



Personal Preference Program: **NJ FI Transition Community Conversations**

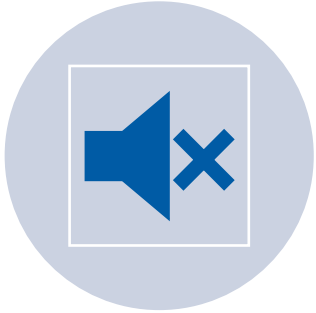
October 4, 2023

4:00 – 5:00 pm

Today's Agenda

1. Welcome
2. PPP FI Transition
3. Questions and Answers
4. Your thoughts and feedback
5. Closing remarks and next steps

Housekeeping



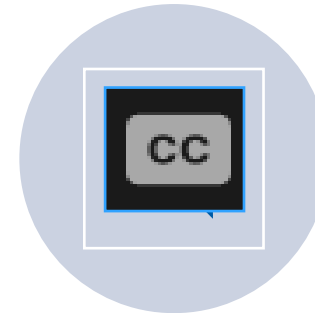
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Use the "raise hand" function if you wish to speak.



You can enable closed captions at the bottom of the screen.

Improving the PPP

- **Innovative and creative technology** that offers caregiver training, a provider directory, and user-friendly Electronic Visit Verification tools.
- **Efficient processes** focusing on timely enrollment timeframes and other enhancements that improve the self-directed service option.
- **Contractual accountability** between Managed Care Organizations (MCOs) and Fiscal Intermediary (FI) partner.

Best Practices in Design and Oversight

- **Continuous improvement** through community partnership and collaborative engagement with participants, families, caregivers, DMAHS PPP Team, and each MCO.
- **Smooth transition** for participants, families, and caregivers.
- **Transparency and accountability** built into implementation and operations.

Logistics for new PPP Fiscal Intermediary model

- **Maintain existing operating partnerships** between DMAHS, MCOs, and PPL (current fiscal intermediary) during transition period.
- **Engage with our community** to define the current and future state of the program, including accountability metrics. Support ongoing partnership with the nationally-recognized model we have been using to implement the electronic visit verification (EVV) mandate.
- **Amend the MCO contract** – Initial amendment 7/1/23 addressed transition; future amendments to reflect best practice and process improvements defined with community workgroups.
- **Evaluate individual MCO readiness to transition** to a selected vendor with innovation and process improvements in place and without disruption to members and their workers.

PPP Transition Timeline

2023

Summer

- Planning community discussions that engage attendees in asking questions, sharing feedback, and offering ideas for improving the PPP program.
- Transition planning for 10/1 and beyond.

Fall

- Scheduled community discussions to hear from participants, families, caregivers.
- Monthly workgroup meetings begin.
- Transition contracts in place between MCOs and PPL.

2024

- A thoughtful and phased process for continuous improvement that reflects best practice and community priorities.

Questions & Answers

Your questions, answered.

Q - What are the MCO requirements for selecting an FI? How long will the MCO contract with their selected FI?

DMAHS is preparing MCO requirements to be utilized during the FI selection process. The timeline is not yet determined; however, this is included in the workgroup's agenda.

Q - What will the onboarding process look like?

This process is included in FI transition planning. We appreciate your suggestions on what an improved onboarding process may look like. Please email your suggestions to the PPP email address: MAHS.PPP@dhs.nj.gov

Your questions, answered continued.

Q - What entities are being asked to disseminate information regarding the transition?

We are utilizing DMAHS's PPP website to share information as well as continuing to partner with community advocates and organizations. As a follow up recommendation from a previous community conversation, the MCOs are an additional communication hub for their members during the FI transition process.

Q - How will this affect people getting paid?

Our focus is on a smooth transition with little to no impact on workers getting paid.

Closing Remarks and Next Steps

Next Steps:

- PPP FI Transition Community Conversation Session presentations available on DMAHS's PPP web page. [\(link below\)](#)
- Frequently Asked Questions Document drafting in process
- FI Transition Stakeholder Workgroup launching in October – **Date TBD**

Resources:

- DMAHS PPP web page:
<https://www.state.nj.us/humanservices/dmahs/clients/njppp.html>

Contact Information:

- General PPP Email Address: MAHS.PPP@dhs.nj.gov
- Becky Thomas: Rebecca.Thomas@dhs.state.nj.us
- Dana Bivona: Dana.Bivona@dhs.nj.gov

Interested in learning more about PPP?

To learn more about PPP and how to apply please visit the DMAHS PPP website:
<https://www.state.nj.us/humanservices/dmahs/clients/njppp.html>

If you are already enrolled in a NJ FamilyCare health plan, please contact your health plan to request a PCA assessment for enrollment into PPP.

Aetna Better Health of New Jersey	1-855-232-3596
AMERIGROUP New Jersey, Inc.	1-855-661-1996
Fidelis Care	1-855-642-6185
Horizon NJ Health	1-855-465-4777
UnitedHealthcare Community Plan	1-800-645-9409

Thank you!