

# **Personal Preference Program:** **NJ FI Transition Community Workgroup**

**November 1, 2023 – Kick Off Meeting**

3:00 – 4:00 pm

Zoom meeting

# Today's Agenda

1. Welcome
2. PPP FI Transition Timeline – Update
3. Fiscal Intermediary Transition Community Conversations
4. Why we are here?
5. What do **you** want to accomplish in the workgroup?
6. Frequently Asked Questions
7. Follow up & Next steps

# PPP Transition Timeline – Update

## 2023

- Community Conversations held September 13, September 27, and October 4.
- Community workgroup kick-off meeting scheduled for 11/1/2023.
- Transition contracts in place between MCOs and PPL – no change for members or their workers.

## 2024

- A thoughtful and phased process for continuous improvement that reflects best practice and community priorities.

# Fiscal Intermediary Transition Community Conversations

**The PPP Team held three (3) Community Conversations facilitated by the Center for Healthcare Strategies (CHCS).**

Goals included:

1. Share information about the transition in the Personal Preference Program;
2. Answer questions about the transition from pre-submitted questions and live Q & A sessions; and
3. Hear ideas and suggestions for improving the program going forward and any feedback people wanted to share.

**What we heard:**

Each conversation provided valuable feedback, recommendations, and discussion that shape the transition approach as we move forward.

Themes from these conversations included:

- It is important to improve coordination of PPP services between members & authorized representatives, workers, caregivers, families, MCOs, and the fiscal intermediary they are working with;
- Assuring transition communications are available and up-to-date through both the PPP website and managed care organizations is essential; and
- Continued community participation will ensure the success of this transition.

# Why we are here?

- What we hope to accomplish together
- Meeting cadence
- Roles and responsibilities
- Initial topics and agenda items

What do *you* want to accomplish in the workgroup?

# Frequently Asked Questions

During the community discussions we asked attendees to share any questions they had about the FI transition. Responses were shared during these discussions along with live Q & A sessions.

## 1. Community discussions follow up

- The PPP Team is developing a Frequently Asked Questions (FAQ) document and we would like to share it with you.

## 2. We request your input and feedback

- What questions should be added?
- Are the current responses missing key details?
- Can we use different or better language to communicate with all of the PPP community?

# Follow up & Next Steps :

## Follow up:

- PPP Team will share draft FAQs with workgroup for your review and feedback
  - ♦ *We kindly request you email your feedback to [MAHS.PPP@dhs.nj.gov](mailto:MAHS.PPP@dhs.nj.gov) by Wednesday, November 29, 2023.*

## Next Steps:

- Our next meeting is scheduled for Wednesday, December 6, 2023 3:00 – 4:00 pm

## Resources:

- DMAHS PPP web page: <https://www.state.nj.us/humanservices/dmahs/clients/njppp.html>

## Contact Information:

- General PPP Email Address: [MAHS.PPP@dhs.nj.gov](mailto:MAHS.PPP@dhs.nj.gov)
- Becky Thomas: [Rebecca.Thomas@dhs.state.nj.us](mailto:Rebecca.Thomas@dhs.state.nj.us)
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# Additional Resources

# Interested in learning more about PPP?

To learn more about PPP and how to apply please visit the DMAHS PPP website:  
<https://www.state.nj.us/humanservices/dmahs/clients/njppp.html>

If you are already enrolled in a NJ FamilyCare health plan, please contact your health plan to request a PCA assessment for enrollment into PPP.

Aetna Better Health of New Jersey	1-855-232-3596
AMERIGROUP New Jersey, Inc.	1-855-661-1996
Fidelis Care	1-855-642-6185
Horizon NJ Health	1-855-465-4777
UnitedHealthcare Community Plan	1-800-645-9409