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**State of New Jersey**  
**DEPARTMENT OF HUMAN SERVICES**  
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GREGORY WOODS  
Assistant Commissioner

**DATE:** June 6, 2025

**SUBJECT:** An Important Update About the Personal Preference Program (PPP) for Participants, Caregivers, and Families

Greetings,

The Personal Preference Program (PPP) Team is reaching out to share an important update about the fiscal intermediary (FI) transition process.

As a part of our ongoing efforts to enhance New Jersey's Personal Preference Program (PPP) and adopt best practices, the program is transitioning from a single statewide Fiscal Intermediary (FI) vendor, to allowing each managed care organization or MCO to select their own vendor. This change aims to improve services and better meet the needs of our members.

There are five MCOs (Aetna Better Health NJ, Fidelis Care (formerly known as WellCare), Horizon NJ Health, UnitedHealthcare Community Plan, and Wellpoint (formerly known as Amerigroup) that serve NJ FamilyCare members. Each MCO has shared their current FI transition plans below:

MCO Name	2025 Fiscal Intermediary Transition Plan
Aetna Better Health NJ	No plans to transition to a new FI at this time
Fidelis Care	No plans to transition to a new FI at this time
Horizon NJ Health	Horizon has selected Palco as its new FI vendor beginning July 1, 2025
United Healthcare Community Plan	No plans to transition to a new FI at this time
Wellpoint	No plans to transition to a new FI at this time

**Fiscal Intermediary Transition Details**

The PPP FI vendor's role is to help Participants/Authorized Representatives manage the financial responsibilities that come with being the Participant/Employer, such as remitting and withholding workers' taxes, filing Participant/Employer paperwork with the Internal Revenue Service (IRS), paying Participant/Employer's related taxes and fees, sending out payment for goods and services, and arranging for required Workers' Compensation insurance all in accordance with program rules. Public Partnerships, LLC (PPL), is the PPP's current Fiscal Intermediary (FI).

As described above, one MCO is planning to transition to a new Fiscal Intermediary. Additional MCOs may transition in the future. If additional MCOs transition to a new FI in the future this will take place with careful planning and after the MCO completes a successful state-approved readiness review. During the FI transition process, the MCOs continue operations of the PPP with PPL ensuring members will not experience any program changes or service interruptions.

**Additional information and Resources**

For additional PPP FI Transition Resources please visit the Personal Preference Program's web page ([PPP.nj.gov](http://PPP.nj.gov)).

For more information on the "FI Transition" topic, please refer to the "More Information" box located at the top right of the PPP web page. There, you'll find [PPP FI Transition](#) information as well as the [PPP FIT FAQ Version I NEW](#) for additional details.

Sincerely,

*Rebecca Thomas*

**Rebecca Thomas**

Director, Office of Consumer Directed Services  
Division of Medical Assistance and Health Services

**Cc:**

Gregory Woods, DMAHS  
Lynda Grajeda, DMAHS