



Personal Preference Program: **NJ FI Transition Community Conversations**

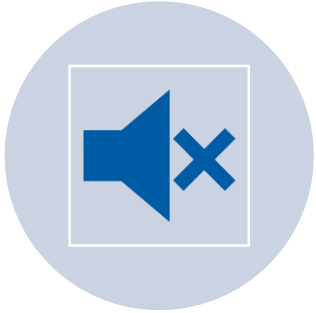
September 13, 2023

6:00 – 7:00 pm

Today's Agenda

1. Welcome
2. PPP FI Transition
3. Questions and Answers
4. Your thoughts and feedback
5. Closing remarks and next steps

Housekeeping



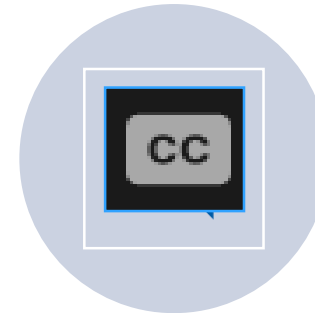
All attendees will enter the meeting on mute.



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Use the “raise hand” function if you wish to speak.



You can enable closed captions at the bottom of the screen.

Improving the PPP

- **Innovative and creative technology** that offers caregiver training, a provider directory, and user-friendly Electronic Visit Verification tools.
- **Efficient processes** focusing on timely enrollment timeframes and other enhancements that improve the self-directed service option.
- **Contractual accountability** between Managed Care Organizations (MCOs) and Fiscal Intermediary (FI) partner.

Best Practices in Design and Oversight

- **Continuous improvement** through community partnership and collaborative engagement with participants, families, caregivers, DMAHS PPP Team, and each MCO.
- **Smooth transition** for participants, families, and caregivers.
- **Transparency and accountability** built into implementation and operations.

Logistics for new PPP Fiscal Intermediary model

- **Maintain existing operating partnerships** between DMAHS, MCOs, and PPL (current fiscal intermediary) during transition period.
- **Engage with our community** to define the current and future state of the program, including accountability metrics. Support ongoing partnership with the nationally-recognized model we have been using to implement the electronic visit verification (EVV) mandate.
- **Amend the MCO contract** – Initial amendment 7/1/23 addressed transition; future amendments to reflect best practice and process improvements defined with community workgroups.
- **Evaluate individual MCO readiness to transition** to a selected vendor with innovation and process improvements in place and without disruption to members and their workers.

PPP Transition Timeline

2023

Summer

- Planning community discussions that engage attendees in asking questions, sharing feedback, and offering ideas for improving the PPP program.
- Transition planning for 10/1 and beyond.

Fall

- Scheduled community discussions to hear from participants, families, caregivers.
- Monthly workgroup meetings begin.
- Transition contracts in place between MCOs and PPL.

2024

- A thoughtful and phased process for continuous improvement that reflects best practice and community priorities.

Closing Remarks and Next Steps

Next Steps:

- PPP FI Transition Community Conversations Sessions 2 and 3
 - September 27, 2023 from **12:00-1:00pm ET** ([register here](#))
 - October 4, 2023 from **4:00pm-5:00pm ET** ([register here](#))

To facilitate the discussion each session is limited to 50 participants. We request that you sign up for only one session to ensure everyone has a chance to participate. We are open to adding a fourth session if there is enough interest.

- Creation of a Frequently Asked Questions Document
- FI Transition Stakeholder Workgroup will launch in October

Resources:

- DMAHS: <https://www.state.nj.us/humanservices/dmahs/clients/njppp.html>

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Thank you!