



Personal Preference Program: **NJ FI Transition Community Conversations**

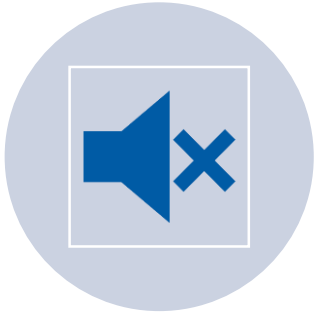
September 27, 2023

12:00 – 1:00 pm

Today's Agenda

1. Welcome
2. PPP FI Transition
3. Questions and Answers
4. Your thoughts and feedback
5. Closing remarks and next steps

Housekeeping



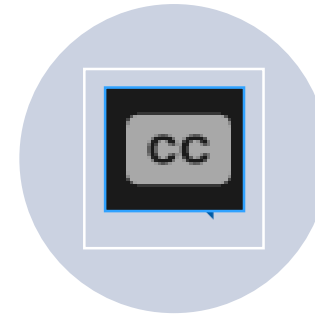
All attendees will enter the meeting on mute.



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Use the “raise hand” function if you wish to speak.



You can enable closed captions at the bottom of the screen.

Improving the PPP

- **Innovative and creative technology** that offers caregiver training, a provider directory, and user-friendly Electronic Visit Verification tools.
- **Efficient processes** focusing on timely enrollment timeframes and other enhancements that improve the self-directed service option.
- **Contractual accountability** between Managed Care Organizations (MCOs) and Fiscal Intermediary (FI) partner.

Best Practices in Design and Oversight

- **Continuous improvement** through community partnership and collaborative engagement with participants, families, caregivers, DMAHS PPP Team, and each MCO.
- **Smooth transition** for participants, families, and caregivers.
- **Transparency and accountability** built into implementation and operations.

Logistics for new PPP Fiscal Intermediary model

- **Maintain existing operating partnerships** between DMAHS, MCOs, and PPL (current fiscal intermediary) during transition period.
- **Engage with our community** to define the current and future state of the program, including accountability metrics. Support ongoing partnership with the nationally-recognized model we have been using to implement the electronic visit verification (EVV) mandate.
- **Amend the MCO contract** – Initial amendment 7/1/23 addressed transition; future amendments to reflect best practice and process improvements defined with community workgroups.
- **Evaluate individual MCO readiness to transition** to a selected vendor with innovation and process improvements in place and without disruption to members and their workers.

PPP Transition Timeline

2023

Summer

- Planning community discussions that engage attendees in asking questions, sharing feedback, and offering ideas for improving the PPP program.
- Transition planning for 10/1 and beyond.

Fall

- Scheduled community discussions to hear from participants, families, caregivers.
- Monthly workgroup meetings begin.
- Transition contracts in place between MCOs and PPL.

2024

- A thoughtful and phased process for continuous improvement that reflects best practice and community priorities.

Questions & Answers

Your questions, answered.

Q - How will a person remain active in PPP when they switch MCOs that are not using the same FI?

This is a new process for NJ and the MCOs. We are reviewing how other states manage multiple FI's and what best practices they have established that support members who wish to change health plans.

Q - Will budgets change?

No, the budget calculation and monthly utilization methodology will not change.

Your questions, answered continued.

Q - Will caregivers living at the same residence be required to use EVV?

No, the EVV live-in exemption for PPP remains unchanged. If you are a live-in caregiver, you are exempt from using EVV.

Q - How will this affect people getting paid?

Our focus is on a smooth transition with little to no impact on workers getting paid.

Closing Remarks and Next Steps

Next Steps:

- PPP FI Transition Community Conversations Session 3
 - October 4, 2023 from **4:00pm-5:00pm ET** ([register here](#))

To facilitate the discussion each session is limited to 50 participants. We request that you sign up for only one session to ensure everyone has a chance to participate. We are open to adding a fourth session if there is enough interest.

- Creation of a Frequently Asked Questions Document
- FI Transition Stakeholder Workgroup will launch in October

Resources:

- DMAHS: <https://www.state.nj.us/humanservices/dmahs/clients/njppp.html>

Contact Information:

- General PPP Email Address: MAHS.PPP@dhs.nj.gov
- Becky Thomas: Rebecca.Thomas@dhs.state.nj.us
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Interested in learning more about PPP?

To learn more about PPP and how to apply please visit the DMAHS PPP website:
<https://www.state.nj.us/humanservices/dmahs/clients/njppp.html>

If you are already enrolled in a NJ FamilyCare health plan, please contact your health plan to request a PCA assessment for enrollment into PPP.

Aetna Better Health of New Jersey	1-855-232-3596
AMERIGROUP New Jersey, Inc.	1-855-661-1996
Fidelis Care	1-855-642-6185
Horizon NJ Health	1-855-465-4777
UnitedHealthcare Community Plan	1-800-645-9409

Thank you!