 621-FEMA (3362) www.fema.gov

LOCAL
American Red Cross
www.redcross.org

Residential Disability and Oxygen Emblems Program
The Division of Fire Safety distributes, free of charge, emblems which can be displayed to inform all emergency response personnel of an oxygen hazard or disabled occupant needing assistance. “Oxygen In Use” emblems are mandated by NJ state law.
For additional information, contact the Division of Fire Safety: (609) 633-6106

It is unlawful to evict an oxygen-user from a rental property, solely on the basis of oxygen use, as long as the oxygen is stored and used appropriately. Questions can be directed to the Division of Fire Safety (609) 633-6106.
APPENDIX 7: TRAVELING WITH A DISABILITY

Air Carrier Access Rules (See page 35) lift many restrictions that formerly discriminated against passengers with disabilities, and all carriers are now required to have a Complaints Resolution Officer (CRO) immediately available to resolve disputes between carriers and passengers with disabilities. While airlines may not require passengers with disabilities to provide advance notice of their disability or intent to travel (except in some very specific circumstances), doing so may in some cases help to avoid inconvenience. The following is a list of suggestions for air travelers with disabilities:

PHYSICAL DISABILITY
- Ask the screener for assistance with your mobility aid and carry items.
- Let the screener know your level of ability and your need for physical assistance.
- Inform the screener about any special equipment or devices that you are using and where this equipment is located on your body.
- Ensure that all bags hanging from, or carried on, your wheelchair are put on the X-ray belt.
- Ask the screener to reunite you with your carry items and assistive devices after screening.
- Request assistance with removing your shoes when additional screening is necessary.

HEARING DISABILITY
- Ask the screener to write the information down or to look directly at you and repeat the information.

VISUAL DISABILITY
- Ask the screener to explain the security process to you step by step and to let you know where the metal detector is located.
- Ask the screener to let you know when you will be going through the metal detector and when there are obstacles that you will need to avoid.
- Ask the screener to find someone to escort you through the security process.
- Ask the screener to perform a hand inspection of equipment to prevent damage and to direct you toward your gate once the screening has been completed.

HIDDEN DISABILITY
- Advise screeners that you have a disability and may need some assistance, or need to move slower.
- Offer suggestions to screeners on the best way to approach you during a pat-down inspection.
- Notify the screener if you need to sit down before and/or during the screening process.

TRAVELING WITH MEDICAL SUPPLIES/DEVICES
- Notify the screener that you are carrying medical supplies with you.
- Medications must be properly marked with a professionally printed label identifying the medication or manufacturer’s name or pharmaceutical label.
- Notify screeners if you are using any surgically implanted medical device (i.e., insulin pumps, prosthetics, or artificial joints).
- Advise screeners if you are experiencing low blood sugar and are in need of medical assistance.
- Pacemaker users may wish to carry a Pacemaker Identification Card (ID).
- Crutches, canes and walkers will need to go through the X-ray machine. The screener will perform a hand inspection of your equipment if it cannot fit through the X-ray machine. You can ask for a private screening for the inspection of your prosthetic device or body brace.
- Notify screeners if you need assistance, such as a chair or someone to assist you during the inspection of your prosthetic devices or body braces.
- Tools and appliances used to put on or take off prosthetic devices must be screened.

TRAVELING WITH SERVICE ANIMALS
- Carry appropriate identification. Identification may include: cards or documentation, presence of a harness or markings on the tags. Service dogs and their harnesses or vests are subject to inspection.
- Advise the screener how you and your dog can go through the metal detector as a team with the leash and/or harness. If necessary, remind the screener that you should not be separated from your dog.

For more information on traveling by air with a disability, contact:

Federal Aviation Administration (www.faa.gov)
Transportation Security Administration (www.tsa.gov)
Department of Homeland Security (www.dhs.gov)
APPENDIX 8: FAMOUS ADA CASES

BRAGDON V. ABBOTT (1998)
The Supreme Court found that, even when HIV has not progressed to AIDS, it still constitutes a disability, as the virus significantly impairs the life activity of reproduction.

PENNSYLVANIA DEPARTMENT OF CORRECTIONS V. YESKEY (1998)
The Court ruled that state prisons must comply with Title II of the ADA, as they are public entities.

WRIGHT V. UNIVERSAL MARITIME SERVICE CORP (1998)
The Supreme Court ruled that a general arbitration clause in a collective bargaining agreement does not require an employee to use the arbitration procedure for an alleged ADA violation.

ALBERTSONS, INC. V. KIRKINGBURG (1999)
The Supreme Court held that circumstances mitigating the determination of disability include not only devices and medications, but also an individual’s ability to compensate for their impairment.

CLEVELAND V. POLICY MANAGEMENT SYSTEMS (1999)
The Supreme Court ruled that pursuing and/or receiving Social Security Disability Insurance benefits does not automatically prevent an individual from pursuing an ADA claim, nor do such SSDI benefits presume against the recipient’s ADA success.

MURPHY V. UNITED PARCEL SERVICE (1999)
The Court found that a UPS worker’s high blood pressure did not significantly limit his life activities when the worker was medicated, and that he was, therefore, not disabled.

The Supreme Court ruled that to stop or to avoid discriminatory activity, the state may place people with disabilities in community settings rather than in institutions, when the state’s treatment professionals find the placement appropriate, the affected person is not against the shift from an institutional to a community setting, and the placement can be reasonably accommodated.

SUTTON V. UNITED AIRLINES (1999)
The Supreme Court found that determination of disability must include measures that might mitigate a disability, such as, in this case, eyeglasses for those with visual impairments.

EEOC V. WAFFLE HOUSE, INC. (2002)
The Court ruled that a private arbitration agreement between an individual and that individual’s employer does not prevent the EEOC from filing a court action in its own name and recovering monetary damages for the individual.

LANE V. TENNESSEE (2004)
The Court ruled that courthouses must adhere to Title II of the Americans with Disabilities Act - which guarantees access to public facilities and services - and that individuals may sue states for failing to provide access to courts.

SPECTOR V. NORWEGIAN CRUISE LINE (2004)
The Supreme Court ruled that foreign run and owned cruise ships serving US ports must comply with the public accommodations requirements of the American with Disabilities Act.

ADA Case Information on the Web

Olmstead Resource Center  www. ilru.org/resources-olmstead-implementation
US Supreme Court Homepage  www.supremecourt.gov
APPENDIX 9: HOTLINES

DISABILITY RELATED INFORMATION AND REFERRAL

NJ Division of Disability Services (DDS)
For assistance navigating statewide disability related supports and services 1-888-285-3036

NJ DHS Long Term Care Information Line
1-844-646-5347

Aging and Disability Resource Connection (ADRC)
For assistance navigating statewide caregiver and other services available for older NJ residents 1-877-222-3737

NJ Division of Developmental Disabilities (DDD)
For accessing services for adults (ages 21 and older) with intellectual/developmental disabilities 1-800-832-9173

PerformCare
For accessing services for children and adolescents (up to age 21) with behavioral health challenges, emotional challenges, and/or intellectual/developmental disabilities 1-877-652-7624

NJ Division of Deaf and Hard of Hearing
1-800-792-8339

Commission for the Blind and Visually Impaired
1-877-685-8878

GENERAL INFORMATION AND REFERRAL

NJ 2-1-1 provides a 24/7 call center to connect with services available in your local community. Dial 2-1-1 OR text your zip code to 898-211 or visit their website at: http://www.nj211.org/

VETERANS

Veteran’s Benefit Hotline 1-888-865-8387
NJ Veterans Counseling Hotline 1-866-838-7674
National Suicide Prevention Hotline 1-800-273-8255
(for Veteran’s Crisis Line, press 1)

INSURANCE/MEDICAL ASSISTANCE HOTLINES

NJ Medicaid/NJ FamilyCare 1-800-701-0710
NJ Medicaid/NJ FamilyCare Fraud and Abuse Hotline 1-888-937-2835

NJ Medicare Information Line
(State Health Insurance Assistance program, SHIP) 1-800-792-8820

Pharmaceutical Assistance to the Aged and Disabled (PAAD)/Lifeline Program 1-800-792-9745

Medicare 1-800-633-4227

MENTAL HEALTH/ADDICTIONS HOTLINES

NJ Hopeline (suicide prevention) 1-855-654-6735
NJ Disaster Mental Health Helpline 1-877-294-4357

NJ Mental Health Cares 1-866-202-4357
Addictions Access Center 1-844-276-2777
NJ Addictions Hotline 1-800-238-2333
NJ Connect for Recovery 1-855-652-3737

PEER RECOVERY WARMLINE 1-877-292-5588
ReachNJ (Addictions Helpline) 1-844-732-2465

NJ Council on Compulsive Gambling 1-800-426-2537
New Jersey Poison Control 1-800-222-1222

ABUSE/NEGLECT/EXPOITATION
In immediate danger, call 911

Child Abuse-State Central Registry 1-877-652-2873

Health Care Facility Complaints 1-800-792-9770

Adult Protective Services (adults living in the community) See County offices on page 19

Traumatic Brain Injury (TBI) and Division of Developmental Disabilities (DDD) Funded Living Arrangements 1-800-832-9173

Domestic Violence 1-800-572-7233
New Jersey Relay
A free service administered by the NJ Board of Public Utilities (BPU) in collaboration with Sprint, to ensure equal communication access to telephone service for people who are deaf, deaf-blind, hard-of-hearing, or speech disabled. The service allows callers to communicate with standard (voice) telephone users through specially trained Relay Operators (OPR). Dial 711 to use NJ Relay.

COMMUNICATION OPTIONS AVAILABLE THROUGH NJ RELAY

Text Telephone Relay (TTY)
Allows individuals using a TTY to type their conversation to the OPR, who then reads the typed conversation to a standard telephone user. TTY equipment is also available with braille or large visual displays for individuals who are visually impaired.

Hearing Carry-Over (HCO)
Allows a speech disabled person with hearing capabilities to listen to a standard telephone user and type his/her conversation to the OPR, who will voice the message to the standard telephone user.

Video Relay Service (VRS)
Enables individuals who use sign language to communicate via a certified Video Interpreter via the internet, using any device equipped with a front facing camera or webcam. The interpreter voices the signed conversation over the phone – in real time – to the standard telephone users.

Internet Protocol Relay (IP Relay)
Enables individuals to use any device connected to the internet to type their conversation to an OPR who then reads the conversation to a standard telephone user. Spanish translation is also available.

Relay Conference Captioning (RCC)
Enables individuals to participate in meetings, phone calls, videoconferences and multi-party conference calls using live, real-time text streamed to a computer connected to the Internet.

Captioned Telephones (CapTel), Web CapTel, Wireless CapTel
Allows users to listen, speak directly to the caller, and read captions of the caller’s response either through a captioned telephone device (CapTel), via a computer with internet access (Web CapTel), or wirelessly using a mobile device. Spanish translation is available.

For additional information, contact the NJ Division of the Deaf and Hard of Hearing at 609-588-2648 or visit www.njrelay.com.

GLOSSARY

A
Accessible: Usable to an individual with a disability
Accommodation: An adjustment, alteration, or addition to an environment, a situation, or a piece of equipment, which enables a person with a disability to utilize it in a manner equivalent to that of a person without a disability
Acquired Immune Deficiency Syndrome (AIDS): A defect of the immune system caused by the bloodborne HIV virus, causing vulnerability to various infections, malignancies, and neurological diseases
Addiction: Genetically and/or psychosocially impaired ability to control the use of a substance, preoccupation with the substance, distorted perceptions about the substance, and continued use of the substance despite adverse consequences
Alzheimer’s Disease: Brain disease of unknown cause in which nerve cells in the brain die, causing progressive, irreversible deterioration of memory and other intellectual functions, language skills, and ability to perform routine tasks

Appenix 10: Accessible Communication

Amyotrophic Lateral Sclerosis (ALS): A progressive, degenerative disease of the motor neurons of the central nervous system, causing muscular weakness, atrophy, and spasticity. Ten percent of cases are genetic, the other ninety percent are of unknown origin
Anorexia Nervosa: Eating disorder primarily characterized by an excessive, voluntary loss of weight and refusal to maintain minimal normal body weight
Aphasia: A communication disorder that results from damage to the parts of the brain that contain language. Aphasia may causes difficulties in speaking, listening, reading, and writing, but does not affect intelligence.
Area of Refuge: Designated safe place for a person with a disability to await assistance during an emergency evacuation of a building or vessel
Arthritis: Disease of the joints and connective tissues, which can have numerous causes, creating pain, swelling, and limited range of movement
Asperger’s Syndrome: A pervasive developmental disorder in which the individual often has above-average intellectual ability, but may experience ongoing difficulties with social interaction, empathy, logic, and understanding non-verbal cues.

Assistive Technology: Equipment or services which increase, maintain, or improve the functional capability of an individual with a disability.

Asthma: Chronic respiratory disorder characterized by episodes of coughing, wheezing, and difficulty in breathing because of inflamed and obstructed bronchial tubes. Among the triggers are allergies, chemical irritation, and/or emotional stress.

Attention Deficit Disorder (ADD): Neurological disorder characterized by distractibility, forgetfulness, inability to concentrate, poor attention span, and impulsiveness.

Attention Deficit/Hyperactivity Disorder (ADHD): Neurological disorder which has the same characteristics as Attention Deficit Disorder, but which also includes hyperactivity.

Autism: Neurological disorder of unknown origin which generally manifests before the age of 3. Social and communication skills are impaired, and symptoms such as self-injury, aggression, voluntary repetitive body movements, intense attachment to objects, and sensory processing difficulties may be present.

Autoimmune Disorder: A variety of disorders which are the result of the body producing an inappropriate immune response against its own tissues. The causes are generally unknown, but symptoms can include episodic or chronic inflammation and pain, as well as tissue and/or organ damage.

Bi-Polar Disorder: A mental disorder which is characterized by alternations between manic and depressive moods with consequent changes in thinking and behavior. Commonly called Manic-Depression.

Blind: Legal blindness is regarded as visual acuity of 20/200 or less in the better eye with correction, or a field of vision no greater than 20 degrees at its widest point.

Bulimia: Eating disorder characterized by episodes of binge eating, followed by compulsive purging, usually through vomiting, consumption of laxatives, and/or excessive exercise.

Celiac Sprue: A genetic disorder which is characterized by an extreme sensitivity to gluten – the protein in some grains – which can produce damage to the small intestine. This damage can impair absorption of nutrients, resulting in malnutrition.

Cerebral Palsy: Injury to the motor areas of the brain, at or prior to birth, resulting in a non-progressive impaired ability to control movement and posture.

Chronic Fatigue Syndrome: Illness of uncertain cause characterized by fatigue, weakness, malaise, muscle pain, and lymph node swelling.

Congenital: A condition which is present at birth, but which has a non-hereditary cause.

Cognitive Disability: Impaired ability to think, concentrate, reason, and remember.

Crohn’s Disease: Condition of unknown origins, characterized by chronic painful inflammation of the intestinal tract.

Communication Disorder: Impairment in the ability to receive, send, process, and comprehend concepts or verbal, nonverbal and graphic symbol systems.

Cystic Fibrosis: A hereditary disease which affects the respiratory system, pancreas, and sweat glands. It is characterized primarily by the excessive production of thick mucus, which results in chronic respiratory infections and impaired breathing.

Deaf: Hearing loss severe enough to prevent, with or without amplification, the processing of linguistic information. Specifically, a hearing deficiency above 25 db ISO in the 500-2000 frequency Hz range unaided in the better ear.

Developmental Disability: Permanent cognitive and/or physical impairment, which occurs before the age of 22, and which substantially limits the individual in three or more major life activities.

Diabetes: Condition characterized by abnormal blood sugar levels resulting from impaired functioning of the pancreas.

Disability: A physical or mental impairment that substantially limits a major life activity, such as walking, talking, seeing, hearing, caring for oneself, breathing, learning, or working.

Down Syndrome: Congenital disorder caused by an extra 21st chromosome, which causes intellectual developmental disabilities and distinctive physical characteristics.

Dwarfism: Short stature, resulting from a genetic or medical condition. It is generally defined as an adult height of 4 feet ten inches or less. A common term for an individual with dwarfism is “little person.”
Eating Disorder: Psychological disorder characterized by a distorted body image and a dysfunctional relationship with food, often resulting from feelings of low self-worth and powerlessness. The individual may overeat, undereat, and/or purge in an effort to self-soothe and to control body shape.

Emphysema: Disease of the lungs, characterized primarily by labored and inefficient breathing, in which the air sacs (alveoli) become distended and therefore limited in their functioning.

Epilepsy: Chronic condition produced by temporary changes in the electrical functioning of the brain, characterized by recurrent brief episodes of convulsive movements, alterations in consciousness, and/or sensory phenomena.

Fetal Alcohol Spectrum Disorder: A preventable set of physical, craniofacial, mental, and neurobehavioral impairments associated with alcohol consumption by the mother during pregnancy.

Fibromyalgia: Disease of unknown origin characterized by the persistent presence of non-physically damaging pain that moves throughout the muscles, joints, ligaments, and tendons of the body.

Genetic Disorder: A pathological condition resulting from a defective inherited gene.

Hemiplegia: Paralysis of one side of the body.

Human Immunodeficiency Virus (HIV): Virus which can damage the immune system and lead to AIDS.

Huntington’s Disease: Genetic disease which causes a pre-programmed degeneration of brain cells. Initial symptoms, usually appearing in young to mid-adulthood, include mood swings, forgetfulness, and lack of coordination. They are followed by involuntary movements, deterioration of swallowing and speaking ability, and loss of cognitive ability.

Intellectual Disability: A developmental disability which is characterized by below-normal intellectual/cognitive functioning, causing impairment in learning, social adjustment, maturation, and acquisition of life skills.

Learning Disability: A group of disorders which includes such conditions as dyslexia, developmental aphasia, perceptual disabilities, brain injury, and minimal brain dysfunction, which may disrupt the process of listening, speaking, reading, writing, spelling, or doing mathematical calculations.

Lupus: Chronic, progressive disease of unknown cause, which is primarily characterized by scaling and ulceration of the skin. In about 10% of affected individuals, symptoms may also include inflammation of the joints and mucous membranes and disruption of kidney and nervous system function.

Medigap: Insurance which supplements Medicare benefits by paying some of the costs and covering some of the services not covered by Medicare.

Multiple Chemical Sensitivity: Condition marked by a variety of symptoms, such as respiratory distress, migraines, nausea, fatigue, irritation of the mucous membranes and/or skin, cognitive difficulties, and/or disordered sleep. The onset generally occurs in response to a major or chronic chemical exposure, then broadens to include sensitivity to common chemicals and irritants found throughout the individual’s environment.

Multiple Sclerosis: Disease of the central nervous system which generally has its onset in young to mid-adulthood. Degradation of the sheaths of nerves causes relapses and remissions of weakness, pain, and/or numbness in the limbs, disrupted vision, and urinary tract dysfunction. It’s cause is unknown.

Muscular Dystrophy: Group of genetic diseases characterized by progressive weakness and degeneration of the skeletal or voluntary muscles which control movement.

Obsessive-Compulsive Disorder: Psychological condition, which may have a neurological basis, characterized by repetitive ideas or impulses which may be unwanted, irrational, and performed against the person’s wishes.

Paraplegia: Paralysis of the legs and the lower trunk.

Parkinson’s Disease: Chronic disease of the central nervous system characterized by tremors, muscular weakness and rigidity, and an unsteady gait. Symptoms are caused by a deficiency of the brain chemical dopamine, but the cause of the deterioration of the dopamine-producing nerve cells is unknown.

Pervasive Developmental Disorder (PDD): Umbrella term for five neurological disorders - Autism, Asperger’s Syndrome, Childhood...
Disintegrative Disorder, Rett’s Syndrome, and PDD-Not Otherwise Specified, all of which impair social and communication skills

Post-Polio Syndrome: Array of possible symptoms which occur in about 25% of individuals who have been infected with polio. These symptoms generally manifest 20 to 40 years after the onset of the infection and after a recovery period of at least 10 years, and may include muscle pain, weakness, tics, respiratory difficulties, disordered sleep, gastrointestinal and/or swallowing problems, neuropathy, arthritis, scoliosis, and osteoporosis

Post-Traumatic Stress Disorder: Psychological condition which develops in response to an overwhelmingly traumatic event which is generally outside the range of usual human experience. Symptoms can include flashbacks, fear of dying, rage, and panic attacks

Quadruplegia: Paralysis of all four limbs and the trunk. Also called tetraplegia

Reasonable Accommodation: Modification or adjustment to a job application process or work environment which allows a person with a disability to enjoy the same benefits and opportunities enjoyed by similarly situated people without disabilities

Reflex Sympathetic Dystrophy (RSD): Chronic nerve disorder that generally has its onset in the body at the site of an injury, and which often spreads to other areas of the body. Characterized by burning pain, extreme sensitivity to touch, tissue swelling, and pathological changes in bone and skin

Schizophrenia: Brain disease of unknown cause which typically has its onset in adolescence or young adulthood. Characterized by thought disorders, delusions, and hallucinations. An affected individual may experience excessive or lack of emotional expression, as well as paranoia and disrupted interpersonal relationships. Symptoms can in some cases be managed by medication and supportive counseling

Scleroderma: Disease of unknown cause in which the dermis layer of the skin is replaced by collagen, causing toughness and discomfort. This process can also involve the heart, lungs, kidneys, and intestinal tract, interfering with the functioning of these organs

Self-Determination: The entitlement of individuals with disabilities to control their own lives, pursue self-defined goals, and participate fully in society

Service Animal: Animal trained to provide assistance to an individual with a disability

Sickle Cell Anemia: A genetic disorder of the blood, characterized by red blood cells that assume an abnormal rigid sickle cell shape. This decreases the cells’ functionality, resulting in a variety of complications, such as anemia, pain, and frequent infections

Speech to Speech (STS): Telephone relay service mandated by the Federal Communications Commission, which provides translation for individuals with speech disabilities. A communication assistant, specially trained to understand the speech of people with a wide variety of speech disabilities, listens to the speaker who has the speech disability and restates verbatim to a third party what that person has said

Spina Bifida: Congenital condition caused by the failure of the spine to close properly during the first month of pregnancy. This may result in mobility impairment, bladder/bowel problems, and/or hydrocephalus

Spinal Cord Injury: Damage to the spinal cord, which results in temporary or permanent loss of sensation, motor control, and/or bladder and bowel control

Stroke: Sudden neurological impairment caused by a hemorrhage or blood clot in the brain. Temporary or permanent loss of vision, speech, mobility, and/or consciousness may result

Tourette Syndrome: A disorder of the nervous system which may cause “tics,” which are repetitive involuntary movements and vocalizations. Tics can vary in severity, frequency, and type, and can be intensified by physiological and emotional stressors. Some individuals with this condition may also have other symptoms, such as obsessive compulsive disorder, anxiety disorder, and attention deficit disorder

Traumatic Brain Injury: Injury to the brain which may impair cognitive or physical functioning, disturb behavior or moods, and/or produce an altered state of consciousness

Triplegia: Paralysis of three limbs

Visually Impaired: Vision which is no better than 20/70 with correction, but not worse than 20/200 with correction. To have less visual acuity than 20/200 with correction constitutes legal blindness
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<tr>
<th>Acronym</th>
<th>Description</th>
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<td>ACLU</td>
<td>American Civil Liberties Union</td>
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<td>ADA</td>
<td>Americans with Disabilities Act</td>
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<td>ADD</td>
<td>Attention Deficit Disorder</td>
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<td>ADHD</td>
<td>Attention Deficit Hyperactivity Disorder</td>
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<td>ADL</td>
<td>Activities of Daily Living</td>
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<td>ADRC</td>
<td>Aging and Disability Resource Connection</td>
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<td>AHCPPR</td>
<td>Agency for Health Care Policy and Research</td>
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<td>AIDS</td>
<td>Acquired Immune Deficiency Syndrome</td>
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<td>ALS</td>
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