



Non-citizen Outreach Communications Toolkit

Communicating H.R. 1 changes to Medicaid members

Table of Contents

1. Introduction	3
2. Toolkit overview	5
3. Email language	6
4. Website	9
5. Flyer	12
6. Newsletter language.....	14
7. Social media	15
8. Text messages	20

1. Introduction

What is happening?

New federal rules, signed into law by President Trump, are changing who qualifies for Medicaid based on immigration status. Some lawfully present non-citizens who qualify for Medicaid today will no longer qualify for coverage after September 30, 2026.

New Jersey's Medicaid program, NJ FamilyCare, must follow these new federal rules. That means some non-citizen members who qualify today, and may have been qualified and enrolled for years, will no longer qualify starting **October 1, 2026**. These individuals will automatically be disenrolled.

What members need to do

NJ FamilyCare wants impacted individuals to know what is changing and give them a chance to respond. Members need to:

- Make sure NJ Family Care has their most up to date contact information
- Check their mail frequently
 - NJ Family Care will begin mailing letters in July 2026 to members whose records don't clearly confirm they qualify under the new rules
- Read their notice and respond promptly
 - Receiving a letter doesn't automatically mean coverage is ending — it means NJ FamilyCare needs more information. If they still qualify, **responding promptly** with immigration documents will help ensure their coverage does not end.
 - If a member doesn't respond, coverage will end September 30, 2026, regardless of whether they qualify. A person can always reapply for Medicaid if they meet the Medicaid eligibility requirements.

What this toolkit is for

Some coverage loss is preventable — but only if people know the change is coming and respond in time. This toolkit gives you what you need to raise awareness in your community and direct people to the right resources before the deadline. The goal is for every impacted member to know about these changes and understand how to keep their Medicaid coverage or transition to other healthcare coverage.

Key messages for members:

- 1. NJ FamilyCare will contact you if you may be impacted. Please update your address now to ensure you get the letter.***
- 2. If you are contacted, respond promptly with your immigration documents if you believe you still qualify.***
- 3. Your NJ FamilyCare/Medicaid coverage remains active through September 30, 2026 — visit your doctor and refill your prescriptions now***

2. Toolkit overview

This toolkit includes materials your organization can utilize to raise awareness about the changes to non-citizen eligibility coming to NJ FamilyCare/Medicaid.

Email: A ready-to-send email with specific details on NJ FamilyCare/Medicaid changes to send to your community members

Website: Content for a long-form article that can be published on your organization's website

Flyer: A one-page, print and digital-ready flyer

Newsletter: A short, ready-to-insert update for your organization's email newsletter and general listserv communications

Social media: Content developed for you to share on your organization's Facebook or Instagram pages

Text messages: Pre-drafted SMS text messages to share with individuals on your contact lists

3. Email language

Purpose: Equips organizations to communicate the specifics of the non-citizen eligibility changes directly to community members. Particularly effective for organizations serving non-citizen residents or those with segmented listservs for targeted populations.

Subject: Federal changes to NJ FamilyCare/Medicaid for non-citizens – what you should know

Dear [NAME],

New federal rules, signed into law by President Trump, are changing who qualifies for NJ FamilyCare/Medicaid based on immigration status. Some lawfully present non-citizens will no longer qualify for coverage after **September 30, 2026**. If you are a NJ FamilyCare member, read on to see if you may be impacted and what to do.

Which non-citizen groups may continue to qualify

- Lawful Permanent Residents (Green Card holders) of at least 5 years calculated from date of grant of qualifying immigration status
- Non-citizens that are in one of the following groups and who have adjusted to Lawful Permanent Resident, regardless of date of adjustment
 - Refugees
 - Asylees
 - Victims of trafficking and their spouse, child, sibling, or parents
 - Lawfully residing veterans/active-duty service members and certain family members
 - Amerasian immigrants
 - Iraqi and Afghani grantees of Special Immigrant Visas (SIV) or SI/SQ Parolees
 - Afghan Nationals granted parole between July 31, 2021, and September 30, 2023
 - Individuals who were paroled into the U.S. between February 24, 2022, and September 30, 2024, under the Ukrainian Humanitarian Parole (UHP) program
 - People whose deportation is being withheld
- Cuban/Haitian Entrants
- Compacts of Free Association (COFA) migrants, which includes Micronesia, Marshall Islands, and Palau
- Lawfully present pregnant people
- Lawfully present non-citizens who are under the age of 21
- Children under 19, regardless of their immigration status

Which non-citizen groups may no longer qualify

Non-citizens in the following groups who have **not** adjusted to Lawful Permanent Resident status

- Victims of domestic violence, applying under the U.S. under the Violence Against Women Act (VAWA)
- Temporary humanitarian parolees (those paroled into the U.S. for at least one year)
- Refugees
- Asylees
- Victims of trafficking and their spouse, child, sibling, or parents
- Lawfully residing veterans/active-duty service members and certain family members
- Afghan Nationals granted parole between July 31, 2021 and September 30, 2023
- Individuals who were paroled into the U.S. between February 24, 2022 and September 30, 2024 under the Ukrainian Humanitarian Parole (UHP) program
- People whose deportation is being withheld

Eligibility depends on each person's individual situation, and only NJ FamilyCare can decide who qualifies. For the complete list and the documents that prove each status, visit <https://www.nj.gov/humanservices/dmahs/obbba/noncitizen.shtml>.

Look out for a letter from NJ FamilyCare to see if you need to take action

NJ FamilyCare will be mailing a **"Non-citizen Initial Letter"** starting in July to adult members whose existing records don't prove eligibility under the new federal law. Receiving a letter does not mean that you no longer qualify. NJ FamilyCare only needs more information from you. If you receive a letter:

- **Don't ignore it.** Open it and follow the instructions right away.
- You may need to send documents to prove your status. Even U.S. citizens may receive letters and should send documents to prove their citizenship.
- The letter will explain how to submit your documents online (the fastest way), by fax, or by mail. Send **copies** and keep your originals.

We encourage you to **update your address** with NJ FamilyCare now, so any letter reaches you: <https://dmahs-nj.my.site.com/addressupdate/>

If You No Longer Qualify

For anyone who does not qualify under the new rules, **NJ FamilyCare/Medicaid coverage will end on September 30, 2026.** Coverage will remain fully active through that date — you should continue to use it for doctor visits, prescriptions, and any other healthcare services until then.

Losing NJ FamilyCare does not mean losing access to all healthcare coverage. You may have access to affordable coverage through two programs:

- **Get Covered New Jersey** - You may qualify for quality healthcare coverage through Get Covered New Jersey. You must complete their enrollment within 60 days after your NJ FamilyCare coverage ends on September 30, 2026 to avoid a gap in coverage. Learn more about coverage options at [GetCovered.NJ.gov](https://www.getcoverednj.gov).
- **Medical Emergency Payment Program (MEPP)** - For New Jersey residents age 19 and older who do not qualify for NJ FamilyCare due to immigration status, MEPP covers emergency services, including labor and delivery. Learn more at www.nj.gov/humanservices/dmahs/individuals-families/familycare/mepp/

For the most up-to-date information, visit:

<https://www.nj.gov/humanservices/dmahs/obbba/noncitizen.shtml>

4. Website

Purpose: Serves audiences seeking detailed information on non-citizen eligibility changes. Organizations can publish this long-form article on their website or member portal to provide details, including eligibility criteria and document submission instructions.

Important Update: Changes to Non-citizen Eligibility for NJ FamilyCare/Medicaid in 2026

Why this is happening: the “One Big Beautiful Bill Act” (OBBBA)

New federal rules, signed into law by President Trump, are changing who qualifies for NJ FamilyCare/Medicaid based on immigration status. Some lawfully present non-citizens will no longer qualify for coverage after September 30, 2026, even if they had Medicaid for years under previous federal rules.

Most non-citizens enrolled in NJ FamilyCare/Medicaid will not be impacted. Children and pregnant people will remain eligible, regardless of immigration status. To see which immigration statuses still qualify for Medicaid, visit the NJ Division of Medical Assistance & Health Services subpage here:

<https://www.nj.gov/humanservices/dmahs/obbba/noncitizen.shtml>.

What to expect

NJ FamilyCare will mail a “**Non-citizen Initial Letter**” in July 2026 to every member whose records do not clearly confirm they qualify under the new rules. If you get one of these letters, it does not necessarily mean your coverage is ending — NJ FamilyCare just needs more information from you. But if you do not respond, your coverage **will** end on September 30, 2026.

For anyone who does not qualify under the new rules, **NJ FamilyCare/Medicaid coverage will end on September 30, 2026**. Coverage will remain fully active through that date — you should continue to use it for doctor visits, prescriptions, and any other healthcare services until then.

If you submit documents and NJ FamilyCare cannot finish reviewing them before September 30, your coverage will stay active until the review is complete. You will receive a letter with the outcome once a decision is made.

How to act

Update your address now so the letter reaches you. Update your address at: <https://dmahs-nj.my.site.com/addressupdate/>

If you receive a notice, submit your documents through HMS

NJ FamilyCare has partnered with HMS, a Texas-based company, to collect and process immigration and citizenship documents for this review. When you receive your letter, it will include a response form and instructions.

The process for document submission is as follows:

Step 1: Complete the form included with your letter.

Step 2: Gather copies of your documents. Do not send originals. Submit as many documents as possible — more documentation helps NJ FamilyCare verify your status faster. An Immigration Document Guide listing accepted documents for each qualifying category is available in multiple languages at <https://www.nj.gov/humanservices/dmahs/obbba/noncitizen.shtml>

Step 3: Submit your documents. Documents can be submitted in three ways:

- **Online (preferred)** — Upload at www.VerifyOS.com. Log in with your reference number (top-right corner of your letter) and date of birth.
- **Fax** — Fax documents directly to HMS at +1 877-223-8478
- **Mail** — Mail copies of documents to PO Box 165308, Irving, TX 75016-9923. Please allow 3-5 business days for receipt.

You can also have a trusted person — a family member, lawyer, or community advocate — help you respond or submit documents. You do not have to pay someone to help you. Help from Legal Services of New Jersey is available by phone at 1-833-576-5776 (TTY: 711) for free. You can also contact **[Organization contact information]** for assistance.

If you think you should have received a Non-citizen Initial Letter but did not, call the HMS hotline at 1-833-635-7060 (TTY: 711) to find out if one was sent. You can also call the HMS hotline for another copy if you lost your letter.

Don't wait. Submit as soon as possible after receiving your letter. After submitting, **allow at least 30 days** for NJ FamilyCare to complete its review. You will receive a letter notifying your eligibility or requesting more documentation.

NJ FamilyCare will never charge you to submit documents.

Get Help

Resource	Contact
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HMS — questions about your letter or how to submit your documents	1-833-635-7060 (TTY: 711)
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Legal Services of New Jersey (LSNJ HealthLine) — questions about understanding eligibility or assistance documenting your status	1-833-576-5776 (TTY: 711) www.lsnjlawhotline.org
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Health Benefits Coordinator Call Center — questions about your health benefits	1-800-701-0710 (TTY:711)
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For more information, visit:

<https://www.nj.gov/humanservices/dmahs/obbba/noncitizen.shtml>

5. Flyer

Purpose: Built for broad distribution with no customization required. Post digitally or print for community boards, waiting rooms, and office spaces. Flyer attached in full on the following page.

IMPORTANT NOTICE

ABOUT YOUR NJ FAMILYCARE/MEDICAID COVERAGE

Federal law is changing **non-citizen eligibility** for coverage

HERE'S WHAT YOU NEED TO KNOW



New federal rules are **changing who qualifies** for NJ FamilyCare/Medicaid based on immigration status **starting October 1, 2026**



NJ FamilyCare/Medicaid **will contact current members** who may be affected by these changes



If you don't qualify, you may still have other coverage options, including Get Covered New Jersey and other insurance programs

If you think you may be affected, take action now:

Update your address by visiting

<https://dmahs-nj.my.site.com/addressupdate/>

Check your mail to see if

you have received a letter from NJ FamilyCare

Follow the

instructions in the letter right away

For the most up-to-date information on federal changes to non-citizen eligibility, visit:

<https://www.nj.gov/humanservices/dmahs/obbba/noncitizen.shtml>



NJ FamilyCare/Medicaid complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, sex, age or disability. Language assistance and translation services are available for free.



State of New Jersey
Mikie Sherrill, Governor
Dr. Dale G. Caldwell,
Lieutenant Governor



NEW JERSEY
HUMAN SERVICES

Department of Human Services
Stephen Cha, Commissioner

NJ FAMILYCARE
Affordable health coverage. Quality care.

6. Newsletter language

Purpose: Designed for organizations to include in their regular member newsletters or general listserv communications.

Federal law changes which non-citizens qualify for NJ FamilyCare/Medicaid coverage. Check your mail to see if you are impacted.

New federal rules, signed into law by President Trump, are changing who qualifies for NJ FamilyCare/Medicaid based on immigration status. Some lawfully present non-citizens will no longer qualify for coverage after September 30, 2026. Take action now to help ensure your coverage:

1. **Update your address** so NJ FamilyCare can reach you: <https://dmahs-nj.my.site.com/addressupdate/>
2. **Check your mail** frequently for an official letter from NJ FamilyCare.
3. **If you receive a letter, follow the instructions** in the letter right away — don't ignore it. You may need to send documents to help keep your coverage, and even U.S. citizens may be asked to respond.

Many members will keep their coverage, and taking these steps is the best way to ensure you remain covered. For the most up-to-date information, visit: <https://www.nj.gov/humanservices/dmahs/obbba/noncitizen.shtml>

7. Social media

Purpose: Designed for organizations to post on Instagram, Facebook, or other social media platforms to alert followers to the changes. Each post has a suggested sharing timeline. Links and QR codes for the Division of Medical Assistance and Health Services' website are prominently included for members who need additional guidance.

To be sent in July

Slide 1	Slide 2
IMPORTANT NOTICE About your NJ FamilyCare/Medicaid coverage Federal law is changing which non-citizen groups qualify for coverage Message from the New Jersey Division of Medical Assistance and Health Services Swipe to learn more 	What changed? New federal rules are changing who qualifies for NJ FamilyCare/Medicaid.  Some non-citizens will no longer qualify starting October 1, 2026. Benefits remain until September 30th. Non-citizens who are impacted will have received mail from NJ FamilyCare.
Slide 3	Slide 4
How to act 1 Update your address – To update your address online, visit the link in the caption  2 Watch your mail – NJ FamilyCare will send impacted members a letter with the title "non-citizen initial letter" 3 Have your immigration documents ready – Prepare copies of your documents for submission 4 Received a letter? – Complete the form and send it in with copies of your documents. Await results in the mail.	Get help For the most up-to-date information, visit:  
Caption: NJ FamilyCare/Medicaid eligibility is changing for some non-citizens starting October 1, 2026. Swipe through to learn what changed and what to do.  Update your mailing address now so NJ FamilyCare can reach you with important updates: https://dmahs-nj.my.site.com/addressupdate/  More info: https://www.nj.gov/humanservices/dmahs/obbba/noncitizen.shtml	

To be sent in August

Slide 1	Slide 2
IMPORTANT NOTICE About your NJ FamilyCare/Medicaid coverage Received a Letter About Non-citizen Changes to NJ FamilyCare/Medicaid? Take action now Message from the New Jersey Division of Medical Assistance and Health Services Swipe to learn more 	What changed? New federal rules are changing who qualifies for NJ FamilyCare/Medicaid.  Some non-citizens will no longer qualify starting October 1, 2026. Benefits still remain until September 30th. Non-citizens who are impacted will have received mail from NJ FamilyCare. Check your mail today.
Slide 3	Slide 4
Received a letter? Actions required:  1 Complete and sign the form sent with your letter 2 Gather copies of your documents 3 Submit your materials to DMAHS via www.VerifyOS.com portal NJ FamilyCare will never charge fees to send documents.	Get help For the most up-to-date information, visit:  
Caption: NJ FamilyCare/Medicaid eligibility is changing for some non-citizens starting October 1, 2026. If you received mail from NJ FamilyCare that you may be impacted by this change but you believe you still qualify, follow the instructions and send in documents now.  Submit your documents through the VerifyOS portal: https://www.VerifyOS.com  More info: https://www.nj.gov/humanservices/dmahs/obbba/noncitizen.shtml	

To be sent in September

Message 1: Urgent call to submit documents	
Slide 1	Slide 2
IMPORTANT NOTICE About your NJ FamilyCare/Medicaid coverage Some Members' NJ FamilyCare/Medicaid Coverage Ends Sep 30, 2026 Take action now Message from the New Jersey Division of Medical Assistance and Health Services Swipe to learn more 	What changed? New federal rules are changing who qualifies for NJ FamilyCare/Medicaid. Some non-citizens will no longer qualify starting October 1, 2026. Non-citizens who are impacted will have received mail from NJ FamilyCare. If you received a letter and think you still qualify, take action today.
Slide 3	Slide 4
Time is running out. If you received a letter from NJ FamilyCare, submit your documents now. Submissions are open until Sep 30, but do not wait. If you no longer qualify, use your benefits through Sep 30. NJ FamilyCare will never ask you to pay a fee to submit documents.	Get help For the most up-to-date information, visit: 
Caption: Time is running out! NJ FamilyCare/Medicaid eligibility is changing for some non-citizens starting October 1, 2026. If you received mail from NJ FamilyCare regarding your coverage, follow the instructions and send in documents now. 🔗 Submit your documents through the VerifyOS portal: https://www.VerifyOS.com 🔗 Learn more about changes to NJ FamilyCare/Medicaid and what to do: https://www.nj.gov/humanservices/dmahs/obbba/noncitizen.shtml	

Message 2: Guidance toward alternative options	
Slide 1	Slide 2
IMPORTANT NOTICE About your NJ FamilyCare/Medicaid coverage Are you losing your Medicaid coverage? You still have options Message from the New Jersey Division of Medical Assistance and Health Services Swipe to learn more 	Enroll in GetCoveredNJ If you lost your Medicaid coverage, you may still qualify for a subsidized plan under GetCoveredNJ until Jan 1, 2027. GetCoveredNJ is New Jersey's official state-run health insurance marketplace. To avoid gaps in coverage, enroll by Sep 30, 2026 at GetCoveredNJ.gov
Slide 3	Slide 4
Use your benefits today Use your Medicaid benefits now. Visit your doctors. Refill your prescriptions. Any services you receive through Sep 30 using your Medicaid benefits will still be covered.	Get help For the most up-to-date information, visit: 
Caption: NJ FamilyCare/Medicaid eligibility is changing for some non-citizens starting October 1, 2026. Even if you no longer qualify under the new rules, your NJ FamilyCare/Medicaid coverage will remain active through September 30, 2026. You may also qualify for an affordable health coverage plan at GetCoveredNJ, the State-run insurance marketplace. To avoid gaps in coverage, enroll by September 30, 2026.  Learn more about changes to NJ FamilyCare/Medicaid: https://www.nj.gov/humanservices/dmahs/obbba/noncitizen.shtml  Learn more about GetCoveredNJ: https://www.GetCovered.NJ.gov	

8. Text messages

Purpose: For organizations with an SMS contact list, these ready-to-send messages alert community members to changes in NJ FamilyCare/Medicaid. Organizations can choose options across informational, conversational, and empathetic tones. Each tone contains two messages with suggested timelines for outreach.

Informational tone

To be sent in July

New federal law is changing who qualifies for NJ FamilyCare/Medicaid starting October 1, 2026. Some New Jersey residents must submit documents to prove they still qualify for coverage.

Check your mail for a letter called “Non-citizen Initial Letter” from NJ FamilyCare and HMS. If you receive this letter, you **MUST** act now or you will lose your NJ FamilyCare/Medicaid coverage on September 30, 2026.

Update your address so you don't miss it: <https://dmahs-nj.my.site.com/addressupdate/>

Find out more: <https://www.nj.gov/humanservices/dmahs/obbba/noncitizen.shtml>

To be sent in August or September

New federal law is changing who qualifies for NJ FamilyCare/Medicaid starting October 1, 2026.

Time is running out. Check your mail NOW for a “Non-citizen Initial Letter” from NJ FamilyCare and HMS. If you got this letter, you must send documents as soon as possible, or you will lose your healthcare coverage on September 30, 2026.

We also encourage you to visit your doctor and refill your prescriptions before September 30, 2026.

To find out more or find other coverage options, visit

<https://www.nj.gov/humanservices/dmahs/obbba/noncitizen.shtml>

Conversational tone

To be sent in July

Check your mail! New federal law is changing who qualifies for NJ FamilyCare/Medicaid starting October 1, 2026.

If you got a “Non-citizen Initial Letter” from NJ FamilyCare and HMS, you will be asked to submit documents to prove you still qualify. Act now or risk losing your healthcare coverage.

Update your address so you don't miss it: <https://dmahs-nj.my.site.com/addressupdate/>

Find out more: <https://www.nj.gov/humanservices/dmahs/obbba/noncitizen.shtml>

To be sent in August or September

Got a letter about NJ FamilyCare/Medicaid? Act TODAY or your coverage will end September 30th.

New federal law is changing who qualifies for NJ FamilyCare/Medicaid starting October 1, 2026. If you got a "Non-citizen Initial Letter," follow the instructions TODAY if you think you still qualify. We also encourage you to visit your doctor and refill your prescriptions before September 30, 2026.

To find out more or find other coverage options, visit

<https://www.nj.gov/humanservices/dmahs/obbba/noncitizen.shtml>

Empathetic tone

To be sent in July

We want to keep you informed about your healthcare coverage.

New federal law is changing who qualifies for NJ FamilyCare/Medicaid starting October 1, 2026. If this affects you, NJ FamilyCare, in partnership with HMS, will mail you a "Non-citizen Initial Letter".

If you get the letter, submit documents now, or your healthcare coverage will end on September 30, 2026.

Update your address so you don't miss it: <https://dmahs-nj.my.site.com/addressupdate/>

Find out more: <https://www.nj.gov/humanservices/dmahs/obbba/noncitizen.shtml>

To be sent in August or September

We don't want you to lose your healthcare coverage. New federal law is changing who qualifies for NJ FamilyCare/Medicaid starting October 1, 2026.

If you got a "Non-citizen Initial Letter" from NJ FamilyCare and HMS, you must respond now or you will lose your coverage after September 30, 2026. Time is running out.

We also encourage you to visit your doctor and refill your prescriptions before September 30, 2026.

To find out more or find other coverage options, visit

<https://www.nj.gov/humanservices/dmahs/obbba/noncitizen.shtml>